



GOURMET CULINARY ALL-INCLUSIVE

Immerse yourself in an extraordinary culinary experience. Seduce your senses with flavors and aromas from our many dining options, and enjoy one deliciously unforgettable meal after the next. Relax and partake surrounded in luxurious ambiance, accompanied by personalized service.

BREAKFAST

- Caprichos
(Food Display and Show Cooking)

LUNCH & SNACKS

- Zamá (Mexican)
- Bite Bar (Grill)

DINNER

- La Casona (Steak House & Seafood Grill)
- Zamá
- Davino
- Legends (Modern Grill & Sports Bar)
- Caprichos (Food Display & Show Cooking)

ROOM SERVICE

- 24 hours
- Please refer to in-room menu for Breakfast, Lunch, Dinner and Night serving hours

BEVERAGES

Enjoy a wide selection of soft drinks, beer, house wine by the glass, premium domestic and international brands at the restaurants and bars of the hotel.



DINING DRESS CODE

We kindly request that you follow our resort evening dress code for ladies and gentlemen!

Please avoid:

- All T-Shirts
- Bathing Suits / Cover-Ups
- Flip-Flops
- Pool & Beach Footwear
- Sportswear and Sneakers

Gentleman:

- Formal short
- Collared shirt
- Polo shirts
- Casual shoes
- Dress sandals

Ladies:

- Dresses
- Skirts
- Casual shoes
- Dress sandals

RESTAURANT RESERVATIONS

To enjoy your culinary experiences, please use the QR Code to schedule your dining reservations. It is highly recommended to connect with your Concierge for larger groups to accommodate the request based on occupancy and availability.





HOTEL AMENITIES

- Pool & Beach Concierge
- All pools and outdoor Jacuzzis
Except: VIP Pool Elite Members & VIP Guests only
- Pool and Beach towels
- Spa and Wellness Center
- Deli Corner and Palmita Market
- Tour Agency
- ATM
- Valet Parking
- Hotel Security 24/7

IN-ROOM AMENITIES

Designer Signature Bathroom Amenities, Bathrobes and Sandals during your stay / American and Nespresso Coffee Makers / Refreshment Center Stocked Daily.

IN-ROOM SERVICES

Daily Maid and Turndown Service / Interactive TV / Movies on Demand VOD / Butler at Selected Units

ACTIVITIES & ENTERTAINMENT

- Kayak, Paddle Board and Snorkeling
- Yoga Class
- Fitness Activities
- Board and Outdoor Games

Our team has crafted a fun packed variety of activities to ensure that your stay is both relaxing and fun. Please refer to schedules for all activities!



WI-FI INTERNET

Complimentary basic internet service for unlimited devices

TAXES AND SERVICES

Tax, services and gratuities are included



SURCHARGES APPLY FOR

- Premium Culinary Dishes Marked  with 20% Discount
- Liquor and Wine by the Bottle from the Cellar Selection
- Selected Culinary Events
- Spa Services and/or Treatments
- Premium Wi-Fi
- Movies on Demand VOD

- Telephone Calls
- Laundry, Ironing and Dry Cleaning Services
- Off Property Activities and Tours
- Additional authorized tips signed for by guests
- Medical Service 24/7
- Products at Deli Corner and Palmita Market

IMPORTANT INFORMATION - DISCLAIMER

The Gourmet Culinary (GC) All-Inclusive plan must apply for all guests staying in the same room. This program cannot be combined with any other promotion nor the respective discounts.

The Gourmet Culinary (GC) All-Inclusive plan starts at 3:00 pm on the day of your scheduled arrival and continues until your day of departure at 11:00 am (These times are in accordance with the official Check-In/Check-Out times).

For guests selecting the Meal Plan, the 1st Day commences at their chosen meal time; i.e. starting with Lunch and concluding on the last day with Breakfast. The minimum period for the Meal Plan is 3 days which cannot be interrupted, reinitiated nor transferred. Meal Plan includes a bracelet that must be worn at all times and shown each time you order any food or beverages. All checks must be signed for by a registered All-Inclusive guest. Each order included on the check must apply to you or a guest in your party covered by the All-Inclusive package and cannot be shared with any other guests. Once purchased, the Meal Plan cannot be cancelled and no refund will be granted. If the bracelet is lost during your stay and/or not returned on the day of your check out, a replacement fee of USD 155.- per bracelet lost will be charged.

Tax and gratuities are included. If you desire to leave the server an additional tip, you may do so. Please note that any tip/gratuity you add to your check will be charged to your room account and must be settled upon Check-Out.

Children from 4 to 12 years of age are charged half price. Adult prices apply to children as of 13 years and older. Alcoholic beverages are only served to guests as of 18 years of age and older where ID may be requested.

The bracelet and the package are for personal use and are non-transferable. Misuse will result in privileges being revoked with no refund. Please note that we reserve the right to refuse service to obviously intoxicated guests as well as guests not observing hotel rules.

ADDITIONAL FEE INFORMATION

An environmental daily fee applies to guests staying at all Cancun resorts as per the local municipality law. Please check the current amount to be paid in Mexican Pesos at the front desk or in our website at www.villapalmarcancun.com.mx These fees are used to support sustainable initiatives such as beach cleaning, water treatment, waste collection and conservation efforts.