

BlackBerry 2FA Privacy Data Sheet

About this Data Sheet

This Privacy Data Sheet describes the processing of personal data by BlackBerry® 2FA. It provides details about how and why customer data is processed and is provided for informational purposes only. The information provided is current as of the “last updated” date of this document. For an up-to-date list of Subprocessors, please see [BlackBerry’s Subprocessor listing](#).

This Privacy Data Sheet is supplementary to the UEM Privacy Data Sheets.

BlackBerry Privacy Office

BlackBerry has a dedicated Privacy Office that, in partnership with BlackBerry Information Security, assesses our technical and administrative security controls to ensure compliance with international legislative requirements governing privacy matters.

BlackBerry complies with data protection and privacy laws concerning the collection, use, storage, transfer, and disclosure of personal data, including the EU General Data Protection Regulation.

Our commitment to customer privacy is detailed at www.blackberry.com/privacy.

Overview

BlackBerry 2FA helps to protect access to an organization’s critical resources by providing two-factor authentication. The product utilizes a user-entered password and a secure prompt on the user’s mobile device each time they attempt to access resources. BlackBerry 2FA also supports the use of standards-based One-Time Password (OTP) tokens.

BlackBerry 2FA users are managed via the BlackBerry UEM console. Organizations can also use BlackBerry 2FA on devices that aren’t managed by BlackBerry UEM. BlackBerry 2FA supports iOS and Android devices that have only a BlackBerry Dynamics container, devices managed by third-party MDM systems, or unmanaged devices.

BlackBerry 2FA can be used to protect a variety of systems, including VPNs and SAML-compliant services when used in conjunction with BlackBerry Enterprise Identity.

Privacy Enhancing Technologies

An overview of the architecture and features available are provided in the [BlackBerry 2FA Datasheet](#).

Personal Data Processed

The following personal data elements are processed via the service, but access will vary depending on how the service has been configured.

Personal Data Processed	Purpose for Processing	Recipients
User account information First name, last name, and email addresses.	Send push requests to the 2FA server.	BlackBerry 2FA Service team All access is incidental and not required in the normal course of providing this service. Access is restricted only to BlackBerry employees that are responsible for managing and monitoring the service.
Device information Mobile device partition ID	Send push requests to user's enrolled device(s).	
User authentication information AD username, AD distinguished name	Required data elements used to authenticate the user.	

Data Sharing or Forward Processing

BlackBerry uses the identified information to facilitate the performance of the End User License Agreement under which BlackBerry's services and products are offered. This data is only shared with necessary third-party services that are required to provide the services.

BlackBerry does not sell, lease, or otherwise distribute this information beyond what is disclosed in this data sheet.

Cross-Border Data Transfers

BlackBerry Limited is a Canadian corporation and primarily relies upon the European Commission's adequacy decision for data transfers from the EU/EEA, as well as to its UK subsidiary, BlackBerry UK Limited. For transfers to BlackBerry's U.S. subsidiary, BlackBerry Corporation, it relies upon an Intracompany Agreement that incorporates the 2021 EU Standard Contractual Clauses (SCCs), the UK SCC Addendum, and the Swiss Rider. In addition, BlackBerry offers customers a [Data Processing Addendum](#) that incorporates the 2021 EU SCCs, the UK SCC Addendum, and the Swiss Rider. If BlackBerry transfers personal data to a sub-processor, we ensure that: (i) the personal data is transferred to countries recognized as offering an adequate level of protection; or (ii) the transfer is made pursuant to appropriate safeguards, such as a [Data Processing Addendum](#) that incorporates the 2021 EU SCCs, the UK SCC Addendum, and the Swiss Rider.

BlackBerry is a global organization with Customer Support personnel located in Canada, EU, Japan, Singapore, UK, and the U.S. BlackBerry utilizes follow-the-sun scheduling for Customer Support and as a result, support during normal business hours may be provided in-region, however urgent issues will be addressed by available global resources.

BlackBerry 2FA utilizes the underlying infrastructure of your UEM deployment to provide this service. All data processed to support these features are stored within your UEM instance.

For information about BlackBerry 2FA Subprocessors, please review the applicable UEM Privacy Data Sheet available from the [additional Privacy Resources page](#).

A complete listing of Subprocessors engaged by BlackBerry to support the delivery of products and services, is available on BlackBerry's [Subprocessor listing](#).

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