



Choose **ARKANCE**
as your **Digitalization Partner**



About Us



ARKANCE was established in 2018 with a vision to become the leading partner for digitalization in the construction and manufacturing sectors. Today, through its **Partner to Build Smarter** strategy, ARKANCE is a major global service and solutions provider.

OUR AMBITION



Our pool of global service professionals will gain momentum and continue to diversify, building on our current total of nearly 6000 capabilities across AEC, manufacturing and media and entertainment.



Combining our global resources, our follow-the-sun operating model will work for you across time zones and geographies.



We will accelerate our service delivery innovation by standardizing our methodology, scaling our expertise around the world.



Integrating the 19 companies acquired over the last 6 years will further enhance our power to deliver the services you need around the world.



Leading services partner for digitalization in AEC and manufacturing

Unmatched expertise **and global reach**

Our team of professional services leaders brings unparalleled industry expertise with decades of hands-on experience from within the industries we serve.

Our proficiency extends across four major geographical regions, ensuring a holistic understanding of various market dynamics.

THE AMERICAS



Dawn Bridges
VP PROFESSIONAL SERVICES

[READ BIO](#)

EMEA



Tuomas Hörkkö
VP SERVICES

[READ BIO](#)

INDIA



Sharad Hulji
HEAD OF TECHNOLOGY

[READ BIO](#)

ANZ



Peter Harris
HEAD OF PROFESSIONAL SERVICES

[READ BIO](#)

The **world's largest service** provider for AEC and manufacturing digitalization

50+ locations around the world

located in **18+ countries**

supporting **32 languages**



nearly **500 services professionals**

serving **40 000+ customers** with over **400 000+ user licenses**

1200+ solution professionals WW - 700+ in EMEA

Covering the **entire** project lifecycle



DIGITAL TRANSFORMATION CONSULTING

Plan and implement your digital transformation with specialized guidance and best-in-class technology solutions.



SUSTAINABILITY CONSULTING

Rely on our experts for specialized sustainability guidance while achieving digital transformation.



BIM CONSULTING

Plan BIM goals, strategies, and processes, evaluate technology and workflows, and prepare your team.



BIM PRODUCTION & PROJECT SUPPORT

Lean on our experts to boost your team's BIM skills from the start.



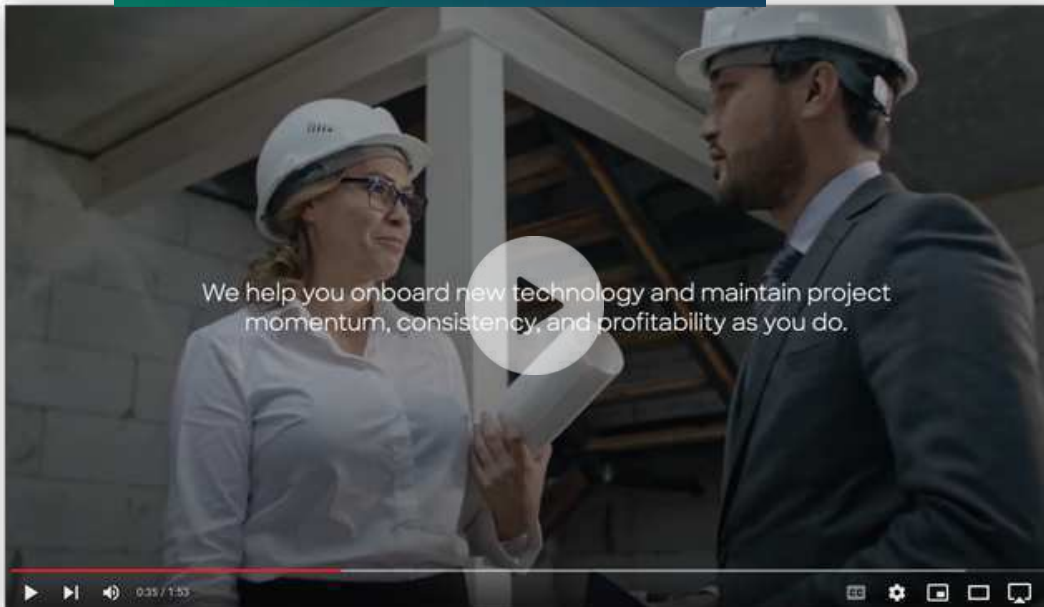
DATA MANAGEMENT & ANALYTICS SERVICES

Unlock vital data to grow your business and improve project outcomes.

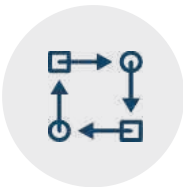


SOFTWARE CUSTOMIZATION

Extend capabilities through increased functionality to better meet your requirements.



We help you onboard new technology and maintain project momentum, consistency, and profitability as you do.



WORKFLOW OPTIMIZATION SERVICES

Optimize processes that reduce risk, increase collaboration, and drive efficiency.



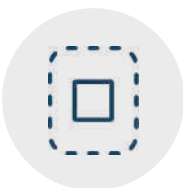
TECHNOLOGY ADVISORY SERVICES

Obtain guidance on the right technology for your business or project.



SOFTWARE IMPLEMENTATION & DEPLOYMENT

Proven implementation and deployment processes for a full array of best-in-class technology solutions.



BIM/CAD STANDARDS DEVELOPMENT

Standard templates, documented standards, and procedures for greater efficiency.



TRAINING SERVICES

We have the largest range of training programs that let you learn on your own terms. Choose from instructor led or self paced, online or in-person. As an **Autodesk Authorized Training Center**, our courses are led by Autodesk Certified Instructors.



PROJECT MENTORING & STAFF AUGMENTATION

Pair your team members with a mentor to ensure on-the-job proficiency and jump-start productivity.



CUSTOMIZED SUPPORT

Our reliable team has deep product and industry expertise helping you to avoid downtime and increase productivity. Find the package that is right for you from our full range of support offerings.

Helping to get the job done

Drawing from decades of experience with partners of all sizes from around the world, our services teams are skilled in many areas of construction and infrastructure software solutions.



Architecture, Engineering and Construction (AEC)

We are constantly looking for opportunities for improvement on people, processes and technology for your AEC projects. We have **over 2200 AEC capabilities*** ARKANCE can put at your service, no matter where your project is.



Manufacturing

Customers can optimize their design-to-manufacturing life cycle to improve productivity, reduce production errors and material waste, and improve profitability. We help with **more than 2400 service capabilities*** curated for manufacturing project success.

Media and entertainment

We empower artists, filmmakers, and content creators, to bring their most ambitious ideas to life with unrivalled ease and efficiency. We offer **more than 100 service capabilities*** curated for media and entertainment project success.



Software development and implementation

ARKANCE applications and plugins are built to personalise, complete and enrich our partner's platforms.

Around the world, our technology teams maintain **over 100 proprietary solutions** for local use and build project-specific developments for our customers. These solutions are designed to optimise your digital stack according to country and local industry regulations and standards. Our teams also use their real-life experience and technical expertise to support your **implementation and configuration needs.**

In addition, the ARKANCE **Portfolio** team is a thriving community of **80 innovators**, developers, and problem-solvers. The versatile range of Be.**Smart** products offer **purpose-built solutions** today that can also adapt to the demands of tomorrow. We are committed to staying at the forefront of innovation with consistently high-quality solutions for our customers and for our technology partners at Autodesk.



Dedicated partners for your success in digital transformation

Our **Customer Success Managers** are strategic partners for your digital transformation. By focusing on **understanding your specific needs, goals, and challenges**, they deliver proactive programs to drive positive business and project outcomes.

Our customer success advantage

- CUSTOMER SUCCESS EXPERTISE**
We help you optimize solution adoption to maximize returns on your technology investments.
- PROACTIVE SUPPORT**
Our approach is built on proactive engagement, helping you plan for success.
- STRATEGIC PARTNERSHIPS**
We establish effective relationships and structured engagements with stakeholders at all levels, ensuring alignment with your business transformation goals.

ISO 9001 and ISO 27001 accreditations

ARKANCE has a history of ISO certification achievement that gives you confidence in our robust processes. Every six months, our **ISO 9001:2015** and **ISO/IEC 27001: 2013** certifications are reviewed by DNV GL external auditors to prove our dedication to excellence in service quality and security.

Think.Future with ARKANCE



Think.Future

At **ARKANCE** we believe digitalization is one of the greatest opportunities to reduce carbon emissions by improving the way we design, build, make, and manage assets. The ARKANCE Think.Future framework drives our commitment to helping customers leverage technologies to achieve their own sustainability goals.

Through our innovative Think.Future methodology, our professional services division is uniquely positioned to identify the perfect problem-solution fit, ensuring delivery of desired project outcomes and advancing the sustainability goals for our customers. We align **digitalization, elevating design, construction, and asset management**, to significantly minimize emissions and meet industry challenges head-on.

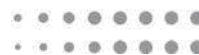
Connecting the dots

Through our Think.Future methodology, we help our customers achieve their own technology and sustainability goals. The program provides information and education to help connect the dots between the technology solutions they use, and the sustainability outcomes they support.



You can **trust** ARKANCE

Our reputation for **delivering world-class professional services** is reflected in our **global customer base** of industry and vertical leaders.



The endless resources **ARKANCE** provides allow us to adapt to new workflows and stay connected with new and upcoming technologies.

Jamie Richardson

SENIOR PARTNER | ERA STRUCTURAL ENGINEERING




Over the past 20 years, ARKANCE has always been there

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Connect with us online:



 arkance.world

 **ARKANCE**

BUILD A BETTER WORLD