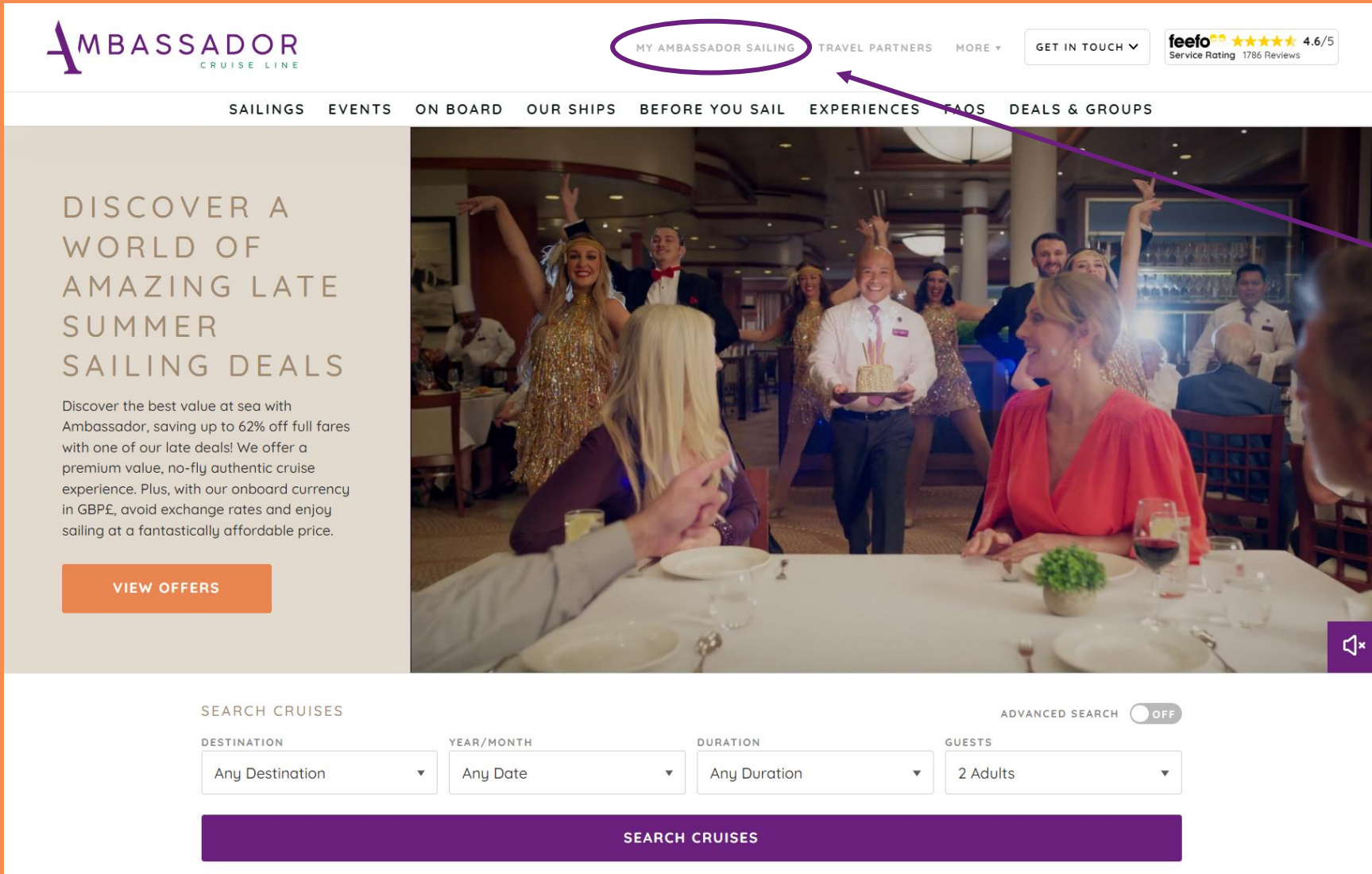


YOUR GUIDE TO...

**MY AMBASSADOR
SAILING**





AMBASSADOR
CRUISE LINE

MY AMBASSADOR SAILING TRAVEL PARTNERS MORE GET IN TOUCH feefo Service Rating 4.6/5 1786 Reviews

SAILINGS EVENTS ON BOARD OUR SHIPS BEFORE YOU SAIL EXPERIENCES FAQs DEALS & GROUPS

DISCOVER A WORLD OF AMAZING LATE SUMMER SAILING DEALS

Discover the best value at sea with Ambassador, saving up to 62% off full fares with one of our late deals! We offer a premium value, no-fly authentic cruise experience. Plus, with our onboard currency in GBP£, avoid exchange rates and enjoy sailing at a fantastically affordable price.

VIEW OFFERS

SEARCH CRUISES

ADVANCED SEARCH ☐ OFF

DESTINATION: Any Destination
YEAR/MONTH: Any Date
DURATION: Any Duration
GUESTS: 2 Adults

SEARCH CRUISES

The My Ambassador Sailing Portal can be found on the homepage of our main website

Alternatively, you can visit -
<https://my.ambassadorcruiseline.com/>

Log in to My Ambassador Sailing

What's your email address?

Are you new here?

- To create a My Ambassador Sailing account simply enter your email address above and then click 'next'.
- Once you have an account you will be able to pay your cruise balance.
- Coming soon you will be able to manage cruise bookings, obtain travel information and arrange onboard experiences, destination experiences, drinks packages, gift packages, car parking or coaching as well as check-in for your cruise.
- If you haven't made a booking please visit our [website](#) or call reservations on 0808 102 8073.

NEXT

Using your agent login credentials, enter your username & password to access My Ambassador Sailing

Please contact
tradesales@ambassadorcruiseline.com
if you require a password reset



If this is your first time accessing My Ambassador Sailing, please verify your email address by clicking 'Verify Account' on the email sent to you (check your spam 😊)

AMBASSADOR
CRUISE LINE

LOG OUT

MY SAILINGS

Please select a booking that you would like to manage.

SEARCH

 Grand Canada, Greenland, Iceland IAM	Lead Guest	Guests	Sets Sail September 12th 2022	Nights 34	Cruise Code A12216
 Grand Mediterranean IAM	Lead Guest	Guests	Sets Sail October 23rd 2022	Nights 32	Cruise Code A12218
 Cuba & Treasures of the Caribbean IAM	Lead Guest	Guests	Sets Sail January 5th 2023	Nights 42	Cruise Code A12301
 British Isles Discovery IAM	Lead Guest	Guests	Sets Sail July 12th 2022	Nights 11	Cruise Code A12210
 Norway's Land of the Northern Lights IAM	Lead Guest	Guests	Sets Sail November 12th 2023	Nights 14	Cruise Code A22329
 Festive Weekend Getaway IAM	Lead Guest	Guests	Sets Sail December 8th 2023	Nights 3	Cruise Code A22334
 Majestic Fjordland IAM	Lead Guest	Guests	Sets Sail August 26th 2023	Nights 7	Cruise Code A12316

All bookings made under your ABTA number will be accessible with your login

Search by Cruise Code, Booking Reference or Surname and select the booking you would like to manage

MY AMBASSADOR SAILING

[RESET MY PASSWORD](#) [VIEW MY BOOKINGS](#)

MY BOOKING

CRUISE:
Festive Market
Getaway

BOOKING REFERENCE:
IAM-

SHIP:
Ambience

CABIN NUMBER(S):

DEPARTURE PORT:
London Tilbury

DEPARTURE DATE:
December 17th 2023



MY SAILING

View your booking and make payments

AVAILABLE 90 DAYS PRIOR TO SAILING



GUEST INFORMATION AND CHECK-IN

Update your general information to save
time when checking in online, download
boarding passes, complete medical
questionnaire and more

AVAILABLE 6-8 WEEKS PRIOR TO SAILING



DESTINATION EXPERIENCES

Pre-register for our exciting programme
of Destination Experiences



DRINKS & GIFT PACKAGES

For greater savings we highly
recommend one of our on board drinks
packages. Or why not treat yourself to a
gift package?



COACHING AND CAR PARKING

Book car parking / coaching and
download your vouchers



BEFORE YOU SAIL

Here are some useful details to know
about your upcoming sailing

Click on the
relevant tile
according to
what you
would like
to manage

Booking Details

MY SAILING



View Booking Details

View Itinerary

View Cabin & Guests

Add Dining Requests

View Payments

Download Invoices

Ambassador Cruise Line

BOOKING DETAILS

Booking Reference:	IAM-
Cruise:	Festive Market Getaway
Ship:	Ambience
Departure Port:	London Tilbury
Departure Date:	December 17th 2023
Duration:	4 nights

MINIMISE ITINERARY

ITINERARY

DATE	PORT	ARRIVE	DEPART
17/12/23	London Tilbury (United Kingdom)	-	1700
18/12/23	Amsterdam (Netherlands)	1200	-
19/12/23	Amsterdam (Netherlands)	-	2000
20/12/23	Zeebrugge, for Bruges (Belgium)	0800	2000
21/12/23	London Tilbury (United Kingdom)	0800	-

Note: In the event of adverse weather/sea conditions that prevent the ship from calling at one of the scheduled ports, alternative arrangements will be made where possible.

⚓ Land by launch or tender
⦿ Viewing Only
* Technical call (independent guests may not go ashore)

CABINS AND GUESTS

Cat 14: Superior Balcony
10146

DINING REQUESTS

We endeavour to accomodate all requests, please note this is not guaranteed.

Cabin: '

Table Sitting Request:	2nd	Table Size Request:	
Table Sitting Request:	2nd	Table Size Request:	

[Save Dining Request](#)

PAYMENTS

Total Booking Value:	£0.00
Amount Paid:	£0.00
Balance Due:	£0.00

Invoice

DOWNLOAD INVOICE

DRINKS & GIFT PACKAGES



Add Drinks Packages

View Gift Packages

(contact Guest Services to add)

Ambassador Cruise Line

DRINKS & GIFT PACKAGES

[RETURN TO MAIN MENU](#)

Drinks Packages

Whether you're taking lunch sailing in the clubhouse or trying to relax on the deck, the very first time, travelling with Ambassador is full of unique moments that help us become better versions of ourselves. Sharing this growth with our captain is part of the Ambassador experience as we join together in the same community on the sea. It's a law for greater savings and better budgeting, we highly recommend one of our onboard drink packages, which include set crew charges and gratuities. These can be added onto your booking simply through our booking below.

	Ambassador One Experience	Ambassador Signature	Signature Package
Includes 6 service charges for the duration of your cruise	✓	✓	✓
Non-alcoholic beverages including unlimited soft drinks	✓	✓	✓
House drinks from the bar list (big the glass)	✗	✓	✓
House wines (Red, White, Rose)	✗	✓	✓
Premium wines (Red, White, Rose)	✗	✗	✓
Premium drinks from the Bar List (big the glass)	✗	✗	✓
Premium food & Coffee specialties	✗	✗	✓
20% discount on premium beverages from the Bar	✗	✓	✗
	Onboard: £20.00pp Pre-Cruise: £18.00pp	Onboard: £25.00pp Pre-Cruise: £33.00pp	Onboard: £44.00pp Pre-Cruise: £38.00pp
	Adults: £72.00pp Total: £144.00 SELECT	Adults: £78.00pp Total: £264.00 SELECT	Adults: £88.00pp Total: £275.60 SELECT

[CONTINUE](#)

Gift Packages

Whether to mark a special occasion or you just feel that you deserve to reward yourselves, we offer some extra little touches designed to make the start of your cruise holiday even more special.

To purchase one of the below, please contact our Guest Services Team on 0868 102 8055 (open 9-5 Mon-Fri) or email guestservices@ambassadorcruiseline.com, no later than 14 days prior to sailing.

Gift Voucher

Digital

£25.00

£25
GIFT VOUCHER

£50
GIFT VOUCHER

Gift Voucher

Digital

£50.00

CAR PARKING & COACHING



Add Car Parking



Add Coaching



CAR PARKING AND COACHING

[RETURN TO DASHBOARD](#)

CAR PARKING

Driving to the port? Why not book a space in a secure car park.

You don't have any parking booked.

[BOOK PARKING \(£52\)](#)

COACHING

Let us take the hassle of travelling to port away and simply sit back and relax on modern, air conditioned and comfortable premium coaches with WC, TV/video services. You'll think your holiday has started from the moment you step a board.

Guest

Coaching

[BOOK COACH](#)

[BOOK COACH](#)

No coaches booked.

No coaches booked.

GUEST INFORMATION & CHECK-IN



Guest Information And Check In

< Back to My Ambassador Sailing Dashboard

 TRAVEL INFORMATION Complete. You can update this up to the day before departure.	 PASSPORT INFORMATION Complete.	 HEALTH SURVEY Complete.
 CARD REGISTRATION Complete.	 BOARDING PASSES Your boarding passes are ready.	 LUGGAGE TAGS Your luggage labels are ready.

GUEST INFORMATION AVAILABLE 90 DAYS PRIOR TO SAILING

Complete Travel Information
Complete Passport Information

GUEST CHECK-IN AVAILABLE 72 HOURS PRIOR TO SAILING:

Complete Health Survey
Complete Online Card Registration
Download Boarding Passes
Download Luggage Tags

DESTINATION EXPERIENCES



AVAILABLE 6-8 WEEKS PRIOR TO SAILING

View & Pre-Register for
Destination Experiences

AMBASSADOR CRUISE LINE

LOG OUT

Total price **£0.00**
0 items in your planner

CONTINUE

< Back to My Ambassador Sailing Dashboard

My Ambassador Sailing



Multi-Generational Summer Balerics Getaway

- Sailing on Ambience
- Departs 12 August 2023
- 14 nights cruise

Plan your Destination Experiences by choosing from:

- 32 experiences

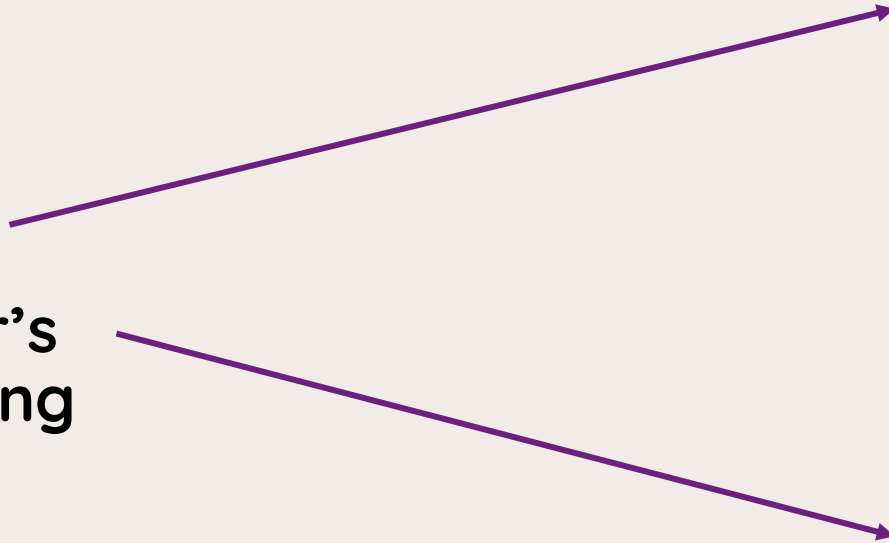
YOUR ITINERARY

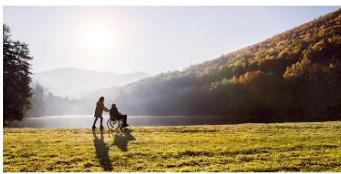
DAY 1	LONDON TILBURY, UNITED KINGDOM
DAY 2	AT SEA...
DAY 3	AT SEA...
DAY 4	LEIXOES, FOR OPORTO, PORTUGAL Pre-Register experiences >
DAY 5	AT SEA...
DAY 6	AT SEA...
DAY 7	PALMA DE MALLORCA, SPAIN Pre-Register experiences >

BEFORE YOU SAIL



View useful
details about
your customer's
upcoming sailing



 MY AMBASSADOR SAILING FIND OUT MORE	
A-Z GENERAL INFORMATION FIND OUT MORE	
	MOBILITY AT SEA FIND OUT MORE
NEW TO CRUISING FIND OUT MORE	
	PASSPORT & VISA INFORMATION FIND OUT MORE
HOLIDAY EXTRAS FIND OUT MORE	
TRAVELLING TO PORT FIND OUT MORE	



THANK YOU FOR
JOINING OUR 'MY
AMBASSADOR SAILING'
TRAINING GUIDE

