

Take customer experience to the next level with AI



AI does the repetitive jobs nobody enjoys doing, leaving your team to focus on important things, like adding value, improving the customer experience and growing the business.

What's happening out there?

Customer expectations are steadily increasing with more businesses using the new technologies to 'surprise and delight' them day in, day out. You know how hard your team is working – they're so bogged down in the details that often they can't find the time to focus on making your customers happy.

Biggest challenges for business owners like you

- An overload of admin and process is making your team less efficient.
- Your pen-pushing team is frustrated – they'd rather be making a positive impact.
- With a high volume of inquiries, slow responses are impacting customer satisfaction.

What if you put all this on the back burner?

Change nothing and nothing will change. Your team will keep wasting time on tasks that could be automated. Disgruntled staff, weighed down by admin work, will make your business less efficient and your customers less settled.

How we can help

We've upgraded NFON Contact Center Hub with the latest AI features to help your team answer customer requests faster and better. Everyone wins: solving issues more efficiently makes your team and your customers happier – which is good news for your business, too.

AI in action with NFON



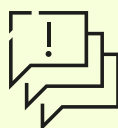
GPT Summarisation helps agents avoid missed deadlines with tickets.



GPT Compose helps agents write emails, increasing both speed and quality.



AI E-Mailbot streamlines the routing of emails as well as the automatically generated email responses.



AI Chatbot quickly and efficiently handles routine customer requests, freeing up the time for your team to focus on higher value tasks.



AI Voicebot talks to customers, giving helpful answers in real-time and even resolves complex inquiries.



**Artificial intelligence.
Real benefits.**