

Refer Friends and Family

Terms and conditions

If you refer a friend or family member to a Simplyhealth Health or Dental plan and they take out a policy with us by 23:59 on 31st December 2025 ("Closing Date"), you will both get a £10 Love2Shop e-code once they have paid their first premium ("Offer").

To be eligible to participate in this Offer, you must:

- Be over the age of 18;
- hold a Simplyhealth dental or health plan at the time of entering the offer and when the referred friend or family member pays their first premium.

To successfully refer a friend or family member, you will need to share the link, email them or ask them to contact us. They will need to quote your name and policy details, take out a policy before the Closing Date and have paid their first premium.

Entries to participate in this Offer which are received outside of the Closing Date will not be eligible.

An email with an e-code to redeem the voucher will be sent to you within days of Simplyhealth receiving the first payment from the new policyholder.

Both the new customer and the referrer policies must not be cancelled, suspended or in arrears in order to be eligible for the incentive to be paid.

You have up to 90 days to claim your e-code, you will receive an email to the address provided on your policy with a link to get the e-code so please ensure spam folders are checked. If these details are incorrect or not up to date you may forfeit your right to the voucher. If the email hasn't been received contact us at:

customer.services@simplyhealth.co.uk.

The e-code will be valid for up to six months from activation and will not be replaced for any reason. E-codes are subject to our partner's terms and conditions, as amended from time to time, which can be found on their website: www.love2shop.co.uk.

To the extent permitted by law, Simplyhealth accepts no responsibility for the voucher.

Simplyhealth reserves the right to alter, cancel, or withdraw the Offer without prior notice. Any amendments to the terms of the Offer or information regarding its withdrawal will be published on our website.

Simplyhealth will not be liable:

- For any incomplete submissions to participate in this Offer which are not properly received due to technical or connectivity issues, or other problems. Proof of delivery of the entry is not valid proof of receipt.
- For any delay in awarding the e-code to you or your friend or family member; or
- In the event that the law or any regulatory guidance prevents Simplyhealth from continuing this Offer.

You may not be eligible for other promotions or offers if you have received an e-code, you should check the terms and conditions of those promotions or offers to see if you are eligible.

There is no cash alternative.

You are only eligible for the Offer if the friend or family member you have referred has not had a Simplyhealth health or dental plan in the last 12 months.

You and your friend or family member must meet the criteria for having the Simplyhealth health or dental plan in order to be eligible for this Offer.

You are not eligible for the Offer if you are an employee of an entity in the Simplyhealth group.

To find out how we handle your data, please refer to our Privacy Policy.

Promoter: Simplyhealth Access

Simplyhealth is a trading name of Simplyhealth Access. Simplyhealth Access is incorporated in England and Wales, company no. 183035. Registered office: Anton House, Chantry Street, Andover, Hampshire, SP10 1DE. Simplyhealth Access is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, Financial Services Register number 202183.

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