

The operating system for e-mobility professionals.

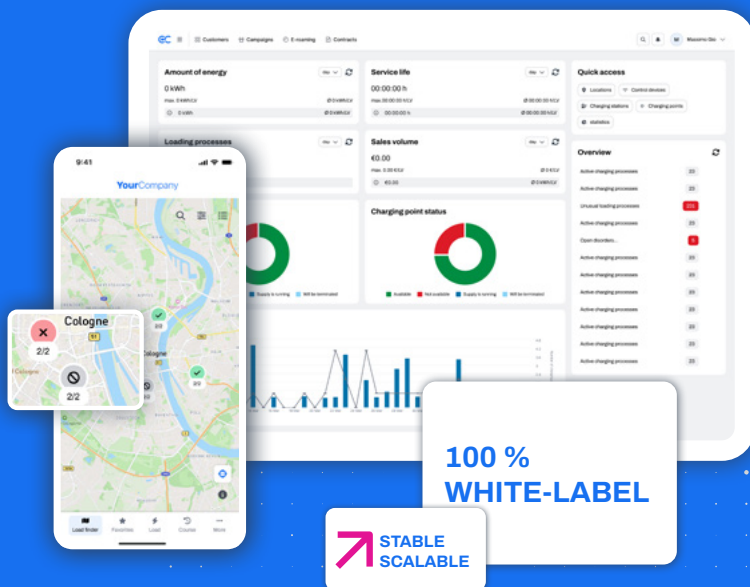
Reliably expand your charging network. Master complex structures.

chargecloud – Europe’s digital heart of EV charging. We are a European software provider for e-mobility and the reliable force behind Charging Heroes across Europe. Since 2016, we have been helping companies set up and operate charging infrastructure and supporting them in making their charging business successful and scaling it step by step – precisely, cooperatively and kWh by kWh.

At chargecloud, we believe in shared success: when our customers win, e-mobility wins. That’s why we don’t stand in the spotlight, but provide the stability that matters in the background. With deep market understanding, technological excellence and genuine proximity to our partners, we create the foundation for sustainable growth – for CPOs, EMPs, municipal utilities, corporations and logistics companies across Europe.

The right e-mobility solution for your goals.

Independent and versatile.



Reliable

Stable, cloud-based software forms the foundation for your business success. chargecloud ensures the smooth operation of your charging infrastructure – supported by integrated functions that make your everyday life easier.

Flexible

chargecloud adapts to your business requirements. Operation, billing and services are easy to control, and new charging scenarios can be quickly integrated – with 100% white label capability. For an e-mobility business that grows with you.

Networked

Whether CPO or EMP – through verified partner solutions, the Marketplace and Europe-wide roaming, you can connect your charging network with additional services, reliably expand your offering and create real added value for your customers.

Customer Happiness

Dedicated Customer Success Manager

Extensive Help Center

Online Community

E-Learning Academy

Professional Service Desk

Solution Consulting

Operating System

System core & Governance

Charging Operations

Charging processes for manufacturer-independent control, optimisation and large-scale connectivity of the charging infrastructure.

Revenue Management

Enterprise-level revenue management for complex pricing models, billing, payment processes and regulatory requirements.

B2B Charging Solutions

Scalable charging solutions for B2B2B and B2B2C use cases – from fleets to charging at work.

Whitelabel Frontends

Fully branded touchpoints for operators, partners and drivers – throughout the entire customer journey.

Marketplace

ladeplan.

countX

Elektrovorteil

AVAILABLE

BACKEND SUCCESS

CIRRANTIC

BOESCHE

Lemonflow.ai

hctronic

payter

RSM EBNER STOLZ

SICK

Services

Managed

Qudos (CPO)

Managed Roaming

Professional

24/7 Hotline

Migration Service

RFID-Handling

QR-Code Sticker

SIM-Cards

In the chargecloud ecosystem, customer happiness is paramount. Our core operating system bundles all central functions – operation, billing, monitoring, remote troubleshooting, e-roaming, reporting – as well as digital touchpoints for B2B2B and B2B2C charging.

This also includes white label solutions such as the Fleet & Partner Portal and the Driver App. The chargecloud Marketplace and smart services create a networked e-mobility ecosystem that efficiently, reliably and scalably maps all EV charging use cases.

Data protection, security, compliance – the basis for your trust

Reliability



Hosting in EU



Software made in Germany



SLA mit 24/7 on-call service



ISAE 3402 controls assurance



AFIR compliant



Eichrecht

Security



Tested quality



Secure data transmission



Transparent and legally compliant billing

Sustainability



Maximum information security



DSGVO compliant



Certified environmental management



Implementing-CO₂-neutrality

Please feel free to contact us for more information and find out how you can grow your EV charging business sustainably – we look forward to hearing from you at sales@chargecloud.de



Scan for more info