



Survey Veterinary Clinic – Usage MPS Products

Medical Pet Shirts (MPS) leads the way as the pioneer and foremost innovator of pet recovery wearables. With over 15 years of experience, MPS has grown from a family business to the No. 1 brand that designs and manufactures handcrafted, patented recovery wear solutions.

We work closely with professional veterinarians like you. MPS products contribute to a faster and comfortable recovery after medical procedures. We are very interested in your feedback and experiences to continually improve our products and to provide the best possible care for pets worldwide.

By participating in this survey, you consent to your responses being used for marketing, research, and/or product improvement purposes. We will share the results of the survey with you.

* 1. Clinic name

* 2. Email address

3. How long have you been a customer of Medical Pet Shirts?

- ☐ 0-2 years
- ☐ 2-4 years
- ☐ 4-6 years
- ☐ More than 6 years
- ☐ I am not a customer of Medical Pet Shirts (anymore)

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* 4. How satisfied are you with MPS products in general?

Very dissatisfied Very satisfied

☐ ☐

* 5. Which product(s) do you use for postoperative care? Multiple answers possible.

- ☐ MPS products
- ☐ Cone
- ☐ Inflatable collar
- ☐ Soft collar
- ☐ Bandage
- ☐ Other, namely:

* 6. Has your experience with MPS products changed the way you handle postoperative care?

- ☐ Very positive
- ☐ Positive
- ☐ Neutral/no change
- ☐ Negative
- ☐ Very negative

* 7. Would you recommend MPS products to other veterinarians?

- ☐ Yes
- ☐ No
- ☐ Maybe

* 8. How important is it to you that MPS collaborates closely with veterinarians for product development?

Unimportant Less important Neutral Important Very important

☐ ☐ ☐ ☐ ☐

* 9. How important is it to you that MPS products are made from high-quality, safe, non-toxic, breathable materials?

Unimportant	Less important	Neutral	Important	Very important
☐	☐	☐	☐	☐

* 10. Why do you choose Medical Pet Shirts products? Multiple answers possible.

- ☐ Promotes faster recovery
- ☐ Animal-friendly product
- ☐ Quality
- ☐ Price/quality ratio
- ☐ Client demand
- ☐ Recommended by colleagues
- ☐ Ease of use
- ☐ Availability and delivery speed
- ☐ Other, namely:

* 11. How would you rate MPS's customer service?

Poor	Excellent
☐	☐

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* 12. Do you still use collars (plastic or soft material)?

- ☐ Yes
- ☐ No
- ☐ Only when necessary

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* 13. If you still use collars, in which cases? Multiple answers possible.

- ☐ When the animal destroys other products
- ☐ For severe injuries needing extra protection
- ☐ When it concerns a body part that an MPS product cannot cover
- ☐ If applicable, which body part?

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* 14. What makes MPS different from other brands selling lookalikes? Multiple answers possible.

- ☐ Better product quality
- ☐ Better fit
- ☐ Use of animal-friendly materials
- ☐ Customer service
- ☐ Pioneer in protective wear (experience and reputation)
- ☐ Nothing/no difference
- ☐ Other, namely:

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* 15. How do you select the correct size for an MPS product?

- ☐ Measuring according to MPS instructions
- ☐ Based on previous experiences
- ☐ Estimation based on breed, sex, weight
- ☐ Consultation with colleagues
- ☐ Other, namely:

* 16. What are your experiences with the sizing?

- ☐ Almost always the right size
- ☐ Often too small
- ☐ Often too large
- ☐ Other, namely:

* 17. How do pet owners generally respond to the use of MPS products?

- ☐ Very positively
- ☐ Positively
- ☐ Neutrally
- ☐ Sometimes hesitant but then positively
- ☐ Negatively

* 18. How do pets, in your experience, generally respond to our products? Multiple answers possible.

- ☐ They feel comfortable
- ☐ They show less stress or anxiety compared to other solutions
- ☐ They are more active and mobile compared to other solutions/products
- ☐ They adapt quickly
- ☐ They have initial difficulty but adjust quickly
- ☐ They try to remove the product
- ☐ Other, namely:

* 19. To what extent can pets (based on your observations and client feedback, considering the pet's medical condition) do the following activities while wearing MPS products?

	Not at all				Very easily
Move	☐	☐	☐	☐	☐
Eat and drink	☐	☐	☐	☐	☐
Sleep	☐	☐	☐	☐	☐
Play	☐	☐	☐	☐	☐
Interact with other pets	☐	☐	☐	☐	☐
Interact with people	☐	☐	☐	☐	☐

* 20. Do you miss any products in the MPS range?

☐ No opinion/I don't know

☐ No

☐ Yes, namely:

* 21. Would you like to see future developments from MPS? Multiple answers possible.

☐ No

☐ Yes, more colors

☐ Yes, more sizes

☐ (Digital) tools to select the correct size

☐ MPS product for a specific medical condition or for something else, namely:

* 22. If you no longer use a product, what is the reason? Multiple answers possible.

☐ Price

☐ Quality

☐ No demand from clients

☐ Issues with sizing

☐ Preference for a different solution

☐ Other, namely:

23. In 2007, Medical Pet Shirts started with the Protective Pet Shirt. Today, besides the original pet shirt, we offer front leg and hind leg sleeves, the versatile Protective Top Shirt, the Head Cover and the DRY® Cooling Vest. What would convince you to purchase more MPS products?

- ☐ Product discount
- ☐ Free product with the purchase of another product
- ☐ Gifts like a wellness gift card
- ☐ Loyalty program
- ☐ Other, namely:

The following questions delve deeper into the MPS products you currently use or that you have used in the past. If you indicate that you do not use a product, you will be taken to the next product. The length and duration of the survey depend on the number of MPS products you use.



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Protective Pet Shirt Dog

* 24. Do you use the Protective Pet Shirt Dog?

☐ Yes

☐ No

☐ No longer, because:

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* 25. For which dogs do you use the Protective Pet Shirt? Multiple answers possible.

☐ All kinds of dogs (large, small, male, female, young, old)

☐ Small dogs

☐ Large dogs

☐ Bitches

☐ Males

☐ Other, namely:

* 26. How satisfied are you with the Protective Pet Shirt for dogs?

Very dissatisfied

Very satisfied

☐

* 27. What are your favorite features of the Protective Pet Shirt for dogs? Multiple answers possible.

☐ Hold-up system, allowing the shirt to be rolled up and secured with a snap button at the chest for wound inspection and walks

☐ Loops on the inside of the shirt to attach the dog's collar, making it more difficult for the dog to squeeze out of the shirt

☐ Blind buttonhole between the shoulders to insert an IV line

☐ Light blue inner layer for blood/fluid loss inspection or applying an ice pack or sanitary pad (can be placed anywhere on the shirt)

☐ Snap buttons for closing the shirt at the back

☐ Machine washable

☐ Patented breathable design

☐ Extra space at the belly part for better air circulation

☐ Other, namely:



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Protective Pet Shirt Cat

* 28. Do you use the Protective Pet Shirt Cat?

☐ Yes

☐ No

☐ No longer, because:

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* 29. How satisfied are you with the Protective Pet Shirt Cat?

Very dissatisfied Very satisfied

☐ ☐

* 30. What are your favorite features of the Protective Pet Shirt for cats? Multiple answers possible.

- ☐ Closed design so the cat can still use the litter box
- ☐ Loops on the inside of the shirt to attach the cat's collar, making it more difficult for the cat to squeeze out of the shirt
- ☐ Blind buttonhole between the shoulders to insert an IV line
- ☐ Light blue inner layer for blood/fluid loss inspection or applying an ice pack or sanitary pad
- ☐ Snap buttons for closing the shirt at the back
- ☐ Machine washable
- ☐ Patented breathable design
- ☐ Extra space at the belly part for better air circulation
- ☐ Other, namely:

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Protective Pet Shirt Rabbit

* 31. Do you use the Protective Pet Shirt Rabbit?

- ☐ Yes
- ☐ No, I use the (blue) dog or (red) cat shirt for rabbits
- ☐ No, I use a cone
- ☐ No, I use bandages
- ☐ No, I do not use wound protection for rabbits

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32. How satisfied are you with the Protective Pet Shirt Rabbit?

Very dissatisfied Very satisfied

☐ ☐

* 33. For which purposes do you use the Protective Pet Shirt for rabbits? Multiple answers possible.

- ☐ Keeping the rabbit warm after surgery
- ☐ Wound protection after surgery
- ☐ Preventing excessive licking, scratching, and/or biting
- ☐ Other, namely:

* 34. What are your favorite features of the Protective Pet Shirt for rabbits? Multiple answers possible.

- ☐ Special opening under the tail so the rabbit can eat its night feces and do its business while wearing the shirt
- ☐ Light blue inner layer for blood/fluid loss inspection or applying an ice pack or sanitary pad
- ☐ Snap buttons for closing the shirt at the back
- ☐ Machine washable
- ☐ Patented breathable design
- ☐ Other, namely:

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Protective Front Leg Single Sleeve Dog

* 35. Do you use the Protective Front Leg Single Sleeve Dog?

☐ Yes

☐ No

☐ No longer, because:

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36. How satisfied are you with the Protective Front Leg Single Sleeve?

Very dissatisfied Very satisfied

☐ ☐

* 37. For which purposes do you use the Protective Front Leg Single Sleeve? Multiple answers possible.

- ☐ Protection of wounds after surgery on a front leg and/or elbow
- ☐ Excessive licking behavior
- ☐ Hotspots or other skin conditions
- ☐ Calming effect due to comfortable pressure around the chest thanks to the adjustable closure and elastic band
- ☐ IV line protection
- ☐ Bandage protection
- ☐ Protecting ointments
- ☐ Other, namely:

* 38. What are your favorite features of the Protective Front Leg Single Sleeve Dog? Multiple answers possible.

- ☐ Suitable for both left and right front legs
- ☐ Adjustable closure with snap buttons and elastic band
- ☐ Soft protective stretch band to prevent the sleeve from cutting into the legs or chest
- ☐ Other, namely:



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Protective Front Leg Double Sleeve Dog

* 39. Do you use the Protective Front Leg Double Sleeve Dog?

☐ Yes

☐ No

☐ No longer, because:

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40. How satisfied are you with the Protective Front Leg Double Sleeve Dog?

Very dissatisfied Very satisfied

☐ ☐

* 41. For which purposes do you use the Protective Front Leg Double Sleeve Dog? Multiple answers possible.

- ☐ Protection of wounds after surgery on both front legs
- ☐ Protection against pressure sores
- ☐ Excessive licking behavior
- ☐ Hotspots or other skin problems
- ☐ Calming effect due to comfortable pressure around the chest thanks to the adjustable closure and elastic band
- ☐ IV line protection
- ☐ Bandage protection
- ☐ Protection/covering of ointments
- ☐ Other, namely:

* 42. What are your favorite features of the Protective Front Leg Double Sleeve Dog? Multiple answers possible.

- ☐ Protection of both front legs
- ☐ Adjustable closure with snap buttons and elastic band
- ☐ Soft protective stretch band to prevent the sleeves from cutting into the legs or chest
- ☐ Elbow pads for extra soft protection, such as for pressure sores
- ☐ Other, namely:

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Protective Head Cover Dog

* 43. Do you use the Protective Head Cover Dog?

☐ Yes

☐ No

☐ No longer, because:

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44. How satisfied are you with the Protective Head Cover Dog?

Very dissatisfied Very satisfied

☐ ☐

* 45. Why do you choose the Protective Head Cover Dog over bandages or other solutions?
Multiple answers possible.

- ☐ More effective
- ☐ More environmentally friendly (machine washable and reusable)
- ☐ More animal-friendly
- ☐ Good fit
- ☐ Other, namely:

* 46. What are your favorite features of the Protective Head Cover Dog? Multiple answers possible.

- ☐ Adjustable fastening straps under the chin, around the neck and on the back of the neck
- ☐ Special pockets to place pads for extra ear protection, to add cooling pads, or to hold the dog's ears to prevent wound fluid and ointment from sticking to the coat
- ☐ Light blue inner layer for blood/fluid loss inspection
- ☐ Breathable Kooltex fabric for good air circulation
- ☐ Other, namely:



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Protective Top Shirt Dog

* 47. Do you use the Protective Top Shirt Dog?

☐ Yes

☐ No

☐ No longer, because:

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48. How satisfied are you with the Protective Top Shirt Dog?

Very dissatisfied Very satisfied

☐ ☐

* 49. For which purposes do you use the Protective Top Shirt Dog? Multiple answers possible.

- ☐ Torso protection for wounds, stitches, or other (skin) problems
- ☐ For attaching the hind leg sleeves
- ☐ For holding a portable infusion system or Holter ECG in the sealable pouch
- ☐ For calming effect due to gentle pressure around the chest thanks to the adjustable closure and elastic band, useful for anxiety like fear of fireworks
- ☐ For IV therapy
- ☐ Other, namely



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Protective Hind Leg Double Sleeve Dog

* 50. Do you use the Protective Hind Leg Double Sleeve Dog?

☐ Yes

☐ No

☐ No longer, because:



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51. How satisfied are you with the Protective Hind Leg Double Sleeve Dog?

52. Do you always use the Protective Hind Leg Double Sleeve in combination with the Protective Top Shirt?

- ☐ Yes
- ☐ No

53. The Protective Hind Leg Double Sleeve Dogs must always be worn together with the Top Shirt. Does this keep you from offering the hind leg sleeves to clients?

- ☐ Yes
- ☐ No

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DRY[®] Cooling Vest

* 54. Do you use the DRY[®] Cooling Vest?

☐ Yes

☐ No

☐ No longer, because:

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55. Do you use the DRY[®] Cooling Vest for dogs showing signs of overheating in the clinic?

- ☐ Yes
- ☐ No
- ☐ Sometimes
- ☐ We only sell the DRY[®] Cooling Vest to pet owners

56. How satisfied are you with the DRY[®] Cooling Vest?

Very dissatisfied Very satisfied

☐

* 57. What are your favorite features of the DRY[®] Cooling Vest? Multiple answers possible.

- ☐ Vest stays completely dry, no wet fur
- ☐ Ready within minutes: just fill the vest with water
- ☐ Not limited to one spot, as opposed to cooling mat
- ☐ Cools 1-3 days without refilling
- ☐ Professional cooling technology
- ☐ Refillable
- ☐ Machine washable
- ☐ Other, namely:



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58. Optional: Write a review along with a photo (can be uploaded below) to share your experience with MPS and its products. The review must contain at least 350 characters. This way, more animal lovers can discover the effectiveness and comfort of MPS products.

59. Upload the photo accompanying the review here, showing your experience with the MPS products.

Choose File

Choose File

No file chosen