

Service : on quay assistance

	Unit	Rate Excl. VAT
Valid on working days – 08:00 – 18:00	Per intervention	€ 25,48
Car - Jumpstart	Per intervention	€ 25,48
Car - Refuel	Per intervention	€ 30,58
Car - Jumpstart + Refuel	Per intervention	€ 25,48
Car - Inflate tyre ¹	Per intervention	€ 40,77
Car - Tyre plug repair	Per intervention	€ 50,97
Car - Replace tyre with spare ²	Per intervention	€ 35,68
Car - Open locked vehicle	Per intervention	€ 40,77
Car - Open locked vehicle + Jumpstart	Per intervention	€ 76,45
Car - Technical intervention ³	Per started hour	€ 76,45
High and Heavy - Jumpstart	Per intervention	€ 91,74
High and Heavy - Refuel	Per intervention	€ 101,93
High and Heavy - Jumpstart + Refuel	Per intervention	€ 76,45
High and Heavy - Technical intervention ³	Per started hour	Add cost + 10% admin fee
Towing	Per intervention	

¹ Inflation: by emergency kit or mobile compressor² Only if tyre size permits, subcontractor can be contacted if requested. Will be charged at cost + 10% admin fee³ All breakdown assistance actions that are not solved by a standard operation

	Call out fee	Hourly rate
Working days 06:00 – 08:00 and 18:00 – 22:00	€ 40,96	€ 117,76
Working days 22:00 – 06:00	€ 204,80	€ 179,20
Saturdays	€ 204,80	€ 179,20
Sundays and bank holidays	€ 256,00	€ 204,80

Valid on working days from 07:00 – 23:00

Start up costs cars or fuelling	Per intervention	€ 49,70
Start up costs trucks or fuelling	Per intervention	€ 93,21
High and Heavy – Any technical intervention	Per started hour	€ 85,35

Valid on working days from 23:00 – 07:00 including Saturday until 23:59

Start up costs cars or fuelling	Per intervention	€ 69,58
Start up costs trucks or fuelling	Per intervention	€ 130,49
High and Heavy – Any technical intervention	Per started hour	€ 128,00

Valid on Sunday (applicable up to Monday 07:00) and Bank Holidays

Start up costs cars or fuelling	Per intervention	€ 94,44
Start up costs trucks or fuelling	Per intervention	€ 177,10
High and Heavy – Any technical intervention	Per started hour	€ 170,66

Valid on working days – 08:00 – 18:00

	Unit	Rate Excl. VAT
Car - Jumpstart	Per intervention	£46,47
Car - Refuel	Per intervention	£46,47
Car - Jumpstart + Refuel	Per intervention	£58,08
Car - Inflate tyre	Per intervention	£37,17
Car - Tyre plug repair	Per intervention	TBA
Car - Replace tyre	Per intervention	£92,93
Car - Open locked vehicle	Per intervention	£55,76
Car - Open locked vehicle + Jumpstart	Per intervention	£65,05
Car - Technical intervention	Per intervention	£69,70
High and Heavy - Jumpstart	Per intervention	At cost (see Terminal Tariff)
High and Heavy - Refuel	Per intervention	At cost (see Terminal Tariff)
High and Heavy - Jumpstart + Refuel	Per intervention	At cost (see Terminal Tariff)
High and Heavy - Technical intervention	Per intervention	At cost (see Terminal Tariff)

All rates and conditions are applicable as from 01.01.2026 until further notice.

All products used (diesel, petrol, tyres, oil, spill kit, etc...) will be charged at cost, supplemented by a warehouse handling surcharge of 15%.

All business is conducted under applicable "CLdN Terminals General Terms and Conditions", as revised periodically.

[Link to www.cldn.com](http://www.cldn.com)

All rates are exclusive VAT.

Minimum invoicing charge is £35/€35.

Zeebrugge**Rotterdam Ports****Killingholme
London****Terms and
Conditions**