

Standing Offer Price Summary

Electricity for small businesses

THIS PLAN AT A GLANCE	
Retailer	Flo Energy Australia Pty Ltd (ABN 59 664 209 330)
Plan name	Standing Offer
Plan type	Standing offer (regulated deemed customer retail arrangement)
Fuel type	Electricity
Customer type	Small business
Distributor / network	Essential Energy
Distribution zone	Essential Energy (NSW)
Meter type	Interval / Smart meter
Tariff type	Single rate
Available in	New South Wales
This plan is available from	1/07/2026
Cooling-off period	Not applicable — deemed/standing offer arrangement

Prices

All prices below are shown GST exclusive and GST inclusive as required by the AER Retail Pricing Information Guideline.

Charge	Amount (GST excl.)	Amount (GST incl.)
Supply/service charge	\$3.6140 per day	\$3.9754 per day
Usage charge — Peak / All usage	\$0.3597 per kWh	\$0.3956 per kWh
Usage charge — Off-peak (if applicable)	\$N/A per kWh	\$N/A per kWh
Usage charge — Shoulder (if applicable)	\$N/A per kWh	\$N/A per kWh
Controlled load (if applicable)	\$N/A per kWh	\$N/A per kWh
Demand charge (if applicable)	\$N/A per kW	\$N/A per kW
Solar feed-in tariff (if applicable)	\$0.0 per kWh exported	\$0.0 per kWh exported

Estimated cost for this plan

Based on average/benchmark annual consumption for this customer type and distribution zone, as required for standing offer disclosure. Actual bills will vary with actual usage.

Reference/benchmark annual usage	10,000 kWh per year
Estimated total annual cost	\$5,407.02 per year incl. GST
Estimated cost per quarter	\$1,350.76 incl. GST

Discounts, incentives and conditional prices

None applicable to this standing offer

Fees

Fee type	Amount
Late payment fee	\$0.00
Disconnection fee	\$101.41 — set by distributor
Reconnection fee	\$92.55 — set by distributor
Dishonoured payment fee	\$0.00
Security deposit	May apply in accordance with the Rules — see contract terms
Exit / early termination fee	None — no exit fees apply to a standing offer

Contract term and conditions

Contract length	No fixed term — continues until ended in accordance with the standard retail contract
Billing frequency	Monthly
Payment options	Direct debit; Electronic Funds Transfer (EFT); in person
Price variation	Standing offer prices may be varied no more than once every 6 months, with notice given in accordance with the National Energy Retail Rules

Your right to choose

You are currently being supplied under a deemed customer retail arrangement / standing offer. You do not have to remain on this plan. You can compare offers from other retailers and switch supplier at any time, at no cost, with no exit fees under this standing offer.

If you do not choose a market contract, you will continue to be charged under this standing offer, which may be higher than competitive market offers available to you.

Compare this offer

You can compare this offer against other plans on the Australian Government's free and independent price comparator website, Energy Made Easy: energymadeeasy.gov.au

Need help or have a complaint?

Retailer contact	1800 573 388 hello@floenergy.com.au floenergy.com.au/support/contact-us
Hardship policy	Available at floenergy.com.au/support/hardship
Family violence policy	Available at floenergy.com.au/documents/family-violence-policy
Energy & Water Ombudsman NSW (EWON)	1800 246 545 ewon.com.au