Additional Services and Surcharges

Additional Services

	Price per Consignment
Express	SEK 8
Premium	SEK 3
Age verification[1]	SEK 5
Change of delivery method – internal[2]	SEK 10
Change of delivery method – external[3]	SEK 50

[1]Verification that the Recipient meets the age requirement; available for Early Bird Box
[2]Change of delivery method to a service within Early Bird's service portfolio; the cost of the selected service is charged in addition
[3]Change of delivery method to a service provided by an external carrier; the cost of the delivery is included

Surcharges

	Price per Consignment
Product terms exceeded	SEK 150
Label replacement[1]	SEK 20
Unclaimed parcel[2]	SEK 50
Second collection attempt[3]	SEK 20

[1]In the event of an incorrect or damaged (unreadable) label
[2]Applies to deliveries to parcel lockers and parcel shops where the parcel has not been picked up by the recipient
[3]In the event of a failed collection from a consumer