



FREQUENTLY ASKED QUESTIONS

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WHEN WILL I RECEIVE MY TICKETS?

The Team operates a dedicated ticket collection service on site at each race location throughout the season. As we often only receive the tickets on the week of the race, the ticket collection service generally operates from the Team Hotel onsite at the race and begins at 18:00 (local time) on the Wednesday of race week. Further information surrounding the event confirming the ticket collection location and timings will follow electronically closer to the time to help assist with the planning of your trip. This is subject to the information being confirmed by the race event organisers and the tickets being dispatched to us in a timely manner.

WHY DO I NEED TO PROVIDE ALL GUEST NAMES?

We require this information for guests to gain access to the Formula One™ Paddock and The Oracle Red Bull Racing Garage. Not only is this a requirement of Formula One Management for insurance purposes but it also allows us to ensure all guests receive a personalised welcome on arrival.

WHAT IS THE BEST WAY TO ACCESS THE CIRCUIT?

As a Formula One Paddock Club™ Guest, you are entitled to access the dedicated Formula One Paddock Club™ Parking Zone. Car Parking passes are allocated on a ratio basis (e.g. at the British Grand Prix, 1 parking pass is allocated for every 4 tickets purchased), and this varies from race to race depending on the facilities of the circuit. Additional Car Parking passes are sometimes available for purchase and Chauffeur Passes are required at some races. Please reach out to us directly or alternatively refer to each circuit's website for more information on using alternative methods of transport to the track.

IS THE PADDOCK CLUB WHEELCHAIR ACCESSIBLE?

Please contact us should you require any assistance with access to the Formula One Paddock Club™. Facilities vary from race to race.

CAN I RESERVE A SEAT?

At all races in 2026 the Team will be operating a reserved seating policy, where each person will be seated at a table – please note that this could be a shared table with other Oracle Red Bull Racing or Visa Cash App Racing Bulls guests. We have a variety of seating options to choose from including high and low seated dining, and more relaxed lounge environments.

WHERE CAN I WATCH THE RACE FROM?

The Formula One Paddock Club™ is usually located above the Team garages and therefore offers a prime view of the start/ finish straight and starting grid. Facilities vary from circuit to circuit, sometimes offering viewing from roof terraces, grandstands, and outdoor balconies. HD TV screens will keep you up to date with all the on-track action. We are also able to offer access to the team radio to further assist you in following the race action in the same way our team does.

WHAT SHOULD I WEAR?

Smart casual attire is recommended. We kindly request that no tracksuits, shorts or beach attire be worn.

CAN I BUY MERCHANDISE IN PADDOCK CLUB?

Official merchandise stands are located within the The Formula One Paddock Club™, this is often a short walk from our suite. Please speak with your host on arrival for more information on merchandise locations.

IS THERE SOMEWHERE I CAN KEEP MY LUGGAGE THROUGHOUT THE DAY?

We kindly ask that you limit the number of personal belongings that you bring as there will not be a cloakroom, nor can we take responsibility for belongings left unattended. Unfortunately, we do not have the capabilities to store any luggage or valuables so please avoid bringing these with you.

IS THERE A DESIGNATED SMOKING AREA?

Smoking is only permitted within the dedicated smoking areas. This may vary from race to race. Your hospitality hosts will point this out to you upon your arrival to the suite.

AM I ALLOWED TO TAKE PHOTOGRAPHS?

Unless otherwise advised, filming and sound recording is only permitted within the Formula One Paddock Club™ and during the Pit Lane Walk, if it is for personal, private, and non-commercial purposes (which does not include social media). Filming and photography are not permitted inside the Oracle Red Bull Racing Garage at any time. Please be aware that you may be photographed or filmed whilst you are in the Formula One Paddock Club™ and that your image may be used in broadcast coverage and promotional materials. You are deemed to consent to all such usage. For further information, please refer to the Formula One Paddock Club™ terms and conditions which are available from your Red Bull Racing host, from any member of Formula One Paddock Club™ staff or on Formula 1.com.

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ARE MY CHILDREN ALLOWED TO ATTEND?

Yes. However, all individuals do require a ticket to be granted access, no matter what age they may be. Any children will need to be supervised by a parent/guardian at all times. We do not recommend you bring infants and very young children to Formula 1™ events, however, should you wish to bring a young child (under the age of 7 years old) you will need to complete the Formula One Paddock Club™ parent/guardian waiver form on arrival to the Paddock Club entrance. We advise you bring your own suitable ear defenders and would encourage these to be worn by your children at all times.

DOES MY TICKET GIVE ACCESS TO THE PADDOCK?

Your ticket grants you access only to the Paddock Club and not the Paddock. The Paddock is the working environment of the race track, generally located below the pit building behind all Team garages. You will be granted an additional pass for access to the Paddock during the allotted time slot for your garage tour.

DOES A PADDOCK CLUB TICKET GIVE ME ACCESS TO THE GRID WALK ON RACE DAY?

Negative. Your ticket doesn't unlock Sunday's grid walk, meaning the drivers, engineers and Martin Brundle will have to survive without you on the grid.

WILL I GET TO MEET THE DRIVERS?

Drivers from Oracle Red Bull Racing and Visa Cash App Racing Bulls will make an appearance in the Paddock Club over the course of the Grand Prix weekend. They will be interviewed on stage by a Team member. You are more than welcome to bring pens and items for signature, however please note that due to time schedules, drivers will often have to move very quickly between appearances.

DO I NEED TO SIGN UP FOR ANYTHING BEFORE I ARRIVE?

Sign ups for activities and experiences will be conducted upon your arrival to the Paddock Club. Garage Tours will be assigned to you by a Team member, we recommend arriving early to secure your preferred time slot. Activities hosted by F1 such as Track Tours and Photo Safari's require separate sign up at the F1 Entertainment Desk. Pit Lane Walks do not require any sign up. Please speak to our Trackside Hosts on site for any queries!