

SCHEDULE A**SERVICE ELECTRICIAN
DUTIES AND RESPONSIBILITIES****MAIN PURPOSE OF THE ROLE**

The Service Electrician is responsible for servicing EVO Power's fleet of Battery Energy Storage Systems (BESS) across Australia and providing electrical support for the production of BESS units at the Bayswater factory. The Service Electrician will work closely with the Head of Service and Customer Delivery and Technical Services Manager, as well as production and engineering teams, to ensure the safe, reliable, and compliant operation of EVO Power's product, from installation to commissioning, maintenance, and troubleshooting of BESS assets. The role is suited to an A-Grade Electrician with hands-on BESS experience, who is passionate about safety and customer service.

This role is primarily field based, requiring travel across NSW and Australia.

REPORTING RELATIONSHIP

Reporting to the Technical Services Manager

KEY RESPONSIBILITIES**Field Service & Support**

- Perform scheduled and unscheduled maintenance, repairs, and upgrades on EVO Power's BESS installations nationwide
- Conduct site inspections, testing, and commissioning of new and existing BESS assets
- Diagnose and resolve electrical and system-level faults, including batteries, inverters, transformers, and protection systems
- Provide on-site and remote technical support to customers and field teams
- Ensure all work is performed in accordance with safety standards and company procedures
- Apply HV switching and isolation procedures where certified, and support HV commissioning and maintenance activities
- Troubleshoot and service control systems, PLCs, and SCADA interfaces associated with BESS installations
- Service and maintain large-scale BESS assets, including grid-scale and commercial/industrial systems

EVO Power Pty Ltd.

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Customer Service & Incident Response

- Respond to customer enquiries and incidents, providing clear and professional communication
- Participate in an after-hours on-call roster to support critical infrastructure and high-severity incidents
- Maintain accurate service records and incident reports

Safety, Compliance & Documentation

- Adhere to all relevant Australian electrical and safety standards (e.g., AS/NZS 3000, WHS legislation)
- Ensure compliance with EVO Power's Integrated Management System (IMS) and ISO certifications
- Develop and maintain service procedures, work instructions, and technical documentation
- Contribute to lessons-learned reviews and continuous improvement initiatives

Cross-Functional Collaboration

- Work with engineering, production, and service teams to investigate and resolve complex issues
- Provide feedback to product development and management on recurring faults or improvement opportunities
- Support training and upskilling of colleagues and partners

Production Support

- Support the electrical assembly, wiring, and testing of BESS units
- Assist with quality control, factory acceptance testing, and pre-delivery inspections
- Collaborate with production and engineering teams to resolve build or design issues

QUALIFICATIONS & EXPERIENCE

- Current A-Grade Electrical Licence (Victoria or equivalent Australian state)
- Demonstrated experience in field service, maintenance, or installation of BESS, power systems, or industrial electrical equipment
- Experience working with grid-connected assets and inverter-based resources is highly desirable
- Experience servicing large-scale BESS (commercial, industrial, or grid-scale) is highly regarded
- HV Operator/Switching certification is advantageous
- Experience with control systems, PLCs, and SCADA platforms is highly desirable

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- Strong understanding of low-voltage and medium-voltage electrical systems
- Ability to read and interpret electrical schematics, single-line diagrams, and protection settings
- Familiarity with SCADA systems, remote monitoring, and fault diagnostics
- Valid Australian driver's licence and willingness to travel interstate as required

Technical Competencies

- Proficient in electrical fault finding, testing, and commissioning
- Knowledge of battery systems, inverters, and associated protection equipment
- Understanding of grid interaction principles and compliance requirements
- Strong computer literacy for service reporting and remote diagnostics
- Ability to troubleshoot and maintain control systems and automation platforms

Regulatory, Safety & Compliance Knowledge

- Working knowledge of Australian electrical and safety standards
- Commitment to safe work practices and continuous improvement
- Awareness of market operation and grid connection requirements (AEMO, DNSP, etc.) is advantageous

Personal Attributes

- Strong customer focus and professional communication skills
- Methodical and structured approach to problem-solving
- Ability to work independently and as part of a multidisciplinary team
- Willingness to participate in after-hours and on-call support
- Passion for safety, quality, and customer service

CULTURE

- To promote diversity and equality of opportunity in all EVO Power's work and practices.
- To assist in building a staff culture where everyone is valued and equipped to do their job.

IMPORTANT

- This Position Description outlines the current primary responsibilities of your role.
- These duties and responsibilities may be varied or amended from time to time to meet the
- changing needs of the business, having regard to your skills, training, and experience.
- This Position Description is part of your Employment Agreement.

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