

maut1.de Toll box
USER MANUAL
MOTORHOME



maut1.de 



More languages via QR Code

Simply scan the QR code with your smartphone to access the user manual in other languages.



Gebrauchsanleitung



User Manual



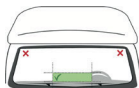
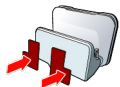
Gebruiksaanwijzing

⚠ PLEASE NOTE

For vehicles with a coated windscreen:

The Toll box **must** be fitted within the uncoated recess (as described in the vehicle manual).

Installing the Toll Box



1

Attach the adhesive strips onto the mount.

2

Remove the protective film from the adhesive strips.

3

Position the Toll Box horizontally and centered on the windshield, approximately 15 cm above the dashboard. oEnsure that the Toll Box is at least 10 cm away from any other objects (e.g. sun visors or other toll boxes).



4

Connect the Toll Box to the cigarette lighter socket.

5

Push the plug into the socket until you hear a distinct click as it locks into place. The Toll Box must **remain connected to the power supply at all times**.

! NOTE

There is one screw on each side of the mounting bracket. You can adjust the angle of the bracket by loosening these screws. Make sure to **retighten the screws** firmly before use to ensure that the bracket is securely mounted.

Settings

Selecting language

1. Press /✓ → Language /✓
2. Select the preferred language and press /✓

Displaying vehicle data

Press /✓ → Info → Vehicle → /✓

The following information is displayed: registered axles, registration number, Euro class, maximum gross weight.

Displaying device data

Press /✓ → Info → Vehicle device /✓

The device's identification number and other technical data are displayed.

Viewing activated services

Press /✓ → Info → Services /✓

Please refer to the service contract for details of the activated services.

NOTE

If all the **details are correct** and the Toll Box is **connected to a power supply**, you can use it.

The Toll Box can be used in the following countries



Austria



France



Italy



Spain



Portugal



Belgium Liefkenshoektunnel

! PLEASE NOTE

In the following countries, the Toll Box will **light up red**, as it **does not work** for motorhomes in these countries.



Switzerland



Croatia



Denmark



Sweden



Norway



Finland



Poland



Hungary



Bulgaria



Czech Republic



Slovenia



Belgium Motorways



! IMPORTANT

Within Germany, the Toll Box **lights up red**, as **motorhomes are not subject to tolls** here.

Which lanes can I use with the Toll Box?



Austria

On motorways without toll stations, the Toll Box is detected whilst driving as you pass under the toll gantries. On special toll sections, use the lanes marked with the 'GO' symbol.



Italy

You can use your Toll Box in lanes and at parking garages marked with these symbols in Italy. The ferry "Villa San Giovanni – Messina" to Sicily can be used with our Toll Box.



France

You can use your Toll Box in France in lanes and at parking garages marked with this symbol.



Spain

You can use your Toll Box in Spain in lanes and at parking garages marked with these symbols.



Portugal

You can use your Toll Box in Portugal in lanes marked with these symbols.



Belgium

The Toll Box can be used for the Liefkenshoek Tunnel. As motorhomes are not subject to tolls in Belgium, the Toll Box is not required here.



! IMPORTANT INFORMATION ABOUT AUSTRIA!

No beep is required at the **toll stations** themselves. (The Toll Box is already detected before you reach them whilst driving.) Whilst driving on the motorway and passing under toll gantries, you must listen out for the beep. If you hear **four beeps** or **no beep at all** under the toll gantries, proceed as follows:

Within 5 hours / 100 km (whichever comes first): Drive to a GO sales point:

- www.go-maut.at/en
- Our GO toll system
- GO points of sales

Please present your vehicle declaration and request a check on whether the toll charges were recorded.

If the Toll Box has not been detected:

- Pay the toll retrospectively
- Purchase a GO-Box to continue your journey
- Wrap the maut1 Toll Box in aluminium foil
- After your journey, contact maut1 via the contact form to arrange a replacement.

Signals of the Toll Box and what they mean

 1x  Transit **recorded**

 4x  Transit **NOT** recorded.

 2x  The transit has been **recorded**, but the in-vehicle unit is **reporting a malfunction**.

 When entering areas with satellite-based detection, the in-vehicle unit **does not emit any audible signals**.



When using the Toll Box in a **motorhome**, the **number of axles must not be changed** on the Toll Box. Only commercial vehicles (vehicle class N) are required to set the number of axles on the device.

PLEASE NOTE

The **vehicle declaration** attached **must always be carried** in the vehicle.

Important announcements

Announcement	LED		Description:
Outside applicable toll zone	 green	–	This road section is not covered by the Telepass service.
<Service name> Enabled	 green flashing	2×	Electronic toll collection has been activated by the service provider.
<Service name> Disabled	 green flashing	2×	Electronic toll collection has been deactivated by the service provider.



! NOTE

Toll Boxes **from other providers** that are activated in the same countries **must not be carried at the same time** as a functioning maut1 box, **unless they are enclosed in a metal shield**.

Even if it is inactive, empty or has no credit.

Required measures:

The toll must be paid separately

The service specified allows you to use toll roads.

Press /✓ , to delete the message.

It is not possible to use toll roads with the service specified.

Press /✓ , to delete the message.

Important announcements

Announcement	LED		Description:
<Service name> is not active	// red	4×	The service specified is not active .
OBU disabled	// red	4×	The device has been blocked by the service provider.
Service disruption to the toll collection system	// red	4×	Technical error with the toll collection system.
Vehicle unit malfunction	///: red flashing	4×	Malfunction of the device.
Power cable not plugged in	///: red flashing	4×	Power supply disconnected from the vehicle (The device is powered by the device's battery).



Further information can be found in our online FAQs:
www.maut1.de/en/faq

Required measures:

The Toll Box cannot be used on toll roads in this country.

Do not use this Toll Box on toll roads.

The toll must be paid separately.

Do not use this Toll Box on toll roads.

The toll must be paid separately.

Do not use this Toll Box on toll roads.

The toll must be paid separately.

Reconnect the Toll Box to the vehicle as soon as possible.

NOTE

Problems when passing through a toll station:

If you are passing through a toll station with an automatic barrier and the **barrier does not open**, please stop and contact the service staff using the **emergency button**. You can then pay on the spot or be issued with a ticket (please keep all tickets and receipts).



maut1 GmbH

Anton-Jakob-Straße 5

83026 Rosenheim

Germany

www.maut1.de



If you have any further questions,
please use the contact form at
www.maut1.de/en/contact

Managing directors: Julian Schmelzer, Simon Baumgartner

Register court: Amtsgericht Traunstein

Registration number: HRB 29454

USt-IdNr: DE338793075, FR42897426938, IT00299449991,

ATU77666036, PT980716942, ESN0098587I, HR20850816973