



# A simpler, smarter future for parking – powered by the National Parking Platform



The National Parking Platform (NPP) is a centralised system that helps local authorities and private operators manage digital payments and simplify the exchange of data. It's a smarter way to deliver parking and mobility services across the UK.

Joining the NPP means parking operators can skip the guesswork and make data-driven decisions. Valuable insights help shape parking policies and improve traffic flow. And over time, it will unlock new services, like connected transport initiatives and EV charging.

The NPP gives motorists greater choice over which parking app they use – bringing parking in line with other travel services, such as booking a train ticket or flight. They are free to use any participating app, wherever the NPP is available, based on service, features, price or convenience.

**Parking becomes easier, more flexible and built around choice.**

# One system. Any app. Anywhere.

## How it works

The NPP connects participating car parks to a shared platform, allowing motorists to pay with any approved app. Cutting confusion, reducing PCNs and removing barriers to something that should be simple.

It supports an Open Market, where multiple parking apps operate alongside each other in one area – unlocking competition and streamlining parking management. Creating a nationwide system built for value, innovation and scalability.

For parking operators, it lowers management and procurement costs, boosts service resilience and replaces complex tenders with a simpler process. For motorists, it offers a seamless parking experience – more choice, less hassle.

The NPP works alongside your existing enforcement system, bringing together parking data from all apps on one platform. Your enforcement teams get real-time access, with no back office changes needed.

## Key principles of the NPP

**1.**

The NPP is managed by a not-for-profit company, which is led by the British Parking Association and industry experts with support from the Department for Transport.

**2.**

Parking apps must meet strict service and regulatory standards to ensure secure, reliable payments.

**3.**

Parking apps collect digital payments and can offer additional services – like EV charging – in future.

**4.**

Parking apps set their own fees and communicate them clearly, so motorists can choose with confidence.

# Why an Open Market benefits everyone



## Parking operator efficiency

- Make cost savings from improved efficiencies
- Remove costly procurement and complex legal processes
- Enhance data analytics to support informed decisions
- Increase resilience by having multiple suppliers to rely on
- Streamline onboarding of new parking app providers
- Provide more choice for drivers. Happier motorists. Fewer complaints
- Free up staff time so employees can focus on other tasks instead of managing tenders



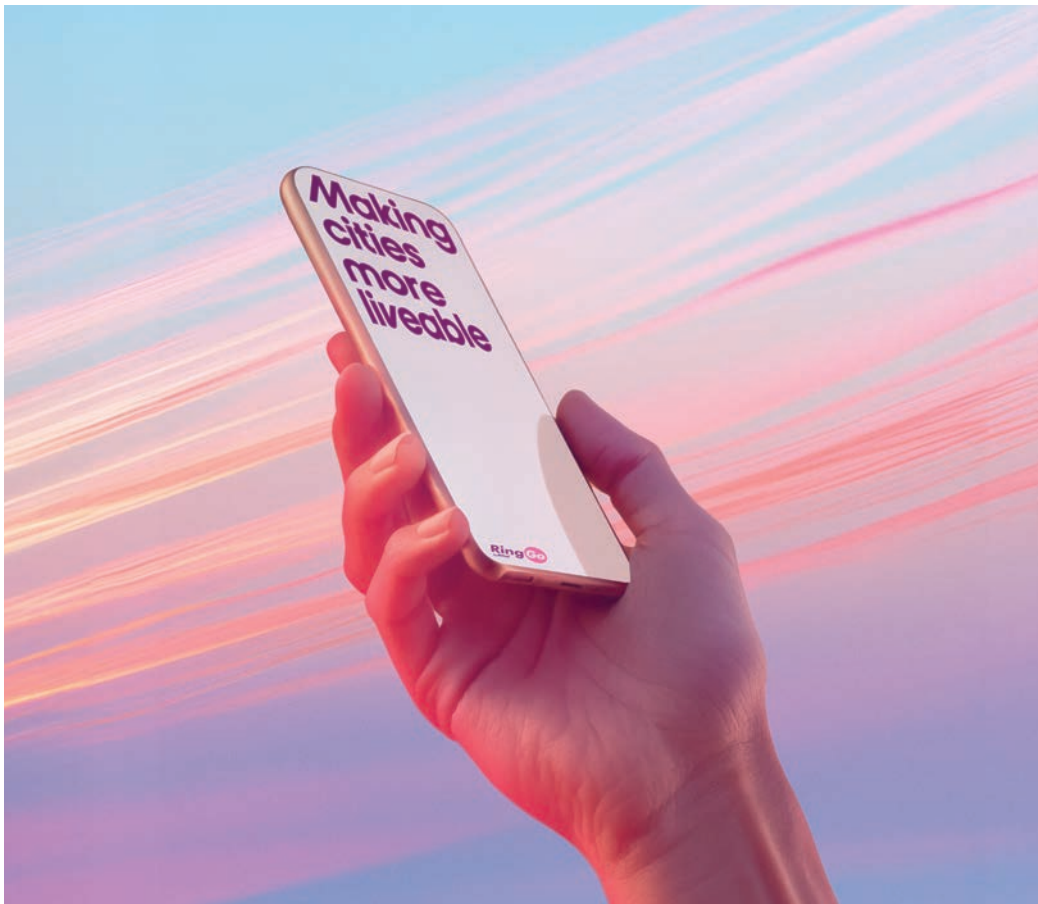
## Motorist convenience

- Can use their preferred parking app anywhere
- No need to download multiple apps
- Access to additional services
- Flexible payment options
- Better connected to mobility services
- Improved experience as more services become available



## App innovation

- Higher competition driving better products
- Invest in better apps and smarter ways to pay
- Simpler, more stable business models
- Easier for new apps to enter the market



## A proven model already working in Europe

The Open Market is already a success in the Nordics, the Netherlands and Germany. With the nationwide rollout of the NPP now underway, the UK has joined other European countries already benefiting from an Open Market model.

# Introducing NPP – the not-for-profit company behind the platform

Solving the UK's parking challenges starts with a seamless, more connected approach. And that's exactly what NPP is here to deliver. Established to lead the national rollout of the NPP, this not-for-profit company builds on the success of the Department for Transport's pilot scheme. Its mission is clear: to make parking simpler, smarter and accessible for everyone through a unified digital platform.

Several local authorities took part in the NPP pilot, including Manchester, Oxfordshire, Coventry, Peterborough, East Suffolk, Buckinghamshire, Liverpool, Walsall, Cheshire West and Chester, and the London Borough of Sutton. Feedback was overwhelmingly positive. Councils reported stronger service resilience and smarter, data-driven decision-making. And for motorists, paying with their preferred app brought the convenience and flexibility they have come to expect.

## NPP is built by the industry, for the industry

Led by the British Parking Association and supported by the Department for Transport, NPP brings together members – local authorities, other public parking operators, service providers and trade bodies – who help steer the company and a board of directors who run it.

The NPP has evolved from a pilot project to the backbone of a more connected UK parking system. As councils continue to sign up and express interest in joining, it is helping accelerate the nationwide rollout of a simpler, more flexible way to pay for parking. This growing momentum reflects NPP's commitment to delivering a future-ready platform that works for everyone – parking operators, motorists and parking apps.

***“We were delighted to be one of the first local authorities in the UK to trial the NPP. We wanted a quicker, easier process for enabling digital payments that would offer greater choice to residents and visitors when paying to park. The NPP has delivered on both fronts, and we would highly recommend it to other councils and parking operators.”***

Emma K Liprot, Senior Officer – Oxfordshire County Council



The NPP is live nationwide

## As part of Arrive, RingGo is shaping the UK's digital parking evolution

Arrive is the brand uniting Europe's leading parking solutions. In the UK, it's represented by RingGo – the market-leading app and key advocate for the NPP.

### RingGo in action

- ✓ 20m+ UK customers.
- ✓ Participant in the DfT's NPP pilot.
- ✓ 4+ years leading NPP advocacy.
- ✓ Trusted by 170+ local authorities and operators.
- ✓ Now part of Arrive, connecting UK leadership with global innovation to deliver smarter, more connected parking.

## Find out more

To find out how your area can benefit from the Open Market for parking, contact the NPP team at [engagement@npp.uk.net](mailto:engagement@npp.uk.net)

For more information about the National Parking Platform, [visit the NPP website](#).

