

Process Improvement Analyst

About Us:

EA Networks is a cooperative network company based in Mid Canterbury. It owns and operates the region's electricity distribution network, as well as an advanced fibre optic communications network. Being locally owned and operated means EA Networks and its 130 staff have strong ties with the community that they work and live in. The core focus for EA Networks is maintaining a resilient electricity and fibre network while supporting the local economy and community. For more information about the company visit www.eanetworks.co.nz

The Role:

We are seeking an experienced Process Improvement Analyst to join our EA Networks team. This role focuses specifically on improving processes and people within EA Networks. You'll work across the organisation to analyse current processes, understand pain points, identify areas for improvement and design solutions that improve employee experience and operational efficiency. You'll enjoy facilitating workshops, translating business needs into clear requirements, user stories and documentation. You'll be comfortable navigating the space between people, process and technology to help ensure software requirements are captured and be hands on with training and supporting ongoing change across the organisation.

Got what it takes?

- 5+ years of experience in people and process improvement
- Tertiary education or equivalent years of experience
- Business analysis certification is desirable
- Background in New Zealand's electricity distribution industry is preferred
- Experienced in determining the explicit and implicit needs and requirements of various stakeholders
- Strong problem resolution, negotiation, and influencing skills
- Proven interpersonal skills
- Experience creating documentation
- Full New Zealand Class 1 Drivers Licence

On Offer:

We prioritise providing our people with the best possible experience. In addition to a great workplace, we operate a strong reliable network and have modern, well-maintained vehicles and gear. Our new employee benefits scheme offers rewards and benefits to help cover life's costs and support personal wellbeing. We also offer competitive remuneration with enhanced annual leave benefits, hybrid working options and a paid day off during the month of your birthday. We have an active Social Club with activities throughout the year, discounted gym/fitness centre memberships, an expansive break room and free on-site staff parking. You'll get to work with like-minded people who are passionate about keeping the lights and internet on throughout the Ashburton District.

Being a part of the Ashburton District means you're a part of a strong supportive community with a great semi-rural lifestyle. With a variety of local dining and services, and excellent skiing, hunting, tramping and fishing spots nearby, you'll be spoiled for choice. As it's only a 60-minute drive from Christchurch Airport, it doesn't take long to experience city life.

Join Us:

To apply, please submit your CV and Cover Letter. Applicants must be residing in and have the right to work in New Zealand. Pre-employment checks including a medical, drug and alcohol test and Ministry of Justice checks will apply. For further information please contact Harriet Leverton. Applications will be reviewed as they are received so the advertisement may close early.