

## SITE SERVICE PROVISION

# Clinical capacity, exactly where your trial needs it.

Site Service Provision (SSP) across eight countries — built around the realities of clinical staffing, sponsor scrutiny, and the talent market we already live in.

**600+**

studies / year

**300+**

trained professionals

**8**

countries, one MSA

**20+**

years of SSP delivery

## THREE REASONS SPONSORS CHOOSE PRATIA SSP

**01**

### Local presence in regulated geographies

Where sponsors can't self-serve — the EU under CTR 536/2014, and beyond — Pratia carries the legal entities, MoH/EC submission capability, and trained CRC bench to start a trial without delay.

**02**

### Procurement-grade governance, designed in

SMO 02 v07 SOPs, ICH GCP E6(R3) alignment, structured 22-section handover protocols, and live KPI control (query rates >85%) — sponsors don't audit us into shape. We arrive that way.

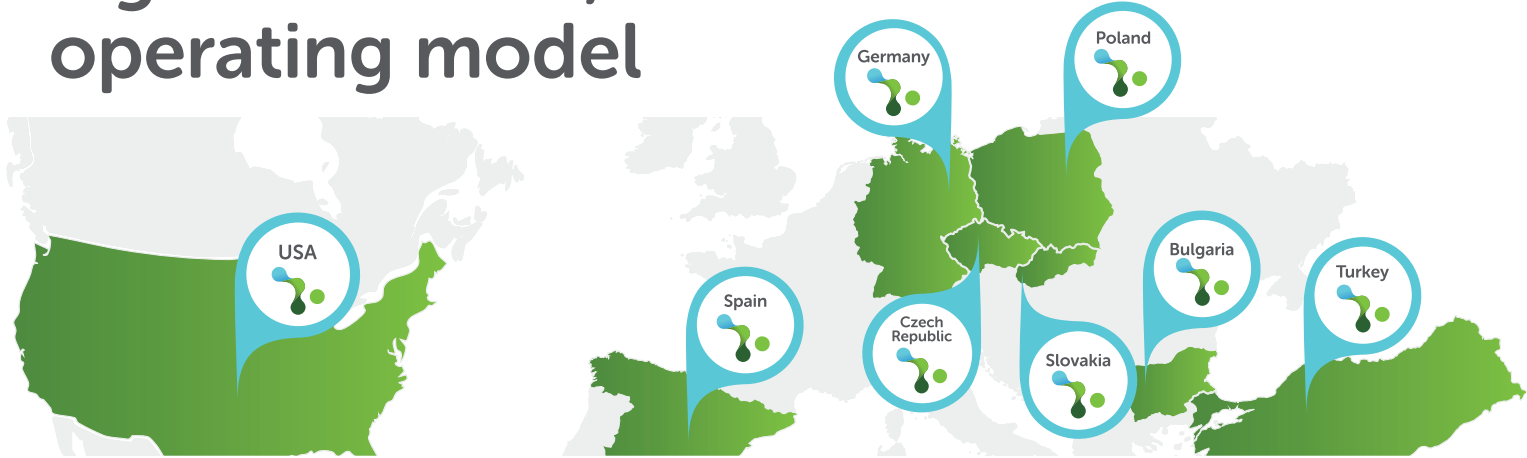
**03**

### One model. Eight countries. One contract solution.

Spain, Poland, Czechia, Slovakia, Germany, USA, Turkey — same training, same KPI framework, same contracting structure. SSP MSAs that scale across borders without re-contracting.

## WHERE WE OPERATE

# Eight countries, one operating model



Serving all therapeutic areas with our specialty in Oncology and Haemato-Oncology support on complex protocols.

## WHAT WE DELIVER

The full SSP capability set, packaged for sponsor and CRO consumption

### Clinical Research Coordinators

Dedicated CRCs / Site Coordinators on FTE, per-visit or hourly engagement

### Study Nurses & Data Entry

Specialist nursing and data-management capacity for trial-heavy sites

### Retention & visit management

Continuous on-study communication, visit scheduling, and loss-to-follow-up minimisation

### Regulatory & MoH/EC submission

Local-language regulatory filings and competent-authority correspondence

### Quality & query resolution

Query KPI >85%, eCRF compliance discipline, monthly KPI reporting

### Feasibility & site search

Network-density feasibility, site selection, start-up acceleration

## PROVEN AT SCALE

**>85%**

Query KPI vs target

**51→81%**

eCRF compliance

**1-2 wk**

Service start-up

**80%**

of Top 10 Pharma

**4 of 5**

Top 5 CROs

## INDUSTRY TRUST

Start a conversation: Chloe Rose, VP Site Solutions | [chloe.rose@pratia.com](mailto:chloe.rose@pratia.com)