Privacy Policy – mylife Academy

Responsible for data processing

mylife Diabetes Care AG
Lyssachstrasse 40
3400 Burgdorf

If you have any questions about your personal data in connection with mylife Academy, please contact mylife-academy@mylife-diabetescare.com.au or the data protection officer at privacy@mylife-diabetescare.com.

Description of data processing

mylife Diabetes Care AG and its affiliates (mylife) process personal data that we receive from you when registering with mylife Academy and when you participate in the training program.

The following categories of personal data may be processed: contact details, Training courses completed, certificates.

Purposes of data processing

We process your personal data for the purposes listed below. In doing so, we rely on the legal basis of the applicable Data Protection Law.

Fulfillment of contractual obligations

- Regular training and education.
- Maintenance of certification.
- Provision and management of IT systems required to complete certification.

Legitimate interests of mylife

- Assertion of legal claims and defense in disputes.
- Ensuring IT security and IT operations.
- Prevention and investigation of serious breaches of duty.

Compliance with legal requirements or in the public interest

- Obligation to provide evidence due to regulatory requirements.

Consent

Outside of the purposes mentioned above, mylife will only process your data if you have given your consent.

Recipients of the data

Access to your data is granted to departments and individuals within mylife, as well as service providers and contractors who need this data to fulfill mylife's contractual and legal obligations. mylife uses service providers in particular for IT services, advice, and consulting.

The service providers and processors we use are contractually obligated to comply with data protection standards.

mylife only discloses data outside of the above-mentioned recipients if legal provisions allow it or if you have consented to the disclosure. In doing so, data protection regulations are observed.

Duration of data storage

mylife processes and stores your personal data for as long as is necessary to fulfill its contractual and legal obligations. Data that is no longer required is deleted after the statutory retention and documentation obligations have expired. The statutory retention periods for quality assurance under the MDR are generally 22 years.

Transfer of data abroad

We process your personal data collected on mylife Academy at data centers in the EU. However, due to our global business activities, we are sometimes forced to use service providers abroad.

mylife only transfers data abroad if the risk of violating the rights and freedoms of the persons concerned is low and the service providers commit to appropriate safeguards (e.g., standard data protection clauses) to protect the data.