

**FRAUSCHER SENSOR TECHNOLOGY INDIA PRIVATE LIMITED
GENERAL TERMS AND CONDITIONS OF SUPPLY**

Notice: Any acceptance of Supplier's offer is expressly limited to acceptance of these General Terms and Conditions of Sale and Delivery (the "Terms and Conditions") and Supplier expressly objects to any additional or different terms proposed by Customer. No other pre-printed terms and conditions on any form shall modify these Terms and Conditions even if signed by Supplier. Any order to perform work and/or Supplier's performance of the work shall constitute Customer's acceptance and agreement to these Terms and Conditions.

1. Definitions. Unless otherwise agreed upon in a writing signed by an authorized representative of Supplier: "**Confidential Information**" means (i) information that is designated in writing as "confidential" or "proprietary" or equivalent term by the party disclosing such information at the time of written disclosure, and (ii) information that is orally designated as "confidential" or "proprietary" by the party disclosing such information at the time of oral or visual disclosure and is confirmed to be "confidential" or "proprietary" in writing within twenty (20) days after the oral or visual disclosure; "**Contract**" means either: (i) the contract agreement signed by both parties for the sale of Products and/or Services and/or for the license of Software; or (ii) the purchase order, accepted by Supplier in writing, for the sale of Products and/or Services and/or for the license of Software, together with these Terms and Conditions, Supplier's final quotation, Supplier's proposal, the agreed scope(s) of work, and Supplier's Order Acknowledgment ; "**Contract Fees**" means the agreed prices, rates and fees stated in the Contract for the sale of Products and/or Services and/or for the license of Software, including adjustments (if any) in accordance with the Contract; "**Customer**" means the entity to which Supplier is providing Products, Software, and/or Services under the Contract; "**Customer Content**" means any and all data, information, documentation, and Software provided by Customer to Supplier for use in connection with the Products, excluding: (i) Data, and (ii) any data, information, documentation or Software that Supplier or an affiliate of Supplier provides to Customer or an affiliate of Customer pursuant to any other contract. Customer Content shall not include data that has been processed, modified or generated by Supplier; "**Data**" means all information and data of any type, form or nature (including, but not limited to, data received or processed by the Software, compilations of data, and output such as reports and images created by any Software and/or Product) that may be furnished or made available to Customer, directly or indirectly; "**Effective Date**" means the effective date of the Contract, as stated in the Contract, or where no date is stated in the Contract, the earlier of the date the Contract is fully executed by all parties or the date of Supplier's acceptance of Customer's purchase order subject to these Terms and Conditions, as applicable; "**Hazardous Materials**" means any toxic or hazardous substance, hazardous material, dangerous or hazardous waste, dangerous good, radioactive material, petroleum or petroleum-derived products or by-products, or any other chemical, substance, material or emission, that is regulated, listed or controlled pursuant to any national, state, provincial, or local law, statute, ordinance, directive, regulation or other legal requirement of the United States ("U.S.") or the country of the Site; "**Internal Business Purposes**" means the internal ordinary course business operations of Customer; provided however "Internal Business Purposes" exclude any 1) expansion in or to operations occurring due to a business merger or acquisition, 2) fleet addition or rail network expansion, 3) management or servicing of a third party's fleet, equipment or assets, or 4) infrastructure acquisition or development after the Effective Date; "**Orders**" means orders for the Supplier's Products, Services and/or Software placed by Customer through the issuance of a purchase order to Supplier; "**Order Acknowledgment**" means Supplier's written acceptance of the Customer's purchase order; "**Products**" means the equipment, Spare Parts, materials, supplies, and other goods Supplier has agreed to supply to Customer under the Contract, but excluding Software; "**Section**" means a Section of these Terms and Conditions except where the context requires otherwise; "**Services**" means the service activities Supplier has agreed to perform for Customer under the Contract, which may include without limitation, professional services, support services and Software-as-a-Service; "**Site**" means the premises where Products are delivered or Services are performed, not including Supplier's premises or premises of Supplier's subcontractors from which it performs remote Services; "**Software**" means a computer program, and the Data handled by such computer program, that is fixed in any tangible medium of expression or any storage medium and shall include Supplier's proprietary software, such as that software provided for operation of the Products; "**Spare Parts**" means all spare parts Supplier has agreed to supply to Customer under the Contract; "**Supplier**" means Frauscher Sensor Technology India Private Limited; "**Terms and Conditions**" means these "General Terms and Conditions of Sale and Delivery", comprising Sections 1 to 20.

2. Pricing.

2.1 Unless otherwise specified by Supplier in writing, the Contract Fees do not include domestic or international shipping charges beyond the point of delivery set forth in Section 6, the cost of insurance during the time Customer bears risk of loss, or charges for demurrage, port fees, pier handling, marshaling, or heavy lifts or any other costs. Contract Fees shall be subject to adjustment in Supplier's sole discretion or as otherwise set forth in the Contract. Customer acknowledges that due to the dynamic nature of government regulations and actions regarding applicable tariff implementations, pauses and updates, unless otherwise stated the pricing herein does not include any applicable tariffs or duties that are the subject of such government actions. Accordingly, Customer shall be responsible for an additional price to cover the costs of any duties and tariffs (or other similar taxes) incurred by the Supplier in the performance of its obligations hereunder (regardless of date of announcement or implementation), plus additional amounts to ensure the impact of such costs on Supplier are economically neutral with respect to the overall sales arrangement described herein.

2.2 Unless otherwise specified by Supplier in writing, Supplier's prices are quoted in Indian Rupees (INR).

2.3 Unless otherwise specified by Supplier in writing, Supplier's prices shall be firm and not subject to any price adjustment for a one (1) year period commencing on the date of the relevant Purchase Order. If delivery is not complete within that one year period, prices shall be subject to adjustment in accordance with the relevant price index.

3. Payment.

3.1. Unless otherwise agreed in a writing signed by an authorized representative Supplier, Customer shall pay Supplier, without the right of set-off, within thirty (30) days following the date of each Supplier invoice. Supplier shall invoice Customer at the times stated in the Contract or, where no time is stated in the Contract, upon shipment of Product, provision of Software or completion of the Services, as applicable; provided notwithstanding subsections the above, invoicing shall be monthly in arrears for Services that are provided over a period longer than one month. In the event Customer makes further purchase commitments pursuant to the Contract after the Effective Date, the additional Contract Fees applicable to such further purchase commitment shall be invoiced in accordance with the foregoing, except for the purpose of this Section 3.1, the "Effective Date" shall be taken to mean the date on which the further purchase commitment is effective. If Customer fails to make any payments to Supplier when due, without limiting Supplier's rights and remedies, Customer shall pay a late payment charge computed at the rate of two percent (2%) per month on the overdue balance, or the maximum rate permitted by law, whichever is less, for each calendar month, or fraction thereof, that the payment is late.

3.2. Supplier's delivery or performance obligation shall be extended for each day payment is delayed by Customer.

3.3. Unless otherwise agreed to by Supplier in writing, all payments by Customer shall be made by wire transfer to the account identified by Supplier.

3.4. Customer shall only have the right to set-off in the case of a legally enforceable sum due from Supplier to Customer.

4. Taxes and Duties.

4.1 Supplier shall be responsible for all corporate and individual taxes measured by net income due to performance of or payment for work under this Contract ("**Supplier Taxes**"). Customer shall be responsible for all taxes, duties, fees, or other charges of any nature (including, but not limited to, GST (Goods and Services Tax) consumption, gross receipts, import, property, sales, stamp, turnover, use, or value-added taxes, and all items of withholding, deficiency, penalty, addition to tax, interest, or assessment related thereto, imposed by any governmental authority on Customer or Supplier or its subcontractors) in relation to the Contract or the performance of or payment for work under the Contract other than Supplier Taxes ("**Customer Taxes**"). The Contract Fees do not include the amount of any Customer Taxes. Where applicable, the Supplier shall charge the Customer the Customer Taxes in accordance with the prevailing tax laws of India, at then applicable rates. The Supplier shall be solely responsible for the accurate computation, timely invoicing and full deposit of all such Customer Taxes with the concerned governmental authority in strict compliance with applicable law.

4.2 Any withholding taxes (TDS) deducted by the Customer shall be promptly communicated to the Supplier, and the relevant TDS certificates (Form 131 or equivalent) shall be provided to the Supplier on a quarterly basis, within the timelines prescribed under applicable tax law.

4.3 In the event the Customer wishes to avail any tax exemption, the Customer shall notify the Supplier in writing at least 7 days prior to the issuance of the relevant invoice, along with all necessary supporting documents (such as exemption certificates or declarations). The Supplier shall not be held liable for any tax implications arising from the Customer's failure to provide such intimation or documents in a timely manner.

5. Compliance with Laws

5.1. (i) Subject to Sections 5.1(ii) and 5.3, Supplier, to the extent not penalized by or inconsistent with U.S. and Indian laws, shall comply with laws applicable to the manufacture of Products and its performance of Services. (ii) Customer shall comply with laws, regulations and government requirements applicable to the import, export, re-export, transfer, installation, application, operation, use and disposal of the Products, Software and Services. Supplier hereby advises Customer that Supplier cannot participate in transactions or dealings involving any blocked, denied, or restricted party or any country subject to comprehensive U.S. sanctions or other sanctions regimes applicable to Supplier during its performance, or with any entity known to be organized in, owned or controlled by, or acting on behalf of, directly or indirectly, a national or government of, any country or region subject to comprehensive U.S. sanctions or other sanctions regime applicable to Supplier during its performance.

5.2. Supplier's obligations are conditioned upon Customer's compliance with all U.S., E.U., Indian and other applicable trade control

laws and regulations, including applicable customs, export and re-export control, economic sanctions and antiboycott laws. Customer shall not, directly or indirectly, sell, provide, export, re-export, transfer, release, disclose, divert, loan, lease, consign, or otherwise dispose of any Products, Services or Software, or any other Supplier product, equipment, material, services, software, or technology to or via any prohibited person, entity, or destination, or for any activity or end-use restricted by any applicable laws or regulations, including those applicable to nuclear, missile, chemical, or biological weapons proliferation, restricted projects or entities in Russia, military, or money laundering or terrorism financing activities, without first obtaining Supplier consent and all required government authorizations, as applicable. This clause will apply regardless of the legality of such a transaction under local law.

5.3. Notwithstanding any other provision, Customer shall timely obtain, effectuate and maintain in force any required permit, license, exemption, filing, registration and other authorization, including, but not limited to, building and environmental permits, import and/or export licenses, environmental impact assessments, and foreign exchange authorizations, required for the lawful performance of Services at the Site or fulfillment of Customer's obligations (including those necessary to implement or use the Products or Software provided by Supplier), except that Supplier shall obtain any license or registration necessary for Supplier to generally conduct business and visas or work permits, if any, necessary for Supplier's personnel. Customer shall provide reasonable assistance to Supplier in obtaining such visas and work permits. Supplier shall not be liable if any government authorization is delayed, denied, revoked, restricted or not renewed despite reasonable efforts by Supplier. Additionally, such delay, denial, revocation or non-renewal shall not constitute a breach of this Agreement.

5.4. If Customer is an agency or instrumentality of, or is owned by, the government of any country, Customer hereby unconditionally and irrevocably represents, warrants and covenants to Supplier that: (a) the execution, delivery and performance by Customer of the Contract constitutes private and commercial acts, rather than public or governmental or sovereign acts; (b) Customer is generally subject to civil and commercial law and to legal proceedings, and Customer hereby waives any right of immunity (governmental, sovereign or otherwise) which Customer or any of its assets may currently have or may have in the future. Further, each government Customer acknowledges and agrees that the exercise of any of its statutory rights, duties or functions shall not alter any right Supplier may have against the Customer under the Contract or at law for damages for breach of the Contract.

5.5. Customer and Supplier acknowledge that the obligations undertaken by each party hereunder are based on the assumption that as of the Effective Date and through the term of the Contract there will be no change to or adoption of any governmental (whether federal, state, or local) laws, rules, regulations, or requirements applicable to the Products, Services, or Software that would adversely affect Supplier with respect to provision of the Products or Software or the performance of the Services (for example, implementation of tariffs, duties, or other similar taxes, more stringent emissions requirements, or cyber security regulations) (each a "**Change in Law**"). Upon the occurrence of a Change in Law, the parties agree to meet and negotiate in good faith to determine any appropriate and reasonable adjustments to the terms of the Contract (including, without limitation, price (subject to the last sentence of this paragraph) and delivery/performance timing) to compensate Supplier for the effects of the Change in Law. In addition, Supplier will use commercially reasonable efforts to minimize the adverse effect experienced by Supplier as a result of such Change in Law. If the parties cannot reach agreement on such adjustments within a reasonable period of time, Supplier may suspend the provision of Products, the license of Software, and/or the provision of Services until the matter is resolved pursuant to the dispute resolution provision of the Contract. Notwithstanding the foregoing, upon the imposition of tariffs, duties, or other similar taxes on, or in connection with, Products, Software and/or Services that would directly increase Supplier's cost in the performance of its responsibilities hereunder, then the applicable Product, Software and/or Service prices shall be automatically increased accordingly to compensate Supplier for such increased costs.

6. Delivery, Title Transfer & Risk of Loss

6.1. Unless otherwise specified by Supplier in writing, Supplier shall deliver Products to Customer EXWORKS Supplier's facility, place of manufacture, or warehouse (Incoterms 2020). Title and risk of loss to such Products shall pass to Customer upon such EXWORKS delivery.

6.2. For shipments that involve export from the customs jurisdiction of shipping point of origin, Supplier will file any required export declarations. When Customer arranges the export or intercommunity shipment, Customer will provide Supplier evidence of exportation or intercommunity shipment acceptable to the relevant tax and custom authorities.

6.3. Partial deliveries are permitted. Supplier may deliver Products in advance of the delivery schedule. Delivery times are approximate and are dependent upon: (i) prompt receipt by Supplier of all information necessary to proceed with the work without interruption; and (ii) timely discharge of Customer's responsibilities under the Contract. Delivery times may be extended if, following the issuance of an Order Acknowledgment, amendments to the Contract are agreed in writing which directly impact the delivery schedule in which case, in the absence of any agreement to the contrary, any delivery time will be extended by a reasonable period of time. If Products delivered do not correspond in quantity, type or price to those itemized in the shipping invoice or documentation, Customer shall so notify Supplier within ten (10) days after receipt. Notwithstanding anything in this Section 6, title to any leased equipment remains with Supplier.

6.4. Software is licensed and not sold. Title to Software does not pass from Supplier to Customer. If Customer uses the Software outside of the license scope Supplier may terminate the license in its sole discretion effective as of the date of Customer misuse.

6.5. The Supplier will notify the Customer when the Products are ready for collection or delivery from the designated delivery location. The Customer shall take delivery on the agreed delivery date. If the Customer fails or is unable to accept delivery or collection of the Products on such date for any reason not attributable to the Supplier, the Supplier shall, without prejudice to any other rights or remedies, be entitled to arrange storage of the Products at a storage location selected by the Supplier. All costs and expenses related to such storage, handling, insurance and any additional transport shall be borne by the Customer, and the Products shall be

stored at the Customer's sole risk. Risk in the Products shall be deemed to have passed to the Customer in accordance with the EXWORKS delivery terms, notwithstanding any subsequent storage arranged by the Supplier. In addition, the Supplier may immediately invoice the Customer for the Products placed in storage.

7. Force Majeure.

7.1 Supplier shall not be liable for, nor be deemed to be in breach of the Contract, to the extent that the performance of its obligations is delayed, hindered or prevented by a circumstance beyond its reasonable control (Force Majeure Event). A Force Majeure Event includes: (a) acts of God; (b) flood, fire, earthquake, storm or other natural disaster; (c) war (whether declared or undeclared), armed conflict, terrorism, terrorist threats, sabotage, civil unrest, riot, insurrection or revolution; (d) epidemic, pandemic, public health emergency, quarantine restriction or any government-mandated or government-recommended shutdown, restriction or containment measure; (e) cyber-attack, ransomware event, malicious software attack, failure of telecommunications networks or other significant information technology disruption; (f) sanctions, embargoes, trade restrictions or export control measures; (g) acts or omissions of governmental authorities, including confiscation, requisition, expropriation, nationalisation, prohibition, detention, restrictions on imports or exports, or refusal, delay or withdrawal of licences, permits or approvals; (h) strikes, industrial disputes, labour shortages or labour disturbances; (i) shortages of transportation, fuel, energy, labour, raw materials, components or manufacturing capacity; (j) inability to obtain materials, equipment or services on commercially reasonable terms; (k) supplier, subcontractor, manufacturer, carrier or logistics provider failure or delay arising from any Force Majeure Event; (l) vendor-declared obsolescence of components, software or materials; and (m) any act or omission of Customer, its Affiliates, personnel, contractors or other suppliers.

7.2 Relief from Performance. To the extent affected by a Force Majeure Event: (a) Supplier's obligations shall be suspended; (b) Supplier shall not be liable for any delay, failure to perform, liquidated damages, delay damages, penalties, costs, losses or expenses arising from the Force Majeure Event; and (c) the time for performance shall be extended by the period of delay caused by the Force Majeure Event together with any additional period reasonably required to resume normal performance.

7.3 Customer-Caused Delay. Where any delay, disruption, suspension, increased cost or inefficiency arises from an act or omission of Customer, its Affiliates, personnel, contractors or other suppliers, Supplier shall be entitled to: (a) an extension of time; (b) recovery of all additional costs reasonably incurred; and (c) an equitable adjustment to the Contract Price and delivery schedule.

7.4 Mitigation. Supplier shall use commercially reasonable efforts to mitigate the effects of a Force Majeure Event, provided that Supplier shall not be required to incur unreasonable expense or undertake commercially impracticable measures.

7.5 Prolonged Force Majeure. If a Force Majeure Event continues for more than 120 consecutive days and substantially prevents performance of a material obligation, either party may terminate the affected portion of the Contract by written notice without liability, except for obligations accrued before the effective date of termination.

8. Warranty

8.1. Supplier warrants that Products shall be delivered free from defects in material, workmanship and title, that Services shall be performed in a competent, diligent manner in accordance with any mutually-agreed specifications in the Contract, and that Software, whether embedded in a Product furnished hereunder or provided separately, will, at the time of delivery by Supplier, conform in all material respects to Supplier's specifications relating to such Software as referenced in the Contract. For the avoidance of doubt, a vulnerability identified in the Software shall not be considered a defect for which a warranty claim can be made, unless and only to the extent that the vulnerability also creates a material deviation from the specifications in the Contract.

8.2. Unless otherwise stated in the Contract: (i) the warranty period with respect to a Product (other than Spare Parts) and Software embedded in a Product shall be either eighteen (18) months from the date of Product delivery or twelve (12) months from the date of commissioning, whichever occurs earlier; (ii) the warranty period for new Spare Part purchases shall be twelve (12) months from the date of Spare Parts delivery; (iii) the warranty period for Services shall be three (3) months from performance of the applicable Service; (iv) the warranty period for Software provided separately shall be three (3) months from the date on which the relevant version of the Software was initially made available to Customer; (v) notwithstanding the foregoing, the warranty period for ongoing Services such as support services or Software-as-a-Service (including, without limitation, any Products, Software and other deliverables provided as part of such Services) shall be concurrent and co-terminus with the term of the Contract for such Services; and (vi) notwithstanding the foregoing, unless otherwise expressly agreed by Supplier, the warranty period for repair services performed on out-of-warranty Products shall be ninety (90) days from the completion of the repaired services (the "**Warranty Period**"). The warranty for the repair services performed on out-of-warranty Products shall be limited to the workmanship of the services and any new parts provided as part of the service, but do not extend to the failed Product itself.

8.3. If any Product, Software or Service does not meet the above warranties within the Warranty Period, Customer shall promptly notify Supplier in writing and, if applicable, make the Product available to Supplier, per Supplier's specifications, for inspection. Customer is responsible for shipping the returned Products to Supplier. In the event Supplier determines that the Product or Software or part thereof, or Services provided, failed to meet the foregoing warranties set forth in this Section 8 (except as to title) within the Warranty Period, Supplier shall: (i) at its option, repair or replace the defective Product(s) or Software, as applicable; and/or (ii) re-perform defective Services. If despite Supplier's reasonable efforts, Supplier determines that a non-conforming Product or Software cannot be repaired or replaced or non-conforming Services cannot be re-performed, Supplier shall refund or credit monies paid by Customer for such non-conforming Products (or the non-conforming part thereof), Software, and/or Services, provided, as to Products, Customer returns such non-conforming Products to Supplier undamaged. Warranty repair, replacement or re-performance by Supplier shall not extend or renew the applicable Warranty Period. In the event that the Supplier, in its sole discretion, determines during inspection that the Product did not fail to meet the foregoing warranties set forth in this Section 8 within the Warranty Period, Customer

shall bear the costs of access for Supplier's remedial warranty efforts including removal and/or installation costs associated with the inspection of the defective Products and transportation of the Products to Supplier and back to Customer.

8.4. The warranties and remedies are conditioned upon: (i) proper storage, installation, configuration, interface, handling, use, operation, and maintenance of Products and Software, as applicable; (ii) Customer keeping accurate and complete records of operation and maintenance during the Warranty Period and providing Supplier access to those records; (iii) no repairs, modifications or alterations being made to the Product, Software or Services other than by the Supplier or its authorized representative; (iv) compliance with the restrictions applicable to Software as set out herein; and (v) Customer providing such information as is necessary for Supplier to replicate and validate any non-conformance of Software with the foregoing warranties. Supplier's obligations under this Section 8 shall not apply to: (a) operation of the Product, Software or Services under any specification other than, or in addition to, the Supplier's standard specification, (b) the unauthorized or negligent installation, modification, repair or use of the Product, Software or Service, (c) the over-stress of the Products, (d) actions by third parties, (e) the effects of chemical, electrical or mechanical sources that are outside the specification provided by the Supplier, (f) normal wear and tear; (g) any off the shelf consumer goods that may be incorporated into the Products; (h) any Product that is normally consumed in operation; (i) any Product that has a normal life inherently shorter than the Warranty Period specified in Section 8.2; (j) any Product, Software or Service that has been subjected to any other kind of misuse or detrimental exposure, has been involved in an accident, or has been subject to an event of force majeure including, without limitation, any of the events described in Section 7, or has otherwise been damaged or fails as a result of external causes outside the reasonable control of Supplier, or (k) any third party Software. In the event Customer uses non-Supplier parts or software or non-Supplier approved repairs, then any damage to, failure of, or performance degradation of the Products, Software or Services indirectly or directly resulting from the use of such parts, software or repairs, shall not be warranted by Supplier. Further, if such parts, software or repairs cause personal injury, death or property damage to third parties, Customer shall indemnify and hold Supplier harmless from all claims and liabilities connected therewith.

8.5. This Section 8 provides the exclusive remedies for all claims based on failure of or defect in Products, Software or Services, regardless of when the failure or defect arises, and whether a claim, however described, is based on contract, warranty, indemnity, tort/extra-contractual liability (including negligence), strict liability or otherwise. The warranties provided in this Section 8 are exclusive and are in lieu of all other warranties, conditions and guarantees whether written, oral, implied or statutory. No implied or statutory warranty, or warranty or condition of merchantability or fitness for a particular purpose applies. The Products, Services and Software are safety devices and are intended to be used only as part of a comprehensive safety system that includes proper training, oversight and operation. They must not be relied on as the sole means of safety or as a substitute for Customer's full compliance with all applicable safety practices, procedures and requirements. Supplier specifically disclaims any representation or warranty that: (a) Software will operate uninterrupted or error-free or will meet Customer's specific needs; (b) Software will detect any particular failure, fault, or condition, or provide any particular degree of advance warning of an impending failure, fault or condition of the monitored equipment or environment; or (c) Software will provide complete or comprehensive protection against all possible security vulnerabilities, unauthorized intrusions, or any other form of security threat, compromise or vulnerability, whether known or unknown, foreseeable or unforeseeable. Any Products, Services or Software not expressly included in Supplier's scope of responsibilities in the Contract are excluded.

9. Limitation of Liability.

9.1. The total liability of Supplier for all claims of any kind in connection with, arising from or related to the formation, performance or breach of the Contract, or any Products, Software or Services shall not exceed in the aggregate: (i) the total amount of the Contract Fees actually paid to Supplier under the Contract, or (ii) if Customer places multiple order(s) under the Contract, then with respect to all claims arising from or related to a particular order, the amount of the Contract Fees applicable to such order that has actually been paid to Supplier.

9.2. Notwithstanding anything to the contrary, Supplier shall not be liable for loss of profit or revenues, loss of use, loss of equipment, systems or data, third-party cyber-attack, interruption of business, cost of replacement power, cost of substitute Services, Products or Software, cost of capital, downtime costs, increased operating costs, any special, consequential, incidental, indirect, or punitive damages, or claims of Customer's customers or other contractors (of any tier) for any of the foregoing types of damages. Supplier shall not be liable for advice or assistance that is not expressly part of the Supplier's work scope under the Contract. Supplier shall not be liable for losses resulting from the misuse of the Products or for the defective design of the system into which the component Products are installed, except to the extent that the design is consistent with Supplier's Product specifications.

9.3. Any liability of Supplier arising hereunder shall end upon expiration of the applicable Warranty Period, provided that Customer may continue to enforce a claim for which it has given prior notice by commencing an action or arbitration, as applicable under the Contract, before expiration of any statute of limitations or other legal time limitation but in no event later than one year after expiration of such Warranty Period.

9.4. If Customer is supplying Products or Services to a third party, or using Products, Software or Services at a facility owned by a third party, Customer shall either: (i) indemnify and defend Supplier from and against any and all claims by, and liability to, any such third party in excess of the limitations set forth in this Section 9; or (ii) require that the third party agree, for the benefit of and enforceable by Supplier, to be bound by all the limitations included in this Section 9.

9.5. For purposes of this Section 9, the term "Supplier" means Supplier, its affiliates, subcontractors and suppliers of any tier, and their respective employees. The limitations in this Section 9 shall apply regardless of whether a claim is based in contract, warranty, indemnity, tort/extra-contractual liability (including negligence), strict liability or otherwise, and shall prevail over any conflicting terms, except to the extent that such terms further restrict Supplier's liability.

10. Termination; Suspension.

10.1. Customer may terminate the Contract for cause if Supplier: (i) becomes insolvent or bankrupt; or (ii) commits a material breach of the Contract which does not otherwise have a specified contractual remedy, provided that: (a) Customer shall first provide Supplier with detailed written notice of the breach and of Customer's intention to terminate the Contract; and (b) Supplier shall have failed, within sixty (60) days after receipt of the notice, to commence and diligently pursue cure of the breach.

10.2. If Customer terminates the Contract pursuant to Section 10.1: (i) subject to Sections 9.1 and 9.2, Supplier shall pay the actual substantiated direct damages incurred by the Customer due to the termination, provided Customer uses reasonable efforts to mitigate such damages; and (ii) Customer shall pay to Supplier: (a) the applicable Contract Fees for any completed Products (provided same are delivered to Customer) and for any Software and Services provided up to the date of termination; and (b) lease fees incurred.

10.3. Supplier may suspend or terminate the Contract (or any affected portion thereof) immediately for cause if Customer: (i) becomes insolvent or bankrupt; or (ii) materially breaches the Contract, including, but not limited to, failure or delay in Customer providing payment security, making any payment when due, fulfilling any payment conditions or failing to comply with any of the restrictions applicable to Customer's use or disclosure of Software or other Data of Supplier pursuant to the Contract.

10.4. In the event Supplier terminates the Contract as provided in Section 10.3: (i) Supplier shall be entitled to retain any down payment, advance payments, progress payments and/or milestone payments made by Customer; (ii) Customer shall pay to Supplier the applicable Contract Fees for any completed or substantially completed Products (provided same are delivered to Customer), and for any Software and Services provided up to the effective date of termination, plus expenses reasonably incurred by Supplier in connection with the termination.

10.5. Subject to Section 10.1, above, Customer may not terminate, suspend or cancel the Contract (or any portion thereof) without the prior written consent of Supplier, which consent shall be at Supplier's sole discretion. Supplier may condition its consent upon any or all of the remedies set forth in Section 10.4, above.

10.6. For purposes of this Section 10, the following shall apply when determining the amount due from Customer for Services performed before the date of termination: (i) for Services performed under time and material pricing, Customer shall pay for all hours performed at Supplier's then-current standard time and material rates; and (ii) for Services performed under a firm fixed price, Customer shall pay: (a) the applicable price for all milestones achieved; and (b) for any milestone not yet achieved, all hours performed in connection with the unachieved milestone(s) at Supplier's then-current standard time and material rates.

10.7. Customer shall pay all reasonable expenses incurred by Supplier in connection with a suspension, including, but not limited to, expenses for repossession, fee collection, demobilization/remobilization, stand-around costs of personnel who are not re-assigned during the suspension (at Supplier's then-current hourly rates) and costs of storage during suspension. The schedule for Supplier's obligations shall be extended for a period of time reasonably necessary to overcome the effects of any suspension.

10.8. Either Customer or Supplier may terminate the Contract (or the portion affected) upon thirty (30) days advance notice if there is an excusable event, as described in Section 7, resulting in a continuous delay or non-performance under this Contract by the other Party lasting longer than one hundred and twenty (120) days. In such case, Customer shall pay to Supplier amounts payable under Section 10.4.

11. Data & Software.

11.1. All Data and Software is proprietary to and shall remain the sole property of Supplier. Customer is granted a limited license for any Data and Software delivered by Supplier to Customer, whether as part of any Product or separately. This limited, non-exclusive, non-transferable, revocable, personal license allows Customer to use Data and Software for Customer's Internal Business Purposes solely related to the purpose and intended use of the Product(s) for which the Data and Software are provided or according to applicable Software specifications. With respect to any Software, the limited license permits Customer: (i) to use the Software only on the Products on which it is installed at the time of delivery or on which it is permitted to be installed as stated in the Contract; or (ii) if the Software is supplied separately for use in relation to specific assets or operations of Customer, to use the Software only in relation to such specific assets or operations of Customer, and only for the ordinary purpose for which Supplier designed the Software. Further, if the Software is supplied separately, Customer may make one copy of the Software in machine-readable form solely for backup purposes. In no event is any license or right granted in the source code for any Software.

11.2. Customer may not distribute copies of the Data or Software to others. Supplier and Customer acknowledge that the Data and Software are provided and protected pursuant to contractual obligations, and may be further protected by copyright, trade secret, and patent laws of the United States of America (and by applicable international treaties). Customer may not decompile, reverse engineer, disassemble, or reduce any Software to a human-perceivable form. Customer may not modify, adapt, translate, lease, loan, resell, distribute, or create derivative works based upon the Software, the Data or any part thereof, including the look and feel of any Software, and must not otherwise commercially exploit the Software or Data or make the Software or Data available to any third party.

11.3. Except to the extent Supplier has given prior written consent to Customer to permit the sharing of Data with a specified third party for the limited purposes of maintaining and/or optimizing Customer use of Software and/or related systems and/or to achieve compliance of Customer with applicable law and/or regulation, Customer shall not: (i) allow any third party to access Data, such as, but not limited to, intercepting equipment data streams, particularly during operation of equipment; and/or (ii) use Data or Software, or provide Data or Software to any other person, for the design, manufacture, repair, or maintenance of any products or processes. Customer shall not use Data or Software in the creation, manufacture, development, or derivation of repair and maintenance processes, modifications, spare parts, designs or configuration changes, or to obtain any regulatory approval of any of the foregoing. Nothing herein shall prohibit Customer from forward selling a Product acquired hereunder in which applicable Software is installed. Nothing herein shall obligate the Supplier to provide any support, upgrade or revision to any Software, except as otherwise agreed in

writing between Customer and Supplier or otherwise required by applicable law and/or regulation.

11.4. Supplier does not represent that the Products or Software are compatible with any specific third-party hardware or software, other than as expressly specified in a writing signed by Supplier. Customer is responsible for providing and maintaining an operating environment that meets the minimum standards specified by Supplier.

11.5. With respect to any data or information that Supplier receives from Customer ("**Customer Data**"), Supplier is granted a non-exclusive, perpetual, irrevocable, worldwide limited license to use any such Customer Data for Supplier's internal business purposes, which includes, without limitation, maintenance, development, research, upgrade or improvement of products, software and services.

12. Intellectual Property Indemnification.

12.1. Supplier warrants that any Product, Software or Service furnished hereunder that has been manufactured, developed, or performed by Supplier or any affiliate of Supplier, as applicable, shall, without any alteration or further combination, be free of any rightful claim of any third party for infringement of any valid patent in the country the Supplier delivers the Product, Software or Service to the Customer. If Customer notifies Supplier within fifteen (15) days of the receipt of any claim that such Product, Software or Service infringes a patent and gives Supplier information, assistance and exclusive authority to settle and defend such claim, Supplier shall, at its own expense and in its sole discretion: (i) settle or defend such claim or proceeding arising therefrom and pay all damages and costs awarded therein against Customer; (ii) procure for Customer the right to continue using such Product, Software or Service; (iii) modify the Product, Software or Service so that it becomes non-infringing; (iv) replace the Product or Software with an equivalent non-infringing Product or Software or re-perform the Service with a non-infringing Service; or (v) remove the Product or Software or reverse the Service performed and refund the applicable price paid (less reasonable depreciation) and any transportation or installation costs that have been separately paid by Customer.

12.2. This Section 12 shall not apply to and Supplier shall have no obligation or liability with respect to any patent infringement claim based upon: (i) any Product that is manufactured, or Service performed, or Software provided, that is customized to Customer's design or specification; (ii) the combined use of any Product or Software with any other apparatus or material; (iii) the use of any Product, Software or Service furnished hereunder to the extent that the infringement claim is based upon a modification to the Product, Software or Service that was made by the Customer or its affiliates (or their agents, or other contractors or suppliers); or (iv) the failure of Customer to implement any update provided by Supplier that would have prevented the claim. As to any Product, Software, Service or use described in the preceding sentence, Supplier assumes no liability whatsoever for patent infringement or the unauthorized use of Products, Software or Services, including, without limitation, a breach of the Contract.

12.3. This Section 12 states Supplier's exclusive and entire liability for indemnification for patent, trademark, copyright, and trade secret infringement for Products, Software and Services.

12.4. Each party shall retain ownership of all Confidential Information and intellectual property it had prior to the Contract. All new intellectual property conceived or created by Supplier in performing the Contract, whether alone or with contribution from Customer, shall be owned exclusively by Supplier. Customer agrees to deliver assignment documentation necessary to achieve that result.

13. Changes, Obsolescence, End of Life and Recalls.

13.1. Supplier may, as it deems necessary and/or from time to time, make engineering or specification changes with respect to the Products, Software or Services. If the engineering or specification change does not, in Supplier's reasonable discretion, constitute a material change in form, fit or function, Supplier is authorized to deliver the Product or Software, or perform the Services, as changed or modified, without notice to or consent from Customer. If, in Supplier's reasonable discretion, the engineering or specification change constitutes a material change in form, fit or function, Supplier must first notify Customer and, if applicable, the parties shall negotiate an equitable adjustment in the Contract Fees and delivery of the Products, Software and Services. Supplier shall have the right to suspend performance pending completion of such negotiation.

13.2. Customer may propose changes to Products, Software or Services by written change request to Supplier. Such changes proposed by Customer will be subject to adjustment in the Contract Fees and delivery of the Products, Software and Services. Supplier shall have no obligation to implement any proposed changes unless the change and associated adjustment to the Contract Fees and delivery of the Products, Services and Software is agreed in writing executed by both parties. Any such changes proposed and/or agreed within eight (8) months prior to delivery of the Products or Software, or performance of the Services, shall not apply unless otherwise specified by Supplier in writing.

13.3. Notwithstanding anything herein to the contrary, from time to time versions of Software or Products may become obsolete (and no longer available for purchase or license from Supplier), as determined by Supplier in its sole discretion. In such event, Supplier shall not be obligated to fulfill orders for such obsolete Software or Products, and Supplier will offer Customer the next generation software or product or new version of the software or product, if any is available, on terms no less reasonable overall than such terms as Supplier offers to third parties. If Customer does not procure the next generation software or product or the new version of the software or product if any is available, or if none is available, then Supplier shall have no further obligation with respect to pending orders for such obsolete Software and Products, and shall (after expiry of the applicable Warranty Period for such obsolete Software previously licensed to Customer or obsolete Products previously purchased by Customer) no longer be obligated to perform any support services being purchased hereunder to the extent related to the obsolete Software or Products.

13.4. Notwithstanding anything herein to the contrary, from time to time third party software, components, features, and/or applications (collectively, "**Third Party End of Life Products**") within Software or Products may cease to be provided by the third party. In such event, and provided Section 13.3 herein does not apply, Supplier shall not be obligated to continue offering said Third Party End of Life Products after the end of life date provided by the third party. In the event (i) the third party offers a next generation or new version of the Third Party End of Life Products, on terms acceptable to Supplier and (ii) inclusion of the next generation or new

version is, in Supplier's discretion, commercially reasonable (the analysis of which can include considerations such as technical compatibility) to incorporate into the applicable Software or Products, the Supplier will incorporate the next generation or new version into the applicable Software or Products and will offer same to Customer on terms no less reasonable overall than such terms as Supplier offers to third parties. If Customer does not procure the Software or Product with the next generation or new feature or application, if any is available, or if none is available, then Supplier shall have no further obligation with respect to pending orders for the affected Software or Products, and shall no longer be obligated to perform any support services being purchased hereunder to the extent related to the Third Party End of Life Products.

13.5. In the event Supplier conducts a recall, service action, or field replacement program (a "Recall Campaign") in relation to the Products that have been integrated into Customer or third party equipment, Supplier's responsibility shall be limited to providing replacement products of like kind and quality and to the actual, verifiable replacement cost of such products at the time of the Recall Campaign. Except for the cost of replacing its own products, Supplier shall not be responsible for any other costs, expenses, or liabilities arising from or associated with the Recall Campaign, including but not limited to: removal or reinstallation labor, travel or field service expenses, inspection or diagnostic costs, shipping or logistics, administrative or communication costs, customer service obligations, penalties, lost profits, production downtime, or any other indirect, incidental, or consequential costs. Nothing in this clause requires Supplier to reimburse or contribute to any recall, corrective action, or similar campaign initiated by Customer or any third party unless expressly agreed in writing.

14. Inspection & Factory Tests. Supplier will apply its normal quality control procedures in manufacturing Products and developing Software. Supplier shall attempt to accommodate requests by Customer to witness, at Customer's sole cost and expense, Supplier's factory tests of Products, subject to appropriate access restrictions, if such witnessing can be arranged without delaying the work.

15. Confidentiality.

15.1. Supplier and Customer (as to information disclosed, the "**Disclosing Party**") may each provide the other party (as to information received, the "**Receiving Party**") with Confidential Information in connection with this Contract. Supplier and Customer agree that all Software and Data delivered by Supplier to Customer, as well as the Contract Fees or other associated fees for Products, Software and Services shall be considered Supplier's Confidential Information. Except as set forth below, Supplier and Customer shall keep confidential, and not disclose or use for any purpose other than performance of the Contract and use of Products and Services, any Confidential Information of the other Party.

15.2. Paragraph 15.1 shall not restrict the Receiving Party from disclosing Confidential Information as follows: (a) Supplier may disclose Confidential Information to its affiliates and subcontractors in connection with performance of the Contract; (b) a Receiving Party may disclose Confidential Information to its auditors and tax advisors; (c) Customer may disclose Confidential Information to lenders as necessary for Customer to secure or retain financing needed to perform its obligations under the Contract; (d) a Receiving Party may disclose Confidential Information to any other third party with the prior written permission of Disclosing Party; (e) the Receiving Party may disclose Confidential Information in response to a subpoena from a court, arbitration panel, or government or administrative body if it both promptly provides the Disclosing Party with written notice of the discovery request such that the Disclosing Party is able to seek a protective order or other appropriate remedy and cooperates with the Disclosing Party to obtain the protective order or other remedy; in the event that the protective order or other remedy is not obtained, the Receiving Party shall use commercially reasonable efforts to obtain assurance that confidential treatment will be accorded to such Confidential Information; and (f) to the extent necessary to enforce the Receiving Party's rights under the Agreement. For each of these exceptions (a)-(f) to the general non-disclosure rule set forth in 15.1 to apply, the Receiving Party must obtain a non-disclosure commitment from any such subcontractors, auditors, lenders or other permitted third party that prohibits disclosure of the Confidential Information and provided further that the Receiving Party remains responsible for any unauthorized use or disclosure of the Confidential Information. Receiving Party shall upon request return to Disclosing Party or destroy all copies of Confidential Information except to the extent that a specific provision of the Contract entitles Receiving Party to retain an item of Confidential Information. Supplier may also retain one archive copy of Customer's Confidential Information.

15.3. The obligations under this Section 15 shall not apply to any portion of the Confidential Information that: (i) is or becomes generally available to the public other than as a result of disclosure by Receiving Party, its representatives or its affiliates; (ii) is or becomes available to Receiving Party on a non-confidential basis from a source other than Disclosing Party when the source is not, to the best of Receiving Party's knowledge, subject to a confidentiality obligation to Disclosing Party; or (iii) is independently developed by Receiving Party, its representatives or affiliates, without reference to the Confidential Information.

15.4. Each Disclosing Party warrants that it has the right to disclose the information that it discloses. Neither Customer nor Supplier shall make any public announcement about the Contract without prior written approval of the other party.

15.5. Nothing in this Section 15 grants the Receiving Party any license under any invention, patent, trademark or copyright now or later owned or controlled by the Disclosing Party. As to any individual item of Confidential Information, the restrictions of this Section 15 shall expire the earlier of ten (10) years after the date of disclosure or five (5) years after termination or expiration of the Contract. This Section does not supersede any separate confidentiality or nondisclosure agreement signed by the parties.

16. Governing Law; Dispute Resolution

16.1. The Contract and any dispute, controversy, or proceeding arising out of or relating in any way to this Contract, whether in contract, tort, common law, statutory law, equity, or otherwise, including any question regarding its existence, validity, or scope, shall be governed by and construed in accordance with the laws of India without giving effect to any choice of law rules that would cause the application of laws of any jurisdiction other than those of India (the "**Governing Law**"). The United Nations Convention on

Contracts for the International Sale of Goods shall not apply.

16.2. Any dispute, controversy or claim arising out of or relating in any way to this Contract, whether in contract, tort, common law, statutory law, equity, or otherwise, including any question regarding its existence, validity, or scope, shall be resolved in accordance with this Section 16. If a dispute is not resolved by negotiations, either party shall, by giving written notice that summarizes the nature of the dispute, refer the dispute to a meeting of appropriate higher management, to be held within thirty (30) days after the giving of notice, or such later date as may be mutually agreed. If the dispute is not resolved at the senior management level, either party may commence arbitration proceedings in accordance with the India Arbitration Act 1996 and Amendments. The number of arbitrators shall be one. The seat, or legal place, of arbitration, shall be New Delhi, or such other location as may be mutually agreed by the parties. The arbitration shall be conducted in English. Relevant documents in other languages shall be translated into English if the arbitrators so direct. In the event of a conflict between the English version and the original version of any documents, the English version shall control. In reaching their decision, the arbitrators shall give full force and effect to the intent of the parties as expressed in the Contract, and if a solution is not found in the Contract, shall apply the governing law of the Contract. The decision of the arbitrator(s) shall be final and binding upon both parties. All statements made and documents provided or exchanged in connection with the dispute resolution process described in Section 16 are confidential and neither Party shall disclose the existence or content of the dispute or claim, or the results of the arbitration, to third parties other than outside counsel, except with the prior written consent of the other Party or pursuant to legal process.

16.3. EACH PARTY ACKNOWLEDGES AND AGREES THAT ANY DISPUTE IS LIKELY TO INVOLVE COMPLICATED AND DIFFICULT ISSUES, AND THEREFORE IT KNOWINGLY, VOLUNTARILY, INTENTIONALLY, IRREVOCABLY AND UNCONDITIONALLY WAIVES ANY RIGHT IT MAY HAVE TO A TRIAL BY JURY IN RESPECT OF ANY DISPUTE.

16.4. Notwithstanding the foregoing, each party shall have the right at any time to immediately commence an action or proceeding in a court of competent jurisdiction, subject to the terms of this Contract, to seek a restraining order, injunction, or similar order to enforce the confidentiality provisions set forth in Section 15 and/or the nuclear use restrictions set forth in Section 17, and/or for Supplier to protect or enforce any patent, trademark, copyright or other intellectual property right, Confidential Information or trade secrets, or to seek interim or conservatory measures.

16.5. With respect to the dispute resolution process described in this Section 16, or otherwise pursuant to the terms of the Contract, the parties agree that Supplier will not be required to disclose the basis (including but not limited to costs and margins) for its determination of list prices or fees for Products, Software or Services set forth in its general catalogs or such other prices or fees for Products, Software or Services as may have been agreed to with Customer or proposed by Supplier. Customer agrees not to seek that information in discovery whether the proceeding takes place in court or in arbitration.

16.6. To the extent that either party seeks Confidential Information in the course of any court or arbitration proceeding, the parties agree to enter into an appropriate protective order to ensure the confidential treatment of such information, and that, for highly Confidential Information (excluding the information described in paragraph 16.5, which will not be produced under any circumstances), the protective order will allow for the production of such information on an "attorneys' eyes only" basis, or for review only by the arbitrator or arbitrators or the court.

17. Nuclear Use. Products, Software and Services provided by Supplier are not intended for use in connection with any nuclear facility or activity, and Customer warrants that it shall not use or permit others to use Products, Software or Services for such purposes, without the advance written consent of Supplier. If, in breach of this, any such use occurs, Supplier (and its parent, affiliates, suppliers and subcontractors) disclaims all liability for any nuclear or other damage, injury or contamination, and, in addition to any other rights of Supplier, Customer shall indemnify and hold Supplier (and its parent, affiliates, suppliers and subcontractors) harmless against all such liability. Consent of Supplier to any such use, if any, will be conditioned upon additional terms and conditions that Supplier determines to be acceptable for protection against nuclear liability.

18. Personal Data Protection, Customer Security Obligations, Supplier Security.

18.1. Controller, Business, Processor, Service Provider, Data Subject, Personal Data, Personal Information, Sell, Share, Personal Data Breach, processing and appropriate technical and organizational measures have the meaning attributed to them under the relevant Data Protection Legislation applicable to Supplier with regard to the Products, Software and Services provided by Supplier to the specific Customer. For purposes of this Section 18, references to Personal Data shall be understood to include Personal Information. "**Data Protection Legislation**" means all applicable data protection and privacy legislation in force from time to time in all relevant jurisdictions, including but not limited to the EU GDPR, the UK GDPR, the Data Protection Act 2018, and the California Consumer Privacy Act ("**CCPA**") (and regulations made thereunder), each as amended or superseded from time to time.

18.2. The Customer will comply with all applicable requirements of the Data Protection Legislation.

18.3. The parties acknowledge that for the purposes of the Data Protection Legislation, Customer is the Controller or Business and Supplier is the Processor or Service Provider. Customer will ensure that, where required, it has all necessary appropriate consents and notices in place to enable lawful transfer of applicable Personal Data to Supplier and processing by Supplier for the duration and purposes of the Contract.

18.4. Acting as a Processor or Service Provider, Supplier shall, in relation to any Personal Data processed in connection with the performance by Supplier of its obligations under the Contract:

(i) process that Personal Data only on the documented written instructions of the Customer unless Supplier is required by local applicable law to otherwise process that Personal Data. Where Supplier is relying on local applicable law as the basis for processing Personal Data, Supplier shall promptly notify the Customer of this before performing the processing required by the local applicable law unless the local applicable law prohibits Supplier from so notifying Customer. Supplier shall immediately inform Customer

if, in its opinion, an instruction infringes Data Protection Legislation or local applicable law. Where required by the CCPA, Supplier shall comply with all applicable requirements of the CCPA when processing the Personal Data, including providing the same level of privacy protection as required of Customer, as applicable, by the CCPA;

(ii) Process, use, disclose, or retain the Personal Data only for the limited and specific purpose of providing the Product, Software, or Services. For avoidance of doubt, Supplier shall not Sell or Share that Personal Data and not retain, use, or disclose that Personal Data for any purposes other than limited and specific purposes of providing the Product, Software, or Services or as otherwise permitted by Data Protection Legislation. Supplier will not retain, use, or disclose that Personal Data for any commercial purpose other than the purpose of providing the Product, Software, or Services and not outside the direct business relationship between Customer and Supplier, including by combining or updating that Personal Data with Personal Data that Supplier received from another source or collected from Supplier's own interactions with the Data Subject, unless permitted by Data Protection Legislation.

(iii) ensure that it has in place appropriate technical and organizational measures, reviewed and approved by Customer, to protect against unauthorized or unlawful processing of Personal Data and against accidental loss or destruction of, or damage to, Personal Data, appropriate to the harm that might result from the unauthorized or unlawful processing or accidental loss, destruction or damage and the nature of the data to be protected, having regard to the state of technological development and the cost of implementing any measures (those measures may include, where appropriate, pseudonymizing and encrypting Personal Data, ensuring confidentiality, integrity, availability and resilience of its systems and services, ensuring that availability of and access to Personal Data can be restored in a timely manner after an incident, and regularly assessing and evaluating the effectiveness of the technical and organizational measures adopted by it). Where required by the CCPA, Supplier grants Customer the right to take reasonable and appropriate steps to ensure Supplier uses the Personal Data of California residents in a manner consistent with Supplier's obligations under the CCPA;

(iv) ensure that all personnel who have access to and/or process Personal Data are obliged to keep the Personal Data confidential;

(v) assist Customer, at Customer's cost, in responding to any request from a Data Subject and in ensuring compliance with its obligations under the Data Protection Legislation with respect to security, breach notifications, impact assessments and consultations with supervisory authorities or regulators;

(vi) notify Customer without undue delay on becoming aware of a Personal Data Breach;

(vii) at the written direction of Customer, delete or return Personal Data and copies thereof to Customer on termination of the Contract unless required by local applicable law to store the Personal Data;

(viii) maintain complete and accurate records and information to demonstrate its compliance with this Section 18. At Customer's written request, Supplier shall provide reasonable information to Customer, including audit reports;

(ix) have Customer's general authorization for the engagement of sub-processor(s). Supplier shall inform Customer in writing (email sufficient) of any engagement of sub-processors at least 30 days in advance. If the Customer objects to the engagement of a sub-processor, Supplier may terminate the agreement (or the affected service scope) with 15 days' written notice, without penalty. Where Supplier engages a sub-processor to carry out specific processing activities (on behalf of Customer), it shall do so by way of a written contract that provides for, in substance, the same data protection obligations as those binding Supplier under this Section 18. Supplier shall remain fully responsible to Customer for the performance of the sub-processor's obligations in accordance with its contract with Supplier; and

(x) where required by Data Protection Legislation, promptly inform Customer if Supplier makes a determination that Supplier can no longer meet its obligations under the Contract and Data Protection Legislation. Where required by the CCPA, Customer may, upon notice, take reasonable and appropriate steps to stop and remediate Supplier's unauthorized use of the Personal Data of California residents.

18.5. Customer agrees to share with its personnel all applicable data protection policies and notices of Supplier as relevant for Supplier to perform the services under the Contract.

18.6. In order to facilitate Supplier's investigation of any cybersecurity event involving the Products or Software, Customer agrees to cooperate with Supplier in any investigation, litigation, or other action, as deemed necessary by Supplier to protect Supplier's or Customer's rights relating to a cybersecurity event.

18.7. Customer understands and warrants that Customer has an obligation to implement and maintain reasonable and appropriate security measures relating to the Products or Software, the information used therein, and the network environment. This obligation includes complying with cybersecurity standards and recommended industry practices, including those recommended by any national cybersecurity institution or agency in the Customer's territory, in each case as applicable to Customer in general and/or to the use of the Products or Software specifically. Without limiting the generality of the foregoing, Customer agrees to comply with all data security laws and standards that apply to Customer generally and/or Customer's use of the Products or Software specifically, and shall make no attempt to circumvent or interfere with any of Supplier's security controls integrated within the Products or Software.

18.8. If a cybersecurity event occurs, Customer shall, as soon as reasonably practical but in no case more than 24 hours after the event occurs, notify Supplier of the cybersecurity event. Customer shall promptly use its best efforts to detect, respond and recover from such a cybersecurity event and to mitigate the effect of the event on any Product or Software. Customer shall, at Customer's expense, take reasonable steps to immediately remedy any cybersecurity event and prevent any further cybersecurity event. Customer further agrees that Customer will use its best efforts to preserve forensic data and evidence in its response to a cybersecurity event. Customer will provide and make available this forensic evidence and data to Supplier. Supplier shall not be liable for, and Customer shall indemnify, defend, and hold Supplier harmless against, any and all damages, costs, liabilities, and expenses (including

without limitation reasonable attorneys' fees and court costs) suffered by Supplier as a result of Customer's failure to comply with these terms or Customer's failure to maintain reasonable and appropriate security measures.

18.9. Supplier will use commercially reasonable efforts to implement appropriate security measures in compliance with all applicable industry regulations and Supplier's Third-Party Risk Management Policy and Procedures. If Customer Content includes any data subject to specific legal or regulatory requirements, Customer is responsible for determining whether any Product meets such requirements, except to the extent the Contract expressly identifies specific requirements with which the Product complies.

19. Site Access; Health & Safety Matters.

19.1. If Services are to be performed by Supplier at Customer's property, Customer shall take all necessary precautions for the health and safety of Supplier's personnel at the Site. Such precautions include, but are not limited to: (i) providing to Supplier for review Customer's safety policies and procedures; (ii) instructing Supplier's personnel regarding: (a) Customer's safety practices; and (b) the proper and safe handling of, and protection of Supplier's personnel from exposure to, Hazardous Materials; and (iii) making Customer's Site medical facilities and resources available to Supplier's personnel. Without limiting the foregoing, Supplier may, from time to time, review and inspect applicable health, safety, security and environmental documentation, procedures and conditions at the Site. If, in Supplier's reasonable opinion, the health, safety, or security of personnel or the Site is, or is apt to be, imperiled by security risks, terrorist acts or threats, the presence of or threat of exposure to Hazardous Materials, or unsafe working conditions, Supplier may, in addition to other rights or remedies available to it, evacuate some or all of its personnel from Site, suspend performance of all or any part of the Contract, and/or remotely perform or supervise the work. Any such occurrence shall be considered an excusable delay pursuant to Section 7 of these Terms and Conditions.

19.2. Customer shall indemnify Supplier for any and all claims, damages, losses, and expenses arising out of or relating to any Hazardous Materials which are or were: (i) present in or about Customer's equipment or the Site prior to the commencement of Supplier's work; (ii) improperly handled or disposed of by Customer or Customer's employees, agents, contractors or subcontractors; or (iii) brought, generated, produced or released on Site by parties other than Supplier.

19.3. Operation of Customer's equipment is the responsibility of Customer. If Customer requires or permits Supplier's personnel to operate Customer's equipment at the Site, Customer shall indemnify and save Supplier, its employees and agents, harmless from expense and liability (including reasonable attorneys' fees) incurred by or imposed upon Supplier, its employees and agents, based upon exposure to Hazardous Materials, injury to persons (including death) or damage to property resulting from operation of such equipment at the Site by Supplier personnel.

20. General.

20.1. Supplier may assign or novate its rights and obligations under the Contract, in whole or in part, without Customer's consent, to any of Supplier's subsidiaries or affiliates, or to any purchaser or other successor in interest of Westinghouse Air Brake Technologies Corporation (or portion thereof to which the Contract relates), and may assign any of its accounts receivable under the Contract to any party for factoring purposes. Customer agrees to execute any documents that may be necessary to complete Supplier's assignment or novation. Supplier may subcontract portions of the work, so long as Supplier remains responsible for the subcontracted work. The delegation or assignment by Customer of any or all of its rights or obligations under the Contract without Supplier's prior written consent (which consent shall not be unreasonably withheld) shall be void.

20.2. Customer shall notify Supplier immediately upon any change in ownership of more than fifty percent (50%) of Customer's voting rights or of any controlling interest in Customer. If Customer fails to do so or Supplier reasonably objects to the change, Supplier may: (i) terminate the Contract; (ii) require Customer to provide adequate assurance of performance (including but not limited to payment), and/or (iii) put in place special controls regarding Supplier's Confidential Information.

20.3. If any Contract provision is found to be void or unenforceable, the remainder of the Contract shall not be affected. The parties will endeavor to replace any such void or unenforceable provision with a new provision that achieves substantially the same practical and economic effect and is valid and enforceable.

20.4. The following Sections shall survive termination or cancellation of the Contract as well as any other provisions that expressly limit or exclude liability: 3 through 13, and 15 through 20.

20.5. The Contract represents the entire agreement between the parties. No modification, change, amendment, rescission or waiver shall be binding on either party unless agreed in writing by the parties' authorized representatives. The parties represent and warrant that they did not rely upon any statement, oral or written, not contained in this Contract in making their respective decisions to enter into this Contract. The Contract may be signed in multiple counterparts that together shall constitute one agreement.

20.6. Except as provided in Section 9, regarding limitation of liability, and in Section 17, above, regarding nuclear use, this Contract is for the benefit of the Customer and Supplier and not for any third party.