

NFON Appendix DPA List of subcontractors

The new freedom in business communications.
nfon.com

Version 1.8

NFON AG
Zielstattstraße 36,
81379 Munich
Tel.: + 49 89 45 3000
www.nfon.com

© 2025 NFON AG – All rights reserved

We reserve the right to make changes
Version 1.8/ 03.2025 (EN)
Valid from 01.03.2025

The following overview lists the subcontractors of NFON AG for the provision of the core services.

Exceptions to this are subcontractors who provide telecommunications or ancillary services.

subcontractor	Address	Country	Service / Performance
Allnet GmbH Computersysteme	Maistraße 2 82110 Germering	DE	Logistics Partner
Komsa AG	Niederfrohnaer Weg 1 09232 Hartmannsdorf	DE	Logistics Partner
Imratel Communications Vertriebs GmbH	Daimlerstraße 23 63303 Dreieich	DE	Logistics Partner
COMPLUS Generaldistribution GmbH	Obere Zeil 4 61440 Oberursel	DE	Logistics Partner
exciting AG	Dornhofstr. 38a 63263 Neu-Isenburg	DE	External Callcenter 1st Level Support
mail & more GmbH	Lindberghstraße 13 80939 Munich	DE	Lettershop for ex. for bills
Myra Security GmbH	Landsberger Str. 187, 80687 Munich	DE	MyCloud - BGP protection for SIP Services (DDOS protection)
Noris Network AG	Klausnerstraße 30, 85609 Aschheim Thomas-Mann-Straße 16 - 20 90471 Nuremberg	DE	Data center and 7x24 3rd Level Network Support
consistec Engineering & Consulting GmbH	Europaallee 5 66113 Saarbrücken	DE	Support tool for analyzing call quality
T-Systems International GmbH	Hahnstraße 43d 60528 Frankfurt am Main	DE	CRM-System
aixit GmbH	Rebstöcker Straße 55, 60326 Frankfurt am Main	DE	Data center, electricity, air conditioning, network connection
botario GmbH	Konsul-Smidt-Straße 8P, 28217 Bremen	DE	Realisation of the AI feature Voice Mail Transcription
Your supporting NFON partner			

Product-Specific Subcontracting Relationships

For the Ncontactcenter product:

jtcl GmbH	Valentin-Linhof-Straße 2 81829 Munich	DE	ACD System
-----------	--	----	------------

For the Contact Center Hub product:

Daktela s.r.o.	Pod Krejčárkem 975, 130 00, Prague 3	CZE	Contact Center Software
----------------	---	-----	-------------------------

For the Neorecording product:

ASC Technologies AG	Seibelstraße 2-4 63768 Hösbach	DE	voice recording
------------------------	-----------------------------------	----	-----------------

For the Nmonitoring Queues product:

Loway SA	Via Laveggio 3 6855 Stabio	CH	ACD-Queue evaluation
----------	-------------------------------	----	----------------------

For the Nhospitality product:

Eurofluxo International B.V.	Prinsengracht 421 1016 HM Amsterdam	NL	Hotel room call accounting & Check in/ out
---------------------------------	--	----	---

For the NCTI Pro product:

Estos GmbH	Petersbrunner Str. 3a 82319 Starnberg, Deutschland	DE	Unified Communications & CTI Software
------------	---	----	--

For the NCTI Prem product, CRM Connect product and CRM Connect+ product:

Akixi Ltd (fmr. Mondago Ltd)	Churchill Court 3, Manor Royal Crawley, West Sussex RH10 9LU	UK	CTI Software & CRM Connector
---------------------------------	--	----	---------------------------------

For the product NCTI Std::

ilink Kommunikationssysteme GmbH	Kurfürstendamm 67, 10707 Berlin	DE	CTI Software
--	------------------------------------	----	--------------

The NFON Group internal data exchange takes place within the framework of a group of undertakings.