

Smarter Communication, Real Business Value



Transforming communication with intelligent automation powered by NFON

At NFON, artificial intelligence is a strategic enabler designed to improve how people communicate and work. Our AI solutions focus on automating workflows and routine tasks, enhancing customer experiences, and supporting teams across the business with intelligent, scalable technology.

Reimagine what's possible with NFON Intelligent Assistant



Automate routine tasks

AI can handle repetitive questions and tasks anytime, day or night.



Enhance customer communication

Provide your customers fast, correct answers or route them to the right person or department when needed.



Boost operational efficiency

Save time by automating notes and follow-ups, so your team can do more, with the right data always.



Integrate seamlessly

Effortlessly connect with your existing systems to ensure everything works together flawlessly.



Scale effortlessly

Start small and expand your AI capabilities as your business grows.

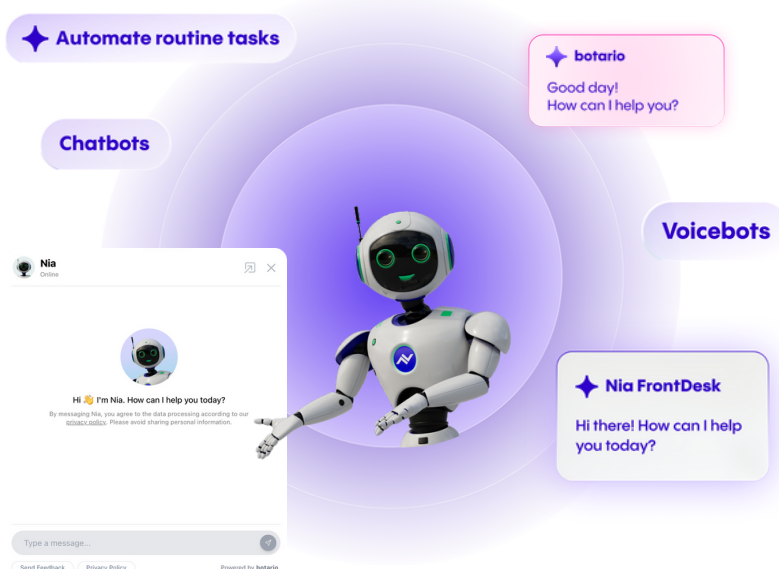


Trust your AI

Keep your data protected with European hosting and full GDPR compliance.

Today's customers expect fast, consistent service, anytime and anywhere. NFON Intelligent Assistant empowers your business to meet these demands with smart solutions that **boost productivity, personalize engagement and drive better business outcomes**. Whether you're a business leader looking for cost-effective wins, an IT team prioritizing secure, compliant solutions, or a frontline team that simply needs tools that work, NFON delivers. With **transparent pricing, full GDPR and AI Act compliance, and native European hosting**, we make it easy for you to adopt AI with confidence.

Built for business. Powered by AI. Trusted in Europe.



Intelligence at every touchpoint – with NFON



NFON brings AI into every corner of the communication journey: from cloud telephony and contact centers, to collaboration, analytics, and workflow automation. Whether you're automating tasks, supporting agents, or enhancing customer engagement, NFON Intelligent Assistant delivers the smart capabilities you need with the simplicity you expect.

AI for Cloud Telephony: Enhance everyday communications with real time support and time saving automation. The **AI Essentials** add-on brings AI-powered core features like voicemail transcription, call transcription and summarization, action items, and the embedded Nia digital assistant in the NFON App suite and Admin Portal.

Nia FrontDesk: Your AI voice assistant for smarter call handling, Nia FrontDesk greets your callers professionally every time, understands their intent, answers FAQs, and routes callers to the right person or team when needed, enabling your customers to always get the help they need and your teams to focus on what matters most. Deeply integrated into NFON Cloud Telephony, extremely easy to configure and fully compliant with all AI regulations.

NFON AI Bots: With the NFON AI-powered bots businesses can redefine their customer interactions and improve internal processes. It's time to streamline workflows, automate communication channels, and enhance your customers' experiences with NFON intelligent voicebots, chatbots, and phonebots. Always-on, multilingual, and fully compliant.

NFON Contact Center AI: Empowers your agents with real-time assistance and a complete view of customer history across all communication channels. This unified access enables agents to respond to customer requests faster and with greater accuracy. Meanwhile, AI-powered voicebots, chatbots, and emailbots handle routine inquiries 24/7, significantly reducing manual workloads and boosting customer and agents satisfaction.

Nia Digital Assistant: NFON's AI-powered intelligent assistant embedded across all of our platforms, including the website, Partner Portal, Admin Portal, and Apps Suite, delivers instant, context-aware support by answering questions, guiding workflows, and automating routine tasks. She delivers fast, accurate, and personalized answers, centralizes knowledge, and boosts efficiency, making communication smoother and more intuitive for customers, partners, and internal teams.

Let's work together to elevate your business communication.

Start Your AI Journey Today