

# The Professional Regulator

# Stakeholder Engagement Kit



Australian  
National  
University

School of Regulation  
& Global Governance  
(RegNet)



national  
regulators  
community  
of practice

ANZ  
SOG

Australia &  
New Zealand  
School Of  
Government

## Welcome

Thank you for your interest in **The Professional Regulator** program.

The Professional Regulator program provides professional development for regulators, regardless of regulatory sphere or jurisdiction, that results in a common foundation of current, modern regulatory practice, increasing the professionalism and capacity of regulators around Australia.

This information kit has been compiled to assist with the promotion of The Professional Regulator program within your organisation.

It includes a number of tools and digital assets to make the process as easy as possible, including key messages, testimonials, social media posts and e-newsletter text.

If you have any questions, or need further information about The Professional Regulator program, please email a member of the friendly NRCoP team on [Regulators@anzsog.edu.au](mailto:Regulators@anzsog.edu.au)

The Professional Regulator program is a partnership between the National Regulators Community of Practice (NRCoP)/Australia and New Zealand School of Government (ANZSOG) and the Australian National University's School of Regulation and Global Governance (RegNet).



## About The Professional Regulator program

The Professional Regulator has been developed by regulators for regulators.

The Professional Regulator: Foundation is a self-paced program that includes six online modules and a program of six seminars that expand on the topics and themes explored in the online modules. These seminars will be small online groups led by facilitators with regulatory expertise.

The Professional Regulator: Foundation provides foundation knowledge of contemporary best practice across regulatory spheres.

It is the first course in a four-level program: Foundation, Extension, Expert, Leader.

Full of real-life local case studies, The Professional Regulator: Foundation will stimulate and engage you. It is accessible and flexible and provides a unique opportunity to learn alongside colleagues from a range of regulatory spheres across the country.

When you sign up for the program, you will have 12 months to complete the online modules and attend the seminars. The course will provide you with a nationally recognised credential in the form of a digital badge.

The Professional Regulator: Foundation will strengthen and extend your capacity as a professional regulator

Further information, including FAQs for participants and Learning and Development/HR Managers, is available here: [The Professional Regulator program](#)

To register and complete payment by credit card, click [here](#).

Like to enrol as a group? Or need to pay via an invoice?

Email: [professionalregulator@anenterprise.com.au](mailto:professionalregulator@anenterprise.com.au)



## About The Professional Regulator program

The course is a practical six module online self-paced professional learning program.

- Who Regulates and Why
- Licensing as Regulation
- Understanding and Achieving Compliance
- Using Information to Regulate
- Regulatory Communication
- Regulatory Professionalism and Ethics

Participants can also take part in a program of six seminars that will expand on the topics and themes explored in the modules.

- Using our regulatory tools
- Frontline regulators and processes
- Understanding and achieving compliance
- Regulatory information and stakeholder engagement
- Regulatory communication
- Regulatory relationships, professionalism and ethics

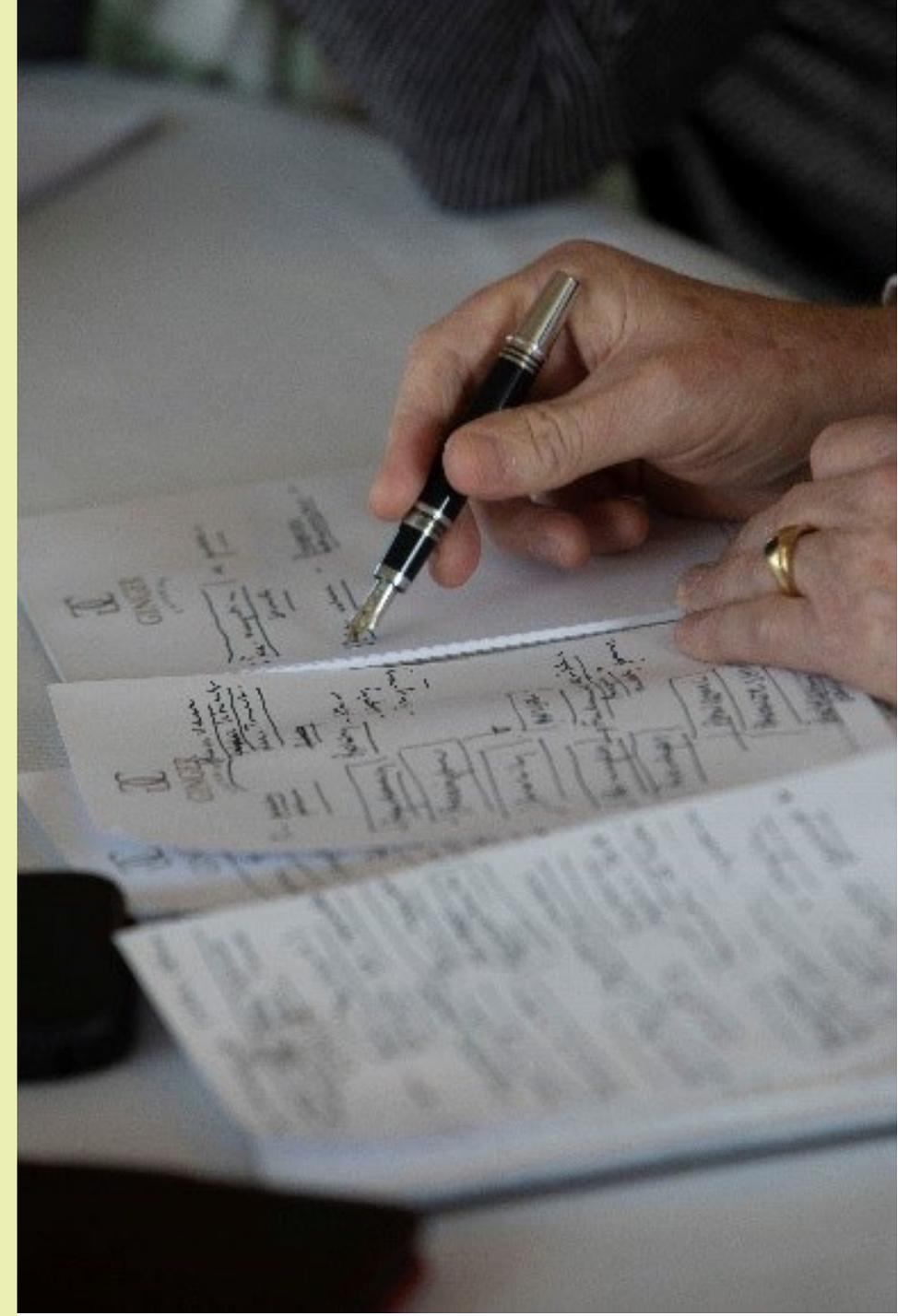
Staff who are interested in enrolling in this program should speak to their line manager/HR representative and seek to get this professional development offering included in their professional learning plan.

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## Communication tools

### E-newsletter text – The Professional Regulator: Foundation course

As the job of regulators has become more demanding, there has been an increased interest in professionalising practice and lifting skills of regulators at all levels.

That's why the National Regulators Community of Practice (NRCoP) has partnered with the Australian National University's (ANU) School of Regulation and Global Governance (RegNet) to deliver a new self-paced online professional development program for regulators.

The Professional Regulator Program has been developed by regulators for regulators. The course fills a gap in Australia by providing accessible, high-quality training that has been designed with input from regulators across jurisdictions, and which focuses on their common challenges.

The Professional Regulator Foundation course was released in February 2023, with an inaugural cohort of 100 regulators from organisations which are part of the ANZSOG-aided National Regulators Community of Practice (NRCoP).

The course has an open enrolment with no set closing date. Participants can enrol at any time to commence the course.

Staff who are interested in enrolling in this course should speak to their line manager/HR representative and seek to get this professional development offering included in their professional learning plan.

For more information see [The Professional Regulator](#) or email the friendly NRCoP team at [regulators@anzsog.edu.au](mailto:regulators@anzsog.edu.au).



## Communication tools

### E-newsletter text – The Professional Regulator: Foundation course



**Professor Kate Henne**, Director RegNet ANU said, *“Working with NRCoP experts has enabled us to create and innovative program that harnesses valuable academic and professional insights for application in real-world contexts. I am excited to see how The Professional Regulator will not only enrich NRCoP, ANZSOG and RegNet’s existing activities, but also enhance the capacity of regulators to think, learn and lead with integrity and wisdom”*



**Adam Fennessy PSM**, Former Dean and CEO ANZSOG said, *“I am excited to announce that the National Regulators Community of Practice has partnered with the Australian National University’s School of Regulation and Global Governance to deliver a new world class professional development program for regulators. It is a privilege to be working alongside ANU, a university known for its excellence in pioneering research on regulation and governance, in an area that is becoming increasingly more important given the current geo-political climate.”*



“

It’s a great opportunity for us to work with our colleagues at RegNet to provide an in-depth, insightful and very appropriate professional development program for regulators around Australia.”

Rose Webb | Former NRCoP Chair

# Testimonial quotes

"I would recommend this course to newly appointed regulators and those who wish to refresh their knowledge. The value of the course to me was in the ability to step outside the agency where I work, and identify regulatory best practice across other agencies in Australia. In particular, I found the sessions on regulatory capture and the precautionary principle very useful. This course would also be very useful for regulatory officers who come from a law enforcement background and who have recently moved into a regulatory role."

**Robert Bates, NDIS Quality and Safeguarding Commission**

"I have really enjoyed The Professional Regulator: Foundation course. The content was presented in a simple to use online format, which was very user friendly to navigate through. The time to complete each module was reasonable and the assessments were not arduous. And for old-school students like me, you can still obtain course notes in a format that can be printed later.

I am an experienced Environmental Health professional with almost 20 years' experience in the public health and environment regulatory sphere. The course was a fantastic opportunity to refresh the content I learnt 20 years ago at university.

As a Business Manager within the largest Council in the southern hemisphere, it is critical to successfully implement a regulatory framework around the 'why.' Foundational concepts are essential to understand and communicate our roles and responsibilities within the compliance and regulatory services we deliver to the people of Brisbane. It was great to see the need to strengthen the 'proactive' communication aspects, as prevention is always better than cure.

I learnt so much throughout the course, and it opened my mind to some more contemporary regulatory opportunities. I highly recommend to all levels, as everyone will get something out of it, no matter the level of regulatory experience."

**Liam Story, Brisbane City Council**

"The Professional Regulator: Foundation course is a very useful course for new regulators. It provides an understanding of the regulatory approach and the regulatory tools used, irrespective of what type of regulator you are. I will be recommending this course to our new staff. "

**Hermann Fasching, Chief Inspector of Mines, Qld**

"I really value the synthesis of contemporary academic research and its practical application to regulators."

**Alice Turnbull, NOPSEMA**

"Despite having worked at the Victorian Building Authority for close to 17 years, I found the course to be highly relevant. While many of the topics I have already come across from work, I find it helpful that the course brings my different work experiences together, puts them into context, explains the reasons why we do or don't do certain things, the pros and cons of choosing different tools/methods etc. As such, the course will help me become a more effective decision maker: more options to consider before making decision, understand which decision better suits which circumstances and their pros and cons, and better able to articulate the decisions made. I would recommend this course to anyone working in the public sector in their first/second year."

**William Yap, Victorian Building Authority**

"There is an amazing amount of relevant content in each module - and it is very interesting content. To that end, I find the modules quite indulgent – there is a lot to enjoy. As a lawyer, I found some of the content relatively rudimentary but still beneficial as useful revision- very useful due to its simplicity and the fact that it is so on point. I think that's a great selling point- it's a wonderful overview. So, I think just the right level for a foundation course or for an excellent overview before attempting more advanced courses."

**Jane Eldridge, AHPRA**

"ANZSOG's Professional Regulator Foundation course has solidified and built upon my knowledge and understanding of regulation. I will be able to apply my learnings in all aspects of my work to support the Regulator and regulatory practitioners I work with daily. I would definitely recommend the course to other regulators. It is truly a great way to set the foundation!"

**Lisa Schutz, Education Standards Board, South Australia**

"The case studies used throughout this course were really memorable. They reinforced the key learning areas from each module and really drilled home the key concepts across all six modules. I have recently stepped into a senior regulatory leadership role and this course has broadened my horizons across the regulatory sphere. "

**Matthew Thurlby, Electoral Commission Queensland**

## Communication tools

### Social media posts – internal audience (Facebook/LinkedIn/ OR eNews item)

Get your expression of interest in for The Professional Regulator course. This course has been designed by the National Regulators Community of Practice (NRCoP) in partnership with the Australian National University's (ANU) School of Regulation and Global Governance (RegNet).

As the job of regulators has become more demanding, there has been an increased interest in professionalising practice and lifting skills of regulators at all levels.

Full of real-life local case studies, The Professional Regulator program will stimulate and engage you. With a combination of six self-paced online modules and six interactive seminars in small groups, the course is accessible and flexible.

It provides a unique opportunity to learn alongside colleagues from a range of regulatory spheres across the country.

The program is open to all regulators for enrolments.

[The Professional Regulator program](#)

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## Communication tools

### Social media posts – internal audience (Facebook/LinkedIn/ OR eNews item)

The first intake of participants in The Professional Regulator course commenced in February 2023.

Here at X Agency, XX was a member of the inaugural cohort.

The Professional Regulator program focuses on key areas of best regulatory practice and is for all regulators, regardless of regulatory sphere or jurisdiction.

The course is a combination of six self-paced online modules and six interactive seminars in small groups. It gives you the opportunity to learn alongside colleagues from a range of regulatory spheres across the country and is designed to be accessible and flexible.

Sound interesting?

The program is open to all regulators for enrolments

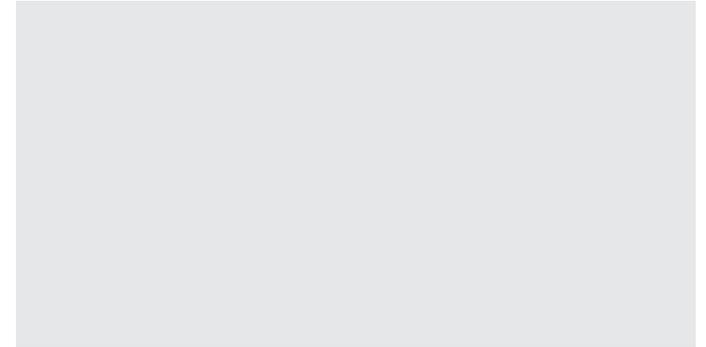
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Email: [professionalregulator@anenterprise.com.au](mailto:professionalregulator@anenterprise.com.au)

**Photo** [Insert photo of participants from your organisation]



**Quote** [Insert quote of participants from your organisation]



## Creative Assets – The Professional Regulator

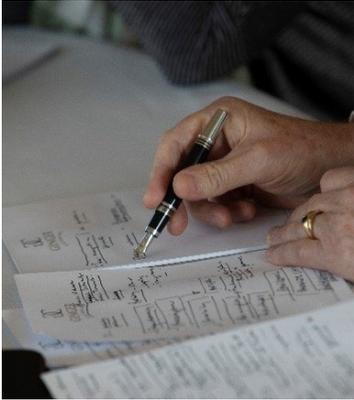
All digital tools and files can be accessed [here](#)

Digital Banner [here](#)

Linked-in Banner [here](#)

Social Media Tile [here](#)





## ACKNOWLEDGMENT OF COUNTRY

We acknowledge the Aboriginal and Torres Strait Islander peoples as Traditional Owners, Custodians and First Nations of Australia, and Māori as tangata whenua and Treaty of Waitangi partners in Aotearoa New Zealand.



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