

Kids Play Activity Day Camps FAQs

Where are your Activity Day Camps held?

Our Activity Day Camps is based at Kids Play – The Childcare Hub in Milton Keynes. Conveniently located for local families, our holiday club provides a safe, welcoming environment where children can enjoy a wide range of exciting activities, make new friends and have fun throughout the school holidays.

What are your opening times?

The core hours are 8:30am – 6:00pm. However, you can opt for an early start 8:00 instead of 8:30 and/or a late finish 6:30pm, instead of 6:00pm. There is an additional cost for each of these. Opening times vary by location. Please check your chosen venue for full details.

Does my child need to visit the club before attending?

Yes. All children must attend a tour of the setting with a parent/carer before their first Holiday Club session. This helps your child become familiar with the environment and allows us to discuss any individual needs. Tours can be combined with a Stay & Play session where available.

How much does Holiday Club cost?

The Holiday Club price list is available on our website. This contains the most up to date prices, including early and late start and half days.

What is included in the Holiday Club price?

All onsite activities, snacks, a hot lunch, a light tea are included in the price. There is an additional cost for some trips and visitors, e.g. Zoologists, Circus acts.

What discounts are available?

- 10% discount for booking five full days (excludes school hour days)
- 10% discount for businesses on the Knowlhill Business Park (proof required)
- 5% sibling discount for the eldest child
- 5% NHS discount (proof required)

Each child is entitled to one discount. These discounts are not stackable.

What payment methods do you accept?

We accept payment via Direct Debit or major childcare voucher schemes.

How do I book using childcare vouchers?

Please discuss the use of Childcare Vouchers with our team ahead of booking.

What if I need to cancel my booking?

We offer cancellation coverage. Full details can be found in our Holiday Club policy document. Here, you will also find details of the notice that we require and cancellation charges (if applicable)

When does booking close?

In order for us to confirm logistics such as staffing and provisions – booking closes ten days before the start of the relevant school holidays. This will usually be on a Friday. Outside of these times, please contact us directly.

What types of activities are available?

Activities vary by age group and holiday period, but may include sports, creative arts, cooking, science experiments, outdoor adventures, team games and day trips.

What are day trips?

From time to time, children will be invited to organised day trips away from the site. There is an additional cost for these, which covers admission, transport and staffing.

Do I need to bring food?

No. Food and drinks are provided throughout the day. Please ensure any dietary requirements are included during registration.

Do I need to bring any special equipment?

Occasionally children may need items such as swimwear for specific activities. Please check your booking information and holiday activity schedules for details.

Can I contact the Holiday Club directly?

Yes, our telephone number is 01908 209210. Our email address is thehubholidayclub@kidsplaychildcare.co.uk.