STICKS | N | SUSHI

## RESERVATION T&C's

### Deposit Payments

- £20.00 per guest is required to secure a booking for groups of 7+
- Deposit payments are redeemed off the bill on the day unless otherwise agreed
- Deposits may be retained with discretion of management for reasons such as damage to property & short notice cancellation
- Group bookings remain unconfirmed until deposit and pre order is received

### Balance Payments

- All balance payments must either be complete in advance or on the day of the booking
- Amex is accepted in all restaurants

### Cancellations

- Sicks'n'Sushi holds a 24hr cancellation policy for table bookings of 7+
- Deposits will be charged a per person cancellation fee for reductions of guests within 24hrs of the booking

### Menu Selection

- Groups between 9 and 12 are required to select a group menu on arrival at the restaurant.
- We ask that groups of 13+ guests complete their menu selection by their given deadline
- Menu selection amendments can be made up to 24hrs prior to the booking time
- Guests are required to state any allergies or dietary requirements upon completing the menu selection
- No external catering can be brought into the restaurant
- We do not offer corkage

### House Terms

- Tables are allocated upon arrival
- Table bookings are allocated a specific duration depending on your group size
- If multiple bookings are made for the same party, we cannot guarantee that you will be seated together.
- We have the right to refuse service to any guest
- Any guests consuming alcohol must be aged 18 or over

### Young Diners Policy

- Please be advised that we are unable to accept reservations for unaccompanied diners, aged 17 or below. All parties, of any size, must have a balance of adults and children seated on same table when dining.
- Parties of 9 or more guests, regardless of age, are subject to our group booking policies.

## PRIVATE HIRE & GROUPS 30+ T&C's

### Decorations

- Subject to prior agreement with the reservations team, you may decorate your private space.
- Decorations may be kept to a minimum, please check with your events team before decorating the space.
- We do not allow confetti, streamers or sparklers
- Any damage to property may incur all or partial deposit claim

### Minimum spend

- We do not charge any hire fees for private hire and group bookings, however we may ask for a minimum spend to be met on food & beverage
- Minimum spends are inclusive of 20% VAT
- Minimum spends do not include optional 12.5% service charge
- If your minimum spend is not met, your deposit may be used to reach the minimum spend requirement

### Deposit

- To secure the booking we require a 50% deposit payment, to be paid within 14 days of receipt of the pro-forma.
- We operate an 8 week cancellation policy. Should the booking cancel 8 weeks, 1 day or more before the event date, any amount pre-paid will be refunded in full by the payment method received.
- Should the booking cancel at 8 weeks or less, any deposit paid will be retained, and the booking date released.
- In the event the booking is cancelled within 14 days of the event date, full payment will be requested.

### Cancellations

- A full refund of your deposit will be offered if a cancellation is made up to 10 days prior to the event
- A 50% refund of the deposit is offered if cancellation is made up to 5 days prior to the event
- Any cancellations or drop outs of your group within 24hrs of the reservation will incur a retention of the £20pp deposit

### Balance Payments

- Payment can be made either via BACS transfer or with an online payment link.
- The remaining balance must be settled 14 days in advance of the booking date.
- Any excess payment on the day must be settled on site, or for listed suppliers/contractors settled within 28days of receiving the invoice.

### Menu selection

- Menu selection must be completed by the given deadline
- Menu selection amendments can be made up to 24hrs prior to the booking time
- Guests are required to state any allergies or dietary requirements upon completing the menu selection
- Please note no external catering is to be brought into the restaurant
- We do not offer corkage

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