

**[LU:NEX]**  
HIGHER EDUCATION IN  
HEALTH & SPORT

# Student Survey Report

NOVEMBER 2025

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## STUDENT SURVEY 2025

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# Why our students' voices matter?

## INTRODUCTION

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At LUNEX, we focus at maintaining a professional, trusting relationship with our students.

We believe that our graduates represent the future pillars of our society, and through their creativity, problem-solving mindset and talent, will be qualified to provide the market with solutions for the necessary evolution of our communities.

For us, teaching is more than a service - it is a responsibility, and with our lecturers' support and expertise, LUNEX will lead our students to achieve their academic and professional goals.



In order to accomplish LUNEX academic vision of offering the most advanced structure and peerless international education, it is mandatory that we offer the appropriate channels so that our students can communicate their feedback.

This survey report reflects this as its paramount objective: placing our students' essential opinions at the center of our institution, reinforcing our current strengths and improving in all recommended areas.

# The LUNEX environment



Studying is an exciting and defining time. As well as professional development, it is a time when our students will be meeting new people, forming life long friendships and developing a strong sense of community. As a result, we've asked our fellow students to share their views and how they rate LUNEX approach to their own environment.

Scores are on a scale of 1 – 10.  
10 = Very Satisfied - higher scores reflect stronger satisfaction.

★ Top Rated ★



Canvas  
(Learning  
Platform)



Teaching  
performance



Teaching  
organisation



Technical  
infrastructure



Recommendation  
of LUNEX



Support and  
counselling

## QUANTITATIVE SATISFACTION

# The LUNEX environment

## QUANTITATIVE SATISFACTION

### Recommended Areas of Improvement



Curricular service points



Campus attractiveness



Community & culture



Extracurricular activities



Students confirm their chosen programme aligns with what they hoped to experience as:

**81%**

of students said their study programme met expectations and **79% would recommend LUNEX to prospective students.**

# What our students have to say about LUNEX

## QUANTITATIVE SATISFACTION



### What our students appreciate:

*“I appreciate the supportive lecturers, the practical and research-oriented teaching approach and the diverse international environment. The small class sizes and approachable faculty make learning more personalised and effective.”*

*“Small classes, better environment to study, have contact with lecturers and classmates. The partnerships with the federations also, allows us to have a network.”*

*“I appreciate the connections, especially the respect and togetherness between classmates. I found good and loyal friends throughout the last 12 months.”*

*“The teachers. They are very great, patient, respectful and kind.”*



These testimonials consistently highlight a strong, student-focused learning environment. Key themes include **high teaching quality driven by passionate and supportive lecturers, as well as the benefits of small class sizes**, which enable personalised learning and closer interaction. Students also value the institutional partnerships, which enhance networking opportunities.

# What our students experienced during their internship/ placement

## INTERNSHIP/PLACEMENT



LUNEX main objective is to prepare the next generation of practitioners for the real experience in the work marketplace. Our students have the opportunity to implement their new ideas, strategies and complete hands-on practice in their respective industries, supported by academic knowledge achieved throughout their programme. This is what our students experienced:

Scores are on a scale of 1 – 10.

10 = Very Satisfied - higher scores reflect stronger satisfaction.

★ Top Rated ★



Tasks relevant to learning outcomes



Constructive feedback from supervisors



Overall internship satisfaction



Apply class knowledge in practice



Clear assessment criteria



Clear information about sites

# What our students experienced during their internship/ placement

## INTERNSHIP/PLACEMENT

Scores are on a scale of 1 - 10.  
10 = Very Satisfied - higher scores reflect stronger satisfaction.



### Career readiness

★ Top Rated ★



Among students who have completed or are currently completing their placement, the results are clear: LUNEX internships genuinely prepare graduates for professional life.

# What our students have to say about LUNEX

## INTERNSHIP/PLACEMENT



### What our students appreciate:

*“The programme is highly practical, research-oriented and taught by supportive lecturers who explain concepts clearly. The small class size allows for personalised learning and the content is engaging and closely connected to real-world practice in sports and exercise science.”*

*“The timetable is very good, especially when the courses are in the morning, taking into account the fact that it's difficult to listen to teachers and integrate what they say for more than 4 hours per day. And it gives enough time to study alone after the courses.”*

*“I had many fears that I wouldn't be able to manage everything because of work, but after speaking with the professors and giving my best, I now feel very positive.”*



These testimonials reinforce the programme's **strong academic structure and supportive learning environment**. Students highlight the practical and research-oriented nature of the curriculum, alongside clear and engaging teaching. **The timetable is perceived positively, supporting effective concentration and independent study**. Additionally, the accessibility and encouragement of lecturers play a key role in reducing student concerns.

# Summary of the LUNEX strengths

## WHAT STUDENTS LOVE



### Exceptional Teaching Staff

The most praised aspect across all programmes. Students consistently describe lecturers as approachable, expert, passionate, and genuinely invested in their success. The open-door culture means help is always close.



### Multicultural Environment

LUNEX international character is a genuine point of pride. Students value the diversity of peers and the English-language instruction that prepares them for global careers.



### Small Classes, Big Impact

Intimate class sizes enable personalised attention and meaningful relationships with faculty. Students describe a learning environment that feels like a community rather than a lecture hall.



### Canvas Learning Platform

The highest-rated item in the environment survey. Students appreciate the digital infrastructure and the ease of accessing materials, assignments and course content.

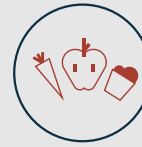


### Real-World Placement Value

Of students completing internships, career readiness was the top-rated outcome. Students report meaningful skill development and strong relevance to their learning goals.

# Summary of the LUNEX areas of improvement

## RECOMMENDATIONS



### **Lack of Food Services / Cafeteria**

Students expressed demand for healthier food options on campus. A lack of adequate seating during lunch hours further limits comfort and accessibility.



### **Insufficient Space**

The student survey highlights a shortage of classrooms, particularly with the expansion of new academic programmes. Students also report limited access to quiet study areas, making focused work more difficult.



### **Programme Structure**

Some respondents perceive course content as too basic, outdated, or lacking depth. There is also a clear need for more up-to-date clinical knowledge to better align with current professional standards.

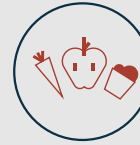


### **Extracurricular & Student Life**

LUNEX Student Union (LSU) offerings are perceived as overly physiotherapy-dominated, limiting broader appeal across programmes. There is a clear demand for more events, cohort integration, and initiatives that strengthen community building.

# Solutions for LUNEX areas of improvement

## RECOMMENDATIONS



### Lack of Food Services / Cafeteria

#### Our solution:

A new dedicated structure is being built with expanded capacity and improved facilities. It will include a modern cafeteria, additional food options, and healthier choices. This will also provide more seating to better accommodate students during peak lunch times.



### Insufficient Space

#### Our solution:

The same new structure will be designed to significantly expand academic capacity. It will include additional classrooms to support growing programmes and reduce scheduling pressure.



### Programme Structure

#### Our solution:

Programme leaders consistently work to improve course quality and ensure proper accreditation of all programmes. Greater emphasis will be placed on integrating evidence-based practice across modules.



### Extracurricular & Student Life

#### Our solution:

To enhance extracurricular and student life, the LUNEX Student Experience Office will work closely with the LSU to broaden and diversify activities across all programmes.

# Understanding the students behind the survey



The input from LUNEX students provided important perspectives on programme quality, student experience, and campus life, supporting ongoing improvements across the institution. Thanks to their feedback, we can actively shape and improve the next chapter at LUNEX.

**88%**

are EU/EEA students

**74%**

plan to work and build a career in Luxembourg

**70%**

have an age between 18 - 24

## OUR RESPONDENTS

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## Student Survey Report 2025

The LUNEX Student Survey highlights key opportunities to enhance teaching, services, and campus life, reinforcing our commitment to continuous improvement based on student feedback. This dataset confirms that we understand the necessary steps ahead and reinforces that we are progressing on the right path.



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