

Minutes and Actions of the 96th Meeting of the CLUB COUNCIL

Tuesday 1st July 2025, commencing at 11am.

Holiday Inn Birmingham City Centre, Smallbrook, Queensway, Birmingham B5 4EW

Club Council Members:

Geoff Gaunt, Club Leader - GG
Pete Gregory, Club Council Chair - PG
Janice Stace, Club Treasurer - JS
Ian Jarrett, Motoring Leader – IJ
Mike Biss, Motoring Groups Deputy Leader - MB
Graham Davis, Camping and Caravanning Leader - GD
Bob Thomas, Local Groups Representative - BT
Denise Knight, Local Groups Representative - DK
Mike Harrison, Independent Council Member – MH

By Invitation:

Pete Worster, Chief Operating Officer – PW
Kadie Crichton, Senior Marketing Manager – KC
Phil Pallent, Sheffield Group Chairman – PP
Mark Brumwell, North West London Group – MB

MINUTES

1. Volunteer Presentation

Presentation given by volunteer consultant Rob Jackson on current position in the volunteering sector.

2. Opening Items

Apologies

Apologies given from Jeff Kenyon, Trevor Warren and Simon Amos.

Minutes of previous meeting

PG approved minutes of 95th meeting.

Actions and Matters Arising

Action No.	Description of Action	Who responsible?
1	<p>PW to task Terry Midgley to look into this sustainable aspect on behalf of Boundless Motorsports (MSUK regulated) events.</p> <p>PW confirmed Terry Midgley is leaving the company and explained the H&S team will be changing. PW explained that sustainability has not been confirmed in the new structure. IJ raised that</p>	Pete Worster

	<p>Motorsport UK has provided more details on sustainability which he will try to look at for the Motorsport element of Boundless.</p> <p>ACTION: IJ/PW to discuss sustainable practices in relation to Motorsport UK requirements.</p>	
2	<p>PG to support the leader of the Milton Keynes Group with the issues he is facing</p> <p>COMPLETE - PG explained the group have found a new venue and created a draft program to start in October.</p>	Pete Gregory
3	<p>PW invite Rob Jackson to next Club Council meeting if appropriate.</p> <p>COMPLETE</p>	Pete Worster
4	<p>Club Council to share category suggestions by end of April.</p> <p>COMPLETE – Ideas received from Phil Pallent.</p>	All
5	<p>Club Council to confirm any changes to the paper before sharing with the wider volunteer base.</p> <p>COMPLETE – No response received.</p>	All
6	<p>KC to email all volunteers regarding the recognition change.</p> <p>COMPLETE</p>	Kadie Crichton
7	<p>KC to arrange a second meeting with the Club Management Group to review survey feedback and create next steps to present at the next Club Council.</p> <p>COMPLETE</p>	Kadie Crichton
8	<p>KC to invite Camping and Caravanning deputy leader to next Club Council meeting.</p> <p>COMPLETE</p>	Kadie Crichton

3. Club Leader Update

Club Elections

GG announced the Local Group Representative election closed with one nomination received. GG welcomed Phil Pallent into the new role to take over from Jeff Kenyon when he steps down in late September.

GG highlighted the nomination for Club Council Chair is currently open for nominations. Club Treasurer role is up for election in September.

GG stated Independent Council Member nominations have closed and three nominees have put themselves forward. The nominees are Trevor Warren, Mark Brumwell and Richard Ashcroft, details of the nominees will be shown in the Annual General Meeting voting pack once released in September.

Investing in Volunteers

GG explained work is being done to get everything ready for the review for the accreditation. GG stated that the examiner will be in touch with volunteers from October to ask for their views, positive and constructive, so asked the Club Council to be aware of this and to notify their groups.

Club Strategy Development

PW explained how we are looking at the membership offering and reviewing what is offered to volunteers. The importance of making volunteering attractive and defining roles so members understand the great work all our volunteers are doing. PW has been working with others at Boundless to review how other organisations do this to find our strengths and weaknesses in comparison, so we can create improvements.

Local Group Representative Meeting

GG confirmed we are going to pilot three new groups in the following areas agreed in yesterday's meeting, Bournemouth, Darlington and Bristol. Each group offers slightly different demographics and different testing for us to see how the pilot performs.

A positive discussion was conducted about introducing mentors and supporting the new groups to get set up. Ensuring each group has a local group representative for support.

4. Club Business Update

Business Strategy Update

PW explained that overall numbers are in a slow decline. Although retention is still very positive at 90%, new members are retaining at 50%, which we would like to be higher, however it is higher than industry standard. PW highlighted that those members that attend a Member Day or community event have an increased retention score of around 70% in the first year.

PW explained that Boundless are continuing to look at new benefits for members that they can use regularly and have a good regional spread. Confirmation was given that our insurance relationship will continue as a new 10-year contract has been signed.

5. Discussion Items

Volunteer Recognition Feedback

GG highlighted that we had a mix of feedback regarding the removal of the recognition gift cards and the introduction of the recognition awards. A number of groups felt it was a very positive move, some individuals have given constructive feedback for consideration, and a small number of groups were not pleased with the change. GG stated the change was required to align with expected practices. The introduction of the recognition awards is a more open and public way to celebrate and recognise those that support the club.

The Club Council recognised in the feedback a few volunteers felt the recognition awards meant the loss of being able to spread the recognition to the full committee as only limited spaces are available at

the awards. The Club Council agreed to bring in a Recognition Meal Policy which would allow each committee to claim a subsidy of £20 per committee member to enjoy an annual meal together to reflect on and celebrate all that has been achieved that year.

ACTION: JS/KC to finalise and circulate new Recognition Meal Policy to groups.

Governor Nomination

GG put forward nominations for Madeleine Grubb and Jeff Kenyon to become governors. The Club Council gave unanimous support for both individuals to become governors.

Social Host Representative

GG explained that there has been a seat for a different host to attend each meeting. GG felt this wasn't working as intended and proposed for the social hosts to elect an individual to attend Club Council on a tenure to represent the volunteer hosts of the Social Breaks and Holidays. PG felt this was a good idea. GD felt it should be a three-year tenure. Club Council discussed and agreed to move forward with the proposal.

ACTION: PW/KC to check articles and put forward the change for the next Annual General Meeting.

6. Club Performance

Club Treasurer's Report

JS explained we are still within budget for 2025. Budget requests for 2026 will go out shortly to give groups additional time to complete budgets in time for a September deadline.

Member Communities Report

PW explained we are currently on track for engagement numbers. We are performing well with online engagement however behind expected in-person attendances.

KC confirmed the new team are all in place and going through training now. Each member of the team has a marketing and volunteering background which we hope will shine through as they get settled in. GG stated he has met most of the new team and is very impressed by the individuals. PW gave thanks to Kadie, recognising the last year has been difficult year with all the changes, however Kadie has held the fort, support the volunteers, taken on the magazine and recruited well.

Health & Safety

One incident at a camping and caravanning rally.

Matters from Club Council Group Reports

GG thanks everyone for the group's reports being submitted.

MB raised from the motoring side that there seems to be some inconsistencies with who is listed as the contact and competition secretaries etc. IJ recognised this was impacted by the changes at Motorsports UK and within the Member Communities Team.

ACTION: MB/KC to review Motorsport UK registration contacts.

IJ asked for the club's safeguarding officer to be confirmed. KC explained that Benita Farore has been in place as the safeguarding officer since October 2024. KC confirmed additional members of the team will also undergo the checks once settled in to ensure no gaps with changes in staff.

7. Date of Next Meeting

Tuesday 14th October, Stratford-Upon-Avon

96th Meeting of the CLUB COUNCIL ACTIONS

Action No.	Description of Action	Who responsible?
1	IJ/PW to discuss sustainable practices in relation to Motorsport UK requirements	Pete Worster and Ian Jarret
2	JS/KC to finalise and circulate new Recognition Meal Policy to groups.	Janice Stace and Kadie Crichton
3	PW/KC to check articles and put forward the change for the next Annual General Meeting.	Pete Worster and Kadie Crichton
4	MB/KC to review Motorsport UK registration contacts.	Mike Biss and Kadie Crichton