

Returns form Europe



If the mat isn't quite what you wanted, you're welcome to return it within 30 days of receiving it. The mat must be unused and undamaged.

How to return a mat

1) Complete the returns form with the necessary information, then contact us at info@heyamat.com and we'll send you a return label.

2) Print the returns form and send it along with the product you want to return in the original packaging or other suitable packaging. Stick the return label on the front of the parcel (over the old label if you're using the original packaging).

3) Deliver the parcel to our carrier DHL.

Please note that a return fee will be deducted from your refund. (Norway: 99 NOK, Denmark: 150 DKK, Sweden: 200 SEK Rest of Europe: 20 EUR)

If you would rather return the product another way, you can send the product and returns form to: Heymat AS, Mellomvika 1, NO-8626 Mo i Rana, Norway

Once your return has been processed, you'll receive a refund through your original payment method. Please allow 7-10 business days for the refund to appear in your account.

Fill in

ORDER NUMBER

NAME OF THE MAT AND SIZE

NAME

ADDRESS

TELEPHONE NUMBER

EMAIL

Reason for the return

WRONG SIZE

COLOUR WASN'T SUITABLE

NOT SATISFIED WITH THE QUALITY

REGRET THE PURCHASE

OTHER REASON (PLEASE STATE)