



# PLAZA

○ Part of Mosaic World

## QUALITY POLICY

To ensure consistent delivery of products, services, and solutions we shall endeavor to meet and exceed the needs and expectations of our customers, interested parties and legislation, through the implementation and maintenance of a Quality Management System (QMS) based on the requirements of ISO 9001:2015 for all our offices.

- We follow efficient and reliable processes that can meet the requirements of the business.
- To achieve sustainable growth and profitability for all interested parties we will continuously monitor, evaluate and improve the company's performance by adhering to an effective Quality Management System and defined Objectives that are in line with the context and strategic direction of the company.
- We will commit to continuously improving the Quality Management System to enhance performance.
- We will commit to satisfying all applicable requirements (Customer, Internal, Stakeholders).
- We will commit to fulfil the compliance obligations.
- The Quality Management System and the objectives are subjected to annual review at various levels within the organization.

Approved by COO

05-09-2025