

Installing iDENprotect^{server} 2.0.0 on Red Hat Enterprise Linux or CentOS

iDENprotect Ltd.

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This guide describes how to install a standalone iDENprotect^{server} either on a physical Red Hat Enterprise Linux (RHEL) server or on a virtualised platform using hypervisor software such as VMWare ESXi. The document assumes general knowledge of RHEL server administration, as well as knowledge in hypervisor technology if deploying iDENprotect^{server} to a virtual machine.

This guide only discusses the installation and initial setup of iDENprotect^{server}. For more in-depth information on iDENprotect^{server} architecture and configuration, see [iDENprotect Administrator Guide](#).

iDENprotect^{server} has been primarily tested on: * {RHEL} 6.8 * {RHEL} 7.2 * CentOS 6.8 * CentOS 7.2

Other versions of RHEL / CentOS major releases 6 and 7 are likely to work, but for maximum compatibility, we recommend using versions 6.8 and 7.2.

Before Starting

System Requirements

The minimum system requirements for installing the iDENprotect^{server} on physical or virtual hardware are:

- 64-bit Quad Core CPU
- 4 GB RAM
- 60 GB free hard disk space
- No additional web servers or other applications running on the server

Pre-installation Tasks



Before proceeding further with the iDENprotect^{server} installation process, make sure the following pre-installation Tasks have been completed.

- The server has a RHEL or CentOS operating system installed. If an operating system is not installed yet, see [\[Installing RHEL\]](#).
- If using {RHEL}, the server must be registered and have a live subscription



For information on RHEL subscriptions, see [How to register and subscribe a system](#).



If an active Red Hat user account is available, a {RHEL} subscription can be usually be enabled with the command `subscription-manager register --auto-attach`

- The server has access to internet
- NTP (Network Time Protocol) is enabled on the server



For instructions on configuring NTP, see [Network Time Protocol setup](#) for RHEL/CentOS 6 at RHEL Deployment Guide, [Configuring NTP](#) for RHEL/CentOS 7 at RHEL System Administrator's Guide.

- The server has a valid FQDN (Fully Qualified Domain Name) with a unique hostname



This can be tested this with the command `ping [server's FQDN]`. If the command returns with a valid reply, the network connection works and the server's FQDN can be resolved. If the server has just been set up, this step may fail even though the FQDN has been configured correctly.

- `epel-release` package is installed. See [Enabling EPEL](#)

Enabling EPEL

EPEL (Extra Packages for Enterprise Linux) packge includes signing keys and repository information for some required iDENprotect^{server} components that are not included in the standard RHEL/CentOS

repositories. Before installing iDENprotect^{server}, you must enable EPEL by installing the epel-release package.

Installing on CentOS

On CentOS, epel-release is available in the main CentOS repositories. It is installed with a normal yum command:

```
yum install epel-release
```

Installing on RHEL

EPEL does not fall under Red Hat's Production Support Scope of Coverage, and it is not available in the main RHEL repositories. However, the epel-release package is available as a downloadable RPM file from the Fedora Project website for [RHEL 7](#) and [RHEL 6](#). To install the package:

1. Download the right RPM for your operating system version
2. Install it

```
yum localinstall <file-name.rpm>
```

For information on the relationship between Fedora Linux and RHEL, see article [What is the relationship between Fedora and Red Hat Enterprise Linux?](#) at Red Hat website.

Installing iDENprotect^{server}

iDENprotect^{server} is installed locally from an RPM package. The package is not publicly available, please contact your vendor or *support <at> idenprotect.com* on how to acquire the installation package.

The iDENprotect^{server} RPM package contains the following components:

- iDENprotect^{server} core and iDENprotect^{server} Admin Console
- iDENprotect^{server} internal database
- iDENprotect^{server} security hardening functions

To install iDENprotect^{server}:

1. Download the iDENprotect^{server} RPM package to the server
2. Install it with yum

```
yum --nogpgcheck localinstall <file-name.rpm>
```

The file name is idenprotect-server, followed by version number and OS architecture information.

iDENprotect^{server} has a few dependencies, some of which require that the [additional epel-release repository has been enabled](#). If yum warns about unresolvable dependencies, fix them before proceeding with iDENprotect^{server} installation.

Verifying Installation

During installation, iDENprotect^{server} is set up to run as a service which is automatically launched after installation and every server reboot. If the service runs successfully, it means that iDENprotect^{server} installation has been successful.

Verifying On CentOS / RHEL 7

1. Enter command `systemctl status idenprotect`.
2. If the service is running successfully, you'll see the green text `Active: active (exited)`.
3. If the service is not running, you'll see the text `Active: inactive (dead)` instead.

Verifying On CentOS / RHEL 6

1. Enter command `service idenprotect status`.
2. If the service is running successfully, you'll see the green text `Running` followed by PID.
3. If the service is not running, you'll see the red text `Not running` instead.

If the service is running, open a web browser and access iDENprotect^{server} Admin Console in `https://<idenprotect.server.url>`. Before a valid SSL certificate is installed, your browser should show a security warning that you can ignore.

When the URL loads, you should see a login page.



[Login](#)

Username

Password

Figure 1. *iDENprotect^{server}* Login Page

If the service is not running, see instructions on [performing troubleshooting from iDENprotect log files](#) in *iDENprotect^{server}* Administrator Guide

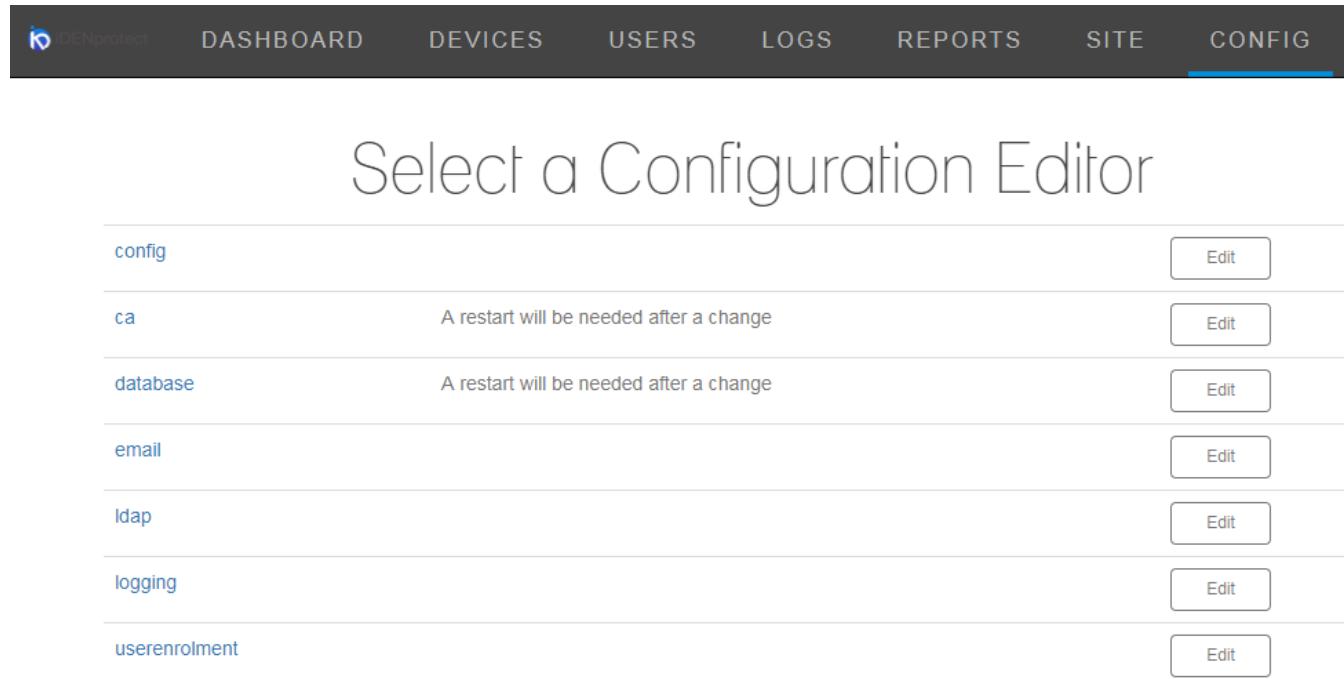
Initial iDENprotect^{server} Setup

While iDENprotect^{server} is able to launch immediately after installation, it is at this point only using a default configuration that has to be edited to match the characteristics of your operating environment. To start using iDENprotect^{server}, the following actions must be done:

1. [Change iDENprotect^{server} Admin Console Administrator password](#)
2. [Activate iDENprotect^{server} licence](#)
3. If using an external database server, [Change database connection parameters](#)
4. [Configure Certificate Authority \(CA\) settings](#)
5. [Configure email server settings](#)
6. [Edit email message body templates](#) to match your organisation
7. If using Active Directory or other LDAP directory, [configure LDAP settings](#)
8. [Restart iDENprotect^{server}](#)
9. If using Microsoft Exchange for outbound emails, [configure Microsoft Exchange](#) to accept anonymous SMTP traffic from iDENprotect^{server}
10. [Install a trusted SSL certificate](#) for the iDENprotect^{server} Admin Console

There are two ways to edit the configuration: by changing iDENprotect^{server} parameters in the iDENprotect^{server} Admin Console, or by directly editing configuration files on the server file system using a text editor such as nano or vi.

Editing in iDENprotect^{server} Admin Console



Section	Description	Action
config		Edit
ca	A restart will be needed after a change	Edit
database	A restart will be needed after a change	Edit
email		Edit
ldap		Edit
logging		Edit
userenrolment		Edit

Figure 2. Config Tab

1. Log in to iDENprotect^{server} Admin Console in `https://<idenprotect.server.url>`. When logging in for the first time, the credentials are: * Username: **ADMIN** .* Password: **1detearAdm1n**
2. Open the **Config** Tab
3. Open a Configuration section

4. Edit a value or multiple values
5. Commit changes
6. Restart server if required

Editing in Command Line

1. On the server file system, go to directory /etc/idenprotect
2. Edit one of the .properties files
3. Save changes
4. Restart server if required

Changing Administrator Password

The first action after installing iDENprotect^{server} should **always** be to change the iDENprotect^{server} Admin Console built-in administrator account password:

ID	USERNAME	FIRST NAME	LAST NAME	ROLE	ACTIONS
1	ADMIN	ADMIN	ADMIN	Admin	Edit Reset Password Delete
2	helpdesk	helpdesk	helpdesk	Help Desk	Edit Reset Password Delete
3	readonly	readonly	readonly	Read Only	Edit Reset Password Delete

Figure 3. iDENprotect^{server} Admin Console User Accounts List

1. Log in to iDENprotect^{server} Admin Console in <https://<idenprotect.server.url>>. When logging in for the first time, the credentials are: .* Username: **ADMIN** .* Password: **1detearAdm1n**
2. Open the **Site** Tab
3. Click **Reset Password** on the ADMIN user
4. Enter and confirm a new password

Activating Licence

iDENprotect^{server} licence determines the amount of concurrent iDENprotect devices that iDENprotect^{server} supports. Without a valid licence, iDENprotect^{server} will not accept any iDENprotect enrolments or authentication attempts.

The licence file is supplied from your vendor, or from iDENprotect. The licence file is named licence.xml. Contact us at support <at> idenprotect.com if you have issues with the licence file.

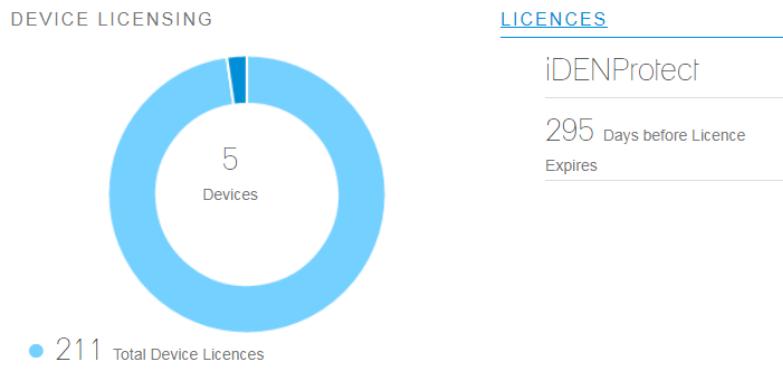


Figure 4. *iDENprotect^{server}* Admin Console *iDENprotect^{server}* Licences View

The licence is activated with the following steps:

1. Log in to *iDENprotect^{server}* Admin Console
2. In the **Dashboard** Tab, click on the **Licences** text
3. Upload your licence file

The licence file is validated and you should immediately see the licenced device pool under **Device Licensing** chart reflect the amount of available licences.

Configuring Database Connection Parameters

iDENprotect^{server} installation sets up a local [MariaDB](#) database for its use. MariaDB is an open source MySQL -compliant database server.

The database stores vital *iDENprotect^{server}* data, such as *iDENprotect* devices, *iDENprotect* users, authentication attempts, and *iDENprotect^{server}* Admin Console users.

By default, *iDENprotect^{server}* is configured to use the local MariaDB database, but *iDENprotect^{server}* can use external SQL or Oracle DB databases as well. When using the local MariaDB database, you don't have to change anything.

To use a different database, you have to change the database connection settings. The settings are configured in:

- **Database** section in the *iDENprotect^{server}* Admin Console **Config** Tab
- Server file system in `/etc/idenprotect/database.properties`

Using External Database Server

Both local and external database connections are established using a JDBC connection URL, which is defined in `/etc/idenprotect/database.properties`. MariaDB / MySQL database connections use JDBC MySQL driver, and Oracle database connections use the Oracle Thin JDBC Driver.

MariaDB / MySQL Database

Change the following database connection parameters:

Table 1. Parameters for MariaDB / MySQL Database

Parameter in Config Tab	Parameter in Properties File	Configuration Change
username	db.username	User name of the iDENprotect database
password	db.password	The user's password
driver	db.jdbc.driver	JDBC Driver name. Set to com.mysql.jdbc.Driver
url	db.jdbc.url	JDBC connection URL. Set to jdbc:mysql://<server-ip/hostname>:<port>/<database-name>?autoReconnect=true
vendor	db.vendor	Database type. Set to MYSQL.

When using MariaDB / MySQL, iDENprotect^{server} stores all data in database named IDENPROTECT. If the database doesn't exist, iDENprotect^{server} startup script creates the database during initial startup.

Oracle Database



iDENprotect^{server} supports Oracle Database version 11g Release 2 (11.2.0.x) Enterprise and Express editions.

To use Oracle Database instead of MariaDB, change the following database connection parameters:

Table 2. Parameters for Oracle Database

Parameter in Config Tab	Parameter in Properties File	Configuration Change
username	db.username	The name of the iDENprotect user / schema on the database
password	db.password	Password of the user / schema
driver	db.jdbc.driver	JDBC Driver name. Set to oracle.jdbc.OracleDriver
url	db.jdbc.url	JDBC connection URL. Set to to jdbc:<database-SID>:thin:@<server-ip/hostname>:<port>/<global-database-name>
vendor	db.vendor	Database type. Set to ORACLE.

iDENprotect^{server} Oracle Database connector requires that an empty schema for the data is created before launching iDENprotect^{server} for the first time with the new database connection. During startup, iDENprotect^{server} creates all tables and required core data when it detects that the schema exists.

There are multiple ways to create a new user / schema in Oracle Database. For instructions, see [CREATE USER in Oracle Database SQL Reference](#)

Configuring CA Settings

During installation, iDENprotect^{server} creates Java KeyStore (cakeystore.jkskeystore.jks) and TrustStore (cakeystore.jkstruststore.jks) files in /etc/idenprotect directory. The created files

contain placeholder CA certificates suitable for running iDENprotect^{server} for development or testing purposes.

When iDENprotect^{server} is run in production use, the certificates in the JKS files should be replaced with your organisation's signed certificates.

Configuring Email Settings

When in use, iDENprotect^{server} sends automated iDENprotect emails to users during events such as iDENprotect registration or PIN reset. To send emails, iDENprotect^{server} requires a working connection to an SMTP server.

SMTP settings are configured in:

- Email section in the iDENprotect^{server} Admin Console **Config** Tab
- Server file system in /etc/idenprotect/email.properties

To configure the mail server, change the following parameters:

Table 3. Parameters for SMTP Server

Parameter in Config Tab	Parameter in Properties File	Configuration Change
mailUser	email.gateway.username	Account name for connecting to the SMTP server
mailPassword	email.gateway.password	The account's password
smtpHost	email.gateway.host	URL or hostname of the SMTP server
smtpPort	email.gateway.port	Used SMTP port. Default is 25
fromAddress	email.gateway.from	"From:" email address for all sent mails. Any replies from the users will arrive in this mailbox, so either use a known support account or an explicit "do not reply" email address.
fromDisplayName	email.gateway.displayname	Sender name for all sent mails.

Editing Email Templates

The emails iDENprotect^{server} sends are based on editable template files. Each email has a subject and a message body, which is read from a .vm template file located in /etc/idenprotect/email-templates/. The template files contain some organisation-specific information such as unfilled contact details.

Edit the following files to match your organisation's conventions:

- ActivationEmailHtml.vm - email containing a generated Activation Code. Automatically sent to user after successful enrollment.
- deviceEnrollmentEmailHtml.vm and userEnrollmentEmailHtml.vm - emails containing instructions on acquiring an iDENprotect App and getting started with iDENprotect. These are used when an iDENprotect device is set up for a user without the user's input.

- `pinResetEmailHtml.vm` - email containing a PIN reset notification and a new Activation Code. PIN reset is initiated by the user.

These emails can contain any text or HTML styling. In addition, the email templates use the following variables:

- `$user.firstName` - First name of the email recipient
- `$user.lastName` - Last name of the email recipient
- `$activationCode` - Generated one-time Activation Code used during enrolment
- `$qrUrl` - Generated enrolment QR Code image embedded within the message. Only works with HTML messages
- `$portalQrUrl` - URL link to the QR Code



The template files are not backed up anywhere. Make sure to store the original files before editing them.

Configuring LDAP Settings (optional)

iDENprotect^{server} can be used with or without LDAP integration. After initial installation, LDAP integration is disabled. If LDAP is enabled, iDENprotect^{server} connects iDENprotect users' identities to an LDAP directory, such as Microsoft Active Directory.

LDAP settings are configured in:

- LDAP section in the iDENprotect^{server} Admin Console **Config** Tab
- Server file system in `/etc/idenprotect/ldap.properties`

To enable LDAP and connect to a LDAP directory, change the following parameters:

Table 4. Parameters for LDAP

Parameter in Config Tab	Parameter in Properties File	Description
enabled	<code>ldap.enabled</code>	Set to <code>true</code> to enable LDAP integration.
server	<code>ldap.server</code>	LDAP server URL (or IP address) and access port. The format is <code>ldap://<server-url>:<server-port></code>
authMethod	<code>ldap.auth.method</code>	LDAP connection authentication method. Available options are <code>simple</code> , <code>sasl</code> and <code>anonymous</code> . If unsure of the right option, set to <code>simple</code> .
authUser	<code>ldap.auth.user</code>	LDAP service account username (if using simple or SASL authentication). Ignored if using anonymous authentication.
authPassword	<code>ldap.auth.password</code>	LDAP service account password (if using simple or SASL authentication)
searchBase	<code>ldap.search.base</code>	Set to the DN (Distinguished Name) of the search base object where the LDAP directory lookup search begins
searchObjectClass	<code>ldap.search.objectclass</code>	Set to the objectclass of the search base target. If unsure of the right option, set to <code>person</code>

Parameter in Config Tab	Parameter in Properties File	Description
userNameField / firstNameField / lastNameField / fullNameField / emailField	ldap.field.user.name / first.name / last.name / full.name / email	Column names in the LDAP directory for the user information

The service account referred to in authUser and authPassword requires read access to the LDAP directory to be able to make queries. We recommend creating a dedicated LDAP account for iDENprotect^{server}. The account only requires membership in the **Domain Users** group.

Enabling LDAP Auto-enrolment

When LDAP is enabled, iDENprotect^{server} verifies that all connecting iDENprotect users can be found in the LDAP directory. However, during enrolment an iDENprotect administrator has to manually verify all newly registered users. This part of enrolment can be further streamlined by enabling LDAP auto-enrolment.

When auto-enrolment is enabled, iDENprotect^{server} automatically enrols all new iDENprotect users who have been assigned to a defined auto-enrolment group in the LDAP directory.

To enable auto-enrolment, change the following parameters:

Table 5. Parameters for LDAP

Parameter in Config Tab	Parameter in Properties File	Description
autoEnrollEnabled	ldap.autoenroll.enabled	Set to <code>true</code> to enable LDAP auto-enrolment.
autoEnrollGroup	ldap.autoenroll.group	Auto-enrolment Group name in the LDAP directory. All members in this group are automatically enrolled when they register a new Device. The Group syntax is <code>CN=<GroupName>,OU=<GroupFolder>,DC=<LDAPDirectory></code> .

Restarting iDENprotect^{server}

iDENprotect^{server} can only be restarted from the command line by restarting the `idenprotect-server` service. The restart takes about 30 seconds

On CentOS / RHEL 7

Enter command `systemctl restart idenprotect-server`.

On CentOS / RHEL 6

Enter command `service idenprotect-server restart`.

Configuring Microsoft Exchange

The iDENprotect^{server} is configured by default to send email on port 25 of the selected SMTP Server

using SMTP Basic Authentication.

If the SMTP Server in use is Microsoft Exchange, authentication between Exchange and the iDENprotect^{server} may cause issues. In these specific scenarios, a Receive Connector should be configured that accepts anonymous users.

Configuring the Full Receive Connector is referenced within the following [Microsoft TechNet](#) resource. As a general guide, the process can be outlined as:

1. Open **Exchange Management Console**
2. Open **Server Configuration**
3. Select **Hub Transport**
4. Select **Receive Connectors**
5. Add new **Custom Receive Connector**
6. Provide a name for the Connector, for example **iDENprotect Connector**
7. Go to the **Network** tab
8. Enter the internal IP Address of iDENprotect^{server} in the list **Receive mail from remote servers that have these IP addresses**
9. Go to the **Authentication Tab**
10. Select **Basic Authentication**
11. Go to the **Permission Groups** tab and select as appropriate e.g. Anonymous Users

Installing a Trusted Certificate

In order to handle web connections securely, the iDENprotect^{server} must use a valid publicly trusted digital certificate. If no valid certificate has been configured, iDENprotect devices will not be able to communicate with the iDENprotect^{server}.

Generating Private Key and CSR

1. In the iDENprotect^{server} terminal, create a new 2048-bit RSA key using OpenSSL:

```
openssl req -new -newkey rsa:2048 -nodes -keyout server.key -out server.csr
```



Change the name of server.key and server.csr to the hostname of iDENprotect^{server}. For example, if the hostname is iden.domain.com, name the files iden.key and iden.csr.

This starts the process of generating 2 files: a **private key** file for decrypting TLS traffic and a **CSR** (Certificate Signing Request) file

2. Enter the organisational and geographic information for the certificate
3. When prompted for the **Common Name**, enter the fully qualified domain name of the iDENprotect^{server}. For example, iden.domain.com.
4. Enter an email address for contact information regarding the certificate

Signing the CSR

Once the CSR file is created, send it to the CA (Certificate Authority) that is to be used for TLS web connection certificates. The reply from the CA typically contains the signed certificate chain in a .pem or .crt file. This file is the **public key** of iDENprotect^{server}. Store it on the iDENprotect^{server} computer. If an option is given to sign a certificate for a specific web server, select NGINX bundle.



If the CSR file contents are being copy-pasted, make sure to include all of them. Many CSRs fail because the BEGIN and END lines were not included in the request.

Installing the Certificates

To set up TLS for iDENprotect^{server}, both keys must be stored on the server and configured in nginx:

1. Copy the .key file and the CRT or PEM received from the CA in the /var/certs directory
2. Edit /etc/nginx/nginx.conf and add the locations for the keys ssl_certificate and ssl_certificate_key

```
ssl_certificate: /var/certs/my_domain_name.pem; (or bundle.crt)
ssl_certificate_key: /var/certs/my_domain_name.key;
```



Adjust the file names to match the certificate files on your file system.

3. Restart the nginx web server:

```
systemctl restart nginx
```

Testing the Certificate

Open a web browser and enter the URL for the iDENprotect^{server}. The browser should not alert to any certificate validation errors.

Depending on the browser, there should be a padlock or similar icon in the address bar, which means that the iDENprotect^{server} now has a trusted certificate for the web site.

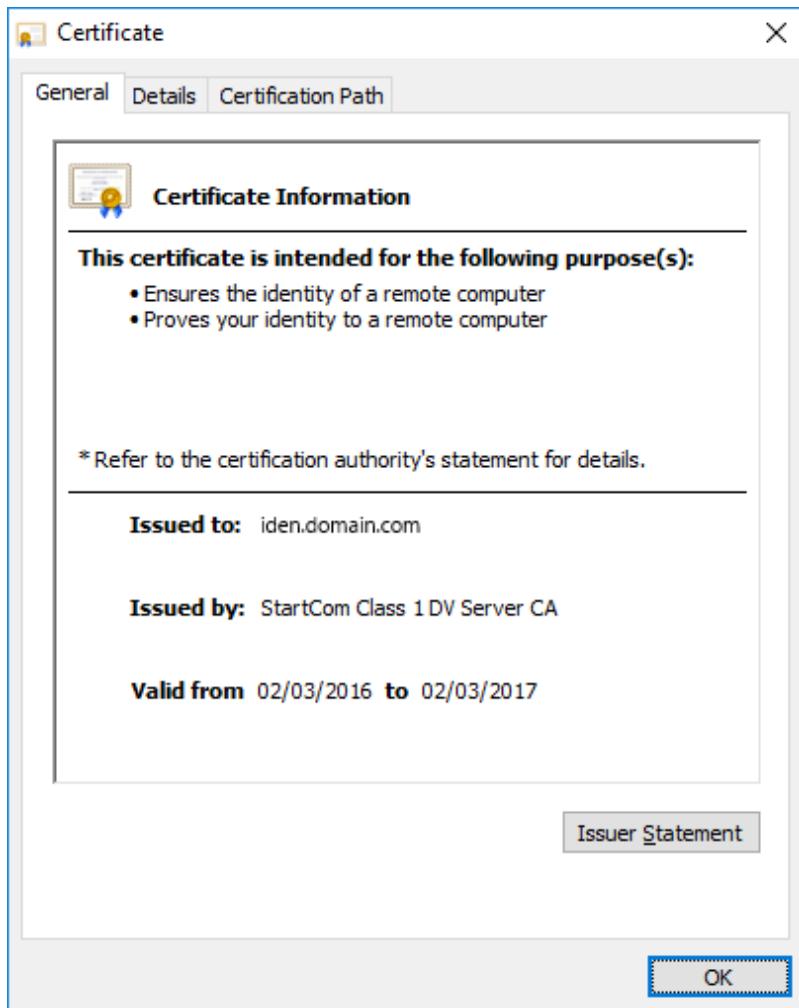


Figure 5. Certificate information

Appendix A: Installing RHEL 7

This section provides a brief walkthrough of installing {RHEL} on an empty hard drive. For complete installation instructions, refer to [RHEL 7 Installation Guide](#).

After launching the {RHEL} installer and selecting the install language, the **Installation Summary** screen is displayed. Do the following steps to launch the {RHEL} installation process:

1. Set up the localisation settings:
 - a. Open the **Date & Time** window and select the time zone
 - b. Open the **Keyboard** window and select the keyboard layout
2. Select the server base environment type:
 - a. Open the **Software Selection** window
 - b. Select either **Minimal Install** or **Server with GUI**

iDENprotect^{server} itself does not require a GUI, but having access to a graphical internet browser (which comes bundled on **Server with GUI**) on the server is helpful when performing initial iDENprotect^{server} setup.

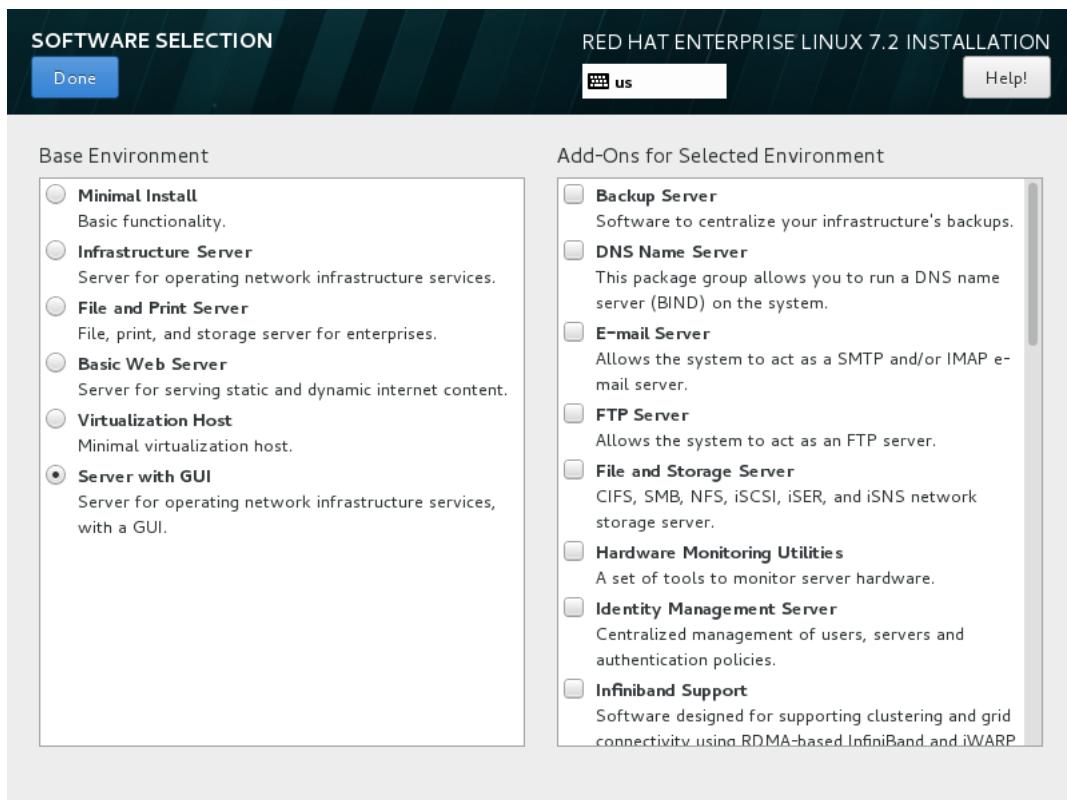


Figure 6. Selecting server type

3. Set up automatic partitioning:
 - a. Open the **Installation Destination** window
 - b. Leave all settings as they are and click **Done**

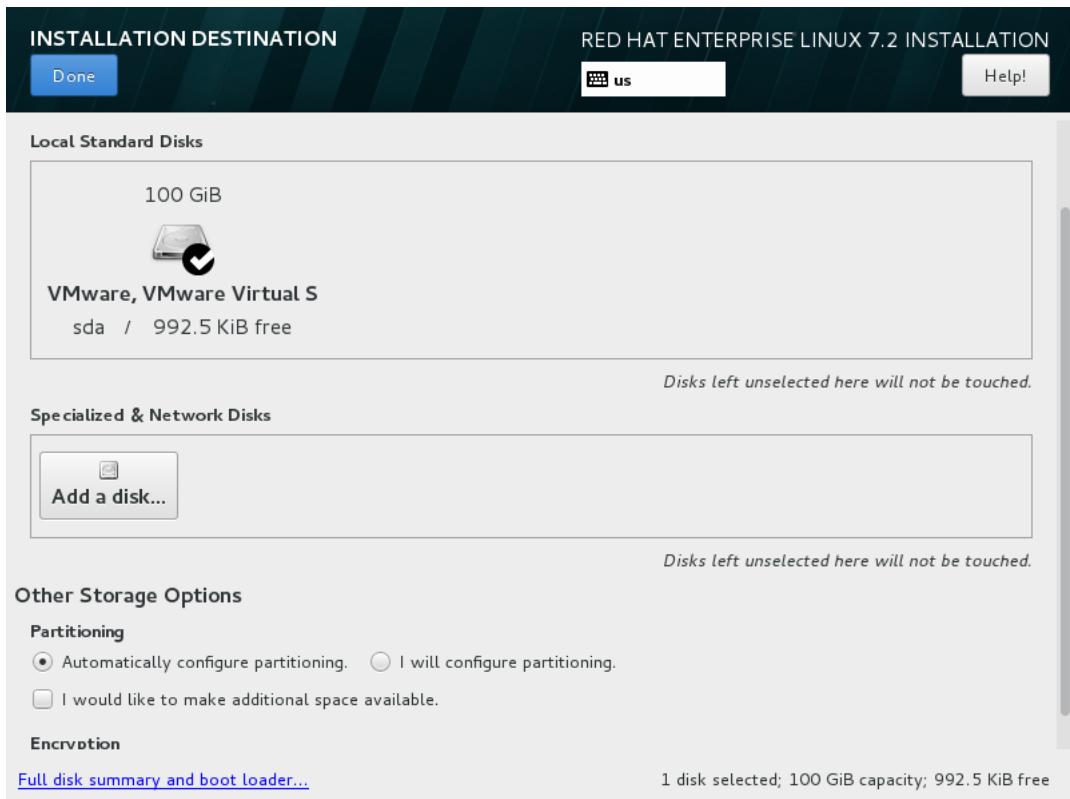


Figure 7. Setting up partitioning

4. Set up the network settings:

- Open the **Network & Hostname** window
- Enter the FQDN (Fully-Qualified Domain Name) of the server in the **Host name** field

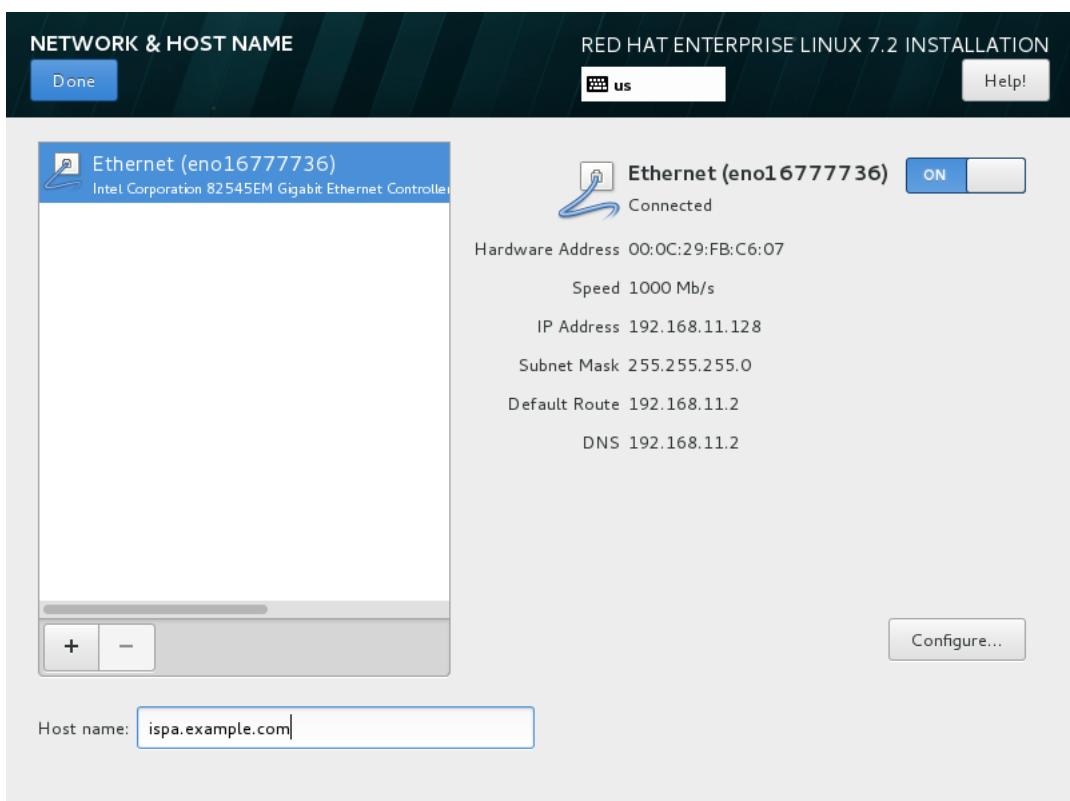


Figure 8. Setting up FQDN

- c. Enable the Ethernet interface by clicking on the **On/Off** button
- d. Click **Configure**
- e. In the **General** tab, enable the **Automatically connect to this network when it is available** checkbox

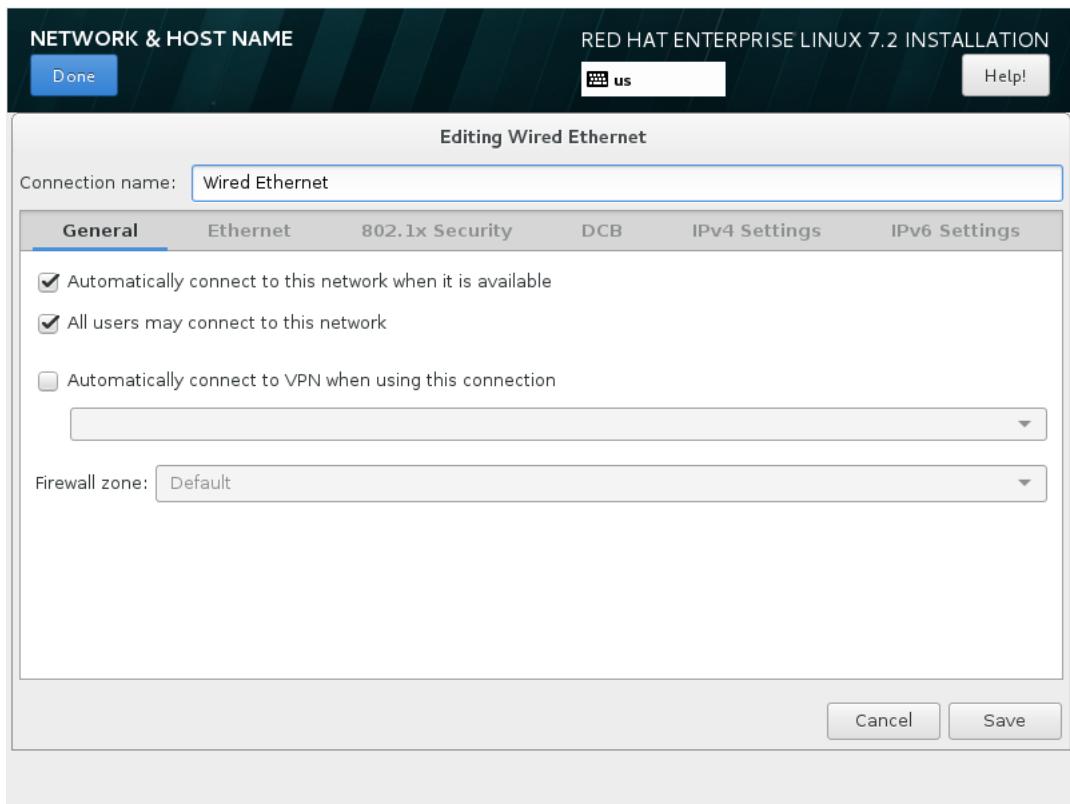


Figure 9. Enabling the network connection

- f. In the **IPv4 Settings** tab, set up static IP address for the server:
 - i. Choose the **Manual** option in the **Method** drop-down menu
 - ii. Click **Add** to add a new IP address
 - iii. Enter the **Address**, **Netmask**, and **Gateway** of the server
 - iv. Enter at least 1 DNS server IP address in the **DNS servers** field

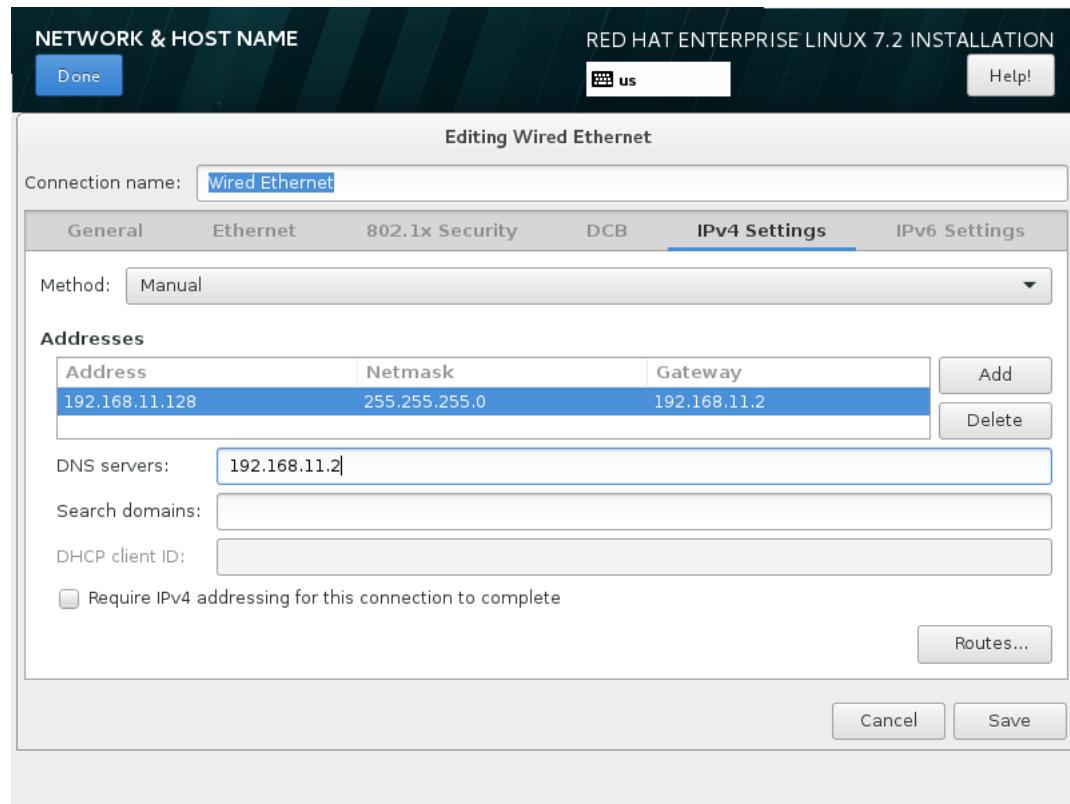


Figure 10. Configuring IP addresses

5. Click **Begin Installation**
6. Set up a password for the built-in root user account:
 - a. Open the **Root Password** window
 - b. Enter and confirm a secure root password in the **Root Password** and **Confirm** fields

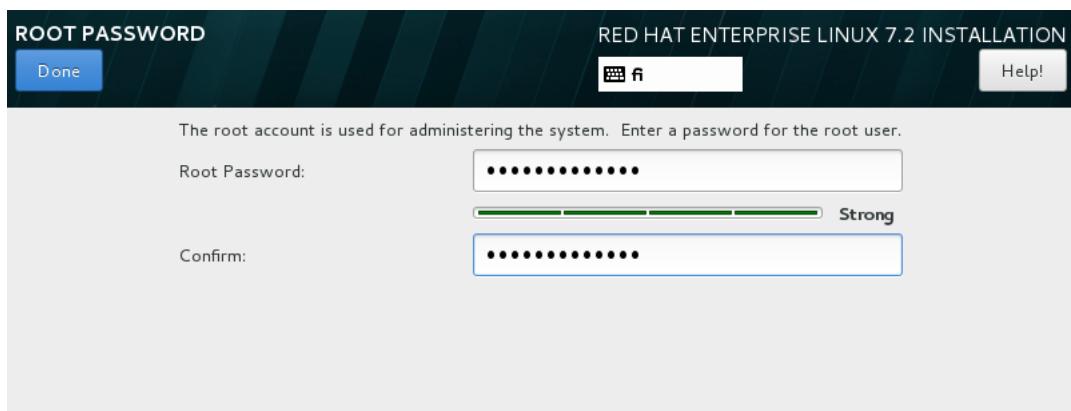


Figure 11. Setting root password

7. Wait for the installation to finish and reboot the server

Appendix B: Installing RHEL 6

This section provides a brief walkthrough of installing {RHEL} on an empty hard drive. For complete installation instructions, refer to [RHEL 6 Installation Guide](#).

After launching the {RHEL} installer, the pre-install menu is displayed.

1. Select **Install or upgrade an existing system**
2. Select **Ok** to perform an installation media consistency test. This will take some time after which the actual graphical installer application launches next.
3. Select install language. Click **Next**
4. Select keyboard layout. Click **Next**
5. Select **Basic Storage Devices**. Click **Next**
6. The installer warns about possible data loss in the target hard disk partition. Since the installation is on a fresh system, the warning can be ignored by selecting **Yes, discard any data**



Figure 12. Storage device warning

7. Enter a hostname for the server computer. The hostname must be a FQDN (Fully-Qualified Domain Name) that is resolvable and reachable from the internet.
8. Click **Configure Network**
 - a. Check the **Connect automatically** checkbox
 - b. Open **IPv4** tab
 - c. Select **Manual** method from the dropdown menu and enter a static IP address, netmask and default gateway for the server by clicking on the **Add** button
 - d. Add at least 1 DNS server IP address
 - e. Click **Apply** and **Next**

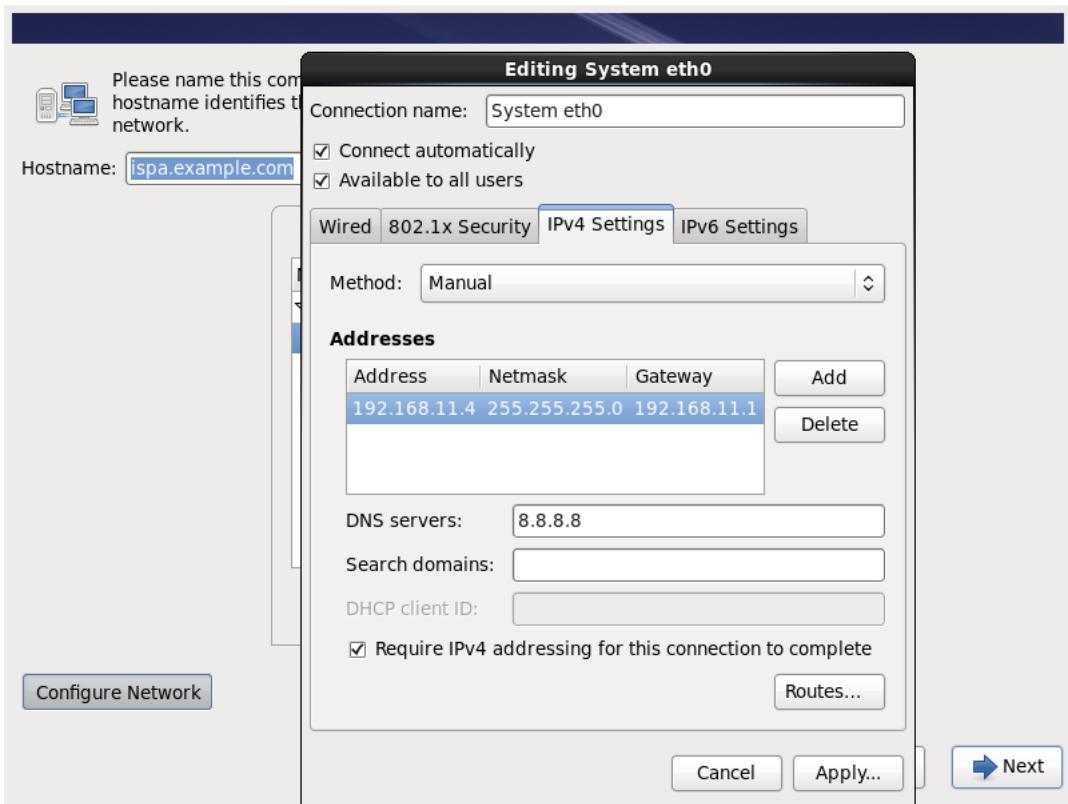


Figure 13. Setting network connection

9. Select the time zone. Click **Next**
10. Enter a root password. Click **Next**
11. Select **Use All Space** and click **Next**
12. Select **Write changes to disk**
13. Select either **Basic Server (no GUI)** or **Desktop (with GUI)** and click **Next**

iDENprotect^{server} itself does not require a GUI, but having access to a graphical internet browser (which comes bundled on **Desktop**) on the server is helpful when performing initial iDENprotect^{server} setup.

14. Wait for the installation to finish and reboot the server