

# Member Communities Communique

## September 2024 Update

### A message from Pete Worster

Firstly, I would like to apologise for the absence of the Communique and thank you all for your patience. As some of you are aware, we have recently gone through a restructure, which has seen a few changes within the Boundless head office. The changes have been made to build on the success of the Boundless strategy and to bring a singular focus on membership.

Over the past 3-years we have successfully introduced new core benefits included free within the membership fee; invested in bringing members together through member events and recruited growing numbers of new members year on year, with over 10,000 expected to join in 2024. The launch of Boundless Plus earlier this year has also given new and existing members more choice and has increased our geographic coverage, especially with free access to National Trust of Scotland places. Member retention continues to be very strong, for both long-standing and new members.

The new changes include moving the magazine and all member communications into my department, alongside member communities and member services. This allows us to own all member communications channels, ensuring we can show the membership everything Boundless has to offer. Our aim is to focus communications on members gaining value through their membership and bringing members together to further showcase our ethos.

I look forward to meeting and getting to know more of you. If you do have any further questions do not hesitate to get in touch with me at [Peter.Worster@boundless.co.uk](mailto:Peter.Worster@boundless.co.uk)

### AGM update – Change of venue

This year's AGM will now be held at The Clermont Hotel, Charing Cross, The Strand, London WC2N 5HX on Thursday 31st October 2024, 2.30pm and attendance will solely be in person.

Members can find the full meeting agenda, ballot and proxy form online.

**[www.boundless.co.uk/agm](http://www.boundless.co.uk/agm)**

Alternatively, Members can request a printed copy of the Agenda, Voting Pack and the Annual report and Accounts by ringing our Member Services team on 0800 669944. Being mindful not to send out unwanted documents to those entering online, paper copies will not be sent to every group secretary this year, should anyone want a paper copy please contact member services

Email: [info@boundless.co.uk](mailto:info@boundless.co.uk)

Call: 0800 669944

The closing date for ballot and proxy form is **Saturday 26th October 2024.**

## SEN process

The new SEN process is progressing, and we have now moved onto the collaborative stage with a number of volunteers.

Once this is complete and we are confident that the process is the best it can be and works for both Health and Safety and volunteers, we will be ready to go live.

At this point volunteers will be given a process guide, and FAQs will be supplied, if anyone has any questions on the new process once it is live please send them into Member Communities.

**[membercommunities@boundless.co.uk](mailto:membercommunities@boundless.co.uk)**

## Motoring Groups Leader Election

I would like to announce that Ian Jarret, has been re-elected as the Motoring Group Leader. Congratulations Ian.

## Budget & Finance updates

It's time for group budget submissions and you will have been sent an email in August to submit your group's budgets by 18<sup>th</sup> September.

Please note all future group or individual expenses should now be sent to the member communities email for processing.

**[membercommunities@boundless.co.uk](mailto:membercommunities@boundless.co.uk)**

Treasurers submitting imprest requests please can you indicate what month the forecasted expenditure is for on each event cost line. Example below:

Event 1 costs	Member meeting March	<b>200.00</b>
Event 2 costs	Member meeting April	<b>200.00</b>
Event 3 costs	Committee meeting April	<b>130.00</b>

## Group Event Promotional Emails

If you have any events organised that you would like extra promotion on, please get in touch and we can arrange a localised email to your postcode area. This is a great way to reach out to members to let them know all about your group and the events you organise.

In our marketing team we are always working two months ahead on email plans. The sooner you notify us that you would like a promotional email we can get a date secured. We recommend sending the email 2-3 weeks before your first event and to include 3-4 events. This means members will see a range of what you organise while giving time to save the date in their diaries.

If you would like to find out more or reserve an email date, please contact Kadie at

[Kadie.Crichton@boundless.co.uk](mailto:Kadie.Crichton@boundless.co.uk)

## Boundless Clothing Branded Items....

We still have some items remaining, as shown below.

If you, or your Group, would like some of these items, let us know what sizes and how many as soon as possible, and we'll pop some in the post you. Please note this is a final call and we only have limited sizes/stock, so we might not have what you're after. And as before, once they're gone, they're gone!




## Boundless Member Days/Online Events

The team have some great in person Member Days and Online Events planned, below are a few upcoming events.

All the events are listed on the Member Events page on the Boundless website, plus the details of new events when they become available.

[www.boundless.co.uk/events/whatson](http://www.boundless.co.uk/events/whatson)

 <p>Member Days</p> <p><b>boundless</b> EVENTS</p> <p><b>28/09/2024 - Black Country Living Museum Member's Day</b></p> <p>Step back in time and explore the fascinating history of the Black Country, an area known for its...</p> <p>Event sold out log in to join the waitlist</p>	 <p>Online Events</p> <p><b>boundless</b> EVENTS</p> <p><b>08/10/2024 - British Motor Museum - a tour through the decades</b></p> <p>Join us for a virtual tour of the British Motor Museum and a journey through the history of the motor car.</p>	 <p>Online Events</p> <p><b>boundless</b> EVENTS</p> <p><b>15/10/2024 - A complete beginners guide to knitting</b></p> <p>Join us to discover the magic of this enduringly popular yarn craft. In collaboration with Simply Knitting,...</p>
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## Groups Out and About

Members enjoying the Member Day at Brooklands Museum on the 11<sup>th</sup> May 2024 with the Aviation Group in attendance.



## Groups Out and About Continued



It was Bonjour from the **Camping & Caravanning Group**, who had a brilliant time on their Step into France Rally.



Up next are the **Chester & Wirral Group's 90<sup>th</sup>** celebrations.



The **Dorset Group** had an exciting and educational trip to the RNLI headquarters in Poole.



## Groups Out and About continued



Paul Egerton gave us a report of the **Milton Keynes Group's** first event.

'Last Wednesday I organised the first group outing of the Milton Keynes Local Group. We went to the Motor Museum at Bourton-on-the-Water and had a ride on the Gloucestershire Warwickshire Steam Railway, travelling from Toddington to Cheltenham Racecourse and return finishing with refreshments in the Cotswold Halt cafe at Toddington Station. It was a great day helped by the weather as it was sunny and warm.'

**Peterborough group**  
visiting the Museum of  
Technology  
(gadgets and gizmos)



## Volunteer Updates

### Martin Brook

We have sadly been notified of the passing of Oxford Group Leader, Martin Brook. Many of you will know Martin and the support he dedicated to the club in his many roles since 1967. Our thoughts are with his family at this time.



### Jan Collins

We were extremely saddened to learn of the passing of former Portsmouth Group Secretary, Jan Collins.

Trevor Warren - 'At the wake the Club Award was presented to Mike and Julie Collins. Jan joined the Portsmouth Group committee in 2012 and became secretary in 2016 until she retired in may this year, Jan was very ill and passed away on the 8<sup>th</sup> June 2024 before the award could be presented to her, so it was decided to hold the presentation at her wake as this was attended by over 60 members and friends, and to present it to her son and daughter.'

## About the Communique

The Communique is sent to around 350 of our volunteers, Group and Association Officers and other interested members. Many of our Group Secretaries also forward the Communique to those members who regularly attend their Group events. Can we improve it in any way?

Let us know by emailing: [membercommunities@boundless.co.uk](mailto:membercommunities@boundless.co.uk)