

## Quality Policy

With over 90 years of industrial heritage, Kanadevia Inova is committed to ensuring that the principles of Quality and Operational Excellence are firmly embedded in our company culture.

Clear roles, responsibilities, objectives & KPIs have been identified to achieve this goal, and these are communicated from board level, through line management to individual employees.

We shall:

- invest in Quality Assurance (QA), the "Cost of Good Quality", to ensure we achieve Quality first time & that we comply with applicable laws /regulations & contractual requirements, when we design, construct, commission, operate & service Kanadevia Inova's & our customer's plants.
- undertake all efforts to know, understand and achieve customer expectations and requirements - we deliver!
- recruit highly qualified employees, invest into their development & enable them to reach their full potential.
- provide and maintain systems of work that supports smooth & efficient collaboration.
- establish and follow a process to select qualified partners/contractors/suppliers, including continuous monitoring and assessment of their performance.
- apply Continuous Quality Improvement methodologies, to improve Quality, implement lessons learnt and reduce the overall Cost of Poor-Quality (CoPQ).
- commit to improving our overall quality performance by implementing a strategic three year plan, that is actively measured against a set of stretched targets and reviewing progress at the management level.

This policy is binding for the Executive Board, managers, and employees of Kanadevia Inova. It will be communicated to all staff, subcontractors & suppliers, and will be available to the public on the Kanadevia Inova website. This policy shall be reviewed periodically.

Zurich, 15 April 2025



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Bruno-Frédéric Baudouin

Chief Executive Officer (CEO)