



Decision tree for amenities

* See our Sustainability Ratings Chart and Standard Operating Procedure Booklet to make a more informed decision.

Single-use amenities or single-use miniature toiletries are provided for guests.



This eliminates unnecessary waste completely.

No

Yes

Could single-use amenities / miniature toiletries be replaced by bulk or domestic size amenities / toiletries ...

- ... as part of the service (e.g. reusable amenities such as flannels and refillable toiletries such as shampoo and shower gel provided in tamperproof brackets)?
- ... on request free of charge (e.g. toothbrush, nail file or full-size toiletries)?
- ... for sale?

Could single-use amenities / miniature toiletries be removed completely without being replaced by an alternative and without compromising existing brand standards or customer satisfaction?

No

Yes

Remove single-use amenities and miniature toiletries and do not replace.
Support with customer communications.

Yes

Replace single-use amenities / miniature toiletries with better rated alternative.*
Support with customer communications.

No

Could single-use plastic amenities / toiletries be substituted by amenities/toiletries made from or wrapped in other materials/packaging such as paper or recycled plastic?

No

Yes

Replace single-use plastic amenities / toiletries with better rated alternative.*

Do facilities exist to recycle amenity/toiletry products and packaging used or left on your premises?

Yes

Create procedures to ensure empty recyclable products and packaging are separated for recycling.

Continue to minimize waste by only providing single-use amenities / toiletries when absolutely necessary

Where relevant, work with charities to ensure that any bottles containing left over liquid soaps, gels, lotions etc. can be collected and distributed for charitable purposes.

WASTE

HOW TO DISPOSE OF

Amenities / toiletries made from mixed plastics and wrapped in paper



Separate materials for their correct disposal: Plastic amenity for plastic recycling and paper wrapping for paper recycling.

Amenities / toiletries made from and wrapped in bio-based plastic



Separate for specialist collection at an industrial facility if facility exists. If facilities do not exist, avoid these materials. If you must use them, dispose of with general waste. **Do NOT home compost.**

Amenities / toiletries made from and wrapped in recycled plastic



Separate for collection with plastic recycling.

Toiletry bottles made from stainless steel



Separate for collection at recycling center.