

Terms & Conditions - #OctoEclipse Solar Giveaway

NOTICE OF AMENDMENT (12 August 2026):

Clause 3.1 has been updated to open entry submissions immediately on Wednesday 12th August 2026 (moved forward from 17:00 BST) to accommodate early participant submissions. All valid entries posted on 12th August 2026 prior to this update are fully eligible and included.

Promoter:

Octopus Energy Limited, UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN.

Company number: 09263424.

1. General

- **1.1** These Terms and Conditions ("T&Cs") apply to the "#OctoEclipse Solar Giveaway" competition ("the Competition"). By participating, you agree to be bound by these T&Cs.
- **1.2** Octopus Energy reserves the right to modify, suspend, or withdraw the Competition at any time. Any changes will be updated on our official social channels or competition pages.
- **1.3** In the event of any dispute regarding the Competition, Octopus Energy's decision is final and no correspondence will be entered into.
- **1.4** The Competition is separate from any Octopus Energy energy supply agreements and does not affect your statutory rights.

2. Health & Safety

- **2.1 Eye Protection:** Participants are strictly advised never to look directly at the sun or an eclipse with the naked eye or through uncertified optical equipment. Proper ISO 12312-2 certified solar viewing glasses or safe indirect viewing methods (e.g., pinhole projection) must be used at all times.

3. Competition Period

- **3.1** The Competition opens on **Wednesday 12th August 2026** and closes at **17:00 on Thursday 13th August 2026** (the "Competition Period"). Entries submitted outside this period will not be eligible.

4. Eligibility

- **4.1** The Competition is open to UK residents aged 18 or over.
- **4.2** To be eligible for the Grand Prize you must:
 - Be an Octopus Energy customer who is the legal homeowner of a domestic property in Great Britain or have formal written permission from the property owner to install solar panels.

- That domestic property must be structurally sound and suitable for a standard solar PV panel installation, as determined by an Octopus Energy Services Limited structural survey.
- **4.3** If the winner does not meet the installation eligibility criteria in Clause 4.2, or chooses not to proceed with the home installation, they may elect to take the cash alternative detailed in Clause 6.2.
- **4.4** Employees of Octopus Energy, their immediate families, agents, or anyone professionally connected with the Competition are not eligible to enter.

5. How to Enter

- **5.1** The Competition is running across Instagram, Facebook, X (formerly Twitter), and Bluesky.
- **5.2** To enter, participants must complete the following steps during the Competition Period:
 - **Step 1:** Share a photo on a participating social media platform showing what you did during the eclipse instead of being inside at home.
 - **Step 2:** Tag @Octopus Energy and include the hashtag #OctoEclipse in the post caption.
- **5.3** Profiles must be set to public during the Competition Period so entries can be detected and verified.
- **5.4** Entry is limited to one entry per person across all participating platforms. Duplicate or automated entries will be discounted.

6. Prize

- **6.1 Grand Prize:** One overall winner will receive a standard domestic solar PV installation provided by Octopus Energy Services Limited (up to a value of £12,000, including 12 panels, inverter, Fox 10kWh battery system, and standard installation).
- **6.2 Runner-Up Prizes:** Seven runner-up winners will each receive a prize bundle consisting of selected tech items and an XL Octopus plushie, up to a total maximum value of £150 per bundle.
- **6.3 Cash Alternative:** A cash alternative of £12,000 (added as energy credit to your Octopus Energy account) is available for the Grand Prize if the winner is ineligible for installation under Clause 4.2, declines the installation, or if the roof is deemed unsuitable by Octopus Energy Services Limited. No cash alternative is available for runner-up prizes.
- **6.4 Installation Scope:** Standard installation covers typical domestic roof mounting and standard wiring. Any non-standard installation requirements (e.g., scaffolding beyond standard scope, extensive electrical distribution board upgrades, structural roof repairs, or complex cable runs) may incur additional costs, which will be advised prior to work commencing.
- **6.5 Transferability:** Prizes are non-transferable and non-exchangeable except where the cash alternative is explicitly chosen under Clause 6.3.

7. Winner Selection & Notification

- **7.1** The Grand Prize winner will be selected by a third party judge from all valid and eligible tagged entries within 14 days of the Competition Period ending.

- **7.2** The winner will be notified via direct message on the social media platform used to submit their entry.
- **7.3** If the winner cannot be contacted, does not respond within 7 days of notification, or fails to satisfy eligibility criteria without opting for the cash alternative, Octopus Energy reserves the right to select an alternative winner.

8. Data Protection

- **8.1** By entering, participants consent to Octopus Energy processing their personal data (including social media handles and submitted photos) for the purpose of administering the Competition, verifying eligibility, delivering free energy rewards, and arranging prize delivery/installation.
- **8.2** Winner social media handles and photo submissions may be featured on official Octopus Energy social media channels.
- **8.3** Personal data will be processed in accordance with UK Data Protection laws and Octopus Energy's Privacy Policy: <https://octopus.energy/policies/privacy-policy/>

9. General Conditions

- **9.1** Octopus Energy is not responsible for entries that are incomplete, lost, or corrupted due to account privacy settings, technical failures, social platform downtime, or network outages.
- **9.2** Save for any liability that cannot be excluded by law (such as death or personal injury caused by negligence), Octopus Energy excludes all liability for any loss, damage, or injury arising directly or indirectly from participation in this promotion or use of the prize.
- **9.3** This promotion is in no way sponsored, endorsed, administered by, or associated with Instagram, Facebook, X, or Bluesky.
- **9.4** These T&Cs are governed by the laws of England and Wales.