

## Community Standards

You deserve the best experience – that's why we have EF School Community Standards. To ensure that every student can enjoy and get the most out of their course, we ask all students to follow our Community Standards below.

Our Community Standards were created by EF school staff and students to make sure our centres are happy places to be. It is essential you follow these guidelines at all times:

- Speak English at all times to ensure maximum progress
- Please treat your fellow students, staff and homestay hosts with respect
- ► Take an active part in class and complete all homework
- ▶ Be punctual to class. If you are more than 10 minutes late you will not be allowed to enter and will be marked absent from the lesson
- ▶ You must attend your lessons. A minimum 80% attendance is required in order to receive your EF certificate
- ▶ Remember to always inform the school of sickness, or absence for other reasons
- No food/drinks in classrooms and mobiles must be turned off during lessons
- Take care of your own property and the property of EF
- Inform your host or residence staff and the school if you intend to travel and stay overnight
- ▶ Abide by all national and local laws
- Under 18-year olds must follow the special requirements for their age group
- ► EF's Staff Code of Conduct does not allow private contact with students. We request that you do not ask staff for personal contact details or contact members of staff via social network sites, unless you use an official EF address or link
- Maintain good personal hygiene routines and follow all health advice on notices around the school
- ▶ Smoking and the use of e-cigarettes is not permitted in any EF building use designated smoking areas only
- ▶ If you have any questions or concerns, please ask a school staff member we are always here to help
- Work hard and enjoy the experience!

EF takes its Community Standards very seriously and we reserve the right to terminate a student's course in cases of serious misconduct (see EF Disciplinary Procedure). Examples are given below (please note that this list is not limited):

> Association with drugs > Continuous poor attendance

> Inappropriate behaviour > Breaking the law

## **Document revision & review history**

Version	Author	Revision	Date
2020.1	Ruth Chambers	Covid-19 safety requirements added	Sept 2020
2021.1	Ruth Chambers	Covid-19 safety requirements updated as per current protocols	Nov 2021
2022.1	Ruth Chambers	Covid-19 requirements removed and replaced with general requirement to maintain good personal hygiene and follow health advice	Nov 2022
2023.1	Ruth Chambers	Simplified some language.	Nov 2023
2024.1	Ruth Chambers	N/A	Oct 2024
2025.1	Ruth Chambers	Removed reference to 90% attendance for UP students as all are now 80%	Sep 2025