

## WARRANTY CARD

1. Manufacturer: **KINGSPAN Spółka z ograniczoną odpowiedzialnością with its registered seat in Lipsko**, ul. Przemysłowa 20, 27-300 Lipsko, entered into the Register of Entrepreneurs of the National Court Register under the number 0000018175, Tax Identification Number (NIP): 8992212932, National Business Registry Number (REGON): 931877716, share capital in the amount of 13,252,000.00 PLN (hereinafter referred to as "Kingspan")
2. Name of product covered by warranty:  
Sandwich panels .....  
with core .....  
faced with coated steel sheets.
3. Classification of product – PKWiU code (Polish Classification of Products and Services): **PKWiU 24.33.30**
4. Intended purpose and usage range of product: Single- and multi-span roof and wall cladding elements.
5. Reference document: **Standard PN-EN 14509**
6. Batch of product covered by warranty in accordance with the order No. ....
7. Period of warranty: Kingspan Sp. z o. o. provides the warranty for:
  - a. Panels with foam core – for the period of 5 years from the date of manufacture;
  - b. Panels with wool core – for the period of 3 years from the date of manufacture (with the exception of acoustic panels);
  - c. Other products – for the period of 2 years from the date of manufacture.

8. Terms and Conditions of Warranty.

This warranty shall be rendered void in the following situations:

- a. storage, unloading and installation of sandwich panels contrary to Kingspan's technical instructions or to principles of technical knowledge in construction.
- b. failure to remove the protective film from sandwich panels by the established deadline, i. e. within 30 days from the date of the manufacture thereof.
- c. damage of panel insulation core during unloading, storage and installation of the panels, caused by failure to protect the core against rainwater or other factors which may dampen the core.

Furthermore, in order to maintain the validity of the warranty, it is necessary to install sandwich panels using fasteners and other installation materials supplied by Kingspan or approved in writing by Kingspan for a given project.

9. Warranty does not cover the following:
- Mechanical damage,
  - Damage resulting from failure to comply with Kingspan Installation Instruction Manual,
  - Damage occurring when the panels are used in environments whose category of atmosphere corrosivity is different than that:
    - » established in technical documentation submitted to Kingspan by the ordering party or
    - » agreed upon with Kingspan.
  - Rusting of coating caused by the presence of metal particles left there after installation,
  - Damage caused by contact of organically coated products with certain materials, which may result in creation of a galvanic cell or in change of electric potential,
  - Damage caused by contact of steel coating with copper or copper salts,
  - Damage resulting from inappropriate cleaning,
  - Damage resulting from abnormally high temperatures occurring on the panel surface, caused by actions or omissions on the part of the warrantee or of any third party, or by inappropriate use of the building. Continuous exposure to temperature exceeding 60°C or temporary exposure to temperature exceeding 100°C shall be regarded as abnormally high temperatures,
  - Damage resulting from defects in the supporting structure,
  - Damage caused by extreme atmospheric conditions or natural disasters,
  - Damage occurring as a result of upgrading, by the warrantee or the user of the building, the category of atmosphere corrosivity applied to the building and, in particular, as a result of inappropriate use of the building, designation or use of the building for purposes different than those declared to Kingspan, or as a result of changing the designation of the building after its use has been commenced,
  - Changes in shade of varnish coating caused by natural "ageing" due to the influence of atmospheric conditions
10. The obligations of Kingspan under this warranty are limited to the costs of manufacture and delivery of the products, which does not include the installation thereof.
11. In the situation where Kingspan has to repair or replace the products covered by the warranty, the period of the warranty shall be extended by the time when the defects made it entirely impossible to use the products.
12. Every defect covered by this warranty shall be reported in writing, without delay, to Kingspan, not later than within 7 days of the detection thereof. In case the warrantee fails to report the defects by the deadline stipulated above, they shall be liable for defects to the extent in which their delay in submitting a report caused either the occurrence of new defects or the increase of original defects. Within the scope defined above, the defects shall be removed at the expense of the warrantee or of another entity indicated by them, by way of covering the costs of repair or manufacture, by Kingspan, of a whole batch of panels against which the complaint was lodged, or of a part thereof.

13. In the situation where Kingspan acknowledges its liability under the warranty, it shall perform its obligations as the warranty provider within the time not exceeding 90 working days from the date on which Kingspan notifies the warrantee of the acknowledgment of defects in the warranty subject. The time prescribed for removal of the defects may be extended due to justified technical or technological reasons, in particular in the situation where, to perform such removal, it is necessary to order raw materials or arrange for the delivery of other materials.
14. This Warranty shall become invalid if the user of the building fails to perform, at their own expense, annual inspections of the products, each time informing Kingspan of the date and time of such inspections at least 6 weeks in advance, thus enabling a Kingspan's representative to participate therein, or if they fail to submit the protocol from such an inspection within 14 days of the performance thereof.
15. Afterwards, when the protocol in question has been submitted, the user of the building shall be obliged to perform, within 4 weeks and at their own expense, all the maintenance works recommended by Kingspan.
16. With regard to other issues not included in this Warranty Card, concerning the manner of installation and maintenance of sandwich panels manufactured by Kingspan, the provisions of Kingspan Installation Instruction Manual, available at the address: [https://damcdn.kingspan.com/assets/product/public/original/ASS\\_1046042.pdf](https://damcdn.kingspan.com/assets/product/public/original/ASS_1046042.pdf) shall be applied. Appendix No. 1 – guidelines for evaluation of sandwich panels – constitutes an integral part of this Warranty.

.....  
The Warrantee

.....  
Quality Department Manager  
Kingspan Sp. z o.o.

\*Please send a scan of the signed Warranty to the following e-mail address: [CEEPLREKLAMACJE@kingspan.net](mailto:CEEPLREKLAMACJE@kingspan.net)

## GUIDELINES FOR EVALUATION OF SANDWICH PANELS

### Standard way of visual examination:

#### A. Place from which visual examination is performed:

- at the right angle, at a distance of 10 m from the evaluated section of the wall

#### B. Scope of visual examination:

- viewing angle – max.  $\pm 30^\circ$  to the side (up to approximately 6 m on both sides of the vertical plane),
- 12 metres up.

Resulting visual examination field from a single station is approximately 12 x 12 metres.

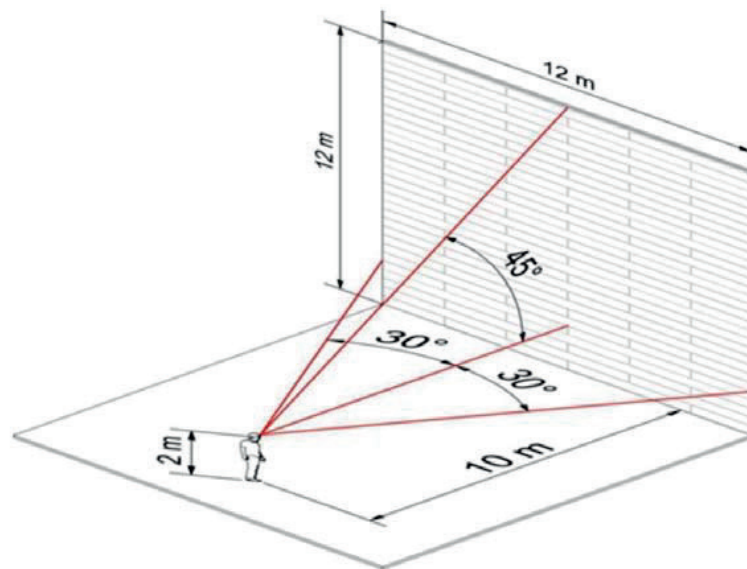


Fig. 1 Graphic diagram of facade inspection method (with way of measuring research field)

#### C. Lighting during visual inspection:

- diffuse lighting – evaluation should not be conducted under direct strong sunlight or with the use of a focused beam of artificial light.

#### D. Time frame:

- the visibility of the questioned image should be longer than approx. 1 hour per day.

Complaints may not be justified by the most unfavourable position of visual examination, the most unfavourable time of the day or the most unfavourable lighting conditions.

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