

To reinforce our team in Bicske near Budapest, we are seeking a

CUSTOMER QUALITY ENGINEER

(all genders)

Vincotech

Headquartered in Unterhaching near Munich, Germany, we also own and operate a plant in Bicske, Hungary, and maintain sales offices around the world. Our global team of more than 700 people welcomes you to Vincotech, a Mitsubishi Electric Corporation company.

We ambitiously tackle the surging demand for efficient power conversion. Our innovative power modules bring our customers' best ideas to life and facilitate market-leading, energy-efficient applications. With speed and flexibility, we improve people's lives around the world and create a sustainable future. We attribute our international success to our **unstoppable team**.

Our amazing employees leverage each other's strengths and support one another unconditionally to succeed together. **Every individual is key to our exceptional performance**. Each is appreciated and empowered to make the most of their potential. We are motivated and rightly so, for our work is **impactful**.

Our promise to you is clear: **We bring our customers' best ideas to life.** Join us and **empower meaningful ideas**.

To make the best out of your work, we need you to:

/ Support the organization with quality management methods that help reduce risks and prevent errors
/ Independently manage international customer complaints, ensuring timely investigation and effective resolution of quality-related issues
/ Coordinate root cause analyses and 8D problem-solving processes together with cross-functional teams
/ Coordinate and monitor actions, ensuring their timely implementation and effectiveness
/ Act as a key contact for international customers, providing professional communication and regular updates on quality-related matters
/ Support the preparation and coordination of customer audits and ensure compliance with customer-specific quality requirements
/ Monitor customer quality performance, analyze complaint trends, and identify potential for improvement
/ Cooperate closely with Production, Engineering, and other departments to resolve complex technical and quality-related issues
/ Actively contribute to the continuous improvement of customer quality processes and customer satisfaction

You are a good fit, if you have:

/ A higher education degree in Engineering, Quality Management or a related technical field
/ At least 3–5 years of relevant professional experience in quality engineering, preferably in a manufacturing environment
/ Solid knowledge of quality management systems, quality tools, and problem-solving methodologies (8D, RCA, 5 Why, Ishikawa)
/ Experience in customer complaint management, root cause analysis, and corrective action coordination
/ Strong analytical and problem-solving skills, with a proactive and solution-oriented mindset
/ Excellent communication and negotiation skills, with the ability to manage complex customer-related situations independently
/ Confidence in using MS Office applications, especially Excel
/ Business fluent English, both written and spoken
/ Experience in customer audits and knowledge of ISO 9001 standards are an advantage
/ Knowledge of additional quality tools and methodologies (FMEA, SPC, APQP, PPAP) is an advantage

Join us and succeed in a winning team:

/ Be part of a company, which is a key enabler of efficient and affordable energy use everywhere
/ Drive change and have a direct impact on future business and the future of Vincotech
/ Be part of a motivating company culture where flat hierarchies and quick decision-making are realities rather than wishful thinking
/ Find long-term career prospects and enjoy an attractive salary and excellent benefits

We welcome your application and look forward to discussing how Vincotech can become your next career choice.

Vincotech Hungary Ltd.

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LET'S EMPOWER MEANINGFUL IDEAS!