

### Yealink T46u - Quick User Guide



# **Feature Description**

- 1. BLF– Allows you to dial extensions within your organisation with a single touch and see when they are on a call
- 2. Soft keys—enables you to select context-sensitive keys that display along the bottom of the screen.
- 3. Navigation keys—scroll through information and options displayed on the phone screen.
- 4. Cancel key—cancels action or rejects incoming calls.
- 5. Headset key—enables you to place and receive calls through a headset.
- 6. Mute/Unmute key—mutes your microphone so the other party cannot hear you
- 7. Voicemail key—enables you to access voicemail messages.
- 8. Hold Key places caller on hold
- 9. Redial key— enables you to scroll through a list of previously called numbers.

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- 10. Transfer Key initiates and/or completes transfer of call
- 11. Volume keys—adjusts the volume of the handset, headset, and speaker.
- 12. Speaker key—enables you to place and receive calls using the speaker.

## Placing a call

#### Dial the number and do one of the following

- Lift the receiver.
- Press to use the headset.
- Press ouse the speakerphone.

### Answering a call

- Lift the receiver.
- Press to answer a call via headset
- Press to answer a call via speakerphone.

### Transferring a call

#### Warm Transfer

- 1. While on an active call, press or the **Transfer** soft key.
- 2. Dial the number of the other party and press **Call** or press the associated **BLF** key for their extension.
- 3. When the destination party answers, provide the information, and confirm that they would like to take the call.
- 4. Press or the **Transfer** soft key.

#### **Blind Transfer**

- 1. While on an active call, press or the **Transfer** soft key.
- 2. Dial the extension of the other party or press the associated BLF key for that user
- 3. Press or the B Transfer soft key.

## Placing and retrieving a call on hold

Press or the Hold softkey while on an active call. Press or the Resume softkey to take call off hold

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# Starting a Conference call

1. While on an active call, press the **Conference** soft key. Dial the extension of the other party that you would like to add to the call or push the associated **BLF** key.

2. Once the other party answers, press the **Conference** soft key to merge the two calls.

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