07_Usage Example: If you forgot your customer number

o-1



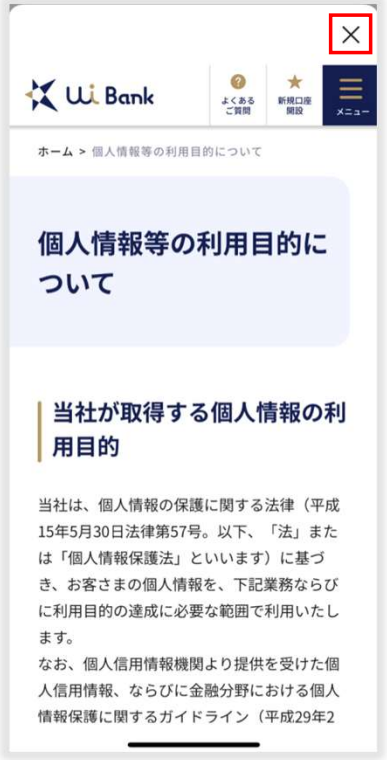
o-2



o-3



o-4



o-1 Click "Login".
o-2 Click "Forgot your customer number?".
o-3 Click "Confirm".
o-4 Read the purpose of use for personal information displayed on the app screen, then press the "×" in the upper right corner.

07_Usage Example: If You Forgot Your Customer Number



o-5 Confirm that the checkbox for the purpose of use of personal information, etc., is checked.
o-6 Check the consent box.
o-7 Select the branch name, enter your account number, date of birth, and email address, then press "Send Authentication Code".
o-8 Enter the verification code received via email and press "Verify".

07_Usage Example: If You Forgot Your Customer Number

o-9



o-10



o-11



o-12



o-9 Confirm that "Authentication Complete" is displayed, then press "Next".
o-10 Confirm there are no changes to your registered address, check the consent box, and press "Next".
o-11 Review your application details and click "Request Notification."
o-12 Click "Identity Verification" to proceed to identity verification. ※Refer to P17 "Step 2: Account Opening (Identity Verification)".