

CITL Annual Conference 2026

Where people and purpose are the heart of technology

Wednesday 7 and Thursday 8 October 2026

Crowne Plaza, Gerrards Cross



CITL Annual Conference 2026

Where people and purpose are the heart of technology

Agenda - Wednesday 7 October 2026

09:00 - 09:45 - Registration and Coffee Foyer - All				
09:45 - 10:00 - Welcome - Tree Hall and Su Crighton Gerrards Suite - ALL				
10:00 - 10:30 - We have an announcement... - Tree Hall, Su Crighton, Noel Anderson Gerrards Suite - ALL				
10:30 - 11:15 - Meet the Suppliers - Tree Hall Gerrards Suite - All				
11:15 - 11:45 - Coffee & Networking Garden Suite - All				
11:45 - 12:30 - Opening Keynote - Avril Chester Gerrards Suite - All				
Gerrards Suite	Jewel Suite	Greative Attic	The Boardroom	Sponsor Demo Lounge
12:35 - 13:05 - From Authority to Influence(r): Leading when no one has to listen - Stuart McSkimming	12:35 - 13:05 - Being Human Again - Jim Snape	12:35 - 13:05 - When did IT become a delivery service? Turning IT's biggest headache into a strategic advantage - Megan Gibson	SIG Meeting - TBC	TBC
13:05 - 14:05 - Lunch & Networking Garden Suite - All				
14:05 - 15:05 - Workplace wellbeing workshop - Glen Ridgeway & Bill Cunningham	14:05 - 14:35 - RNIB - The Past, The Present, The Future - Tory Cassie 14:40 - 15:10 - Making sense of Microsoft - James Field	14:05 - 15:05 - KPIs and other measures - big pitfalls and best practice - Marian Kendix	SIG Meeting - TBC	TBC
15:10 - 15:40 - Coffee & Networking Garden Suite - All				
15:45 - 16:15 - Operating as one civil society - Ryan Preece	15:45 - 16:15 - Finding your way back: redefining success when life changes the plan - Sabah Merad	15:45 - 16:15 - The value of support desks within organisations - Vikki Snowball	SIG Meeting - TBC	TBC
16:20 - 16:50 - Cybersecurity War Stories and Resilience for Charities - Rachel Higham Gerrards Suite - ALL				
16:50 - 17:00 - Closing Remarks - Day 1 - Su Crighton Gerrards Suite - All				
17:00 - 17:20 - Group Check-in - Tree and the Team Gerrards Suite - All				

CITL Annual Conference 2026

Where people and purpose are the heart of technology

Agenda - Thursday 8 October 2026

08:00 - 09:00 - Check-out Reception - All				
09:05 - 09:05 - Day 2 Housekeeping - Sue Crighton Gerrards Suite - ALL				
09:05 - 09:35 - Chair's Address - Sue Crighton Gerrards Suite - ALL				
Gerrards Suite	Jewel Suite	Greative Attic	The Boardroom	Sponsor Demo Lounge
09:40 - 10:25 - Influencing the Organisation - Fireside Chat - Declan Hunt	09:40 - 10:25 - Security Operations Management - Rob Morgan	09:40 - 10:25 - Radical Acceptance as a Key to Change - Lauren Galvani	SIG Meeting - TBC	TBC
10:25 - 10:55 - Coffee & Networking Garden Suite - All				
11:00 - 11:30 - Leadership and change - Gill Chapple	11:00 - 11:30 - Cloud 2 nd - achieving infrastructure transformation while staying on prem - Matt Secker and Kevin Bush	11:00 - 11:30 - Meeting effectiveness formulas - Graham Oddey	SIG Meeting - TBC	TBC
11:35 - 12:05 - Finance for non-finance people - AKA, speaking the CFO's language - Su Crighton	11:35 - 12:05 - Frontier society - help and hope for people with dementia through data and AI - Josh Hitchinson	TBC	SIG Meeting - TBC	TBC
12:05 - 13:05 - Lunch & Networking Garden Suite - All				
13:10 - 13:40 - Confessions of a fractional consultant - what AI made possible, and what it didn't - Jane Huntington	13:10 - 13:40 - from strategy to roll-out. A 12 month journey to AI ready colleagues - Lee Springett	TBC	SIG Meeting - TBC	TBC
13:45 - 14:15 - How not to flounce out of a job you stopped loving - Laura Dawson	13:45 - 14:15 - CIOs to enterprise leaders - how to lead beyond the IT function - Michelle Van Wijk	TBC	SIG Meeting - TBC	TBC
14:15 - 14:45 - Coffee & Networking Garden Suite - All				
14:50 - 15:20 - From trusted data to trusted AI - Kerv and charity partner	14:50 - 15:20 - The Salvation Army UK cyber incident - what happened and lessons learned - Neil Edmonds and Kuheli Roy Sarkar	TBC	SIG Meeting - TBC	TBC
15:25 - 15:55 - What does an effective CFO / CTO relationship look like in 2030, and why does it matter now? - Kevin Antao	TBC	TBC		
16:00 - 16:30 Open Forum Panel Session - Chaired by Su Crighton, with panellists including Tree Hall, Avril Chester, Matthew Green and Noel Anderson Gerrards Suite - All				
16:30 - 16:45 - Closing remarks and Prize Draws - Tree Hall and Su Crighton Gerrards Suite - All				



CITL Annual Conference 2026

Where people and purpose are the heart of technology

Social Schedule

Wednesday 7 October

19:00 - 20:00 - Drinks Reception - Sponsored by esynergy

20:00 - 22:00 - Gala Dinner

22:00 - late - Networking in the bar, with chips at 23:30

Thursday 8 October

19:00 - 20:30 - Networking Reception and Buffet

Thank you to all our sponsors

Premier Partners



Premier Sponsors



Exhibitors



Drinks Reception Sponsor



Guest Sponsors

