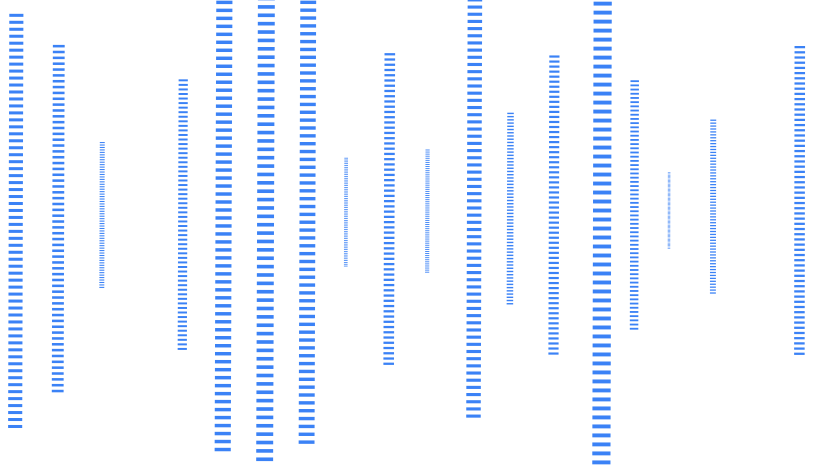




beta systems



ANOW!® Observe

Log Management

Effective log management is the cornerstone of modern IT operations, enabling organizations to gain real-time visibility into their systems, ensure compliance, and optimize performance. By capturing, storing, analyzing, and leveraging logs from diverse environments, businesses can enhance security, streamline troubleshooting, and improve overall operational efficiency.

Core Log Management Capabilities

- **Log Collection**
Aggregate logs from various sources, including applications, infrastructure, and user events, ensuring comprehensive visibility.
- **Observability**
Monitor events and activities across logs, metrics, traces, and user sessions for seamless system insights.
- **Analytics**
Analyze log data to identify bugs, performance bottlenecks, or security threats.
- **Retention Policies**
Define how long log data is stored to balance compliance and storage costs.
- **Search and Reporting**
Quickly filter and retrieve data across logs and generate reports for operations, security, and compliance.

Key Benefits

- **Enhanced Security**
Detect unauthorized access and unusual activity patterns to mitigate risks and ensure compliance with standards such as GDPR and PCI DSS.
- **Faster Troubleshooting**
Quickly pinpoint issues with actionable insights from logs to reduce downtime and improve system reliability.
- **Operational Efficiency**
Automate log analysis to highlight critical events, allowing teams to focus on strategic initiatives.
- **Compliance and Auditing**
Simplify audits with detailed, easily accessible log records that demonstrate adherence to regulatory requirements.
- **Performance Optimization**
Use log data to identify inefficiencies, optimize resource allocation, and enhance user experiences.

Log Management Challenges in Workload Automation (WLA)

Managing logs in a workload automation environment is uniquely challenging due to the complexity and volume of data generated by job executions, agents, and interconnected systems. Logs are critical for identifying issues, analyzing performance trends, and meeting audit requirements. Traditional methods relying on backups or disparate tools often lead to inefficiencies, increased costs, and compliance risks.

ANOW! Observe Solution for WLA Logs

With our specialized expertise in workload automation, we provide a log management solution tailored to the needs of WLA environments:

- **Centralized Archiving**
Automatically collect and archive logs and outputs from job executions, agents, and servers into a secure repository separate from production environments. This ensures no performance impact while maintaining immediate access to historical data.
- **Fast Troubleshooting**
Quickly compare logs across job runs to identify anomalies, resolve issues, and enhance service delivery.
- **Audit and Compliance Support**
Simplify audits by providing interactive access to historical logs and outputs with user-defined retention policies.
- **Comprehensive Visibility**
Gain insights into workflows, identify trends, and track anomalies in real time across multiple tenants and environments.
- **Proactive Issue Resolution**
Use AI-driven analytics to detect patterns, forecast potential disruptions, and recommend corrective actions before issues escalate.

Capabilities Specific to WLA

- **Job Execution Insights**
Understand past and current job runs, including outputs and error details, for better problem resolution.
- **Retention Policies for Compliance**
Archive data based on user-defined criteria like application or platform, ensuring governance adherence.
- **Integrated Monitoring**
Consolidate logs from agents, microservices, and datacenters to provide a unified view of WLA operations.

Why Choose ANOW! Observe Log Management Solution?

Our log management solution combines robust general log management capabilities with deep expertise in workload automation. We provide a unique value proposition by:

- Leveraging decades of experience in WLA to address domain-specific challenges.
- Integrating seamlessly with existing WLA tools and platforms.
- Delivering a proactive and scalable approach to log management, ensuring operational excellence.

