



# ID Warranty Management System

## User Guide (User)



## Content

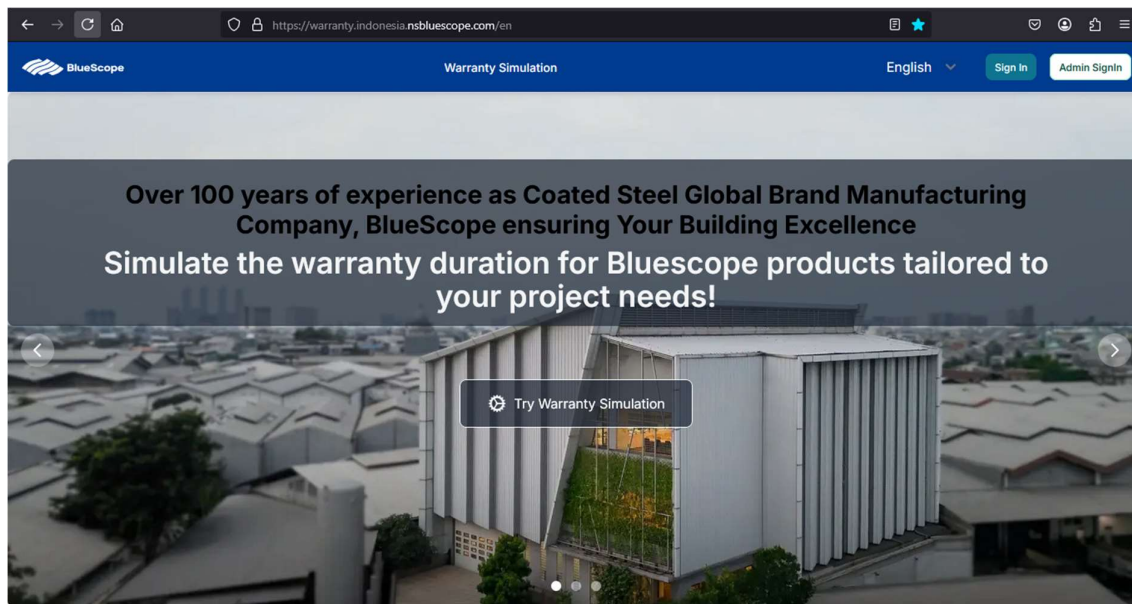
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## Preparation

You can access the ID Warranty Management System application using any browser (Google Chrome, Firefox, Safari, Edge) via one of the following two URLs:

1. [warranty.indonesia.nsbluescope.com](https://warranty.indonesia.nsbluescope.com)
2. [garansi.indonesia.nsbluescope.com](https://garansi.indonesia.nsbluescope.com)

After accessing the link, you will be directed to the landing page of the ID Warranty Management System as shown in the following image:



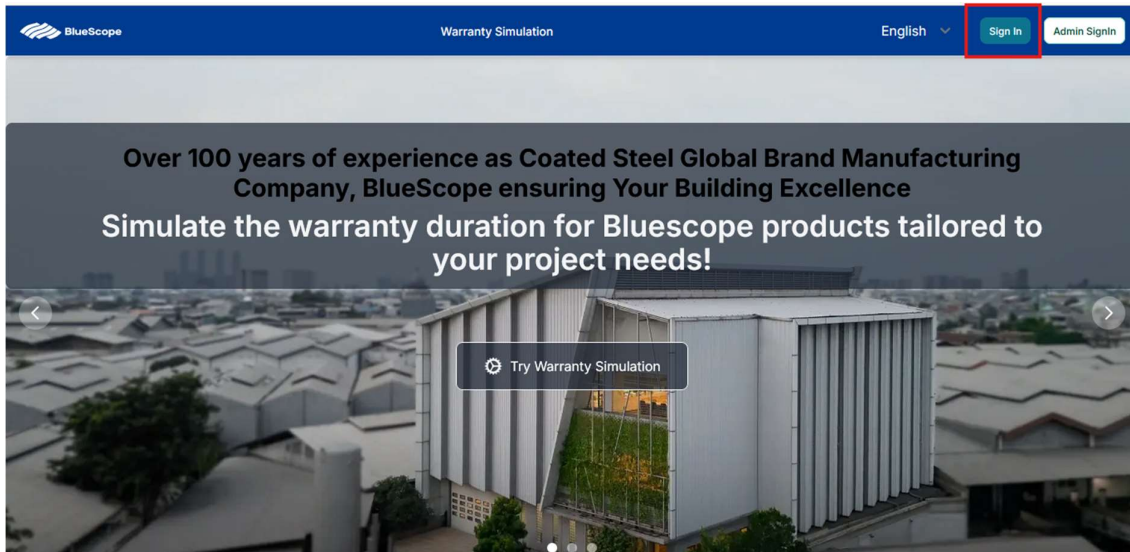
On the landing page, you can switch the language to English or Indonesian (Bahasa) based on your needs.

## A. Registration

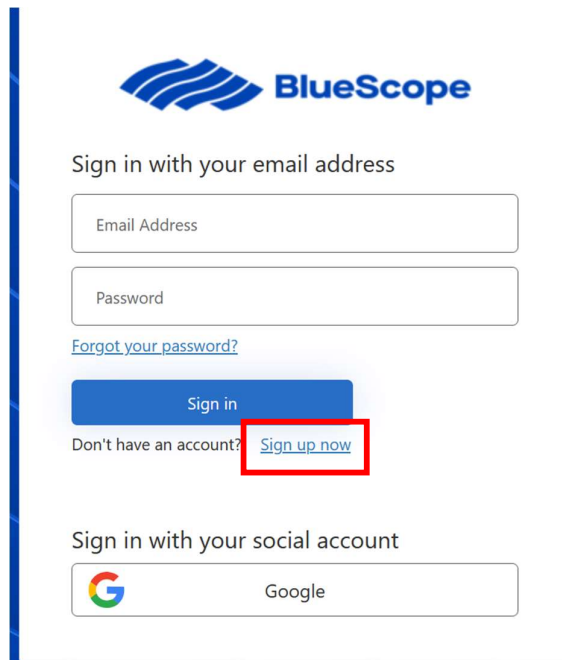
### a) Sign Up

If you do not yet have an account on the ID Warranty Management System, you can create one by following these steps:

1. Click **Sign In** button in the landing page.



2. Click **Sign Up Now** in the Sign In page.



The screenshot shows the BlueScope Sign In page. It features the BlueScope logo at the top. Below the logo, the text reads 'Sign in with your email address'. There are two input fields: 'Email Address' and 'Password'. A link for 'Forgot your password?' is located below the password field. A blue 'Sign in' button is positioned below the input fields. Below the button, the text 'Don't have an account?' is followed by a link 'Sign up now' which is highlighted with a red box. At the bottom, there is a section for 'Sign in with your social account' with a 'Google' button.



3. Enter an email that is not yet registered, then click the **Send Verification Code** button to receive the verification code.

The screenshot shows a mobile app interface for 'User Registration'. At the top left is a back arrow and the text '< Cancel'. Below this is the BlueScope logo. The title 'User Registration' is centered. A message reads: 'Verification is necessary. Please click Send button.' Below this is the label 'Email Address' and a text input field containing 'Testing@bluescope.com'. At the bottom is a blue button labeled 'Send verification code'.

4. Check your email for the verification code. Copy and enter the verification code into the verification code field.

The screenshot shows the same 'User Registration' screen. The message now reads: 'Verification code has been sent to your inbox. Please copy it to the input box below.' Below the 'Email Address' field (which still contains 'Testing@bluescope.com') is a new text input field containing the verification code '003075'. At the bottom are two blue buttons: 'Verify code' and 'Send new code'.



5. Enter the other requested information: **password, confirm password, first name, last name, mobile number (optional), country, company name (optional), and occupation.** Then click the **Create** button

A screenshot of a registration form with a blue border. The form contains several input fields and dropdown menus. The fields are: Password (masked with dots), Confirm Password (masked with dots), First Name (containing "Testing"), Last Name (containing "test2"), Mobile Number (Optional) - +123456789 (containing "+6281543674598"), Country (dropdown menu with "Indonesia" selected), Company Name (Optional) (containing "Company Name (Optional)"), and Occupation (dropdown menu with "Home Owner" selected). A blue "Create" button is located at the bottom center of the form.

Registration form fields:

- Password: [Masked]
- Confirm Password: [Masked]
- First Name: Testing
- Last Name: test2
- Mobile Number (Optional) - +123456789: +6281543674598
- Country: Indonesia
- Company Name (Optional): Company Name (Optional)
- Occupation: Home Owner

**Create**

6. Successfully signed up and logged in using the new account.

You can also sign up using your Google account by following these steps:



1. Click **Google** in the Sign In page

BlueScope

Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Sign in

Don't have an account? [Sign up now](#)

Sign in with your social account

Google

2. Enter a Google account that has not been used to register on the ID Warranty Management system. Click **Next**.

Sign in with Google

Sign in

to continue to [b2clogin.com](#)

Email or phone

Testing@gmail.com

[Forgot email?](#)


Create account

Next



- The email address, first name, and last name fields will be automatically filled in from your Google account. Complete the remaining user registration fields (**mobile number (optional)**, **country**, **company name (optional)**, and **occupation**), then click the **Create** button.

< Cancel



## User Registration

Verification is necessary. Please click Send button.

**Email Address**

**First Name**

**Last Name**

**Mobile Number (Optional) - +123456789**

**Country**

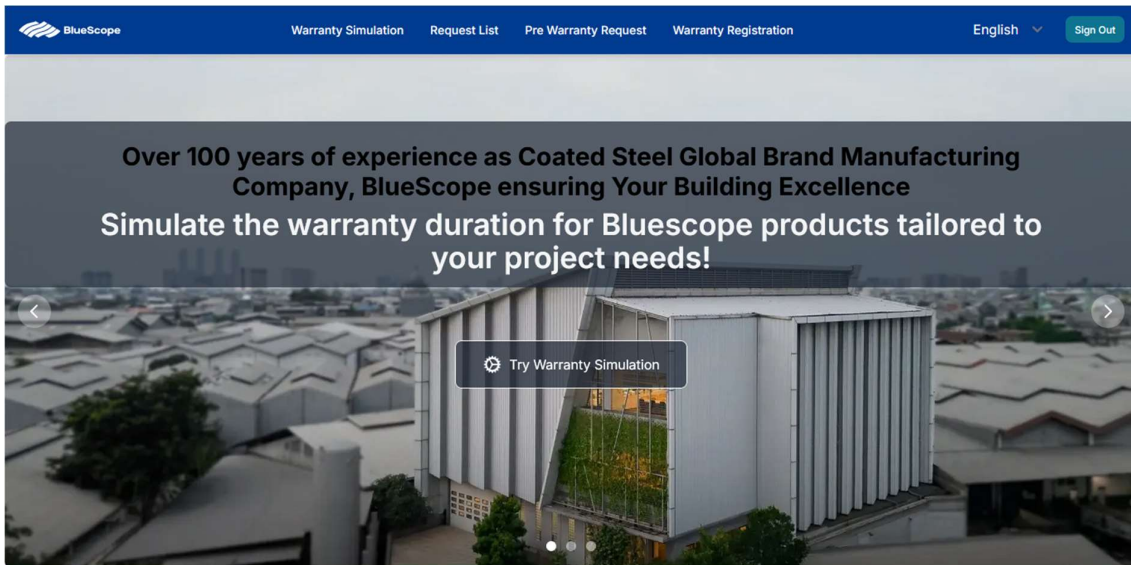
**Company Name (Optional)**

**Occupation**

**Create**



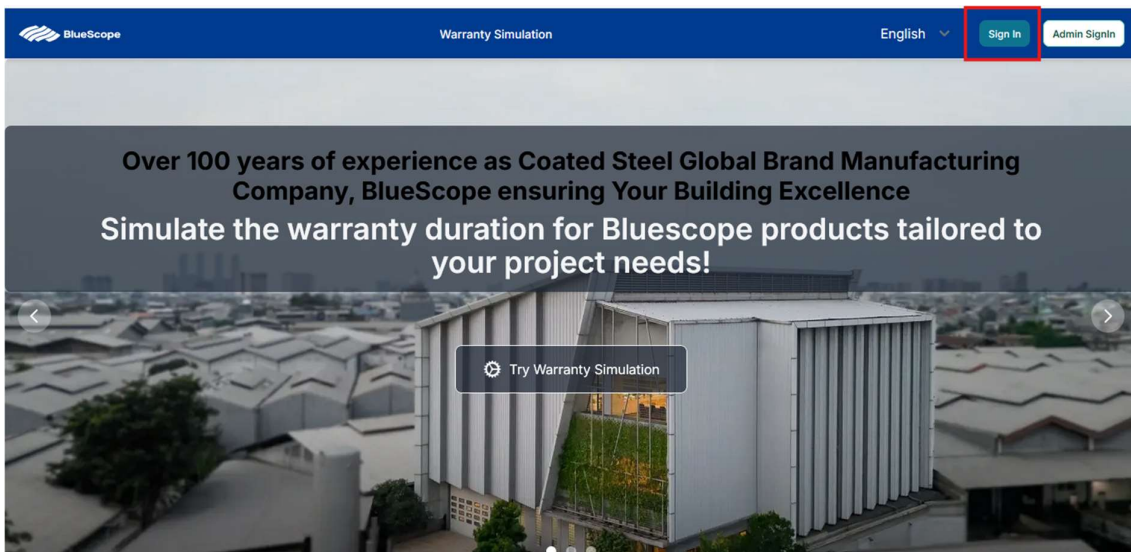
4. Successfully signed up and logged in to the application using the google account.



## b) Sign In

Once you have an account, you can sign in by following these steps:

1. Click **Sign In** button in the landing page.





2. Enter the email and password of your registered account, then click **Sign In**. You can also sign in using your Google account which registered in the ID Warranty Management System previously.

BlueScope

Sign in with your email address

Testing@bluescope.com

.....

[Forgot your password?](#)

**Sign in**

Don't have an account? [Sign up now](#)

Sign in with your social account

Google

3. Choose the option to receive the verification code through SMS or Email, then click **Continue**.

< Cancel

BlueScope

User Details

Please select your preferred OTP method

SMS

Email

**Continue**



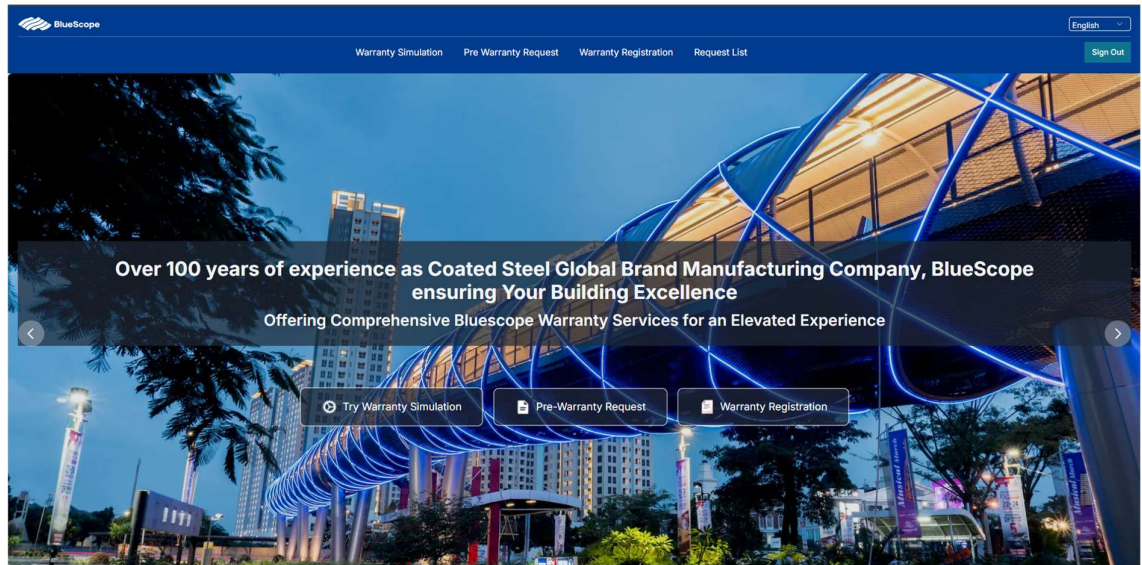
4. Enter the email used to receive the verification code, then click **Send Verification Code**.

The screenshot shows a mobile application interface for 'User Registration'. At the top left is a back arrow and the text '< Cancel'. Below this is the BlueScope logo. The title 'User Registration' is centered. A message reads: 'Verification is necessary. Please click Send button.' Below this is the label 'Email Address' and a text input field containing 'Testing@bluescope.com'. At the bottom is a blue button labeled 'Send verification code'.

5. Check your email and enter the verification code in the verification code field, then click **Verify Code**. If you do not receive the verification code, you can request a new verification code by clicking **Send new code**.

The screenshot shows the same 'User Registration' screen. The message now reads: 'Verification code has been sent to your inbox. Please copy it to the input box below.' Below the 'Email Address' label is the same text input field with 'Testing@bluescope.com'. Below that is a new text input field containing the verification code '003075'. At the bottom are two blue buttons: 'Verify code' and 'Send new code'.

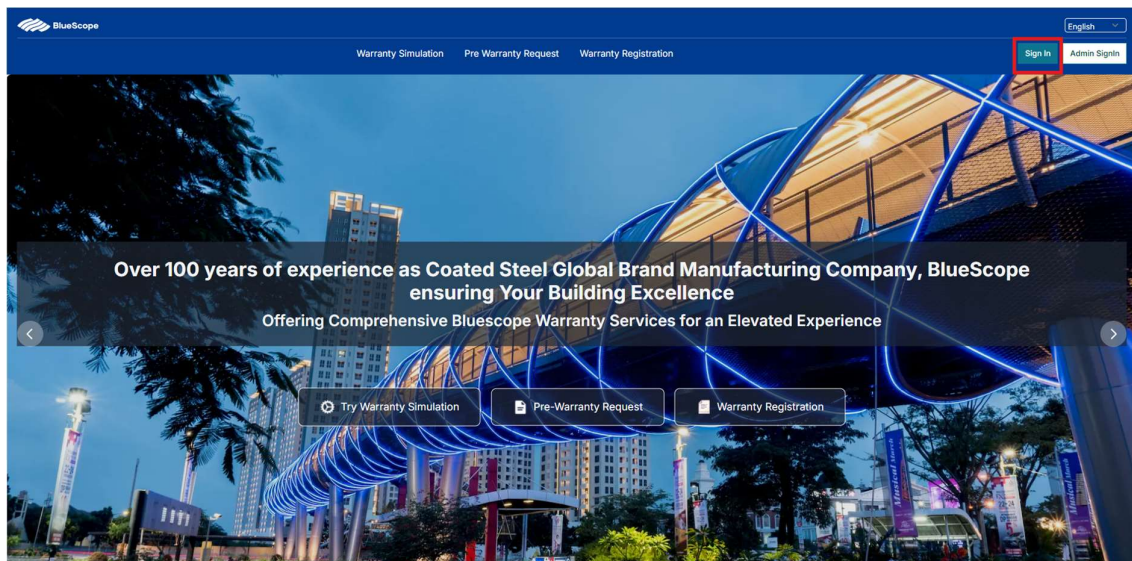
- The user successfully signed in, and the system displays the landing page with a menu that can only be accessed after signing in.



### c) Reset Password

If you forgot the password for your account, you can reset your password by following these steps:

1. Click **Sign In** button in the landing page.





2. Click **Forgot your password?** in the Sign In page

BlueScope

Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Sign in

Don't have an account? [Sign up now](#)

3. Select the option to receive the verification code through SMS or Email, then click **Continue**.

< Cancel

BlueScope

## User Details

Please select your preferred OTP method

Please select your preferred OTP method is required.

SMS

Email

Continue



4. Enter the email used to receive the verification code, then click **Send Verification Code**.

The screenshot shows a mobile application interface for 'User Registration'. At the top left is a back arrow and the text '< Cancel'. Below this is the BlueScope logo. The title 'User Registration' is centered. A message reads: 'Verification is necessary. Please click Send button.' Below this is the label 'Email Address' and a text input field containing 'Testing@bluescope.com'. At the bottom is a blue button labeled 'Send verification code'.

5. Check your email and enter the verification code in the verification code field, then click the **Verify Code**.

The screenshot shows the same 'User Registration' screen. The message now reads: 'Verification code has been sent to your inbox. Please copy it to the input box below.' Below the 'Email Address' label is the same text input field with 'Testing@bluescope.com'. Below that is a new text input field containing the verification code '003075'. At the bottom are two blue buttons: 'Verify code' and 'Send new code'.



6. Enter a new password and confirm the new password, then click **Continue**.

< Cancel

BlueScope

## User Details

New Password

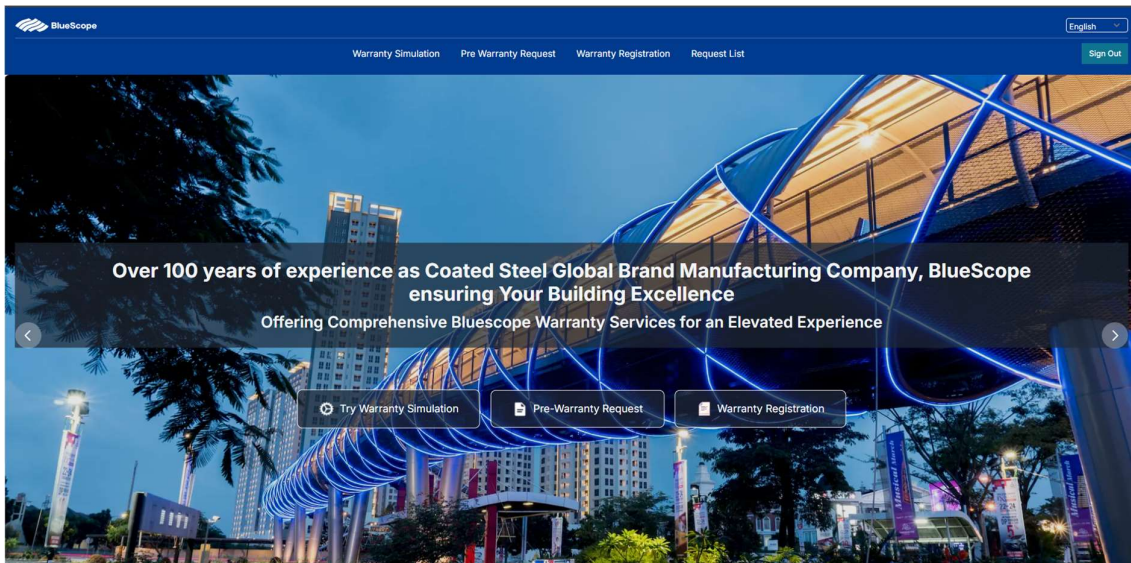
.....

Confirm New Password

.....

Continue

7. Successfully reset the password and logged in using the new password.



On the landing page after logging in, there are several menu options in the navigation bar: **Warranty Simulation**, **Pre-Warranty Request**, **Warranty Registration**, and **Request List**.

- The Warranty Simulation page contains the flow or journey for simulating a warranty.
- The Pre-Warranty Request page includes the flow or journey for submitting a pre-warranty request (**pre-sales** activity).
- The Warranty Registration page includes the flow or journey for creating or registering a new warranty (**post-sales** activity).

On the Warranty page, there are four tabs: Pre-Warranty Request, Warranty Request, Registered Warranties, and Claimed Warranties.

- **Pre-Warranty Request tab:** Contains a list of pre-warranty submissions that have not yet been activated, are pending activation approval, or whose activation requests have been rejected.
- **Warranty Request tab:** Contains a list of warranty registration submissions that are either pending approval or have been rejected.
- **Registered Warranties tab:** Contains a list of pre-warranty and warranty registration submissions that have been approved/activated and are now considered valid product warranties. This tab also allows you to view warranty claim submissions made by users (customers).
- **Claimed Warranties tab:** Contains a list of warranties for which the claim submissions have been approved.

In all available tabs (such as Pre-Warranty Request, Warranty Request, Registered Warranties, and Claimed Warranties), there is a search box feature that allows users to easily find specific data. Users can enter keywords based on the following information: Request number, Project name, Building category, Project stage, dan Project location.

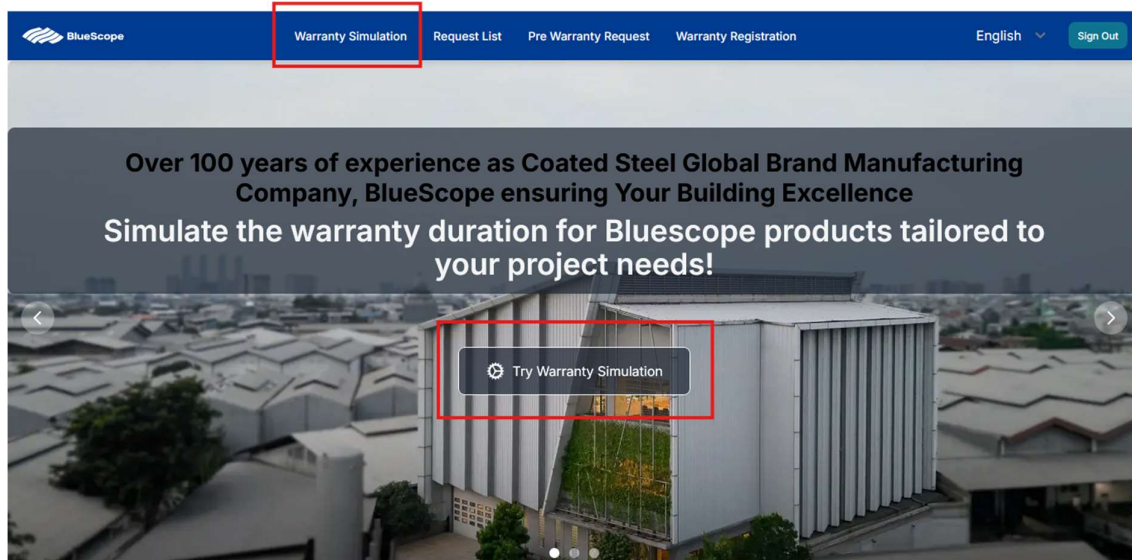
After entering the relevant keyword, click the search icon (usually represented by a magnifying glass), and the system will automatically display the results if the data is available. This feature helps speed up the process of searching and navigating between warranty or request data

The usage of each menu will be explained in the following sections.

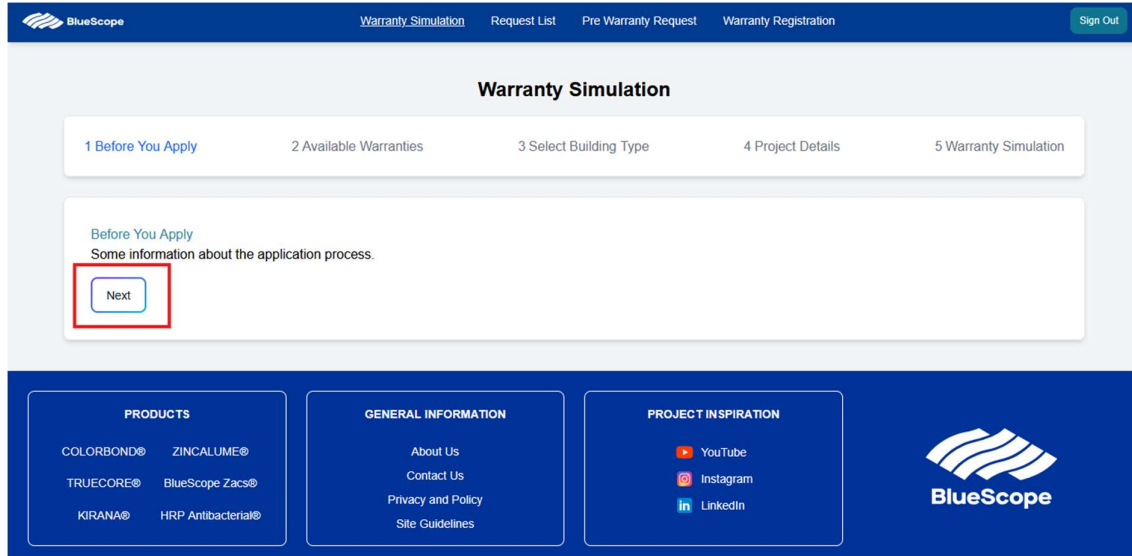
## B. Warranty Simulation

Warranty simulation can be done with or without signing in on the landing page. You can access the warranty simulation through the Try Warranty Simulation button on the landing page or through Warranty Simulation on the navigation bar. Both methods will refer to the same flow for conducting the warranty simulation. To perform the warranty simulation, you can follow the steps below:

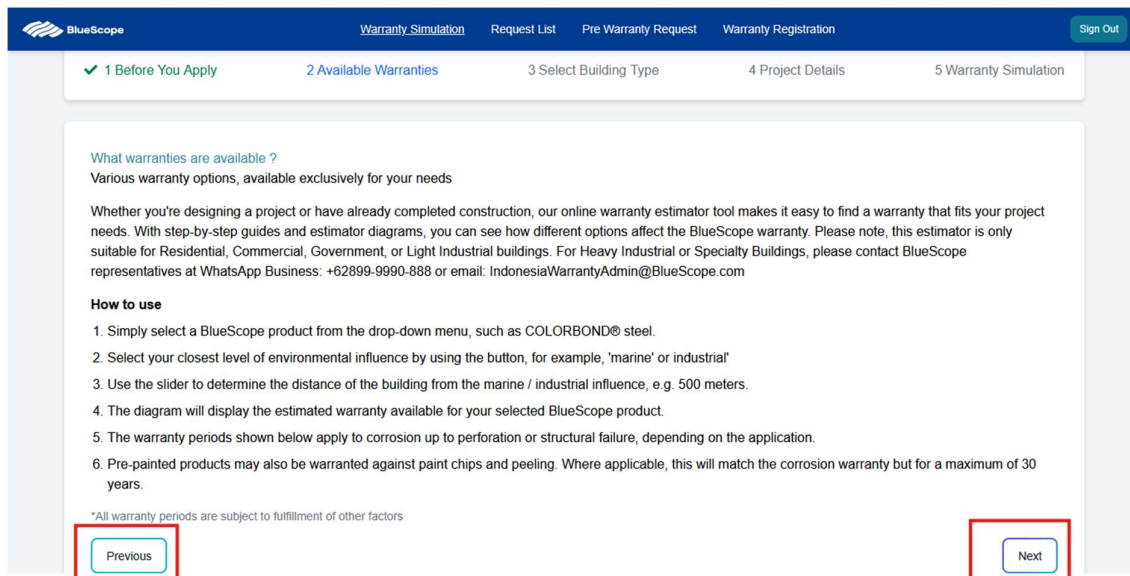
1. Click the **Try Warranty Simulation** button on the landing page or through **Warranty Simulation** in the navigation bar.



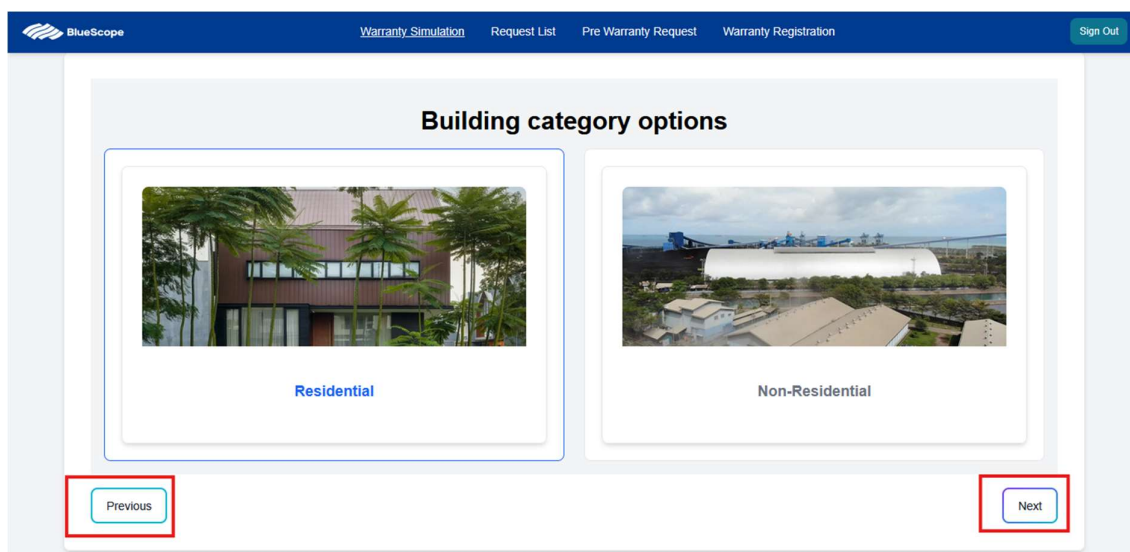
2. Click **Next** on step 1 (Before you apply).



3. In step 2 (Available Warranty), you can read information about the warranties that are available and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1.



4. In step 3 (Select Building Type), you can choose the building type category according to your needs by clicking one of the options: **Residential** or **Non-Residential**. **Residential** can be selected when you want to simulate a residential building such as a house, hotel, or apartment. **Non-Residential** can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2.



5. In step 4 (Project Details), you are required to fill in the necessary information, including contact details and project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.

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[Warranty Simulation](#) | [Request List](#) | [Pre Warranty Request](#) | [Warranty Registration](#) | [Sign Out](#)

### Warranty Simulation

✓ 1 Before You Apply
✓ 2 Available Warranties
✓ 3 Select Building Type
4 Project Details
5 Warranty Simulation


#### Warranty Simulation Project Details

Please fill up these required fields to continue the simulation

#### Contact Details

<b>First Name *</b> <input type="text" value="Syaferra Yasmine"/>	<b>Last Name *</b> <input type="text" value="Shalsabila"/>
<b>Email *</b> <input type="text" value="syafra13yamin@gmail.com"/>	<b>Phone *</b> <input type="text" value="+62"/>
<b>Company Name *</b> <input type="text" value="PT ina Inu"/>	<b>Occupation</b> <input type="text" value="Interior Designer"/>

#### Project Details

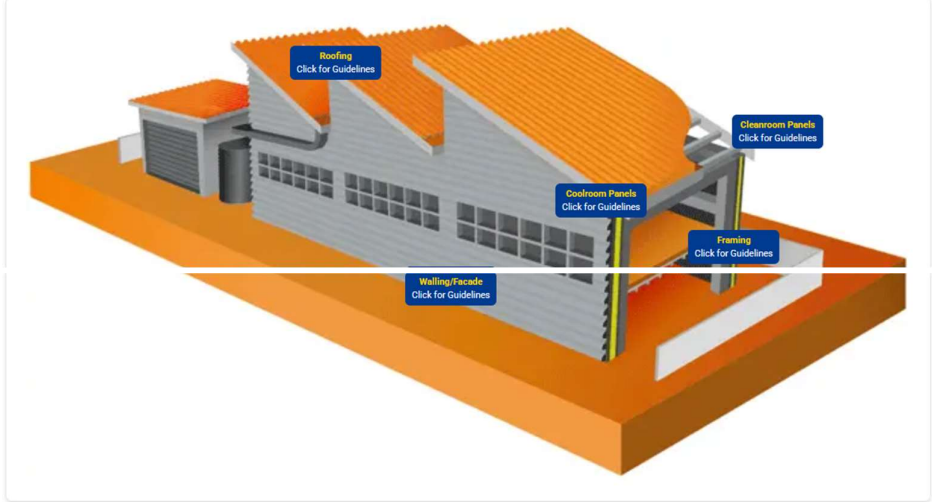
<b>Project Name *</b> <input type="text" value="Project Name"/>	<b>Project Location</b> <input type="text" value="Find Project Location"/>
<b>Project Address *</b> <input type="text" value="Project Address"/>	
Please verify your address details. Ensure that the correct province and city are selected.	
<b>Province *</b> <input type="text" value="ACEH"/>	<b>City *</b> <input type="text" value="KABUPATEN SIMEULUE"/>
<b>Zipcode</b> <input type="text"/>	
<b>Project Stage *</b> <input type="text" value="Construction"/>	<b>Sector *</b> <input type="text" value="Commercial"/>
<b>Application *</b> <input type="text"/>	<b>Product Interested In *</b> <input type="text"/>

Clear Room BlueScope E-ZACOS DRIVE

Project Size Area (in m2)\*

### Before you begin your application

There are a few things you will need to know before you begin the BlueScope warranty or pre-approved warranty application process. Click on the diagram below to see a guidelines for your BlueScope products. You can print the guidelines for later reference.



Previous

Next

#### PRODUCTS

- COLORBOND®    ZINCALUME®
- TRUECORE®    BlueScope Zacs®
- KIRANA®      HRP Antibacterial®

#### GENERAL INFORMATION

- About Us
- Contact Us
- Privacy and Policy
- Site Guidelines

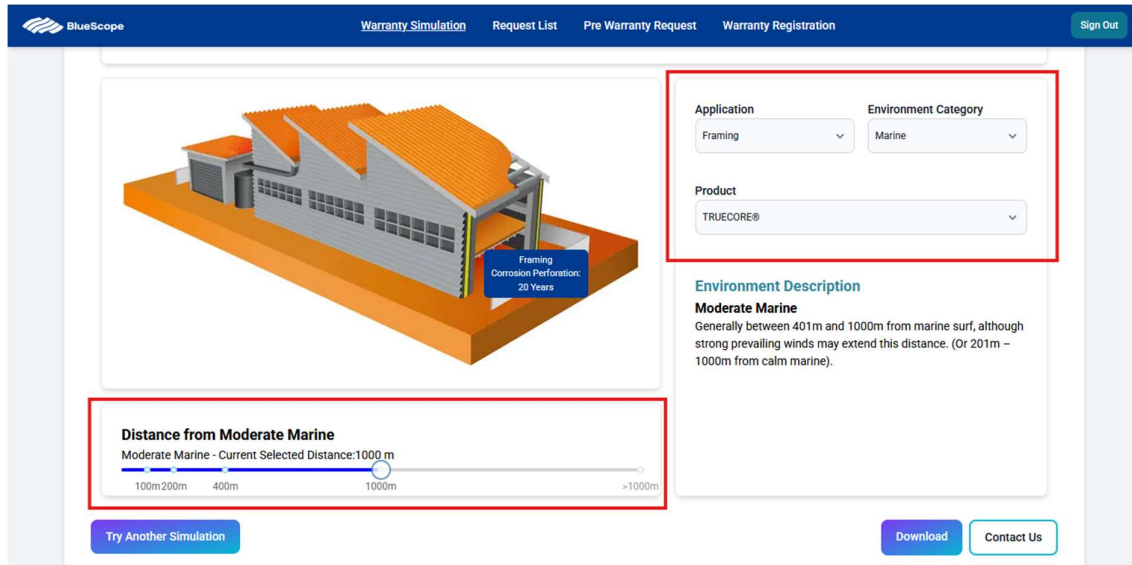
#### PROJECT INSPIRATION

-  YouTube
-  Instagram
-  LinkedIn

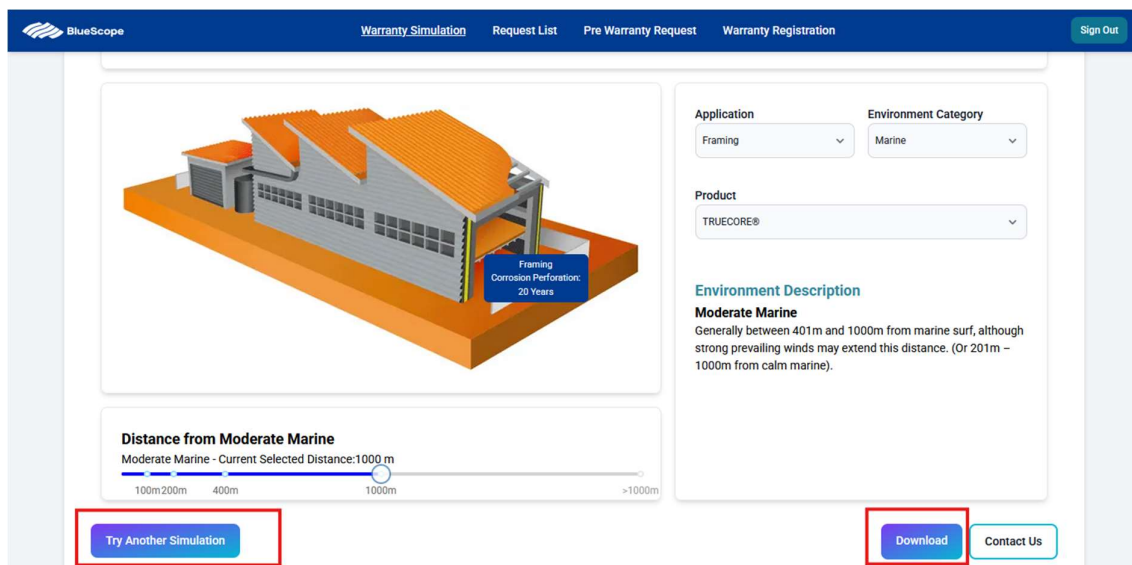


BlueScope

- In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters.



- You can download the results of the simulation that has been performed by clicking **Download** button
- If you want to run the simulation again with different data, you can do so by clicking **Try Another Simulation**, and the system will return to step 3 (Select Building Category)





9. If you need to contact the Bluescope team while performing a warranty simulation, you can click the **Contact Us** button. You will be directed to the Contact Us page where you can fill in your Email, Subject, and Message to the Bluescope team. Once completed, click **Send Message**, and your message will be sent to Bluescope's email.

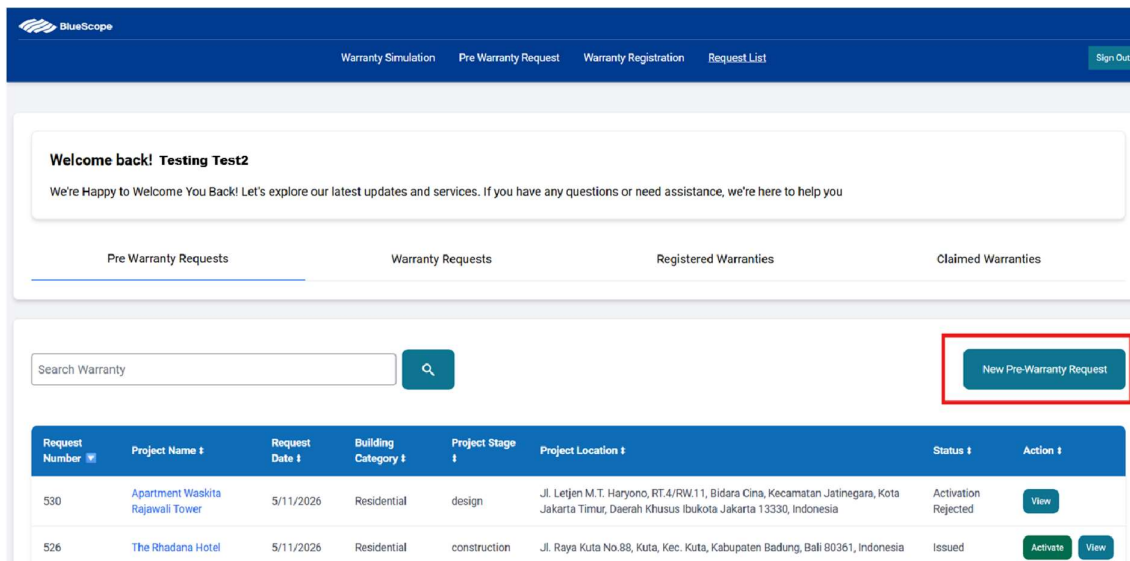
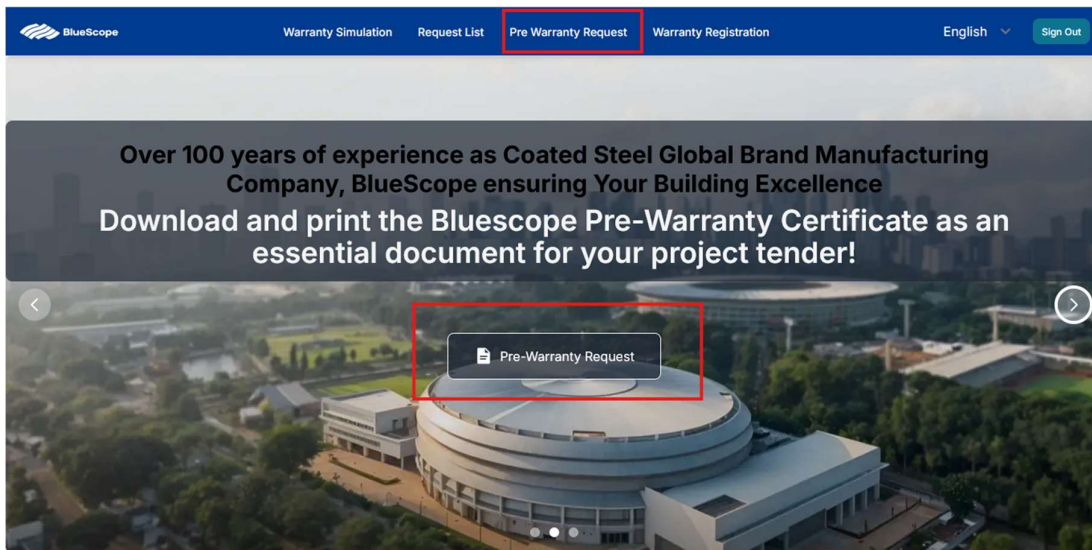
A screenshot of the BlueScope web application's "Contact Us" page. The page has a dark blue header with the BlueScope logo on the left and navigation links for "Warranty Simulation", "Request List", "Pre Warranty Request", and "Warranty Registration" in the center. A "Sign Out" button is on the right. The main content area is light blue and contains the "Contact Us" heading, a sub-heading "Please fill up these required field to if you have further question", and three input fields: "Email Address" (placeholder: "Your Email here..."), "Subject" (placeholder: "Let us know how we can help you"), and "Your Message" (placeholder: "Write your message here..."). A dark blue "Send Message" button is at the bottom.

### C. Pre-Warranty Request & Activation

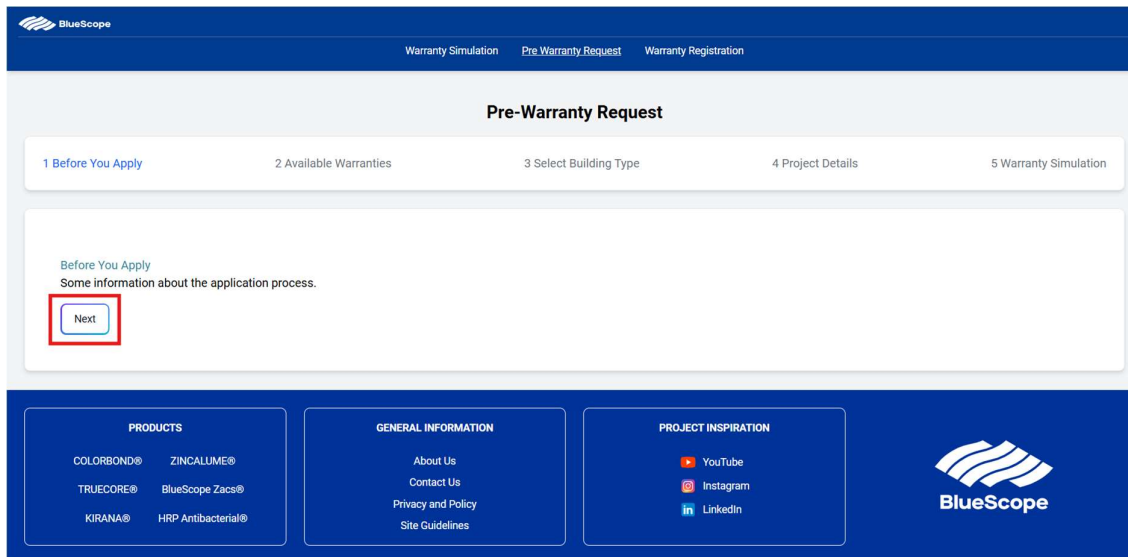
Pre-Warranty Request is a feature used to create a pre-warranty submission, which serves as a guarantee of product warranty before purchasing Bluescope products (**pre-sales activity**). A pre-warranty will have its own certificate; however, it cannot be used as an official document for filing product warranty claims or complaints.

To create a pre-warranty request, make sure you have an account and are signed in to the system and you can follow these steps:

1. Click the **Pre-Warranty Request** button located on the landing page, on the navigation bar, or go to **Request List > Pre-Warranty Request** and click the **New Pre-Warranty Request** button.



2. Click **Next** on step 1 (Before you apply).



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Warranty Simulation Pre-Warranty Request Warranty Registration

### Pre-Warranty Request

1 Before You Apply 2 Available Warranties 3 Select Building Type 4 Project Details 5 Warranty Simulation

Before You Apply  
Some information about the application process.

Next

**PRODUCTS**


COLORBOND® ZINCALUME®  
TRUECORE® BlueScope Zacc®  
KIRANA® HRP Antibacterial®

**GENERAL INFORMATION**

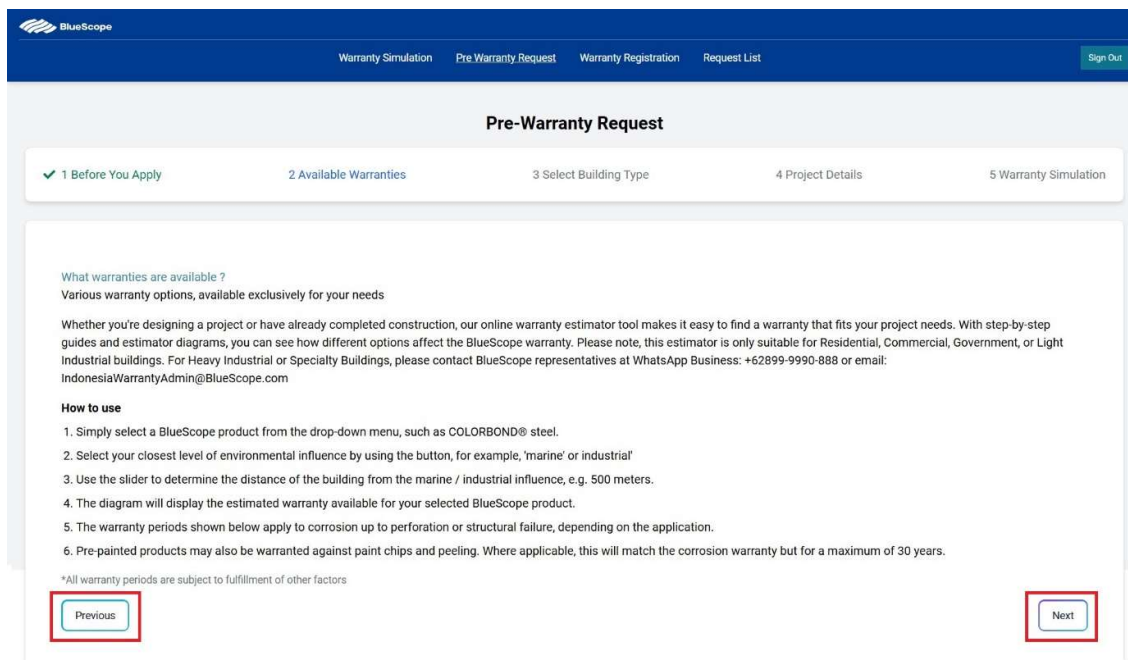
About Us  
Contact Us  
Privacy and Policy  
Site Guidelines

**PROJECT INSPIRATION**

YouTube  
Instagram  
LinkedIn



3. In step 2 (Available Warranty), you can read information about the available warranties and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1.



BlueScope

Warranty Simulation Pre-Warranty Request Warranty Registration Request List Sign Out

### Pre-Warranty Request

✓ 1 Before You Apply 2 Available Warranties 3 Select Building Type 4 Project Details 5 Warranty Simulation

What warranties are available?  
Various warranty options, available exclusively for your needs

Whether you're designing a project or have already completed construction, our online warranty estimator tool makes it easy to find a warranty that fits your project needs. With step-by-step guides and estimator diagrams, you can see how different options affect the BlueScope warranty. Please note, this estimator is only suitable for Residential, Commercial, Government, or Light Industrial buildings. For Heavy Industrial or Specialty Buildings, please contact BlueScope representatives at WhatsApp Business: +62899-9990-888 or email: IndonesiaWarrantyAdmin@BlueScope.com

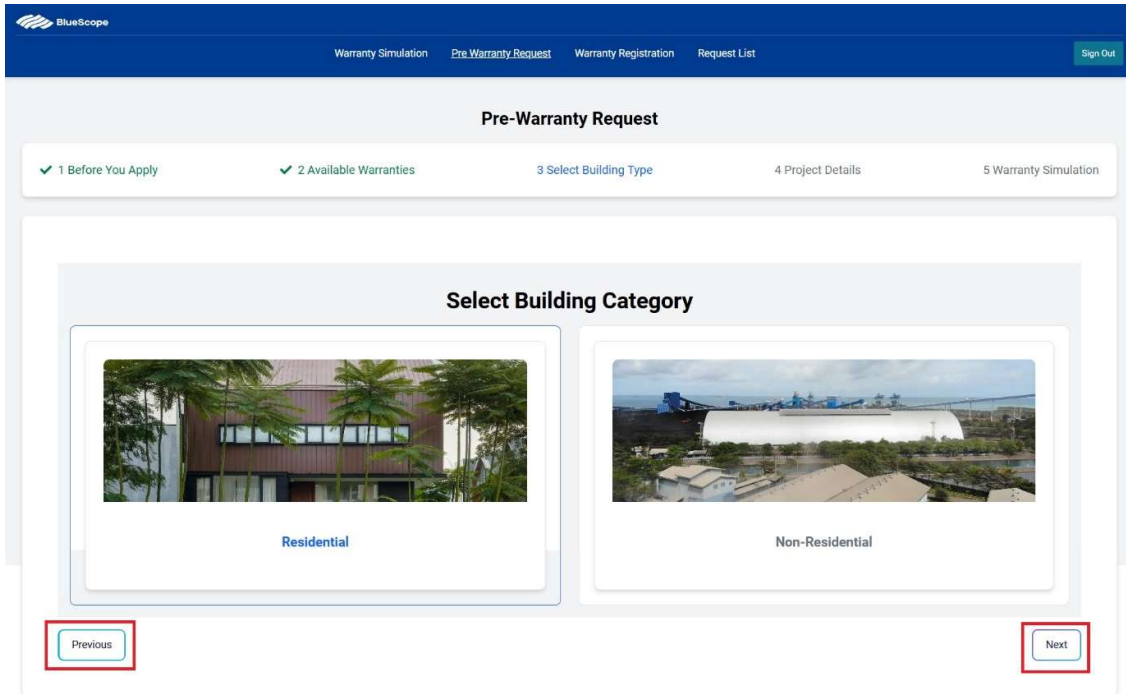
**How to use**

- Simply select a BlueScope product from the drop-down menu, such as COLORBOND® steel.
- Select your closest level of environmental influence by using the button, for example, 'marine' or industrial'
- Use the slider to determine the distance of the building from the marine / industrial influence, e.g. 500 meters.
- The diagram will display the estimated warranty available for your selected BlueScope product.
- The warranty periods shown below apply to corrosion up to perforation or structural failure, depending on the application.
- Pre-painted products may also be warranted against paint chips and peeling. Where applicable, this will match the corrosion warranty but for a maximum of 30 years.

\*All warranty periods are subject to fulfillment of other factors

Previous Next

- In step 3 (Select Building Type), you can choose the building animation category according to your needs by clicking one of the options: **Residential** or **Non-Residential**. **Residential** can be selected when you want to simulate a residential building such as a house, hotel, or apartment. **Non-Residential** can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2



- In step 4 (Project Details), you are required to fill in the necessary information, including project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (**Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels**). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.


### Pre-Warranty Request

- ✓ 1 Before You Apply
✓ 2 Available Warranties
✓ 3 Select Building Type
4 Project Details
5 Warranty Simulation

#### Pre -Warranty Request Project Details

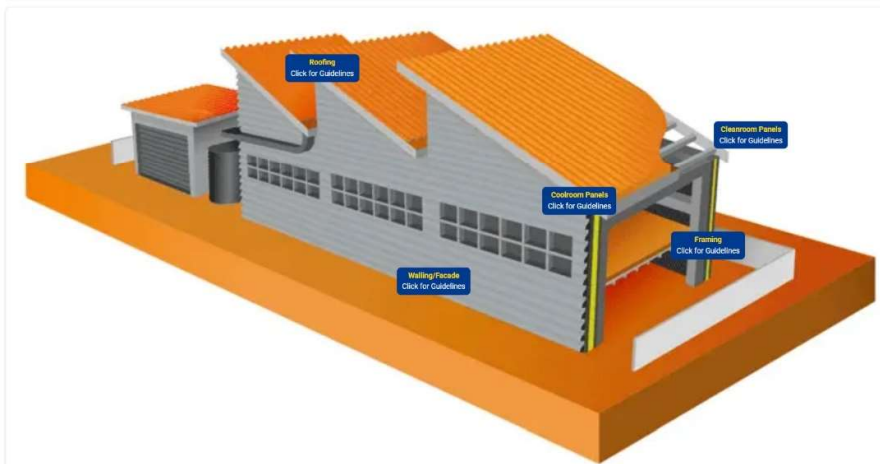
Please fill up these required fields to continue the simulation

**Project Details**

<p><b>Project Name *</b> <input type="text" value="Project Name"/></p> <p><b>Project Company Name *</b> <input type="text" value="AMATA METAL SHEET LTD_PART"/></p> <p><b>Project Address *</b> <input type="text" value="Project Address"/></p> <p style="font-size: small; color: #0070C0;">Please verify your address details. Ensure that the correct province and city are selected.</p> <p><b>Province*</b> <input type="text" value="DKI JAKARTA"/> <b>City*</b> <input type="text" value="KOTA JAKARTA SELATAN"/> <b>Zipcode</b> <input type="text" value="Zipcode"/></p> <p><b>Sector*</b> <input type="text" value="Industrial"/> <b>Sub-sector*</b> <input type="text" value="Auto &amp; Auto Components"/></p> <p><b>Project Stage *</b> <input type="text" value="Construction"/></p> <p><b>Application *</b> <input type="text" value="Walling/ Facade"/> <b>Product Interested In *</b> <input type="text" value="BLUESCOPE ZACS® BARE"/></p> <p><b>Construction Start Date</b> <input type="text" value="May 13, 2026"/> <b>Requester's Phone Number *</b> <input type="text" value="+62"/></p>	<p><b>Project Owner Contact Person's Name *</b> <input type="text" value="Full Name"/></p> <p><b>Project Owner Contact Person (Mobile/Office Number) *</b> <input type="text" value="Mobile/Office Number"/></p> <p><b>Project Owner Contact Person's Email *</b> <input type="text" value="Insert the email address"/></p> <p><b>Project Location</b> <input type="text" value="Enter a location"/></p> <div style="border: 1px solid #ccc; padding: 5px;"> <p><b>Map</b> <input type="radio"/> <b>Satellite</b> <input type="radio"/></p>  <p style="font-size: x-small;">Map data ©2024 Google</p> </div> <p><b>Project Images</b> <input type="button" value="Choose Files"/> No file chosen</p> <p style="font-size: x-small;">Allowed types: IMAGE The photos must be building photos in .PNG, .JPG, or .JPEG format. You can upload up to 3 photos, with a total size not exceeding 10 MB.</p>
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#### Before you begin your application

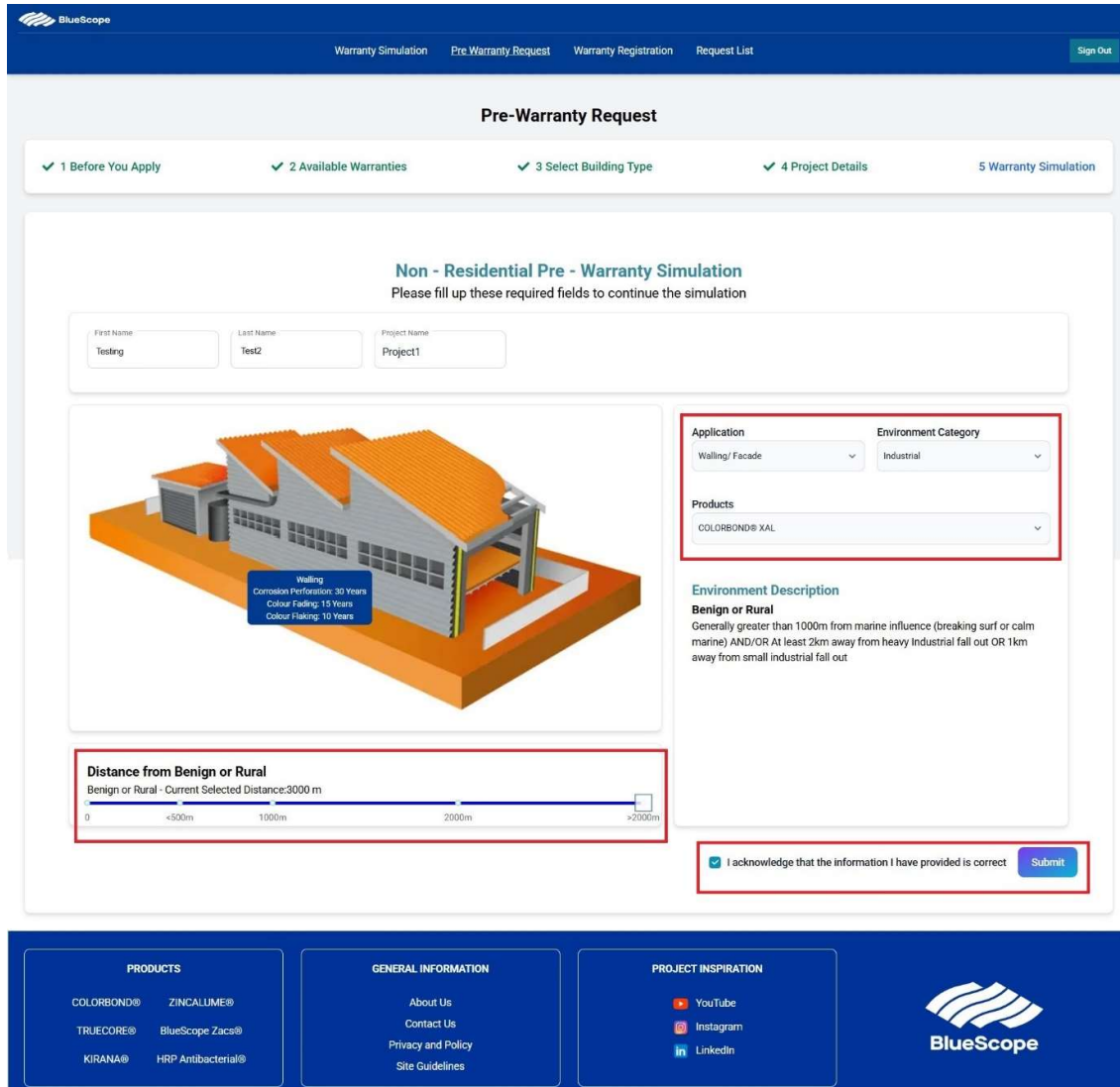
There are a few things you will need to know before you begin the BlueScope warranty or pre-approved warranty application process. Click on the diagram below to see a guidelines for your BlueScope products. You can print the guidelines for later reference.



[Previous](#)

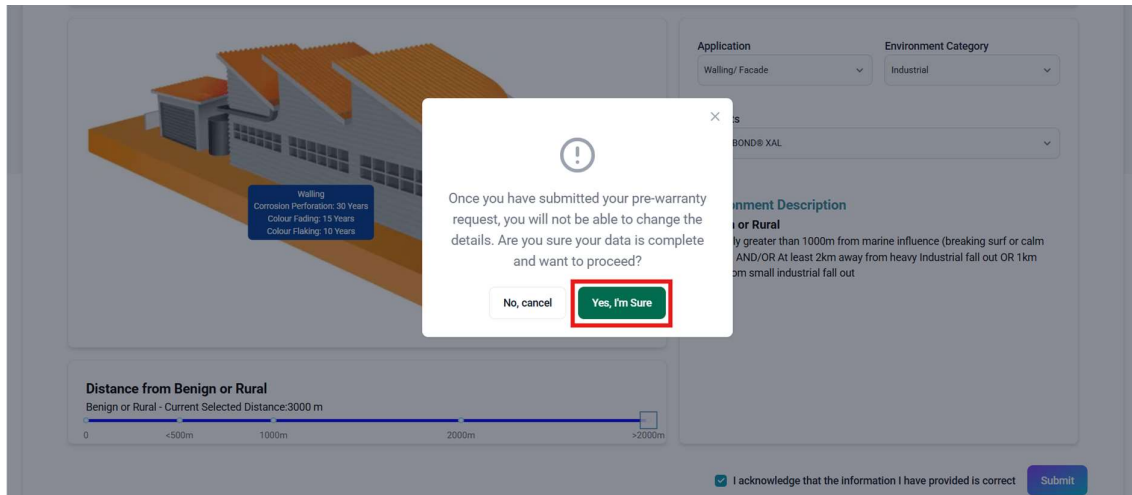
[Next](#)

6. In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters.
7. Check the **checkbox** to confirm that the information entered is correct, then click **Submit**.




The screenshot shows the 'Pre-Warranty Request' interface. At the top, there is a navigation bar with 'Warranty Simulation', 'Pre-Warranty Request', 'Warranty Registration', and 'Request List'. A 'Sign Out' button is in the top right. Below the navigation bar, a progress bar shows five steps: '1 Before You Apply', '2 Available Warranties', '3 Select Building Type', '4 Project Details', and '5 Warranty Simulation'. The main content area is titled 'Non - Residential Pre - Warranty Simulation' and asks the user to fill up required fields. There are three input fields for 'First Name' (Testing), 'Last Name' (Test2), and 'Project Name' (Project1). A 3D rendering of a building is shown with a tooltip for 'Walling' listing 'Corrosion Performance: 30 Years', 'Colour Fading: 18 Years', and 'Colour Flaking: 10 Years'. To the right, there are dropdown menus for 'Application' (Walling/ Facade), 'Environment Category' (Industrial), and 'Products' (COLORBOND® XAL). Below these is an 'Environment Description' section for 'Benign or Rural' with text: 'Generally greater than 1000m from marine influence (breaking surf or calm marine) AND/OR At least 2km away from heavy Industrial fall out OR 1km away from small industrial fall out'. A slider for 'Distance from Benign or Rural' is set to 3000m, with a scale from 0 to >2000m. At the bottom right, there is a checkbox 'I acknowledge that the information I have provided is correct' and a 'Submit' button. The footer contains three columns: 'PRODUCTS' (COLORBOND®, ZINCALUME®, TRUECORE®, BlueScope Zacc®, KIRANA®, HRP Antibacterial®), 'GENERAL INFORMATION' (About Us, Contact Us, Privacy and Policy, Site Guidelines), and 'PROJECT INSPIRATION' (YouTube, Instagram, LinkedIn).

- Click **Yes, I'm sure** to proceed with the pre-warranty request, and the data that has been entered cannot be changed.



- The pre-warranty certificate will be automatically downloaded based on the information entered, along with the product and warranty period as simulated. User will automatically direct to the pre-warranty project detail page.

COLORBOND® XAL



Pre-Warranty No: (Pre-Garansi) ID-W-2026-0534

**PRE-WARRANTY**

**PRE-GARANSI**

**PT NS BlueScope Indonesia** (manufacturer of **COLORBOND® XAL**) or "NSBI" pre-warrants to **AMATA METAL SHEET LTD.,PART** (project/building owner) that the **COLORBOND® XAL** if correctly installed and maintained **Project1** project at **Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia DKI JAKARTA, KOTA JAKARTA SELATAN, 12430** .

*PT. NS BlueScope Indonesia (produsen dari COLORBOND® XAL) atau "NSBI" memberikan pre-garansi kepada AMATA METAL SHEET LTD.,PART (pemilik proyek/bangunan) bahwa produk COLORBOND® XAL jika dipasang dan dirawat sesuai dengan ketentuannya pada proyek Project1 di Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia DKI JAKARTA, KOTA JAKARTA SELATAN, 12430 .*

**Walling (Dinding):**

- Shall not perforate by corrosion for: **30 Years\***
- Tidak akan berlubang karena korosi hingga **30 Tahun\***
- Shall not peel/flake for: **10 Years\***
- Tidak akan mengelupas hingga **10 Tahun\***
- Shall not color fade excessively for: **15 Years\***
- Warna tidak akan pudar hingga **15 Tahun\***

\* Terms and conditions apply. Please consult PT NS BlueScope Indonesia representative.

\* Syarat dan ketentuan berlaku. Silahkan hubungi perwakilan PT NS BlueScope Indonesia.

\* The function of the building affects the final warranty that will be provided/received.


\* Fungsi bangunan akan mempengaruhi masa garansi yang akan diberikan/diterima.

### Pre -Warranty Request Project Details

**Request No :** 534

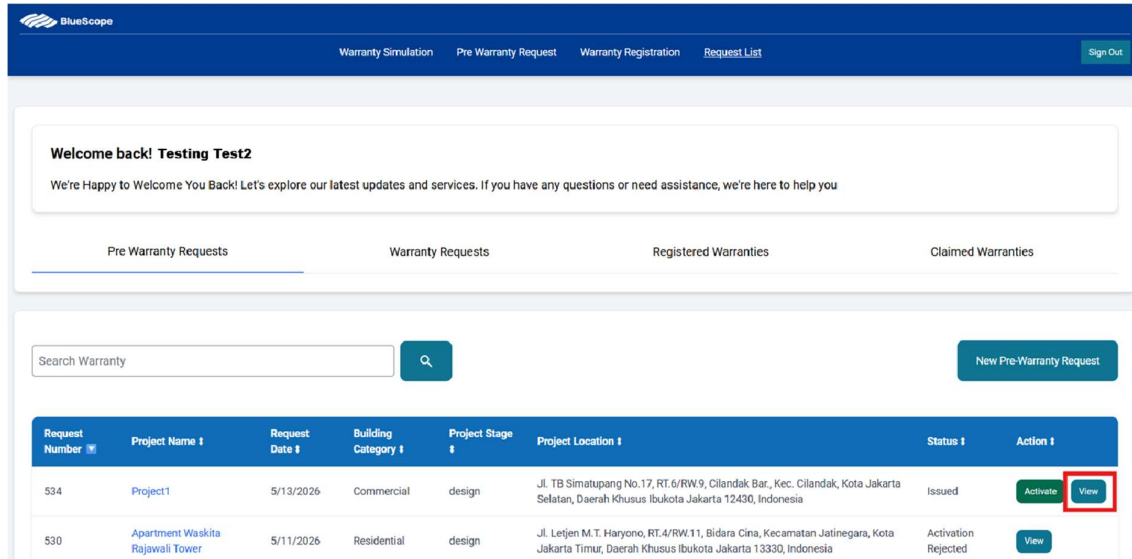
Issued

#### Project Details

<p><b>Project Name *</b> <input type="text" value="Project1"/></p> <p><b>Project Company Name *</b> <input type="text" value="AMATA METAL SHEET LTD,PART"/></p> <p><b>Project Address *</b> <input type="text" value="Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia"/></p> <p style="background-color: #e0f0ff; padding: 2px; font-size: small;">Please verify your address details. Ensure that the correct province and city are selected.</p> <p><b>Province*</b> <input type="text" value="DKI JAKARTA"/> <b>City*</b> <input type="text" value="KOTA JAKARTA SELATAN"/> <b>Zipcode</b> <input type="text" value="12430"/></p> <p><b>Sector</b> <input type="text" value="Industrial"/> <b>Sub-sector</b> <input type="text" value="Electrical &amp; Electronics"/></p> <p><b>Project Stage *</b> <input type="text" value="Construction"/> <b>Project Size Area (In m2)*</b> <input type="text" value="120000"/></p> <p><b>Application</b> <input type="text" value="Walling"/> <b>Product Interested In</b> <input type="text" value="COLORBOND® XAL"/></p> <p><b>Construction Start Date</b> <input type="text" value="2026-05-14"/> <b>Requester's Phone Number *</b> <input type="text" value="+62 812 223 334 44"/></p>	<p><b>Project Owner Contact Person's Name *</b> <input type="text" value="Aldi Sungkar"/></p> <p><b>Project Owner Contact Person (Mobile/Office Number) *</b> <input type="text" value="085664776387"/></p> <p><b>Project Owner Contact Person's Email *</b> <input type="text" value="info@project.com"/></p> <p><b>Project Location</b> <input type="text" value="Enter a location"/></p> <div style="border: 1px solid #ccc; padding: 5px;">  </div> <p><b>Project Images</b> <input type="text" value="20260513142911021_534_3_The_Rhadana_Hotel.jpg"/></p>
--	--

[Back](#)
[Download Certificate](#)
[Activate Pre-Warranty](#)
[Support](#)

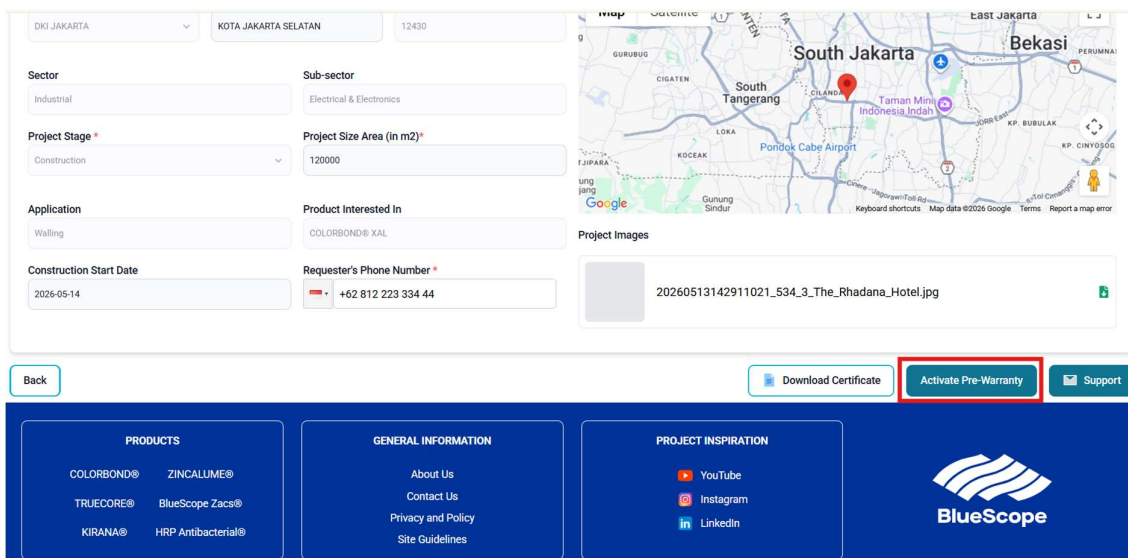
After the certificate is automatically downloaded, you can view the project details of the submitted pre-warranty request again by clicking the **View** button on the request listed under **Request List > Pre-Warranty Request**.



Request Number	Project Name	Request Date	Building Category	Project Stage	Project Location	Status	Action
534	Project1	5/13/2026	Commercial	design	Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia	Issued	Activate View
530	Apartment Waskita Rajawali Tower	5/11/2026	Residential	design	Jl. Lejen M.T. Haryono, RT.4/RW.11, Bidara Cina, Kecamatan Jatinegara, Kota Jakarta Timur, Daerah Khusus Ibukota Jakarta 13330, Indonesia	Activation Rejected	View

If you have purchased the product according to the submitted data and wish to activate the pre-warranty, you can follow these steps:

1. Click the **Activate** button on the data listed in the Pre-Warranty Request table, or click the **Activate Pre-Warranty** button on the pre-warranty project detail page.



DKI JAKARTA | KOTA JAKARTA SELATAN | 12430  
 Sector: Industrial | Sub-sector: Electrical & Electronics  
 Project Stage: Construction | Project Size Area (in m2): 120000  
 Application: Walling | Product Interested In: COLORBOND® XAL  
 Construction Start Date: 2026-05-14 | Requester's Phone Number: +62 812 223 334 44

Back | Download Certificate | **Activate Pre-Warranty** | Support

2. Fill in the fields for product installation date, product installation photo, proof of purchase, rollformer company's name, and rollformer profile. You can add another rollformer by clicking **"Add Another Rollformer"**. Then, check the statement checkbox and click **Submit**.

### Activate Pre-Warranty

Activation for Request Id: 534

Installed Product Date \*  
May 12, 2026

Product Installation Photos \*  
Choose Files No file chosen  
Allowed types: IMAGE

Proof of Purchase \*  
Choose Files No file chosen  
Allowed types: IMAGE, PDF

Product Installation Roofing.jpeg  
Receipt Template.jpg

Reset Reset

Rollformer Company's Name \*  
PT Fumira  
PT Roda Prima Lancar

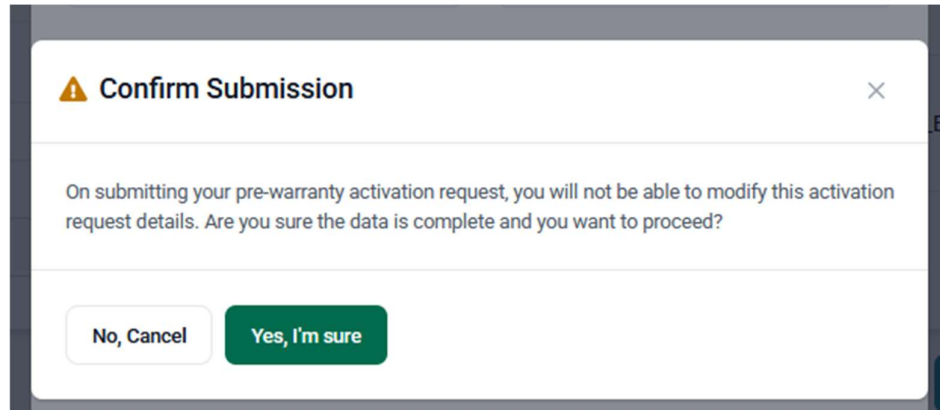
Rollformer Profile/Product Name  
Decking  
Slitting

+ Add Another Rollformer

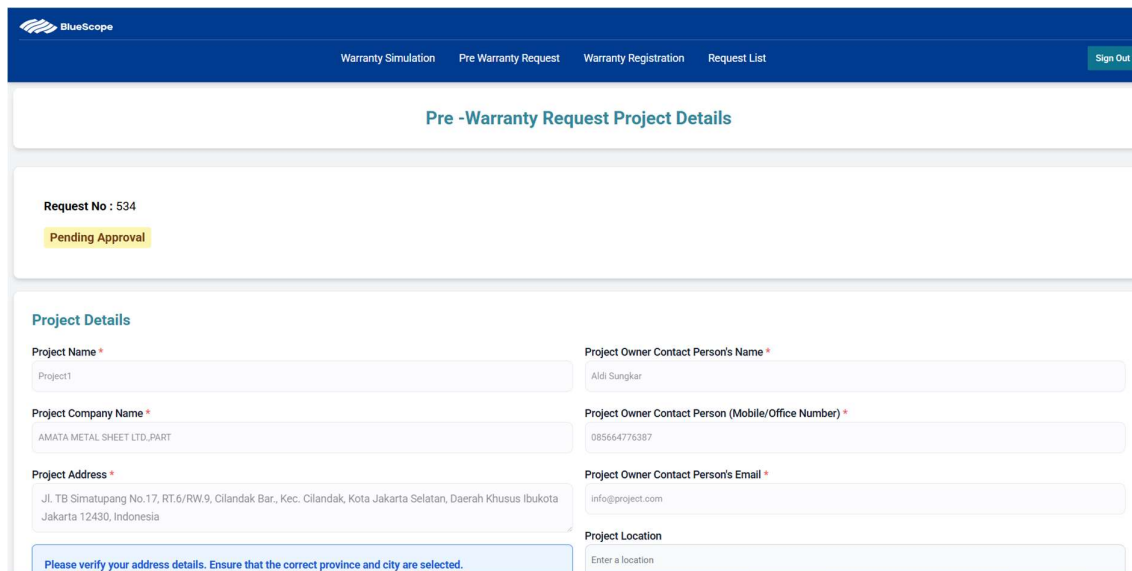
I acknowledge that the information I have provided is correct and that the installation of the product has been conducted according to BlueScope application guidelines, with PT Fumira, PT Roda Prima Lancar as candidate rollformer.

Submit

3. Click **Yes, I'm Sure** on the submission confirmation.



4. By confirming the submission, the pre-warranty status will change from Issued to **Pending Approval**.





At this stage, the Bluescope team will review the submitted request and decide whether to approve or reject it as a valid product warranty. The user or requestor will receive an email notification once the request has been approved or rejected. If the pre-warranty activation request is rejected, the data will remain in the Pre-Warranty Request tab with the status “**Activation Rejected**”, and the user will not receive a valid product warranty certificate.

If the pre-warranty activation request is approved, the data will move to the Registered Warranties tab with the status “**Activation Approved**”, and the user will be able to download a valid product warranty certificate by viewing the request in project detail page.

The screenshot displays the 'Pre -Warranty Request Project Details' page. At the top, there is a navigation bar with links for 'Warranty Simulation', 'Pre Warranty Request', 'Warranty Registration', and 'Request List', along with a 'Sign Out' button. The main content area shows the following details:

- Request No :** 530
- Activation Rejected** (indicated by a red box)
- Project Details** section with the following fields:
  - Project Name \***: Apartment Waskita Rajawali Tower
  - Project Company Name \***: PT Waskita Karya
  - Project Address \***: Jl. Lejen M.T. Haryono, RT.4/RW.11, Bidara Cina, Kecamatan Jatinegara, Kota Jakarta Timur, Daerah Khusus Ibukota Jakarta 13330, Indonesia
  - Project Owner Contact Person's Name \***: Aldrian
  - Project Owner Contact Person (Mobile/Office Number) \***: 081222333444
  - Project Owner Contact Person's Email \***: info@waskitakarya.com
  - Project Location**: Enter a location


A note at the bottom of the project details section states: "Please verify your address details. Ensure that the correct province and city are selected."

### Warranty Project Detail

**Request No :** 534

Activation Approved

#### Project Details

<p><b>Project Name *</b> Project1</p> <p><b>Project Company Name *</b> AMATA METAL SHEET LTD.,PART</p> <p><b>Project Address *</b> Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia</p> <p style="background-color: #e8f5e9; padding: 2px; font-size: small;">Please verify your address details. Ensure that the correct province and city are selected.</p> <p><b>Province *</b> DKI JAKARTA</p> <p><b>City *</b> KOTA JAKARTA SELATAN</p> <p><b>Zipcode</b> 12430</p> <p><b>Sector</b> Industrial</p> <p><b>Sub-sector</b> Electrical &amp; Electronics</p> <p><b>Project Stage *</b> Design</p> <p><b>Project Size Area (in m2) *</b> 120000</p> <p><b>Application</b> Roofing</p> <p><b>Product Installed</b> COLORBOND® XAL</p> <p><b>Construction Start Date</b> 2026-05-14</p> <p><b>Requester's Phone Number *</b> +62 812 223 334 44</p>	<p><b>Project Owner Contact Person's Name *</b> Aldi Sungkar</p> <p><b>Project Owner Contact Person (Mobile/Office Number) *</b> 085564776387</p> <p><b>Project Owner Contact Person's Email *</b> info@project.com</p> <p><b>Project Location</b> Enter a location</p> <div style="border: 1px solid #ccc; padding: 5px;">  </div> <p><b>Project Images</b></p> <p>20260513142911021_534_3_The_Rhadana_Hotel.jpg</p>
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<p><b>Installed Product Date *</b> May 12, 2026</p> <p><b>Product Installation Photos *</b></p> <p>20260513145435390_534_2_Product_Installation_Roofing.jpeg</p> <p><b>Rollformer Company's Name *</b></p> <p>PT Roda Prima Lancar</p> <p>PT Fumira</p>	<p><b>Proof of Purchase *</b></p> <p>20260513145435479_534_1_Receipt_Template.jpg</p> <p><b>Rollformer Profile/Product Name</b></p> <p>Slitting</p> <p>Decking</p>
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COLORBOND® XAL



Warranty No: (Garansi) ID-W-2026-0534

**WARRANTY  
GARANSI**

PT NS BlueScope Indonesia (manufacturer of COLORBOND® XAL) or "NSBI" warrants to AMATA METAL SHEET LTD.,PART (project/building owner) that the COLORBOND® XAL if correctly installed and maintained since 12-05-2026 on the Project1 project at Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia DKI JAKARTA, KOTA JAKARTA SELATAN, 12430 .

*PT. NS BlueScope Indonesia (produsen dari COLORBOND® XAL) atau "NSBI" memberikan garansi kepada AMATA METAL SHEET LTD.,PART (pemilik proyek/bangunan) bahwa produk COLORBOND® XAL jika dipasang dan dirawat sesuai dengan ketentuannya sejak 12-05-2026 pada proyek Project1 di Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia DKI JAKARTA, KOTA JAKARTA SELATAN, 12430 .*

**Walling (Dinding):**

- Shall not perforate by corrosion for: **30 Years\***
- *Tidak akan berlubang karena korosi hingga 30 Tahun\**
- Shall not peel/flake for: **10 Years\***
- *Tidak akan mengelupas hingga 10 Tahun\**
- Shall not color fade excessively for: **15 Years\***
- *Warna tidak akan pudar hingga 15 Tahun\**

\* Terms and conditions apply. Please consult PT NS BlueScope Indonesia representative.  
\* Syarat dan ketentuan berlaku. Silahkan hubungi perwakilan PT NS BlueScope Indonesia.

If the COLORBOND® XAL roofing/cladding (installed and maintained in accordance with the specific guidelines, terms, and conditions attached) fails to perform as warranted due to a defect in the material, the roofing/cladding will be repaired or resupplied, or compensation provided with due regard to the pro-rata of actual performance versus warranted performance. No liability shall be accepted for any consequential loss or damages attributable to the failure.

**PT NS BLUESCOPE INDONESIA**

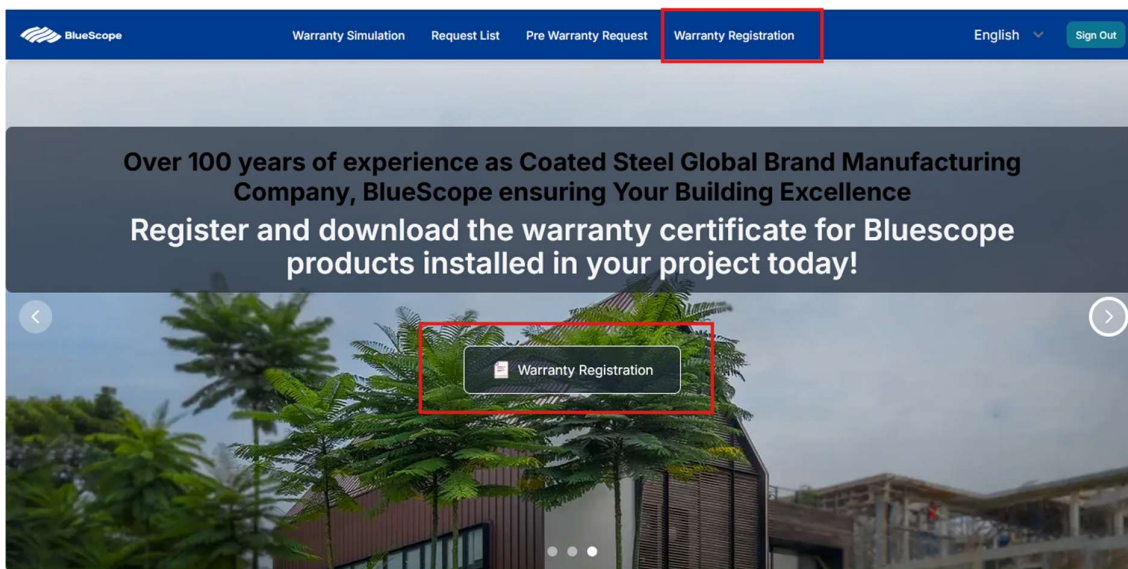
South Quarter Tower A, 10th floor Unit E, F, G, H, Jl. RA. Kartini Kav. 8, Cilandak Barat, Jakarta 12430.  
Tel: +62 21 50982030, Fax: +62 21 50982040, Website: [www.nsbluescope.com](http://www.nsbluescope.com)  
BlueScope, COLORBOND®, ZINCALUME®, TRUCORE®, BLUESCOPE ZACS™, are registered trademarks of BlueScope Steel Limited.  
Copyright © 2020 by PT NS BlueScope Indonesia. All rights reserved.

## D. Warranty Registration

Warranty Registration is a feature used to submit a warranty request that serves as a guarantee for a product warranty after purchasing a Bluescope product (**post-sales activity**). Unlike pre-warranty, a registered warranty will generate an official certificate that can be used as a valid document for submitting warranty claims or complaints.

To register a warranty request, make sure you have an account and are signed in to the system. Then, you can follow the steps below:

1. Click the **Warranty Registration** button available on the landing page, on the navigation bar, or go to **Request List > Warranty Requests** and click the **New Warranty Registration** button.



BlueScope

Warranty Simulation Pre Warranty Request Warranty Registration Request List [Sign Out](#)

**Welcome back! Testing Test2**  
We're Happy to Welcome You Back! Let's explore our latest updates and services. If you have any questions or need assistance, we're here to help you

Pre Warranty Requests **Warranty Requests** Registered Warranties Claimed Warranties

Search Warranty

Request Number	Project Name	Request Date	Building Category	Project Stage	Project Location	Status	Action
523	Tamansari Panomarik Apartment Project	5/11/2026	Residential	design	Cisaranten Kulon, Kec. Arcamanik, Kota Bandung, Jawa Barat 40293, Indonesia	In Progress	<input type="button" value="View"/>
515	Pondok Indah Factory	4/27/2026	Commercial	design	Jl. Metro Pondok Indah No.16, RT.1/RW.16, Pd. Pinang, Kec. Kebayoran Lama, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12310, Indonesia	Activation Rejected	<input type="button" value="View"/>

2. Click **Next** on step 1 (Before you apply).

BlueScope

Warranty Simulation Pre Warranty Request **Warranty Registration** Request List [Sign Out](#)

**Warranty Registration**


1 Before You Apply 2 Available Warranties 3 Select Building Type 4 Project Details 5 Warranty Simulation

Before You Apply  
Some information about the application process.

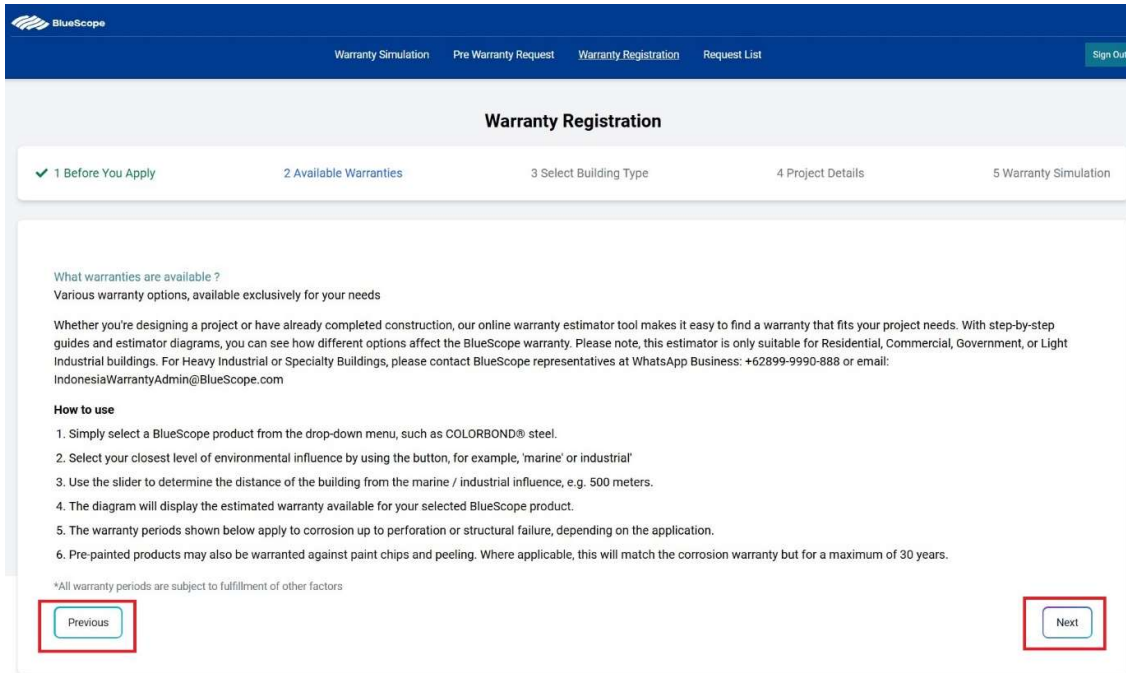
**PRODUCTS**  
 COLORBOND® ZINCALUME®  
 TRUECORE® BlueScope Zacs®  
 KIRANA® HRP Antibacterial®

**GENERAL INFORMATION**  
 About Us  
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**PROJECT INSPIRATION**



3. In step 2 (Available Warranty), you can read information about the available warranties and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1.



The screenshot shows the BlueScope Warranty Registration interface. At the top, there is a navigation bar with the BlueScope logo and links for Warranty Simulation, Pre Warranty Request, Warranty Registration, Request List, and Sign Out. Below the navigation bar, the page title is "Warranty Registration". A progress bar indicates five steps: 1. Before You Apply (checked), 2. Available Warranties (current step), 3. Select Building Type, 4. Project Details, and 5. Warranty Simulation. The main content area contains the following text:

**What warranties are available ?**  
Various warranty options, available exclusively for your needs

Whether you're designing a project or have already completed construction, our online warranty estimator tool makes it easy to find a warranty that fits your project needs. With step-by-step guides and estimator diagrams, you can see how different options affect the BlueScope warranty. Please note, this estimator is only suitable for Residential, Commercial, Government, or Light Industrial buildings. For Heavy Industrial or Specialty Buildings, please contact BlueScope representatives at WhatsApp Business: +62899-9990-888 or email: IndonesiaWarrantyAdmin@BlueScope.com

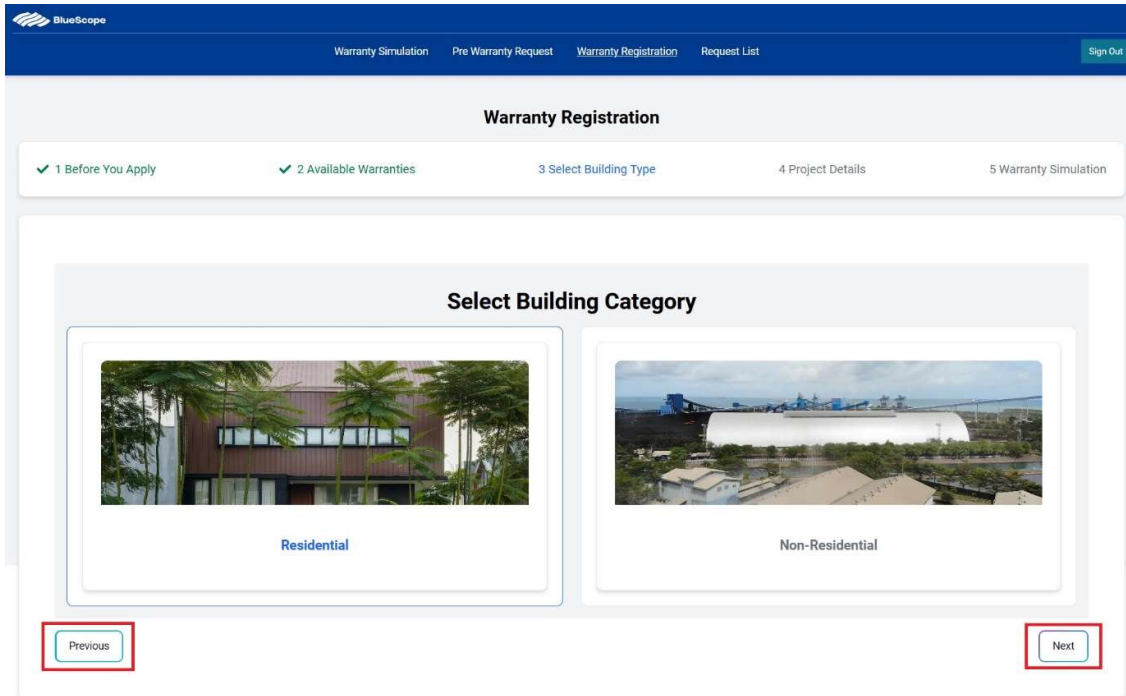
**How to use**

1. Simply select a BlueScope product from the drop-down menu, such as COLORBOND® steel.
2. Select your closest level of environmental influence by using the button, for example, 'marine' or industrial'
3. Use the slider to determine the distance of the building from the marine / industrial influence, e.g. 500 meters.
4. The diagram will display the estimated warranty available for your selected BlueScope product.
5. The warranty periods shown below apply to corrosion up to perforation or structural failure, depending on the application.
6. Pre-painted products may also be warranted against paint chips and peeling. Where applicable, this will match the corrosion warranty but for a maximum of 30 years.

\*All warranty periods are subject to fulfillment of other factors

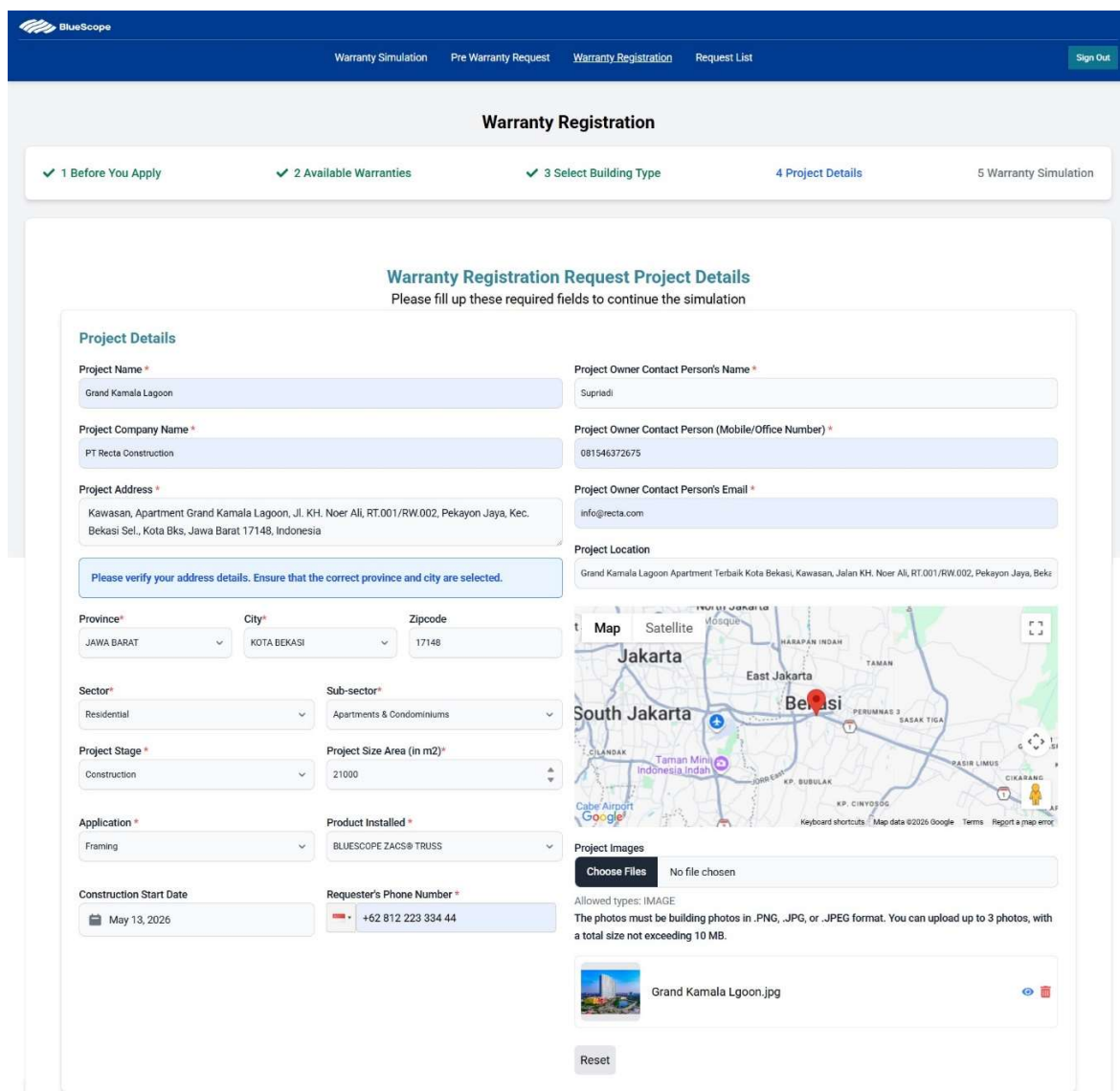
At the bottom of the page, there are two buttons: "Previous" and "Next". Both buttons are highlighted with a red rectangular border.

4. In step 3 (Select Building Type), you can choose the building animation category according to your needs by clicking one of the options: **Residential** or **Non-Residential**. **Residential** can be selected when you want to simulate a residential building such as a house, hotel, or apartment. **Non-Residential** can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2.



5. On Step 4 (Project Details), you will be asked to fill in the required project information. You can also view the guidelines for each application according to the selected building category by clicking **"Click for Guidelines"** on the desired application (**Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels**).

Once all fields are completed, check the declaration checkbox and click **Next** to proceed to Step 5, or click **Back** to return to Step 3.



The screenshot shows the 'Warranty Registration Request Project Details' form. At the top, there is a navigation bar with 'Warranty Simulation', 'Pre Warranty Request', 'Warranty Registration', and 'Request List'. A 'Sign Out' button is in the top right. Below the navigation bar, a progress indicator shows five steps: '1 Before You Apply', '2 Available Warranties', '3 Select Building Type', '4 Project Details' (current step), and '5 Warranty Simulation'.


The main heading is 'Warranty Registration Request Project Details' with the instruction 'Please fill up these required fields to continue the simulation'. The form is divided into several sections:


- Project Details:** Includes fields for Project Name (Grand Kamala Lagoon), Project Company Name (PT Recta Construction), Project Address (Kawasan, Apartment Grand Kamala Lagoon, Jl. KH. Noer Ali, RT.001/RW.002, Pekayon Jaya, Kec. Bekasi Sel., Kota Bks, Jawa Barat 17148, Indonesia), Project Owner Contact Person's Name (Supriadi), Project Owner Contact Person (Mobile/Office Number) (081546372675), Project Owner Contact Person's Email (info@recta.com), and Project Location (Grand Kamala Lagoon Apartment Terbaik Kota Bekasi, Kawasan, Jalan KH. Noer Ali, RT.001/RW.002, Pekayon Jaya, Beks).
- Address Verification:** A note says 'Please verify your address details. Ensure that the correct province and city are selected.' Below this are dropdowns for Province (JAWA BARAT), City (KOTA BEKASI), and Zipcode (17148).
- Sector and Sub-sector:** Residential and Apartments & Condominiums.
- Project Stage:** Construction.
- Project Size Area (in m2):** 21000.
- Application:** Framing.
- Product Installed:** BLUESCOPE ZACS® TRUSS.
- Construction Start Date:** May 13, 2026.
- Requester's Phone Number:** +62 812 223 334 44.
- Project Images:** A 'Choose Files' button is present, with a note that no file has been chosen. Below this, a list of allowed image types (.PNG, .JPG, or .JPEG) and a limit of 3 photos (total size not exceeding 10 MB) is shown. One image, 'Grand Kamala Lagoon.jpg', is displayed with a thumbnail and a 'Reset' button.

**Installed Product Date \***

**Product Installation Photos \***  
 No file chosen  
 Allowed types: IMAGE

**Proof of Purchase \***  
 No file chosen  
 Allowed types: IMAGE, PDF

 Product Installation Roofing.jpeg

 Receipt Template.jpg

**Rollformer Company's Name \***





**Rollformer Profile/Product Name**

**Before you begin your application**

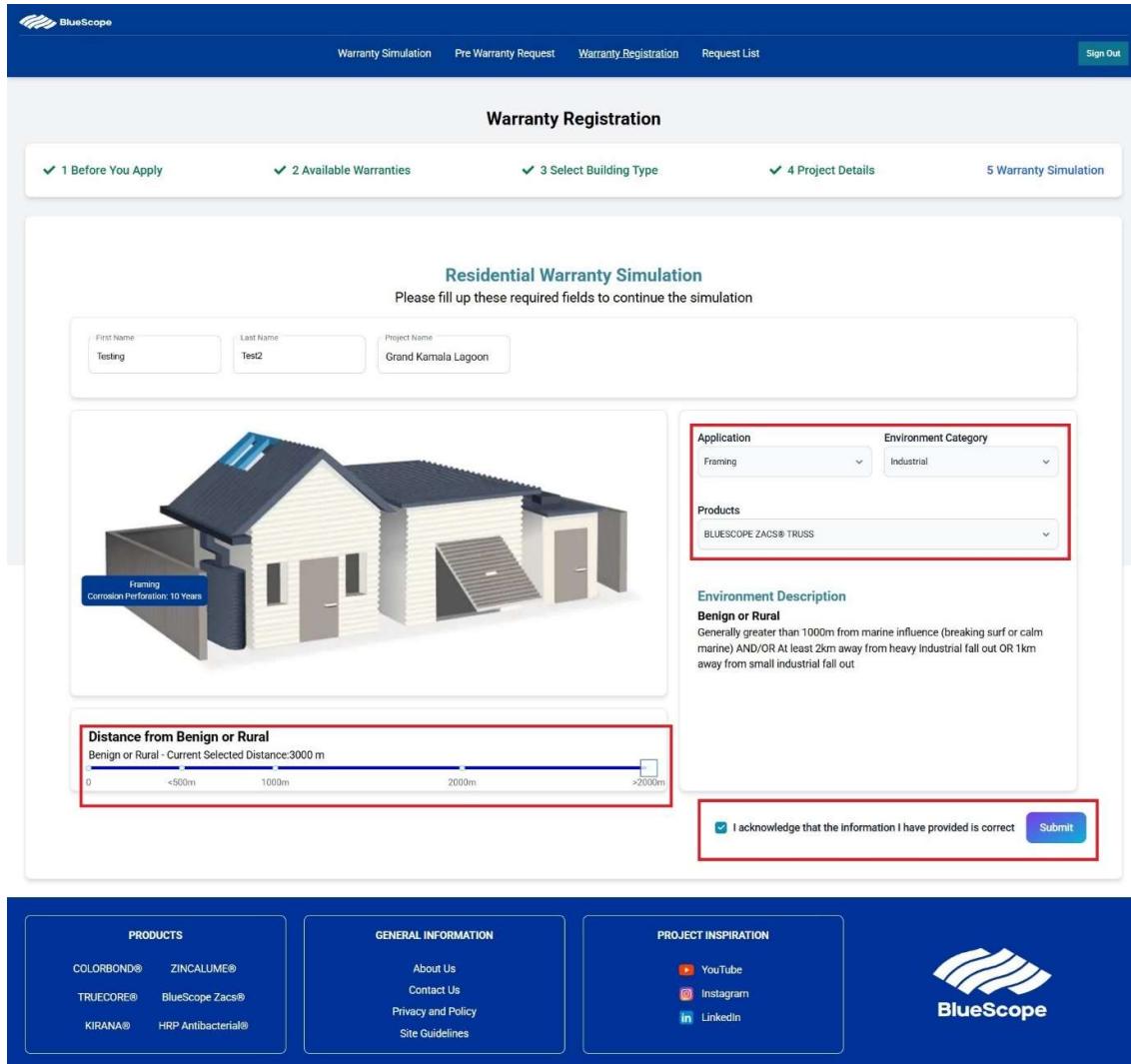
There are a few things you will need to know before you begin the BlueScope warranty or pre-approved warranty application process. Click on the diagram below to see a guidelines for your BlueScope products. You can print the guidelines for later reference.



I acknowledge that the information I have provided is correct and that the installation of the product has been conducted according to BlueScope application guidelines, with PT Roda Prima Lancar, PT Papajaya Agung as rollformer.

<p><b>PRODUCTS</b></p> <p>COLORBOND® ZINCALUME®</p> <p>TRUECORE® BlueScope Zacs®</p> <p>KIRANA® HRP Antibacterial®</p>	<p><b>GENERAL INFORMATION</b></p> <p>About Us</p> <p>Contact Us</p> <p>Privacy and Policy</p> <p>Site Guidelines</p>	<p><b>PROJECT INSPIRATION</b></p> <p> YouTube</p> <p> Instagram</p> <p> LinkedIn</p>	
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6. In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters
7. Check the **checkbox** to confirm that the information entered is correct, then click **Submit**.



The screenshot displays the 'Warranty Registration' process, specifically the 'Residential Warranty Simulation' step. The interface includes a progress bar at the top with five steps: '1 Before You Apply', '2 Available Warranties', '3 Select Building Type', '4 Project Details', and '5 Warranty Simulation'. The current step is '5 Warranty Simulation'.

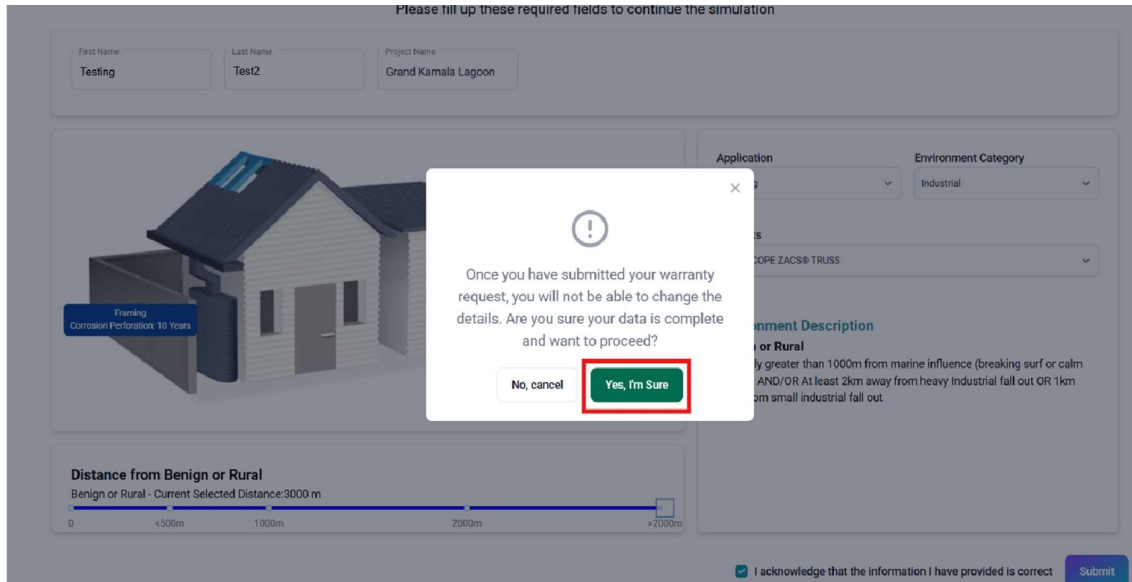
The simulation form contains the following elements:

- Input Fields:** First Name (Testing), Last Name (Test2), and Project Name (Grand Karmala Lagoon).
- Building Image:** A 3D rendering of a house with a blue roof and white walls. A tooltip indicates 'Framing Corrosion Performance: 10 Years'.
- Form Fields:**
  - Application:** Framing (dropdown menu)
  - Environment Category:** Industrial (dropdown menu)
  - Products:** BLUESCOPE ZACS® TRUSS (dropdown menu)
- Environment Description:**

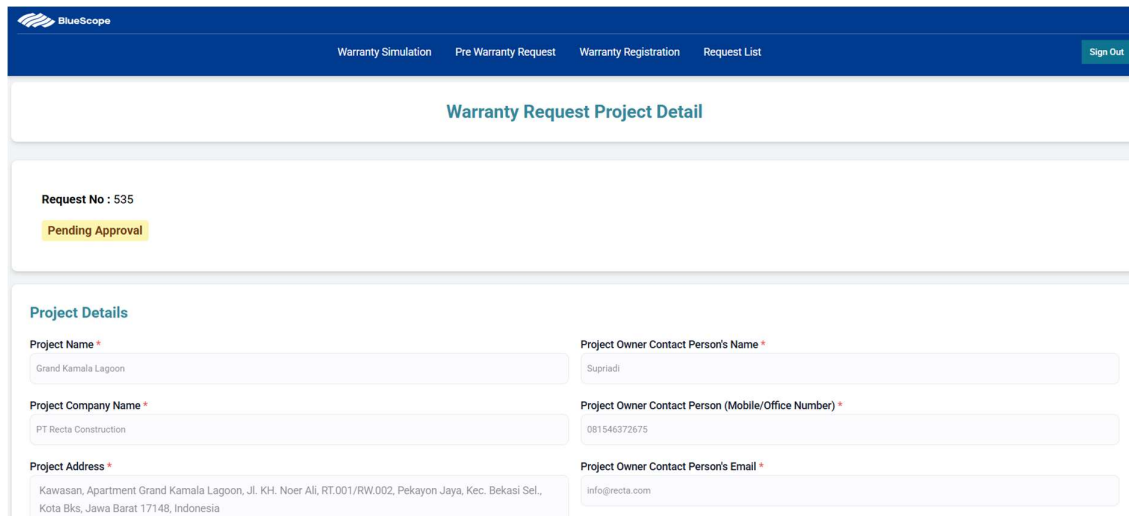
**Benign or Rural**  
Generally greater than 1000m from marine influence (breaking surf or calm marine) AND/OR At least 2km away from heavy Industrial fall out OR 1km away from small industrial fall out
- Distance Slider:** A slider for 'Distance from Benign or Rural' with a current selected distance of 3000 m. The scale ranges from 0 to >2000m, with markers at -500m, 1000m, and 2000m.
- Confirmation:** A checkbox labeled 'I acknowledge that the information I have provided is correct' and a 'Submit' button.

The footer of the page contains three sections: 'PRODUCTS' (COLORBOND®, ZINCALUME®, TRUECORE®, BlueScope Zacs®, KIRANA®, HRP Antibacterial®), 'GENERAL INFORMATION' (About Us, Contact Us, Privacy and Policy, Site Guidelines), and 'PROJECT INSPIRATION' (YouTube, Instagram, LinkedIn). The BlueScope logo is also present in the footer.

- Click **Yes, I'm sure** to proceed with the warranty request, and the data that has been entered cannot be changed.



- At this stage, the warranty request status will change to **Pending Approval**, and the Bluescope team will review the submitted request. You can view the project details of the submitted warranty request by clicking the **View** button on the request listed in the **Request List > Warranty Request** page.





At this stage, the Bluescope team will review the submitted request and decide whether to approve or reject it as a valid product warranty. The user who submitted the request will receive an update via email once the request has been either approved or rejected. If the warranty request is rejected, the data will remain in the **Warranty Request** tab with the status **“Activation Rejected”**, and the user will not receive a valid warranty certificate.

If the Bluescope team approves the warranty request, the data will move to the **Registered Warranties** tab with the status **“Activation Approved”**, and the user will be able to download a valid product warranty certificate by viewing the request in project detail page

BlueScope

Warranty Simulation Pre Warranty Request Warranty Registration Request List Sign Out

### Warranty Request Project Detail

Request No : 515

Activation Rejected

#### Project Details


<b>Project Name *</b> Pondok Indah Factory	<b>Project Owner Contact Person's Name *</b> Haikal
<b>Project Company Name *</b> PT Pondok Cipta Sejahtera	<b>Project Owner Contact Person (Mobile/Office Number) *</b> 0833544637722
<b>Project Address *</b> Jl. Metro Pondok Indah No.16, RT.1/RW.16, Pd. Pinang, Kec. Kebayoran Lama, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12310, Indonesia	<b>Project Owner Contact Person's Email *</b> info@pondokciptasejahtera.com
<b>Please verify your address details. Ensure that the correct province and city are selected.</b>	<b>Project Location</b> Enter a location

### Warranty Project Detail

**Request No :** 535

Activation Approved

#### Project Details

<p><b>Project Name *</b> Grand Kamala Lagoon</p> <p><b>Project Company Name *</b> PT Recta Construction</p> <p><b>Project Address *</b> Kawasan, Apartment Grand Kamala Lagoon, Jl. KH. Noer Ali, RT.001/RW.002, Pekayon Jaya, Kec. Bekasi Sel., Kota Bks, Jawa Barat 17148, Indonesia</p> <p style="background-color: #e0f0ff; padding: 2px;">Please verify your address details. Ensure that the correct province and city are selected.</p> <p><b>Province*</b> JAWA BARAT</p> <p><b>City*</b> KOTA BEKASI</p> <p><b>Zipcode</b> 17148</p> <p><b>Sector</b> Residential</p> <p><b>Sub-sector</b> Apartments &amp; Condominiums</p> <p><b>Project Stage *</b> Design</p> <p><b>Project Size Area (in m2)*</b> 21000</p> <p><b>Application</b> Framing</p> <p><b>Product Installed</b> BLUESCOPE ZACS® TRUSS</p> <p><b>Construction Start Date</b> 2026-05-13</p> <p><b>Requester's Phone Number *</b> +62 812 223 334 44</p>	<p><b>Project Owner Contact Person's Name *</b> Supriadi</p> <p><b>Project Owner Contact Person (Mobile/Office Number) *</b> 081546372675</p> <p><b>Project Owner Contact Person's Email *</b> info@recta.com</p> <p><b>Project Location</b> Enter a location</p> <div style="border: 1px solid #ccc; padding: 5px;">  </div> <p><b>Project Images</b></p> <p>20260513152641307_535_3_Grand_Kamala_Lagoon.jpg</p>
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<p><b>Installed Product Date *</b> May 11, 2026</p> <p><b>Product Installation Photos *</b></p> <p>20260513152641377_535_2_Product_Installation_Roofing.jpeg</p> <p><b>Rollformer Company's Name *</b></p> <p>PT Roda Prima Lancar</p> <p>PT Papajaya Agung</p>	<p><b>Proof of Purchase *</b></p> <p>20260513152641434_535_1_Receipt_Template.jpg</p> <p><b>Rollformer Profile/Product Name</b></p> <p>Decking</p> <p>Slitting</p>
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**WARRANTY**

**GARANSI**

**PT NS BlueScope Indonesia** (manufacturer of **BLUESCOPE ZACS® TRUSS**) or "NSBI" warrants to **PT Recta Construction** (project/building owner) that the **BLUESCOPE ZACS® TRUSS** if correctly installed and maintained since **11-05-2026** on the **Grand Kamala Lagoon** project at **Kawasan, Apartment Grand Kamala Lagoon, Jl. KH. Noer Ali, RT.001/RW.002, Pekayon Jaya, Kec. Bekasi Sel., Kota Bks, Jawa Barat 17148, Indonesia JAWA BARAT, KOTA BEKASI, 17148** .

**PT. NS BlueScope Indonesia** (produsen dari **BLUESCOPE ZACS® TRUSS**) atau "NSBI" memberikan garansi kepada **PT Recta Construction** (pemilik proyek/bangunan) bahwa produk **BLUESCOPE ZACS® TRUSS** jika dipasang dan dirawat sesuai dengan ketentuannya sejak **11-05-2026** pada proyek **Grand Kamala Lagoon** di **Kawasan, Apartment Grand Kamala Lagoon, Jl. KH. Noer Ali, RT.001/RW.002, Pekayon Jaya, Kec. Bekasi Sel., Kota Bks, Jawa Barat 17148, Indonesia JAWA BARAT, KOTA BEKASI, 17148** .

**Framing (Rangka):**

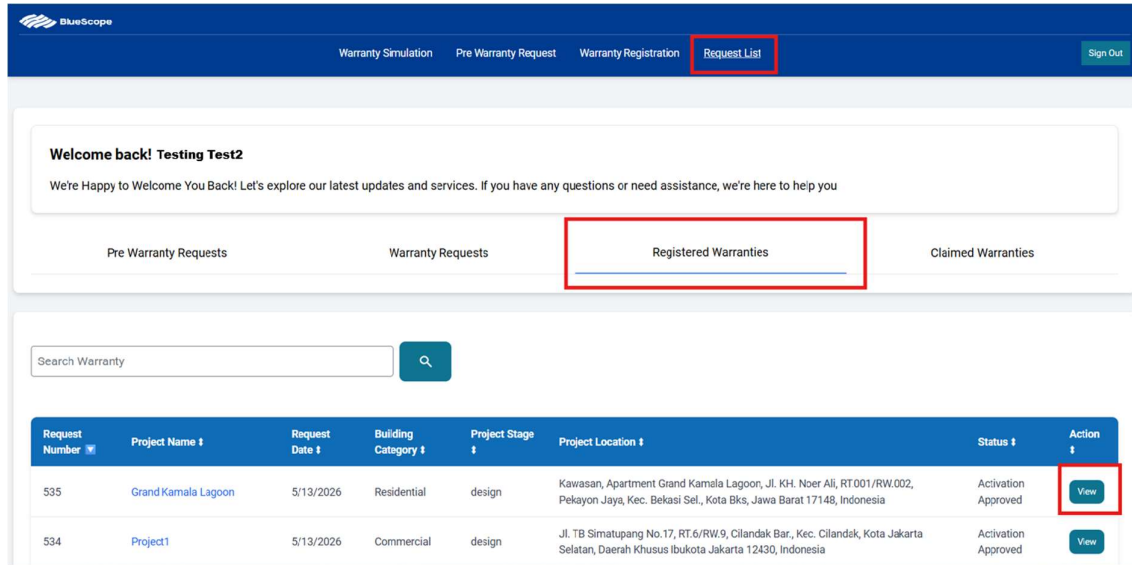
- Shall not perforate by corrosion for: **10 Years\***
- Tidak akan berlubang karena korosi hingga **10 Tahun\***

\* Terms and conditions apply. Please consult PT NS BlueScope Indonesia representative.  
\* Syarat dan ketentuan berlaku. Silahkan hubungi perwakilan PT NS BlueScope Indonesia.

## E. Warranty Claim

A warranty claim is a feature used to submit a product warranty claim for an approved pre-warranty activation or an approved warranty. To submit a warranty claim request, you can follow the steps below:

1. In the Request List menu, click the **Registered Warranties** tab. Then click **View** on the data you want to submit a warranty claim for.



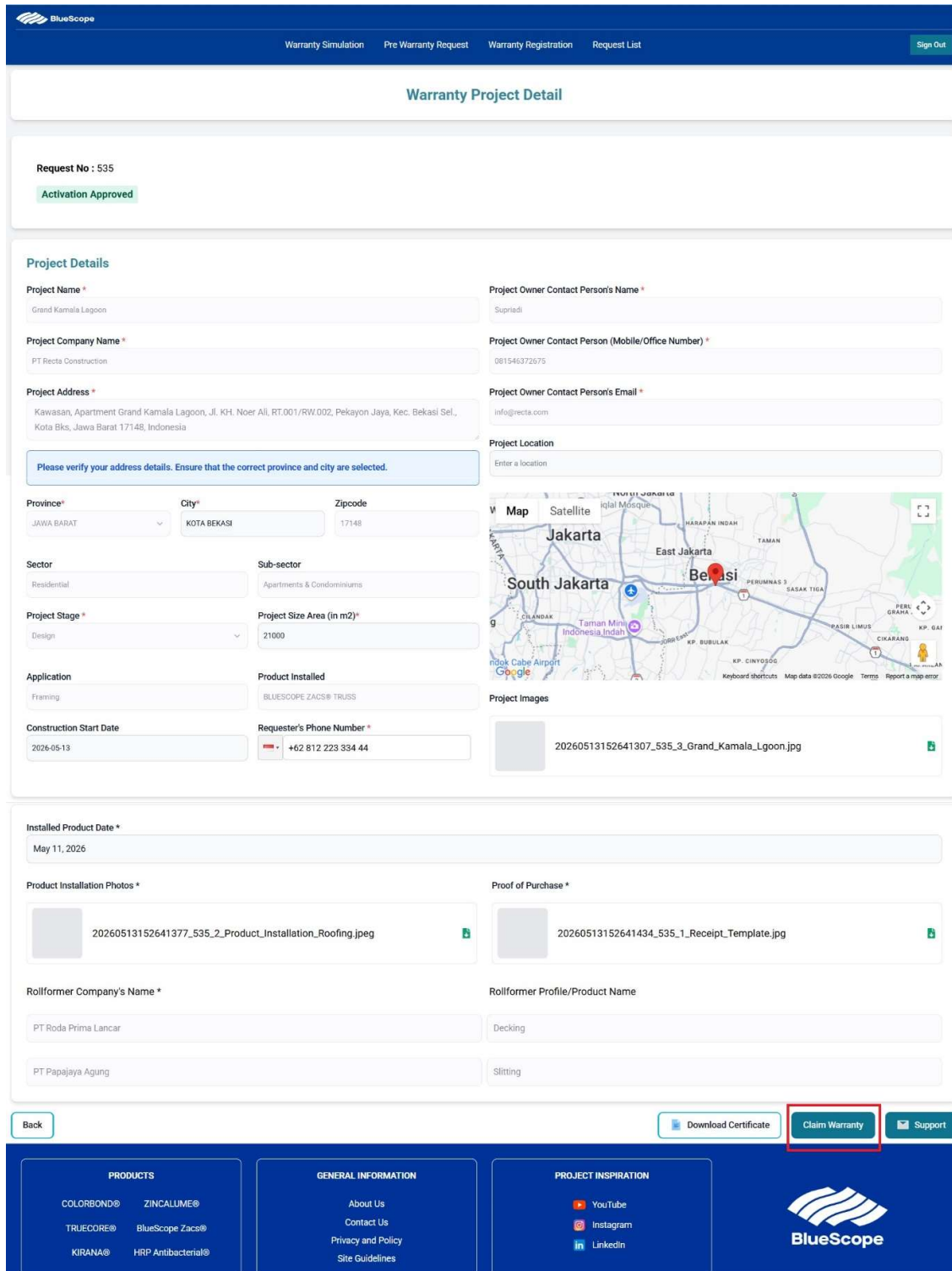
The screenshot shows the BlueScope web application interface. At the top, there is a navigation bar with the following items: Warranty Simulation, Pre Warranty Request, Warranty Registration, Request List (highlighted with a red box), and Sign Out. Below the navigation bar, there is a welcome message: "Welcome back! Testing Test2" and a sub-message: "We're Happy to Welcome You Back! Let's explore our latest updates and services. If you have any questions or need assistance, we're here to help you".

Below the welcome message, there are four tabs: Pre Warranty Requests, Warranty Requests, Registered Warranties (highlighted with a red box), and Claimed Warranties. Below the tabs, there is a search bar labeled "Search Warranty" with a magnifying glass icon.

Below the search bar, there is a table with the following columns: Request Number, Project Name, Request Date, Building Category, Project Stage, Project Location, Status, and Action. The table contains two rows of data:

Request Number	Project Name	Request Date	Building Category	Project Stage	Project Location	Status	Action
535	Grand Kamala Lagoon	5/13/2026	Residential	design	Kawasan, Apartment Grand Kamala Lagoon, Jl. KH. Noer Ali, RT 001/RW.002, Pekayon Jaya, Kec. Bekasi Sel., Kota Bks, Jawa Barat 17148, Indonesia	Activation Approved	View
534	Project1	5/13/2026	Commercial	design	Jl. TB Simatupang No.17, RT.6/RW.9, Cilandak Bar., Kec. Cilandak, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12430, Indonesia	Activation Approved	View

2. Scroll down on the warranty project detail page and click the **Claim Warranty** button.



**BlueScope**

Warranty Simulation   Pre Warranty Request   Warranty Registration   Request List   [Sign Out](#)

### Warranty Project Detail

Request No : 535

**Activation Approved**

#### Project Details

<b>Project Name *</b> Grand Kamala Lagoon	<b>Project Owner Contact Person's Name *</b> Supriadi
<b>Project Company Name *</b> PT Recta Construction	<b>Project Owner Contact Person (Mobile/Office Number) *</b> 081546372675
<b>Project Address *</b> Kawasan, Apartment Grand Kamala Lagoon, Jl. KH. Noer Ail, RT.001/RW.002, Pekayon Jaya, Kec. Bekasi Sel., Kota Bks, Jawa Barat 17148, Indonesia	<b>Project Owner Contact Person's Email *</b> info@recta.com
<b>Project Location</b> Enter a location	
<p>Please verify your address details. Ensure that the correct province and city are selected.</p> <p>Province* <input type="text" value="JAWA BARAT"/> City* <input type="text" value="KOTA BEKASI"/> Zipcode <input type="text" value="17148"/></p>	
<b>Sector</b> Residential	<b>Sub-sector</b> Apartments & Condominiums
<b>Project Stage *</b> Design	<b>Project Size Area (in m2)*</b> 21000
<b>Application</b> Framing	<b>Product Installed</b> BLUESCOPE ZACS® TRUSS
<b>Construction Start Date</b> 2026-05-13	<b>Requester's Phone Number *</b> +62 812 223 334 44
<b>Project Images</b> 20260513152641307_535_3_Grand_Kamala_Lagoon.jpg	

**Installed Product Date \***  
May 11, 2026

<b>Product Installation Photos *</b> 20260513152641377_535_2_Product_Installation_Roofing.jpeg	<b>Proof of Purchase *</b> 20260513152641434_535_1_Receipt_Template.jpg
<b>Rollformer Company's Name *</b> PT Roda Prima Lancar PT Papajaya Agung	<b>Rollformer Profile/Product Name</b> Decking Slitting

[Back](#)   [Download Certificate](#)   **Claim Warranty**   [Support](#)

**PRODUCTS**


COLORBOND®   ZINCALUME®  
TRUECORE®   BlueScope Zacs®  
KIRANA®   HRP Antibacterial®

**GENERAL INFORMATION**

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Contact Us  
Privacy and Policy  
Site Guidelines

**PROJECT INSPIRATION**

YouTube  
Instagram  
LinkedIn



3. Fill in the warranty claim details: claim category, reason for the claim, photos of the damaged product, and any other supporting documents. Once all fields are completed, check the declaration **checkbox**, and click **Submit**.

### Submit Warranty Claim

Claim Category \*

Corrosion Perforation

Claim Reason

We are submitting this warranty claim due to corrosion perforation observed on the product. The corrosion has progressed to the point of material perforation, which compromises both durability and safety.

Photo of Product Issue \*

Choose Files No file chosen

Allowed types: IMAGE

Understanding-the-Causes-of-Metal-Roof-Corrosion.jpg

Reset

Additional Supporting Document

Choose Files No file chosen

Allowed types: IMAGE, PDF, EXCEL, PPT

14052026-Asset-Integrity-Daily-Report-xls.xls

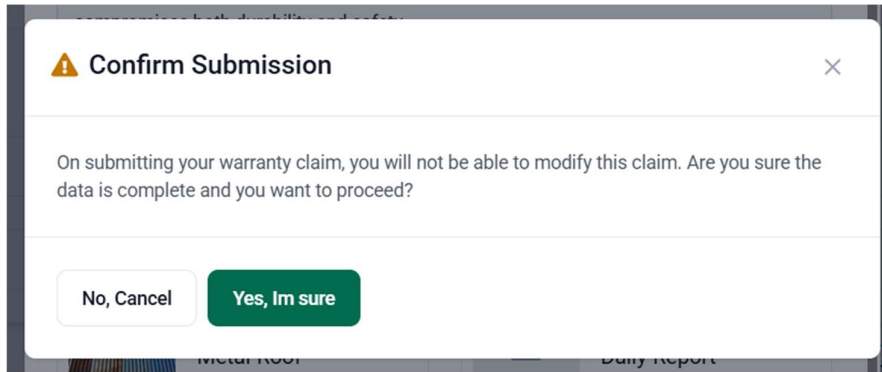
Reset

I acknowledge that the information I have provided is correct.

Submit

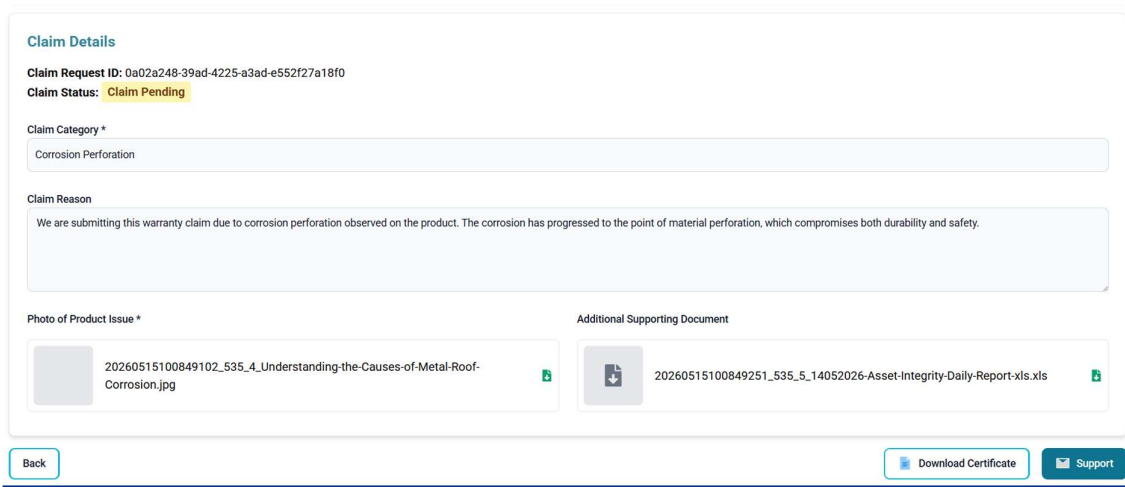
Site Guidelines

4. Click **Yes, I'm Sure** on the claim submission confirmation.



5. The status of the claim submission will change to **Claim Pending**. At this stage, the Bluescope team will review the submitted claim and decide whether to approve or reject it. The user/applicant will receive updates via email when the claim is under investigation, approved, or rejected. If the claim is **rejected**, the data will remain in the **Registered Warranties** tab with the status "**Claim Rejected**", and the user will be allowed to submit another claim.

If the Bluescope team **approves** the warranty claim, the data will move to the **Claimed Warranties** tab, and the user will no longer be able to submit another claim for the same warranty.



**Claim Details**

**Claim Request ID:** 0a02a248-39ad-4225-a3ad-e552f27a18f0  
**Claim Status:** Claim Under Investigation

**Claim Category \***  
 Corrosion Perforation

**Claim Reason**  
 We are submitting this warranty claim due to corrosion perforation observed on the product. The corrosion has progressed to the point of material perforation, which compromises both durability and safety.

**Photo of Product Issue \***      **Additional Supporting Document**

20260515100849102\_535\_4\_Understanding-the-Causes-of-Metal-Roof-Corrosion.jpg

20260515100849251\_535\_5\_14052026-Asset-Integrity-Daily-Report.xls

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**Claim Details**

**Claim Request ID:** 0a02a248-39ad-4225-a3ad-e552f27a18f0  
**Claim Status:** Claim Approved  
**Approval Date:** 2026-05-15

**Claim Category \***  
 Corrosion Perforation

**Claim Reason**  
 We are submitting this warranty claim due to corrosion perforation observed on the product. The corrosion has progressed to the point of material perforation, which compromises both durability and safety.

**Photo of Product Issue \***      **Additional Supporting Document**

20260515100849102\_535\_4\_Understanding-the-Causes-of-Metal-Roof-Corrosion.jpg

20260515100849251\_535\_5\_14052026-Asset-Integrity-Daily-Report.xls

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[Warranty Simulation](#)    [Pre Warranty Request](#)    [Warranty Registration](#)    **[Request List](#)**    [Sign Out](#)

**Welcome back! Testing Test2**  
 We're Happy to Welcome You Back! Let's explore our latest updates and services. If you have any questions or need assistance, we're here to help you

[Pre Warranty Requests](#)    [Warranty Requests](#)    [Registered Warranties](#)    **[Claimed Warranties](#)**

Search Warranty

Request Number	Project Name	Request Date	Building Category	Project Stage	Project Location	Status	Action
535	Grand Kamala Lagoon	5/13/2026	Residential	design	Kawasan, Apartment Grand Kamala Lagoon, Jl. KH. Noer Ali, RT.001/RW.002, Pekayon Jaya, Kec. Bekasi Sel., Kota Bks, Jawa Barat 17148, Indonesia	Activation Approved	<a href="#">Hide Claims</a> <a href="#">View</a>

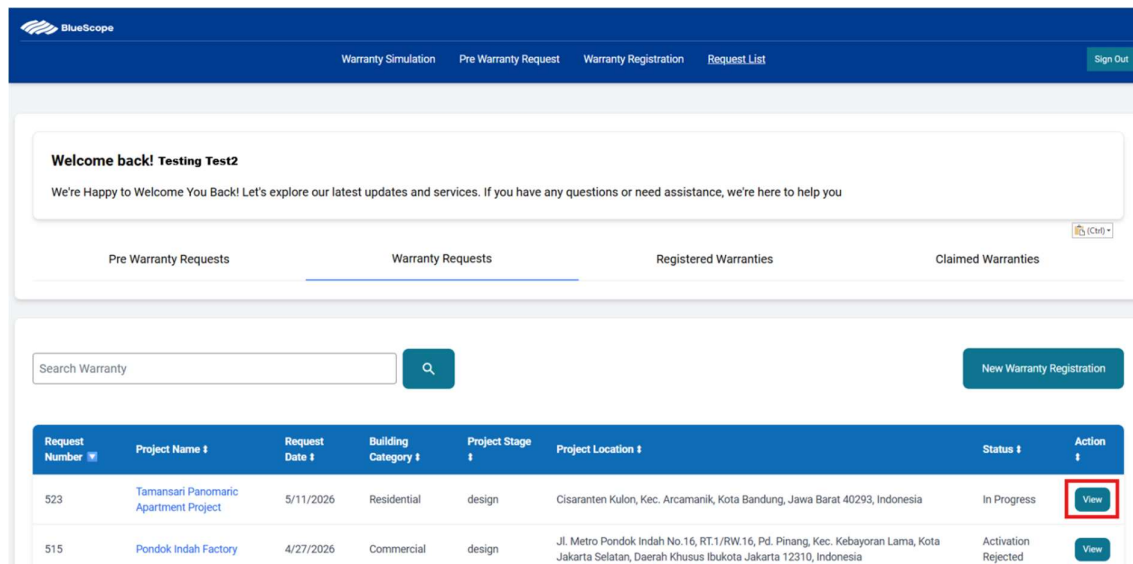
**Claims:**

Claim ID	Claim Category	Claim Reason	Updated At	Status
0a02a248-39ad-4225-a3ad-e552f27a18f0	Corrosion Perforation	We are submitting this warranty claim due to corrosion perforation observed on the product. The corrosion has progressed to the point of material perforation, which compromises both durability and safety.	5/15/2026	Claim Approved

Showing 1-1 records out of 1 
[Previous](#)    1 / 1    [Next](#)

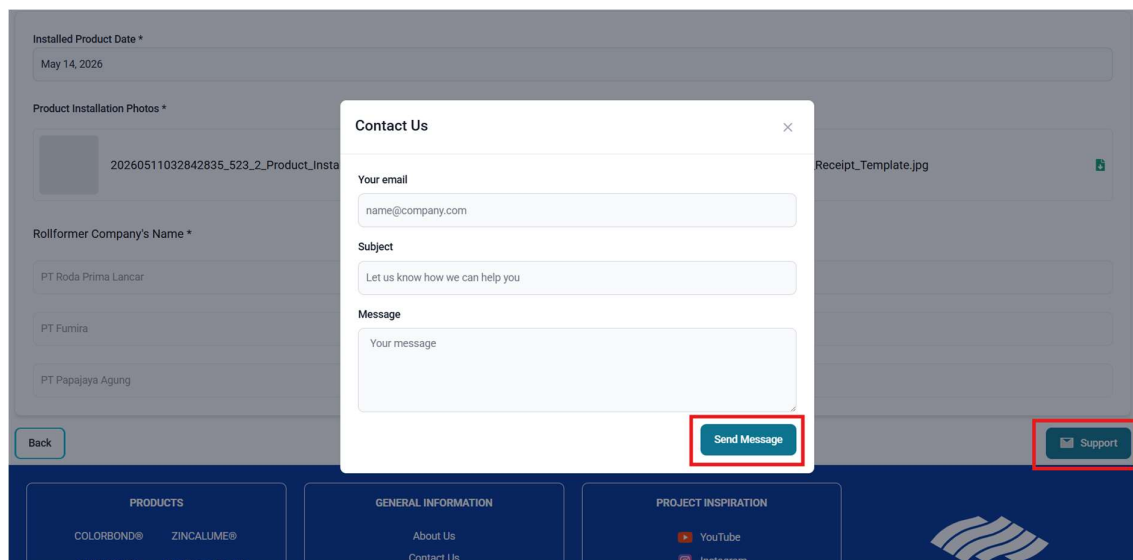
## F. Additional Support

If you have any questions or issues regarding your warranty or submission, you can send a message to the Bluescope team by clicking **View** on the relevant warranty or submission in the **Pre-Warranty Request, Warranty Request, Registered Warranties, or Claimed Warranties tab**. Then, scroll to the bottom of the page and click the **Support** button. You can fill in your email address (as the sender), subject, and message based on your needs. Then, click the **Send Message** button to submit your inquiry to the Bluescope team. Please allow 2–4 business days to receive a response regarding the issue you are experiencing.



The screenshot shows the Bluescope web application interface. At the top, there is a navigation bar with links for Warranty Simulation, Pre Warranty Request, Warranty Registration, Request List, and a Sign Out button. Below the navigation bar, a welcome message is displayed. The main content area features a tabbed interface with four tabs: Pre Warranty Requests, Warranty Requests (selected), Registered Warranties, and Claimed Warranties. A search bar and a 'New Warranty Registration' button are also visible. Below the tabs, a table displays warranty requests with columns for Request Number, Project Name, Request Date, Building Category, Project Stage, Project Location, Status, and Action. Two requests are listed, and the 'View' button for the first request is highlighted with a red box.

Request Number	Project Name	Request Date	Building Category	Project Stage	Project Location	Status	Action
523	Tamansari Panomeric Apartment Project	5/11/2026	Residential	design	Cisaranten Kulon, Kec. Arcamanik, Kota Bandung, Jawa Barat 40293, Indonesia	In Progress	<a href="#">View</a>
515	Pondok Indah Factory	4/27/2026	Commercial	design	Jl. Metro Pondok Indah No.16, RT.1/RW.16, Pd. Pinang, Kec. Kebayoran Lama, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12310, Indonesia	Activation Rejected	<a href="#">View</a>



The screenshot shows the Bluescope web application interface with a 'Contact Us' modal form open. The modal form has fields for 'Your email', 'Subject', and 'Message'. The 'Send Message' button is highlighted with a red box. In the background, the 'Support' button is also highlighted with a red box. The footer of the page contains links for PRODUCTS, GENERAL INFORMATION, and PROJECT INSPIRATION, along with social media icons for YouTube and Instagram.