

# Member Communities Communique

## Spring 2025 Update

### A message from Geoff Gaunt, Club Leader

A special thank you to all the volunteers who took the time to complete the volunteer survey we conducted in February. I know when we sit down to complete surveys like this, we probably all think “I wonder whether this will make any difference”. Can I reassure you that your feedback has been invaluable, and we are already looking for ways to simplify administration tasks which I hope will make it easier for you to attract more volunteers to help plan and run your future activities and events.

For the longer term, the information you have provided will inform a new Club strategy focussed on how we can better attract, recognise and retain volunteers so that we have a sustainable and thriving club community long into the future. I will endeavour to keep you all posted as this strategy is developed over the coming months and the plans for implementation unfold.

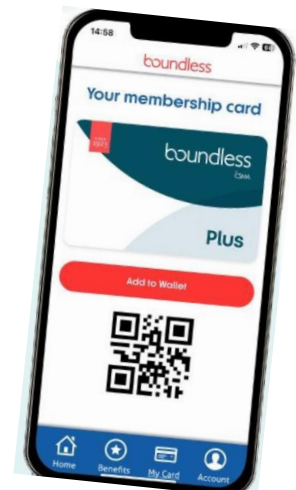
In the meantime, on behalf of the Club Council, I extend our thanks, as ever, to all our volunteers for all you continue to do to provide such a variety of activities for our fellow members to enjoy.

### Boundless In Your Pocket

Download the new Boundless Membership app and make the most of your membership while you're on the go. Exclusively for members, the app enables you to:

- Instant access to your membership card
- Activate and manage your benefits
- Download your Palace Pass if a Plus member
- Book WWT visits
- Book discount cinema tickets
- Learn more about your benefits

We are working on phased releases with more coming to the app over the next 12-months. You can download the Boundless Membership app for free on the App Store and Google Play.



## Date for the Diary

The 2025 Annual General Meeting of the Civil Service Motoring Association Ltd is to be held at 2:00pm on Wednesday 15<sup>th</sup> October 2025, at the Crowne Plaza Stratford upon Avon, Bridgefoot, Stratford-upon-Avon, CV37 6YR.

## Upcoming Elections

We're excited to announce that several positions on the Club Council are up for election this year! Thank you to everyone who expressed interest in our recent survey to find out more about the Club Council - it's great to see so many of you keen to get involved.

Upcoming positions:

Local Group Representative

Club Council Chair

Club Treasurer

Independent Council Member – Nominations Open

If you're curious about what being on the Club Council involves or would like more details about specific roles, feel free to send Kadie an email, [kadie.crichton@boundless.co.uk](mailto:kadie.crichton@boundless.co.uk). Kadie will be happy to share more information and arrange an informal call to answer any questions you might have.

Keep an eye on your inbox for upcoming emails with full details on when the elections open and how to apply. We'd love to see more members helping shape the future of the club.

## Independent Club Council Member – Nominations Invited

At this year's AGM in October, the membership will be asked to elect an Independent Council Member to serve on the Club Council for a tenure of 2 years.

This is an important role in the governance of the Club; firstly, to provide an independent voice to the Club Council with regards to all aspects of the Member Communities Groups and their activities, and secondly to be available for undertaking specific projects requested by the Club Leadership that require an element of independence.

Members can nominate themselves, using the required Nomination Form, which is available from the Member Communities team, please email:

[membercommunities@boundless.co.uk](mailto:membercommunities@boundless.co.uk)

The deadline for nominations is 9am, Wednesday 11th June 2025.

## Meet the Team

We're thrilled to introduce some new additions to our Member Communities Team, who will be supporting all the amazing work you do as volunteers. Holly and Emily joined us this week and have begun their initial training. Once they're up to speed, they'll be getting in touch with their respective groups to offer support and connect with you directly.

We're also excited to share that Benita has been promoted to the new role of Marketing Communications Executive, where she'll be focusing on enhancing the volunteer journey. Congratulations, Benita!

We've already started the search for her replacement and hope to welcome someone new to the team very soon.

The best method of contacting the team remains through our general inbox which we all have access to: [membercommunities@boundless.co.uk](mailto:membercommunities@boundless.co.uk)



**Kadie Crichton,**  
**Senior Marketing Manager**

Kadie manages the Member Communities department, providing overall support to volunteers, while driving key projects to shape the future of the club. Kadie also leads on the Boundless magazine and digital content across the website.

E: [Kadie.crichton@boundless.co.uk](mailto:Kadie.crichton@boundless.co.uk)



**Emily Witty,**  
**Senior Marketing Executive**

Emily will be supporting day-to-day running of the Boundless magazine and digital articles. Emily is also the main point of contact for the Camping and Caravanning Group and Classic Vehicle Group.

E: [Emily.witty@boundless.co.uk](mailto:Emily.witty@boundless.co.uk)



**Benita Farore,**  
**Marketing Communications Executive**

Benita will be supporting the *Investing in Volunteers* accreditation over the next 6-months. Benita will also be supporting the development and delivery of the volunteer onboarding and nurture journey.

E: [Benita.farore@boundless.co.uk](mailto:Benita.farore@boundless.co.uk)



**Holly Orgee,**  
**Marketing Executive**

Holly will be planning and contracting the Social Breaks and Holiday Group stays while supporting our fantastic hosts. Holly will also be the main point of contact for the Motoring Interest Groups across the club.

E: [Holly.orgee@boundless.co.uk](mailto:Holly.orgee@boundless.co.uk)



## Farewell and Best Wishes to Joselyn

We're saying a temporary goodbye to Joselyn as she begins her maternity leave. A huge thank you to her for all her hard work, dedication, and support—she's been an invaluable part of the team. We'll miss her greatly but are so excited for this next chapter in her life.

Wishing you all the best, Joselyn!

## Online Events Update

We're excited to announce that our online events are now open to all, meaning non-members can join in too. You can now invite your family and friends to watch!

Our free events cover a wide range of fascinating topics from motoring and travel to gardening and stargazing. Whether you're looking to discover a new interest, connect with others, or simply enjoy learning something new, there's something for everyone so spread the word.

While everyone can tune in, only members have access to our exclusive prize giveaways. Members can register and watch via our website, while non-members can catch the events live on Facebook. Check out the calendar of events at [www.boundless.co.uk/whatson](http://www.boundless.co.uk/whatson)

## Member Day Events

A huge thank you to everyone who volunteered earlier this year to support at our Member Days. Your help has made a real difference as these events continue to go from strength to strength!

If you've attended one, you'll know just how much fun they are for the whole family. To make sure even more members can enjoy them, we've made a small but important change to our ticket allocation. Each member can now book for up to two adults and three children allowing more members to enjoy the subsidised tickets.

Our next events are below, book your tickets now at [www.boundless.co.uk/whatson](http://www.boundless.co.uk/whatson)

10<sup>th</sup> May – Jimmy's Farm and Wildlife Park

17<sup>th</sup> May – Alton Towers

7<sup>th</sup> June – SS Great Britain

21<sup>st</sup> June – Light water Valley Theme Park

5<sup>th</sup> July – Bristol Zoo



## News from the Groups!

### Shopshire Group Donations

On 21st March, members of the Shropshire Group proudly presented a cheque for £400 to the Midlands Air Ambulance during a visit to their operational centre at Cosford. The donation was the result of contributions from the entire group—thank you to everyone who played a part!

Due to space limitations at the centre, only 16 members could attend the visit. To ensure all interested members have the chance to take part, we're planning a second visit later this year for those who missed out. We hope to make another donation during that visit.

The Shropshire Group has supported the Midlands Air Ambulance for many years, and we've included a photo from the recent visit as well as a throwback to a memorable 'car pull' fundraiser from around 1999.



In addition to this, the group has continued its charitable efforts by making a £200 donation to Alzheimer's Research UK earlier this year. Well done to everyone involved in making a difference!



### Aviation Group Visits Navy Wings

Our Aviation Group's visit to Navy Wings was such a hit, the group added an extra afternoon session due to high interest. The group said it was a fun and informative day. The group were proud to present a cheque for over £500 to the museum, which was warmly received!



## Camping & Caravanning Adventures

The Camping and Caravanning Group have been busy rallying, with fantastic rallies at Whitemead, Southport, and more. With a packed calendar ahead for 2025, we're excited to see even more of our member's adventures on the road!



## Snaps from Social Break stays!

From a lively New Year celebration in Reading to exploring the historic charm of York, our social breaks have been taking place across the country—and it's been fantastic to see so many smiling faces along the way!



## About the Communique

The Communique is sent to around 350 of our volunteers, Group and Association Officers and other interested members. Many of our Group Secretaries also forward the Communique to those members who regularly attend their Group events. Can we improve it in any way?

Let us know by emailing: [membercommunities@boundless.co.uk](mailto:membercommunities@boundless.co.uk)