

Overview - changes in terms May 1st, 2026

This document provides an overview of key points in the amended terms in 2026.

Changes applied from May 1st, 2026.

	Section	Heading	Brief description of the change
Print & Enclosing		Definitions	Postal Operator: Mailworld AB added
We Mail Standard	1	Definitions	Postal Operator: Mailworld AB added
Connect	2	Definitions	Postal Operator: Mailworld AB added

Changes applied from January 1st, 2026.

	Section	Heading	Brief description of the change
PNSTC – PostNord Strålfors Terms and Conditions	23	Specific terms for projects	New section on terms for projects
	24	PostNord Strålfors' services	New section regarding service portfolio and platforms
	25	Customer Service/Service Hub	Section moved from section 23
Print & Enclosing		Sections relating to Postal Operator and letter distribution	General update regarding letter distribution from 2026 because of the switch to dao Distribution A/S
We Mail Standard		Sections relating to Postal Operator and letter distribution	General update regarding letter distribution from 2026 because of the switch to dao Distribution A/S
Connect		Sections relating to Postal Operator and letter distribution	General update regarding letter distribution from 2026 because of the switch to dao Distribution A/S
Digital Post		Digital Post	Special Terms and Conditions for Digital Post (new independent conditions)