



ID Warranty Management System

User Guide

Content

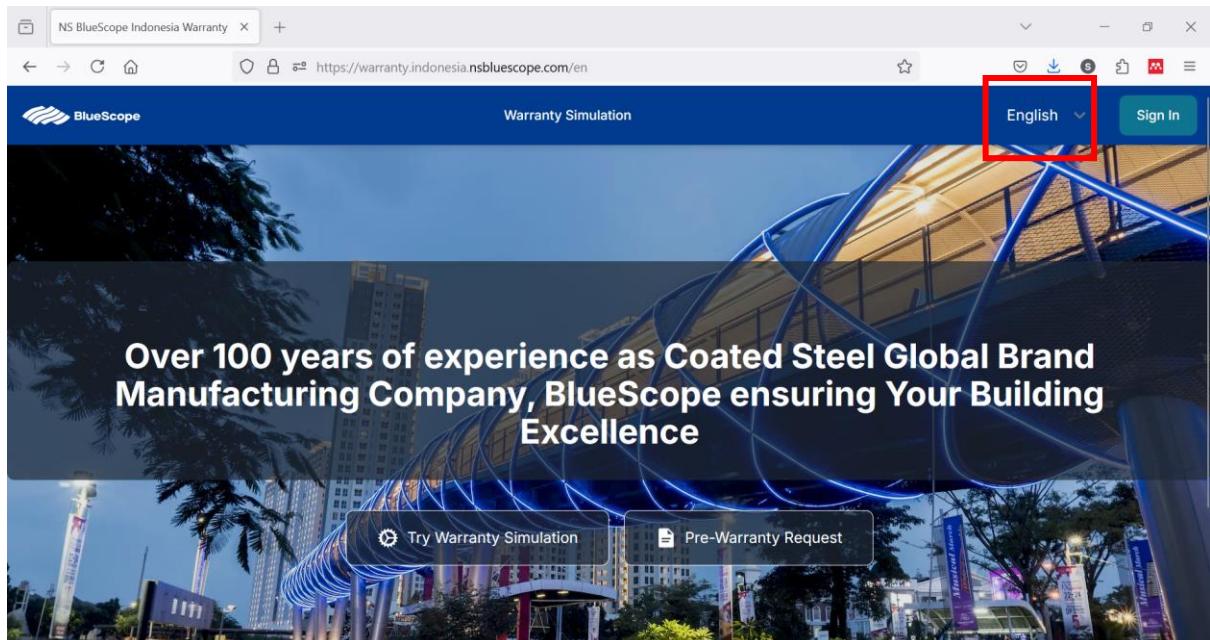
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Preparation

You can access the ID Warranty Management System application using any browser (Google Chrome, Firefox, Safari, Edge) via one of the following two URLs:

warranty.indonesia.nsbluescope.com or
garansi.indonesia.nsbluescope.com.

After accessing the link, you will be directed to the landing page of the ID Warranty Management System as shown in the following image:



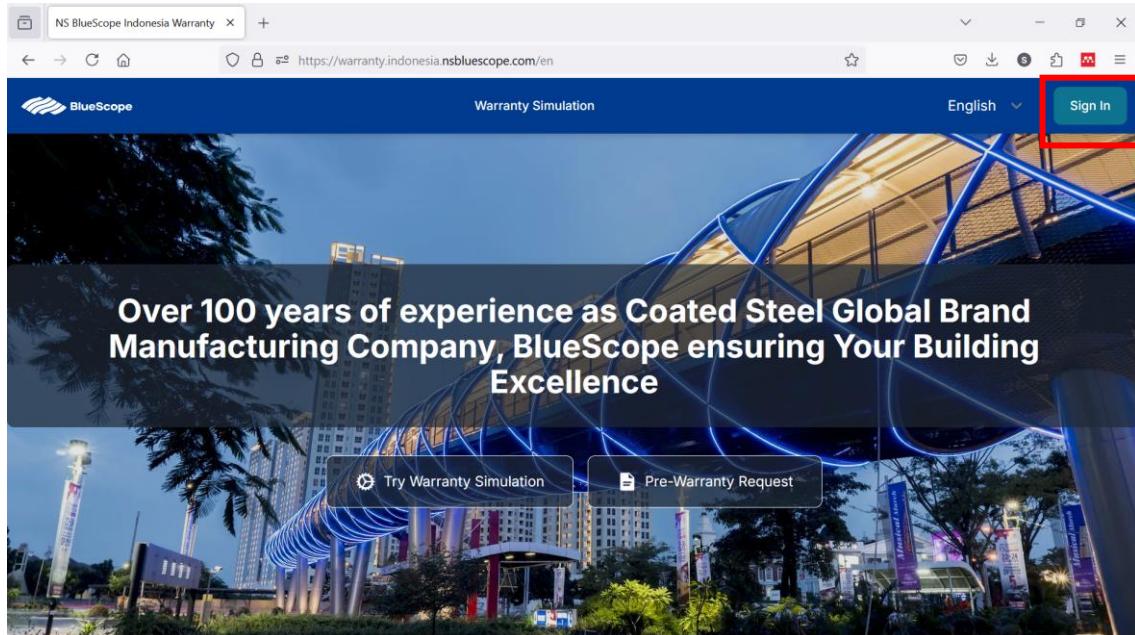
On the landing page, you can switch the language to English or Indonesian (Bahasa) based on your needs.

A. Authentication

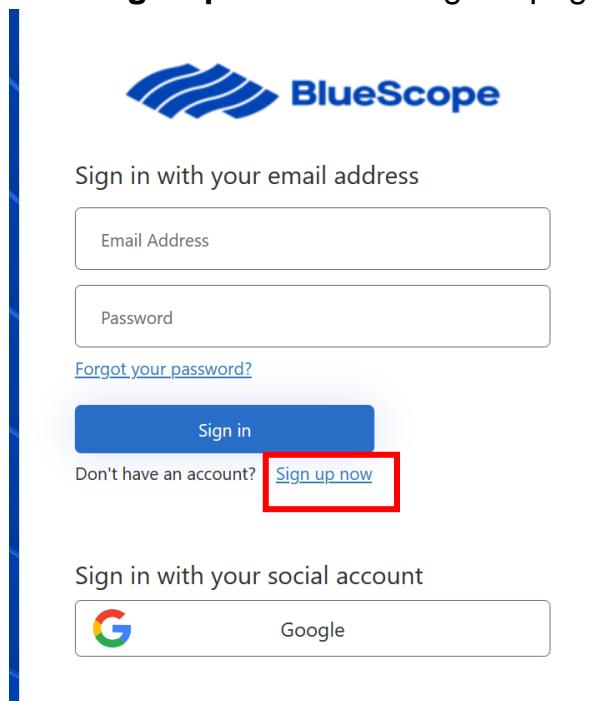
a) Sign Up

If you do not yet have an account on the ID Warranty Management System, you can create one by following these steps:

1. Click **Sign In** button in the landing page

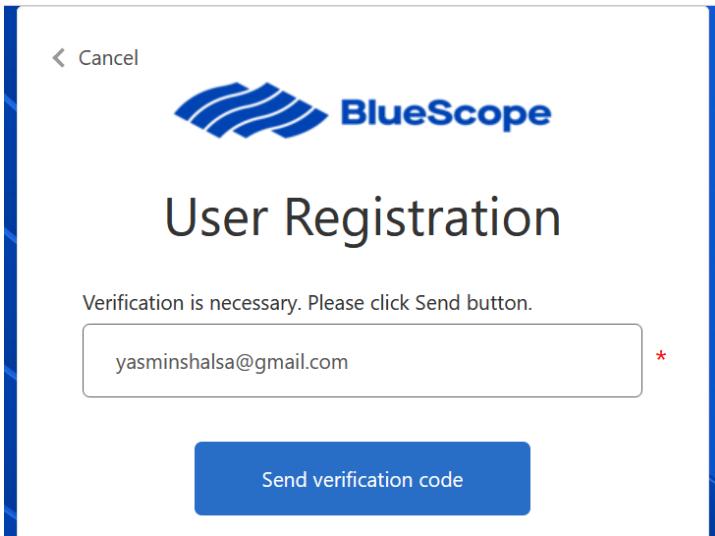


2. Click **Sign Up Now** in the Sign In page

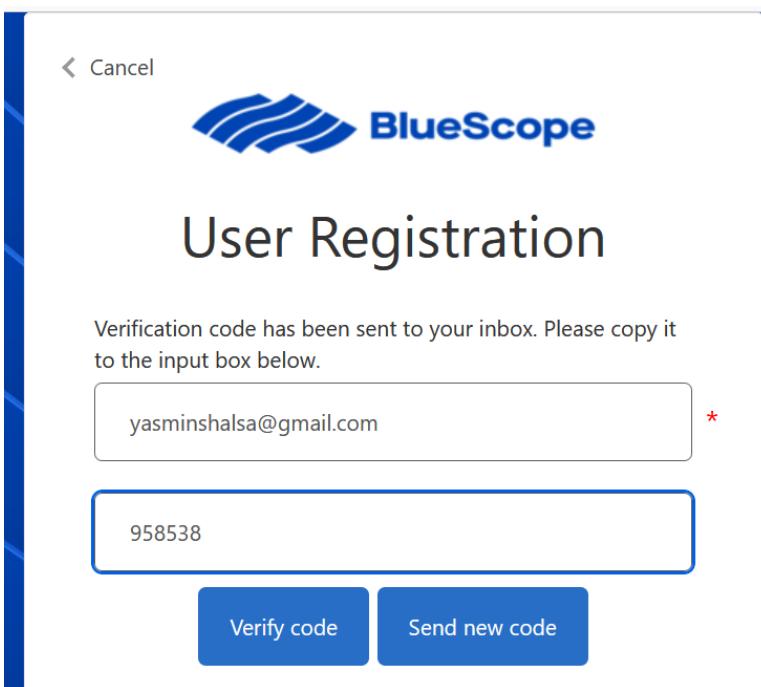




3. Enter an email that is not yet registered, then click the **Send Verification Code** button to receive the verification code.

A screenshot of a user registration page. At the top, there is a "Cancel" button and the BlueScope logo. The main title is "User Registration". Below the title, a message says "Verification is necessary. Please click Send button." There is an input field containing "yasminshalsa@gmail.com" with a red asterisk indicating it is a required field. A blue "Send verification code" button is located below the input field.

4. Check your email for the verification code. Copy and enter the verification code into the verification code field.

A screenshot of a user registration page. At the top, there is a "Cancel" button and the BlueScope logo. The main title is "User Registration". Below the title, a message says "Verification code has been sent to your inbox. Please copy it to the input box below." There are two input fields: the top one contains "yasminshalsa@gmail.com" and the bottom one contains "958538", both with red asterisks indicating they are required fields. At the bottom, there are two buttons: "Verify code" and "Send new code".

5. Enter the other requested information: password, confirm password, first name, last name, mobile phone, company name, and occupation. Then click **Create** button



Registration Form

First Name: *

Last Name: *

Phone Number:

Address:

Occupation:

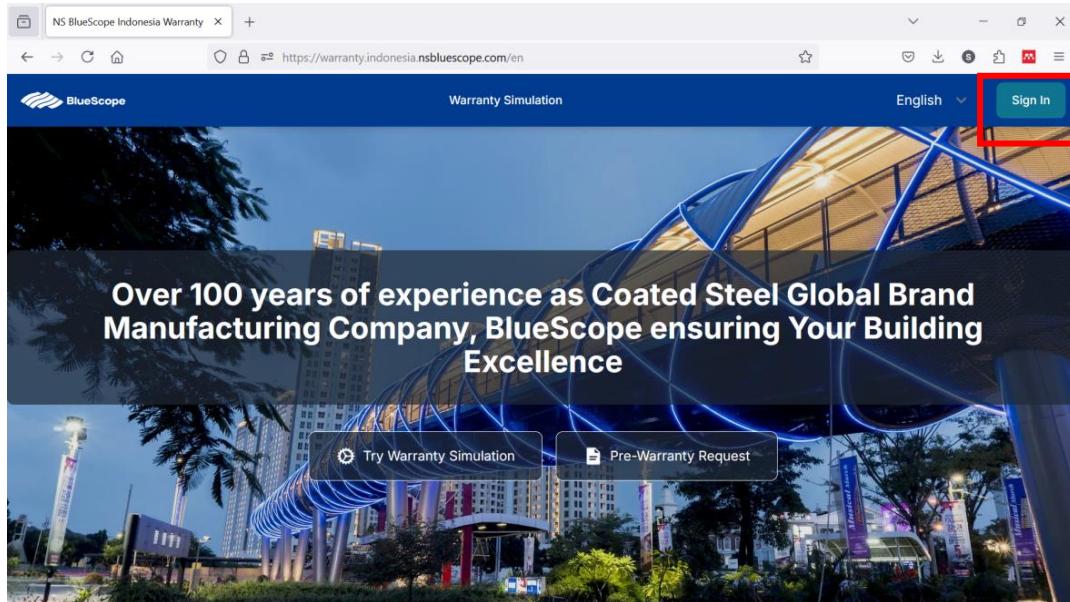
Create

6. Successfully signed up and logged in using the new account.

b) Sign In

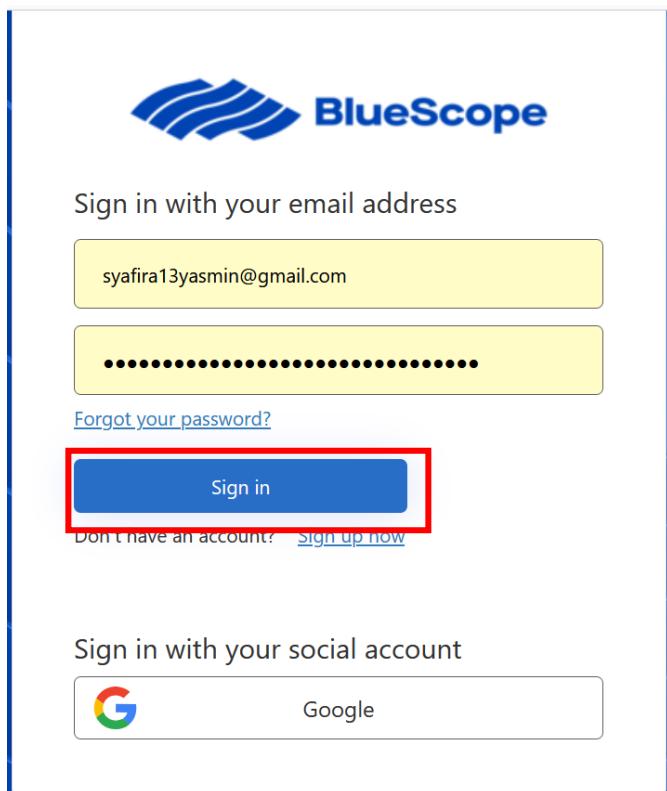
Once you have an account, you can sign in by following these steps:

1. Click **Sign In** button in the landing page

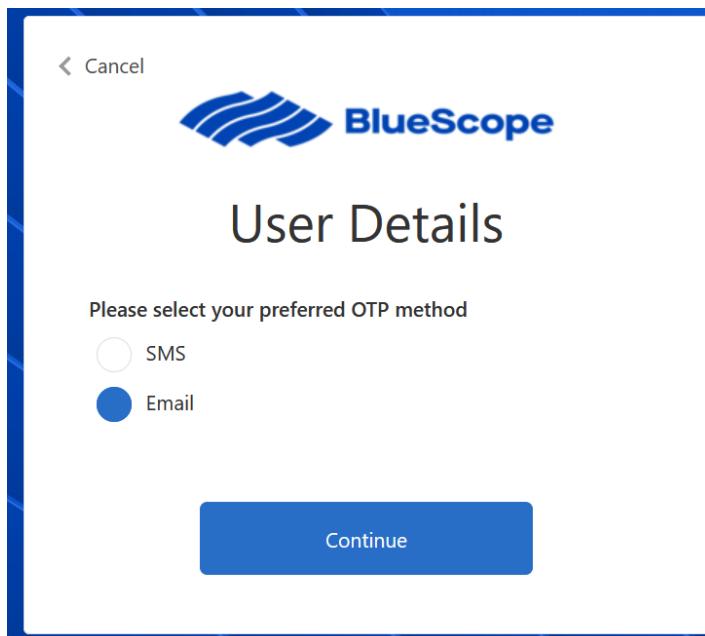




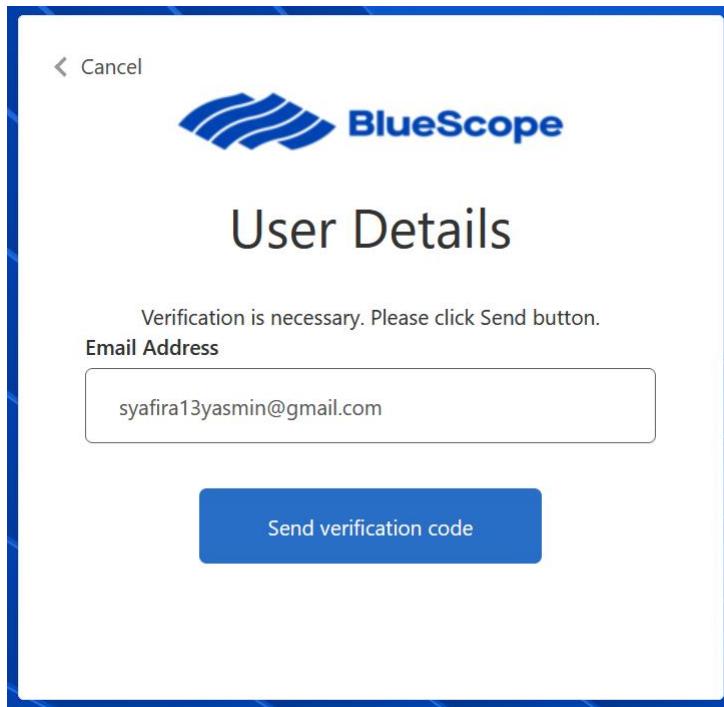
2. Enter the email and password of your registered account, then click **Sign In**. You can also sign in using your Google account, provided the email is already registered in the ID Warranty Management System

A screenshot of the BlueScope sign-in page. It features the BlueScope logo at the top. Below it, the text "Sign in with your email address" is displayed. Two input fields are shown: the top one contains the email "syafira13yasmin@gmail.com" and the bottom one contains a password represented by a series of dots. Below the fields is a link "Forgot your password?". A large blue button labeled "Sign in" is centered, with a red box drawn around it. Below the button, a link "Don't have an account? Sign up now" is visible. At the bottom, the text "Sign in with your social account" is followed by a "Google" button with the Google logo.

3. Choose the option to receive the verification code via SMS or Email, then click **Continue**

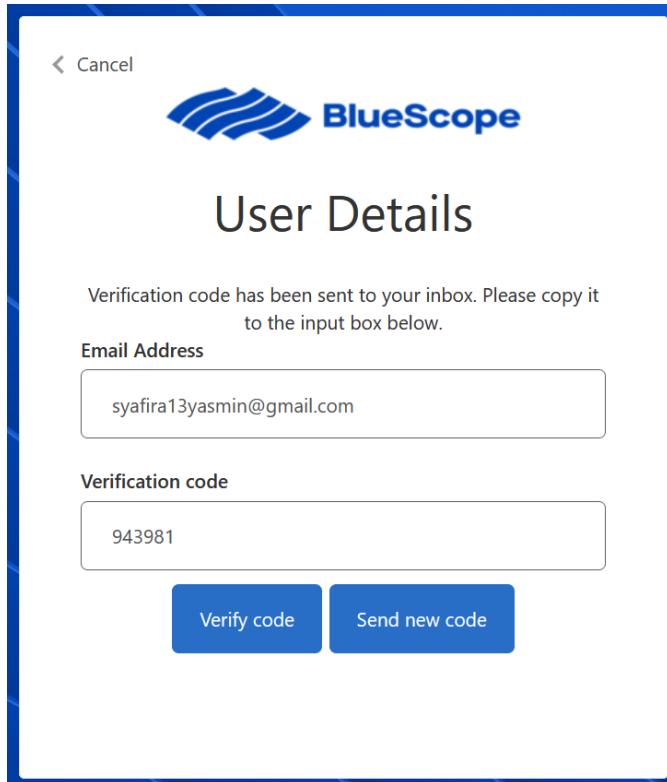
A screenshot of the "User Details" page. The BlueScope logo is at the top. The page title "User Details" is centered. Below it, the text "Please select your preferred OTP method" is displayed. Two radio buttons are shown: "SMS" (unchecked) and "Email" (checked). A large blue "Continue" button is at the bottom.

4. Enter the email used to receive the verification code, then click **Send Verification Code**.



A screenshot of a mobile application interface titled "User Details". At the top left is a "Cancel" button. The top right features the BlueScope logo. Below the logo, the title "User Details" is centered. A message "Verification is necessary. Please click Send button." is displayed. Below this is an "Email Address" label with a text input field containing "syafira13yasmin@gmail.com". At the bottom is a blue button labeled "Send verification code".

5. Check your email and enter the verification code in the verification code field, then click **Verify Code**. If you do not receive the verification code, you can request a new verification code by clicking **Send new code**.



A screenshot of a mobile application interface titled "User Details". At the top left is a "Cancel" button. The top right features the BlueScope logo. Below the logo, the title "User Details" is centered. A message "Verification code has been sent to your inbox. Please copy it to the input box below." is displayed. Below this is an "Email Address" label with a text input field containing "syafira13yasmin@gmail.com". Below that is a "Verification code" label with a text input field containing "943981". At the bottom are two blue buttons: "Verify code" on the left and "Send new code" on the right.

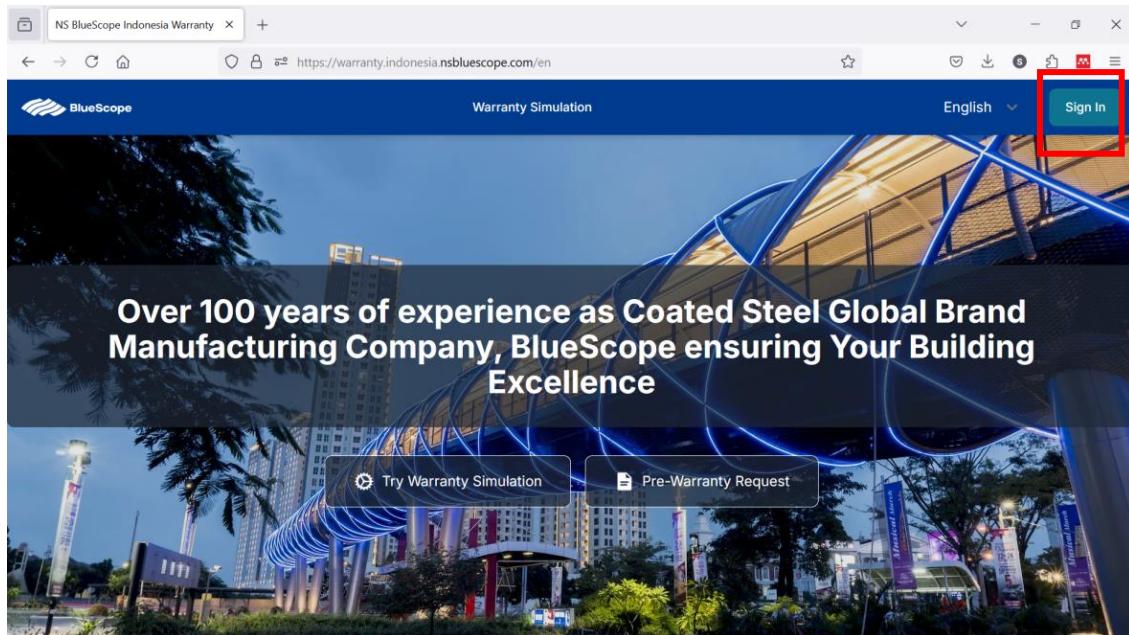
6. The user successfully signed in, and the system displays the landing page with a menu that can only be accessed after signing in.



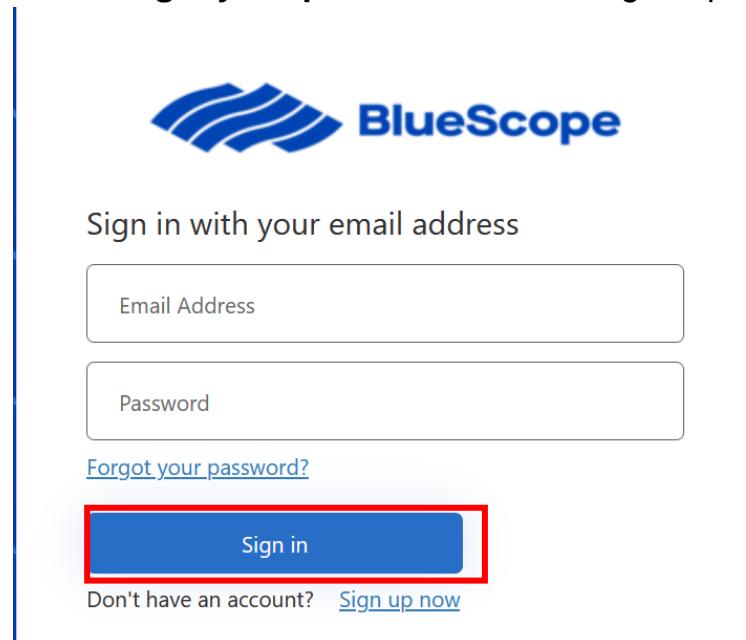
c) Reset Password

If you forgot the password for your account, you can reset your password by following these steps :

1. Click **Sign In** button in the landing page



2. Click **Forgot your password?** in the Sign In page



3. Select the option to receive the verification code via SMS or Email, then click **Continue**

< Cancel



User Details

Please select your preferred OTP method

Please select your preferred OTP method is required.

SMS

Email

Continue

4. Enter the email used to receive the verification code, then click **Send Verification Code**

< Cancel



User Details

Verification is necessary. Please click Send button.

Email Address

Please enter a valid email address.

Send verification code

5. Check your email and enter the verification code in the verification code field, then click **Verify Code**.



< Cancel

BlueScope

User Details

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

916327

Verify code **Send new code**

6. Enter a new password and confirm the new password, then click **Continue**.

< Cancel

BlueScope

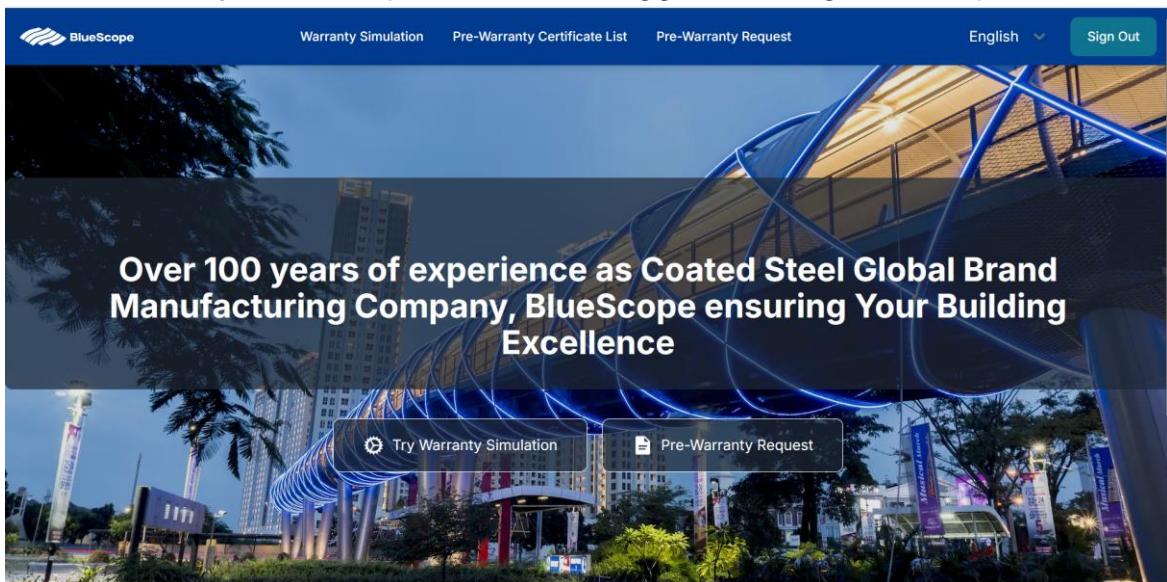
User Details

New Password

Confirm New Password

Continue

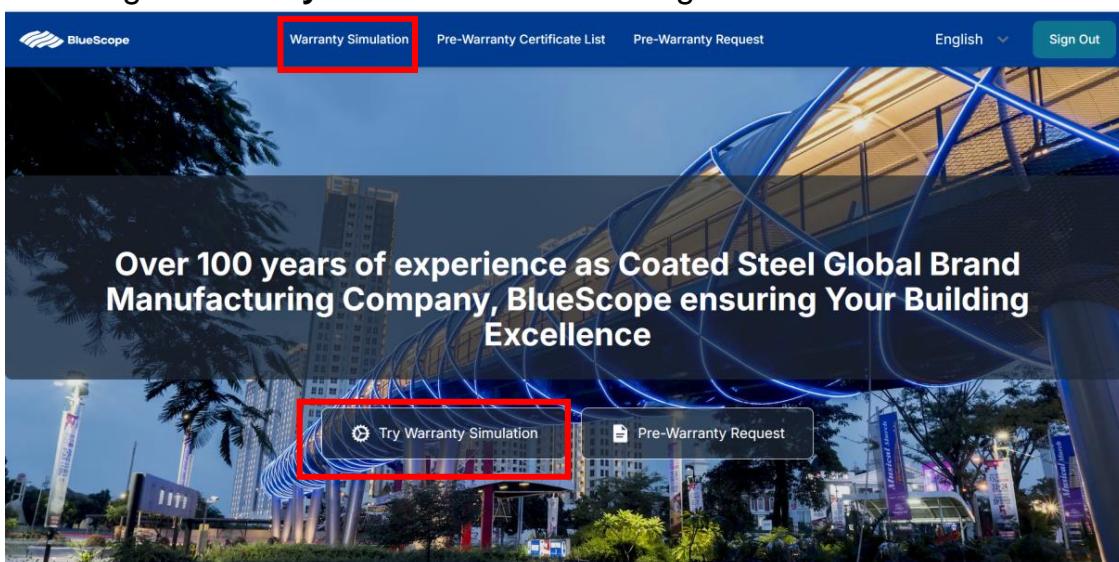
7. Successfully reset the password and logged in using the new password.



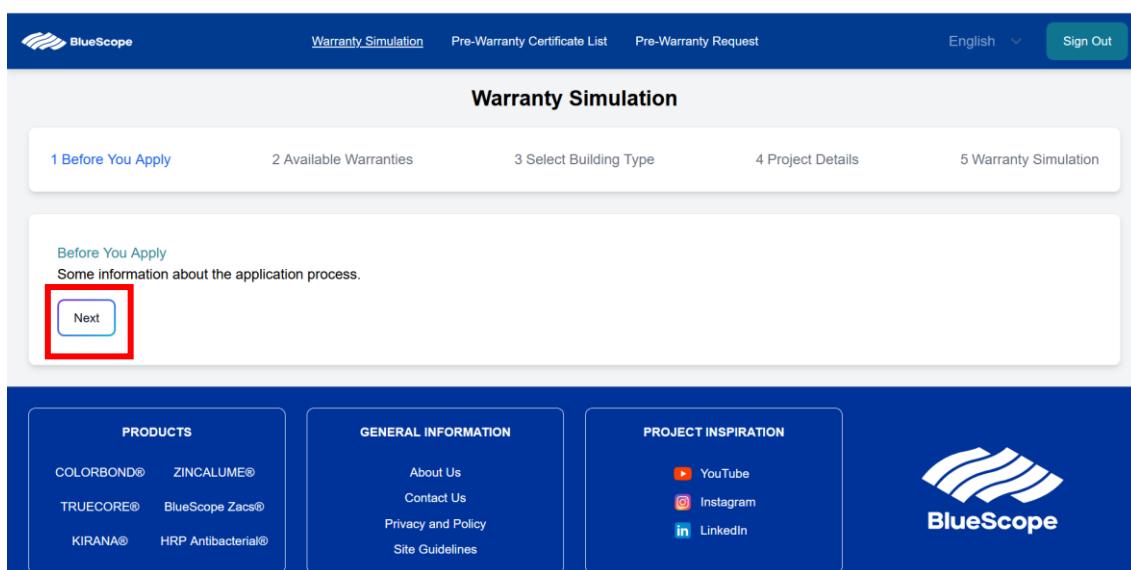
B. Warranty Simulation

Warranty simulation can be done with or without signing in on the landing page. You can access the warranty simulation through the Try Warranty Simulation button on the landing page or through Warranty Simulation on the navigation bar. Both methods will refer to the same flow for conducting the warranty simulation. To perform the warranty simulation, you can follow the steps below:

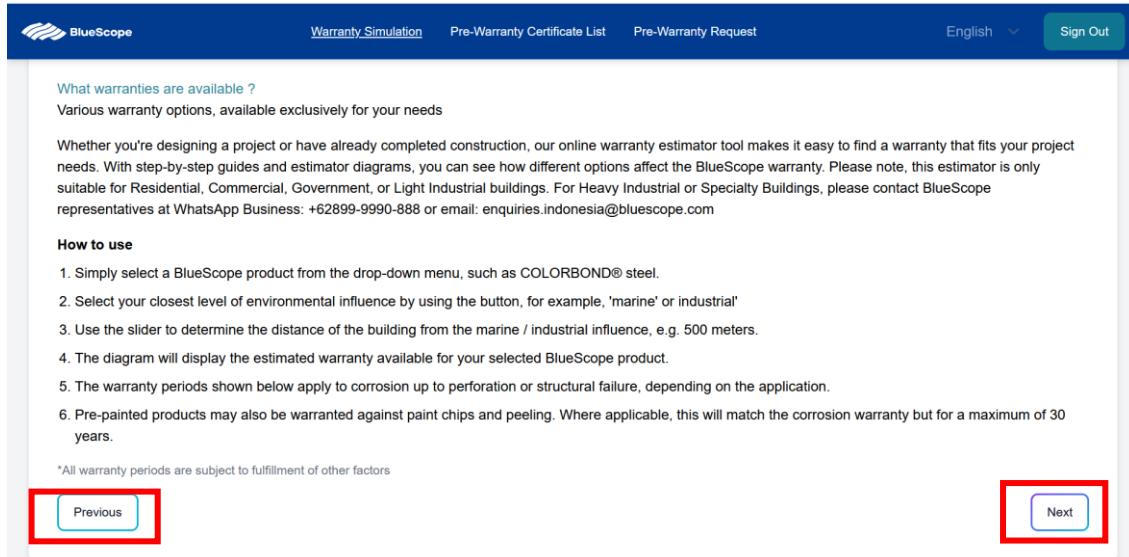
1. Click the **Try Warranty Simulation** button on the landing page or through **Warranty Simulation** in the navigation bar.



2. Click **Next** on step 1 (Before you apply).



3. In step 2 (Available Warranty), you can read information about the warranties that are available and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1.



What warranties are available ?

Various warranty options, available exclusively for your needs

Whether you're designing a project or have already completed construction, our online warranty estimator tool makes it easy to find a warranty that fits your project needs. With step-by-step guides and estimator diagrams, you can see how different options affect the BlueScope warranty. Please note, this estimator is only suitable for Residential, Commercial, Government, or Light Industrial buildings. For Heavy Industrial or Specialty Buildings, please contact BlueScope representatives at WhatsApp Business: +62899-9990-888 or email: enquiries.indonesia@bluescope.com

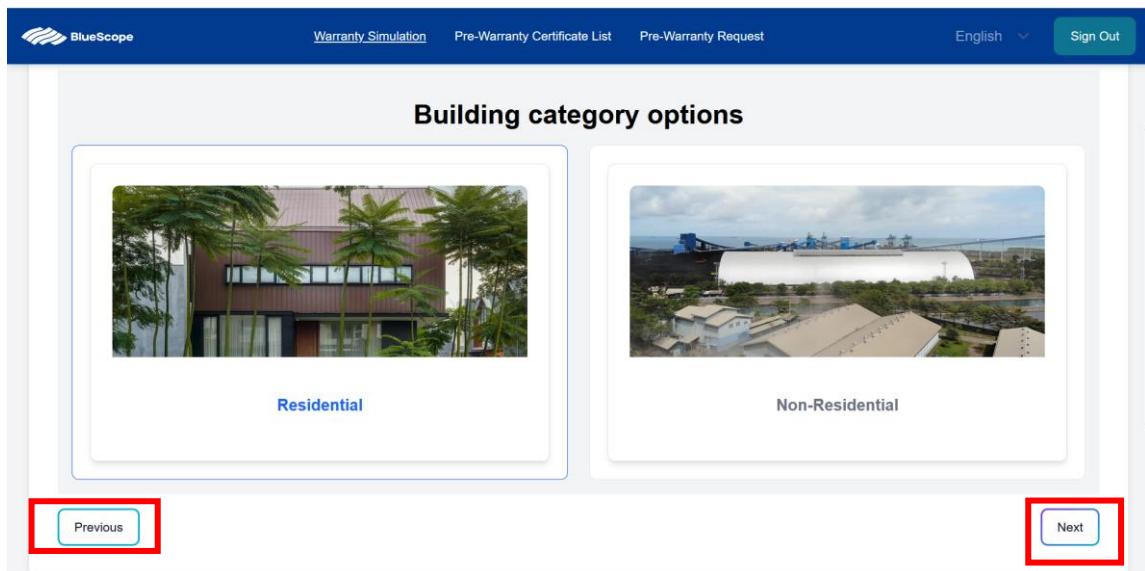
How to use

1. Simply select a BlueScope product from the drop-down menu, such as COLORBOND® steel.
2. Select your closest level of environmental influence by using the button, for example, 'marine' or 'industrial'
3. Use the slider to determine the distance of the building from the marine / industrial influence, e.g. 500 meters.
4. The diagram will display the estimated warranty available for your selected BlueScope product.
5. The warranty periods shown below apply to corrosion up to perforation or structural failure, depending on the application.
6. Pre-painted products may also be warranted against paint chips and peeling. Where applicable, this will match the corrosion warranty but for a maximum of 30 years.

*All warranty periods are subject to fulfillment of other factors

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4. In step 3 (Select Building Type), you can choose the building animation category according to your needs by clicking one of the options: **Residential** or **Non-Residential**. Residential can be selected when you want to simulate a residential building such as a house, hotel, or apartment. Non-Residential can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2.



Building category options



Residential



Non-Residential

[Previous](#) [Next](#)

5. In step 4 (Project Details), you are required to fill in the necessary information, including contact details and project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.

Warranty Simulation Pre-Warranty Certificate List Pre-Warranty Request English Sign Out

Warranty Simulation

1 Before You Apply 2 Available Warranties 3 Select Building Type 4 Project Details 5 Warranty Simulation

Warranty Simulation Project Details

Please fill up these required fields to continue the simulation

Contact Details

First Name *

Last Name *

Email *

Phone *

Company Name *

Occupation

Project Details

Project Name *

Project Location

Project Address *

Please verify your address details. Ensure that the correct province and city are selected.

Province*

City*

Zipcode

Project Stage *

Sector *



Application *

Cool room or Cold storage

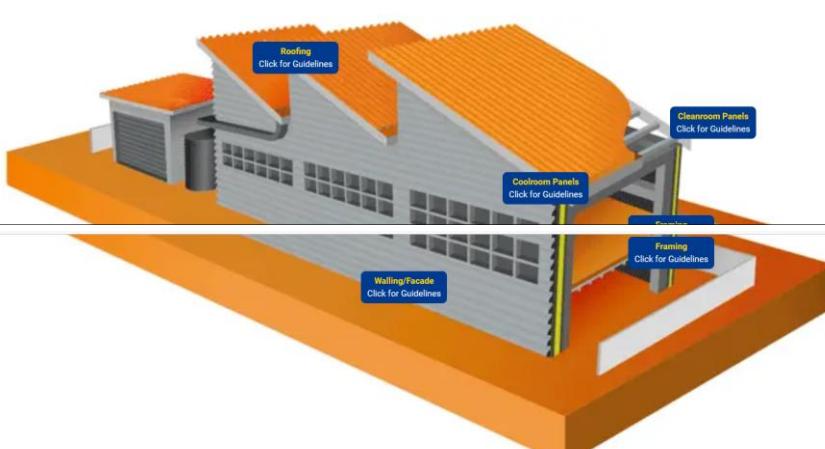
Product Interested In *

COLORBOND® XAL

Project Size Area (in m2)*

Before you begin your application

There are a few things you will need to know before you begin the BlueScope warranty or pre-approved warranty application process. Click on the diagram below to see a guidelines for your BlueScope products. You can print the guidelines for later reference.



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Next

PRODUCTS

COLORBOND® ZINCALUME®
 TRUECORE® BlueScope Zacs®
 KIRANA® HRP Antibacterial®

GENERAL INFORMATION

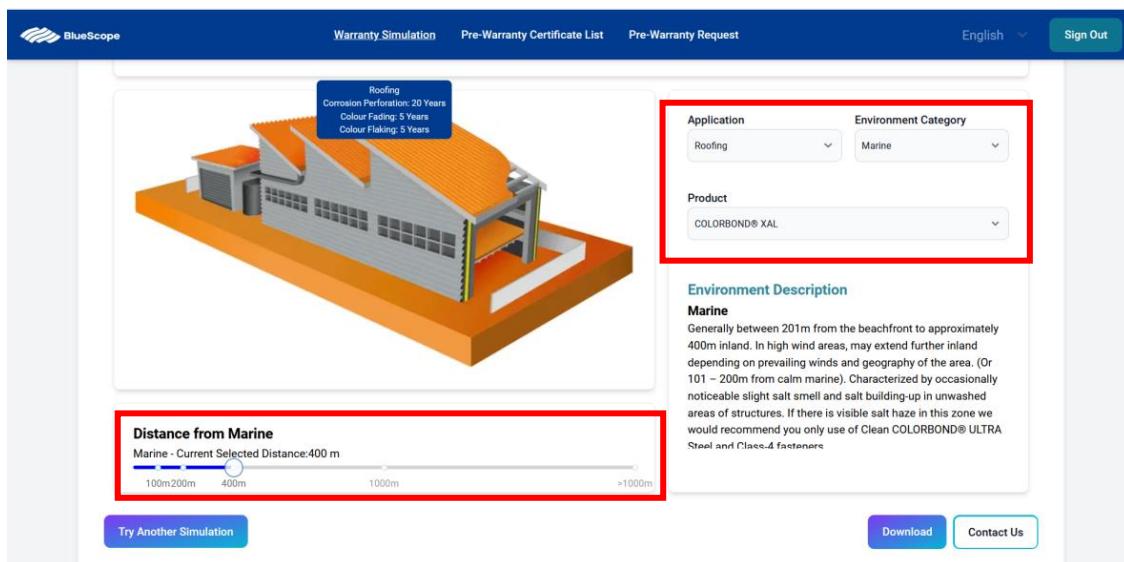
About Us
 Contact Us
 Privacy and Policy
 Site Guidelines

PROJECT INSPIRATION

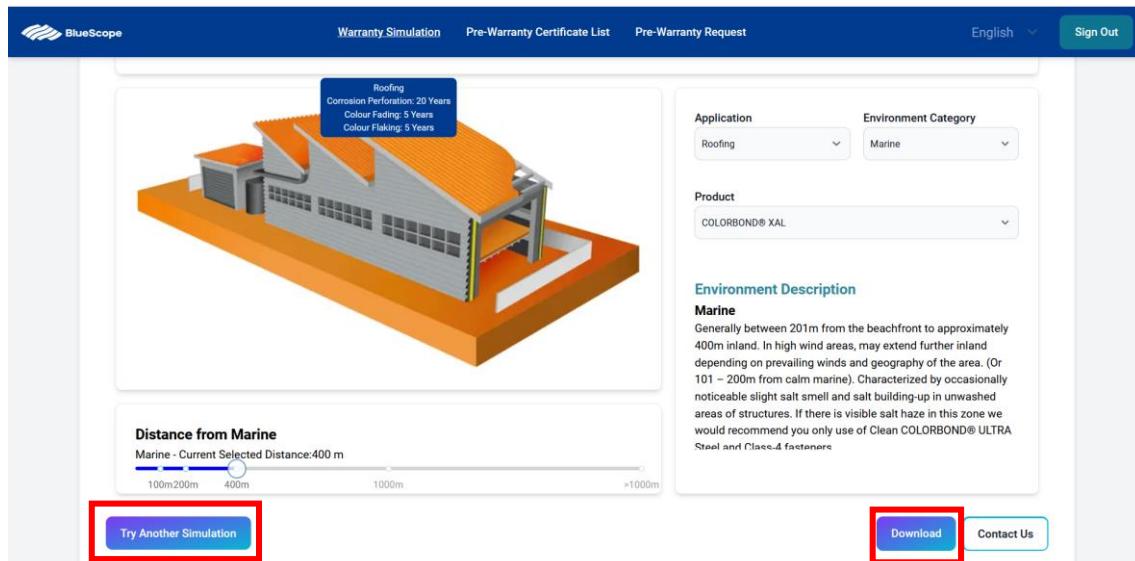
 YouTube
 Instagram
 LinkedIn



6. In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters.



7. You can download the results of the simulation that has been performed by clicking **Download** button
8. If you want to run the simulation again with different data, you can do so by clicking **Try Another Simulation**, and the system will return to step 3 (Select Building Category)

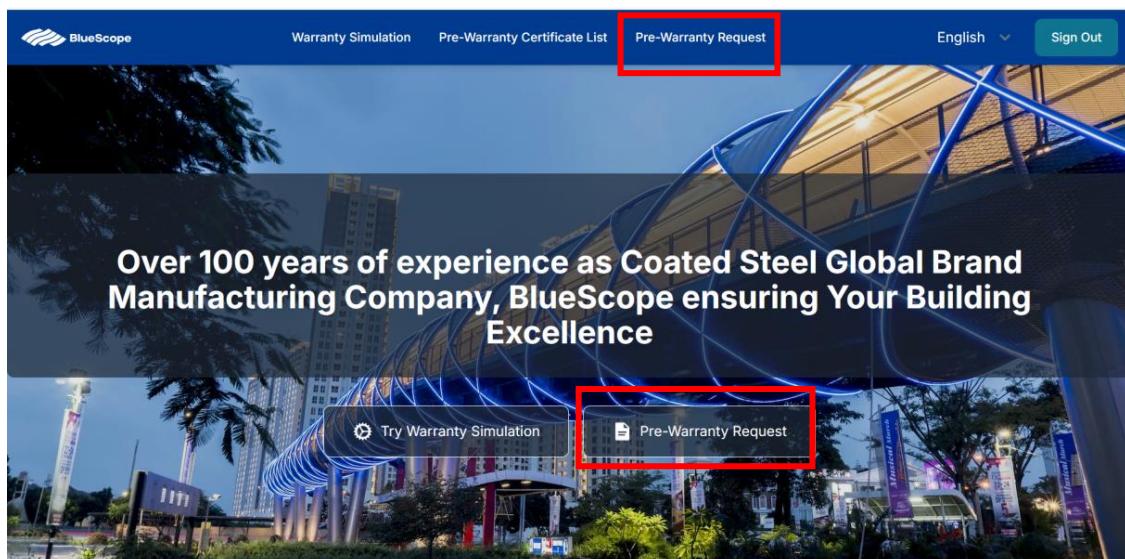


C. Pre-Warranty Simulation

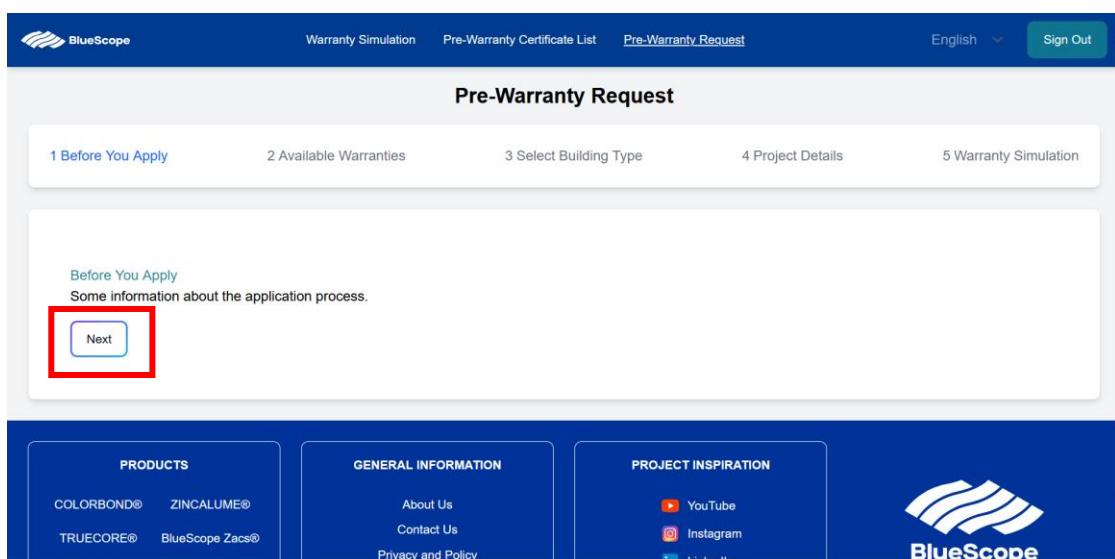
The Pre-Warranty Simulation is a feature used to simulate the warranty period before you purchase a Bluescope's product. The pre-warranty will have a certificate, but it cannot be used as an official document for claiming or complaining about product warranties. Make sure you have an account and are signed in to the system before doing the pre-warranty simulation.

To perform the pre-warranty simulation, you can follow the steps below:

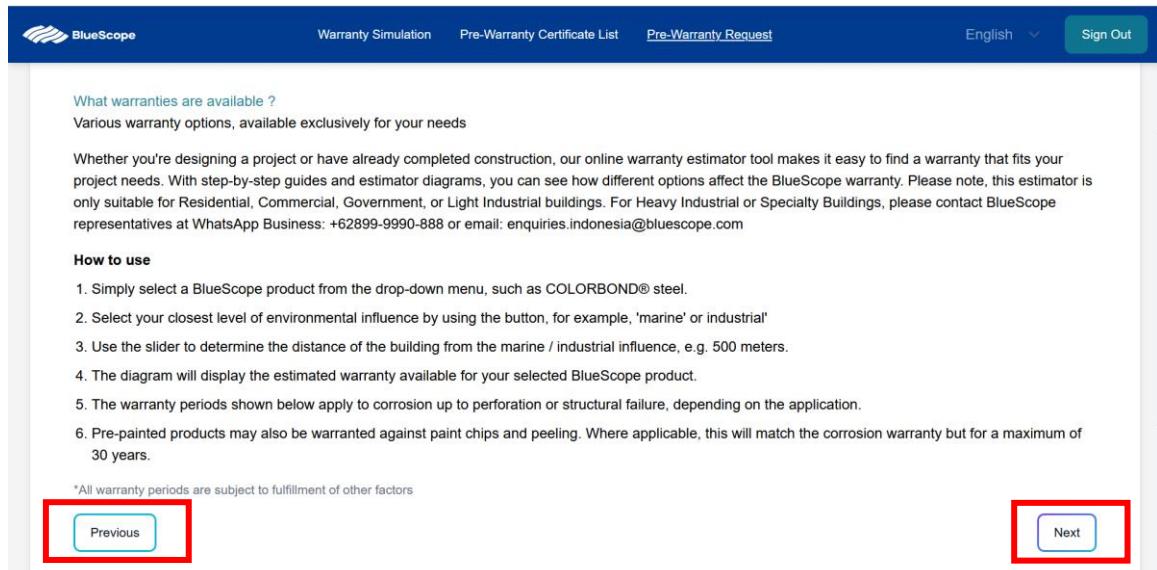
1. Click the **Pre-Warranty Request** button on the landing page or in the navigation bar.



2. Click **Next** on step 1 (Before you apply).



3. In step 2 (Available Warranty), you can read information about the available warranties and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1



What warranties are available ?
 Various warranty options, available exclusively for your needs

Whether you're designing a project or have already completed construction, our online warranty estimator tool makes it easy to find a warranty that fits your project needs. With step-by-step guides and estimator diagrams, you can see how different options affect the BlueScope warranty. Please note, this estimator is only suitable for Residential, Commercial, Government, or Light Industrial buildings. For Heavy Industrial or Specialty Buildings, please contact BlueScope representatives at WhatsApp Business: +62899-9990-888 or email: enquiries.indonesia@bluescope.com

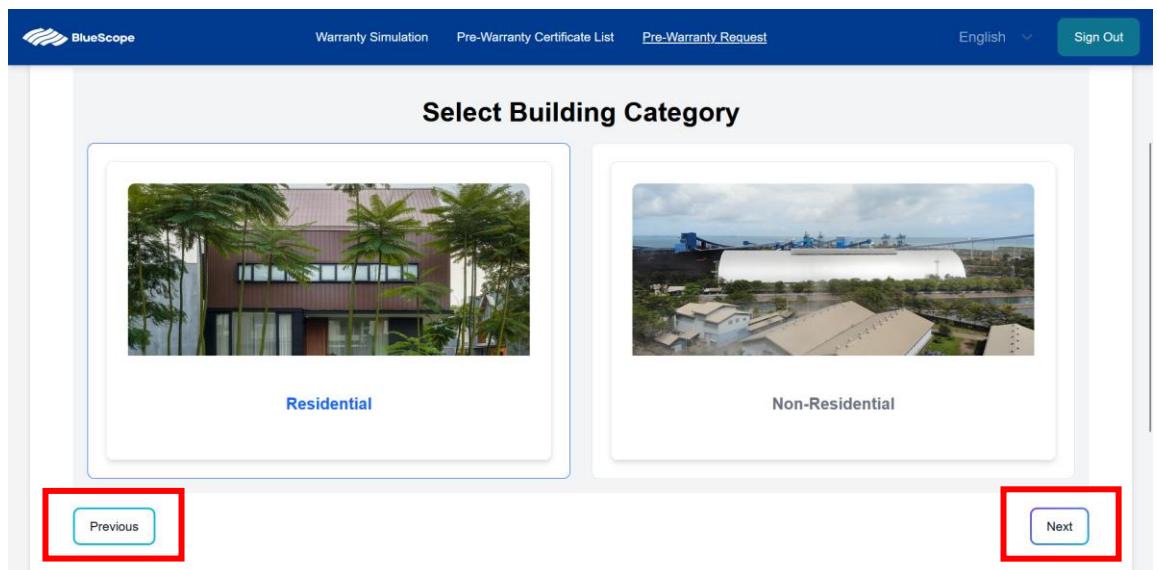
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1. Simply select a BlueScope product from the drop-down menu, such as COLORBOND® steel.
2. Select your closest level of environmental influence by using the button, for example, 'marine' or 'industrial'
3. Use the slider to determine the distance of the building from the marine / industrial influence, e.g. 500 meters.
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5. The warranty periods shown below apply to corrosion up to perforation or structural failure, depending on the application.
6. Pre-painted products may also be warranted against paint chips and peeling. Where applicable, this will match the corrosion warranty but for a maximum of 30 years.

*All warranty periods are subject to fulfillment of other factors

[Previous](#) [Next](#)

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Select Building Category



Residential



Non-Residential

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5. In step 4 (Project Details), you are required to fill in the necessary information, including project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.


Warranty Simulation
Pre-Warranty Certificate List
Pre-Warranty Request
English
Sign Out

Pre-Warranty Request

✓ 1 Before You Apply ✓ 2 Available Warranties ✓ 3 Select Building Type 4 Project Details 5 Warranty Simulation

Pre -Warranty Request Project Details

Please fill up these required fields to continue the simulation

Project Details

Project Name *

Project Name

Project Owner Contact Person *

Full Name

Project Company Name *

Company Name

Project Owner Contact Person's Email *

Insert the email address

Project Address *

Project Address

Project Location

Enter a location

Jakarta

Please verify your address details. Ensure that the correct province and city are selected.

Province*

ACEH

City*

KABUPATEN SIMEULU

Zipcode

Zipcode

Sector*

Industrial

Sub-sector*

Auto & Auto Components

Project Stage *

Design

Project Size Area (in m2)*

Project Size Area (in m2)

Project Images

Browse... No files selected.

The photos must be building photos in .PNG, .JPG, or .JPEG format. You can upload up to 3 photos, with a total size not exceeding 10 MB.

Application *

Walling/ Facade

Product Interested In *

COLORBOND® XAL

Construction Start Date

October 25, 2024

Requester's Phone Number *

+62

Before you begin your application

There are a few things you will need to know before you begin the BlueScope warranty or pre-approved warranty application process. Click on the diagram below to see a guidelines for your BlueScope products. You can print the guidelines for later reference.



[Roofing Click for Guidelines](#)

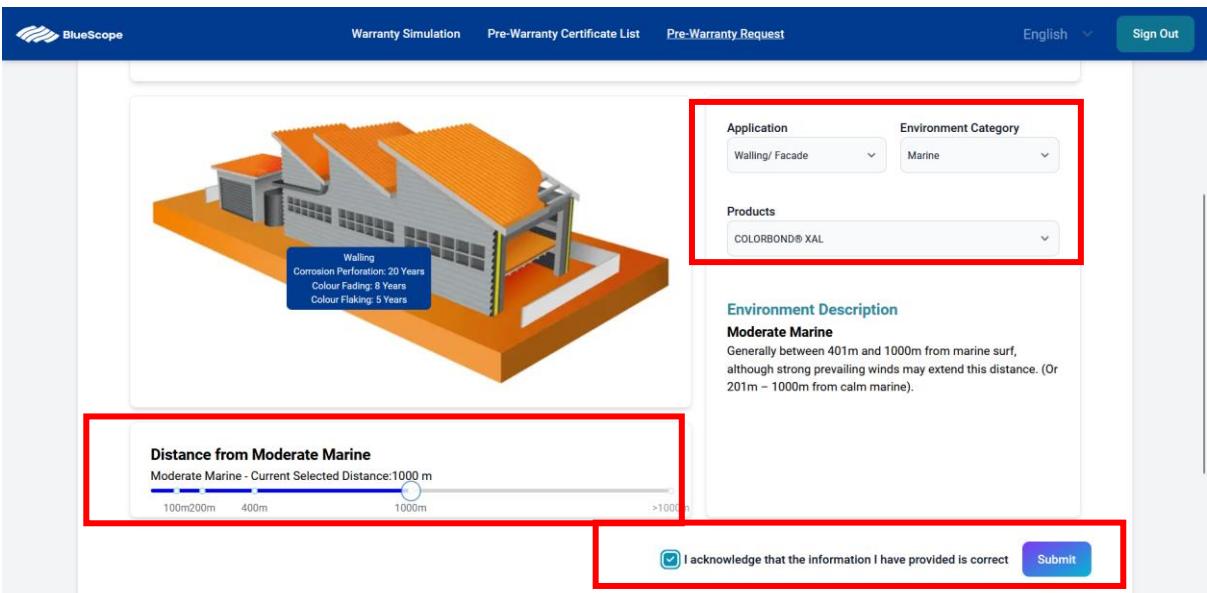
[Framing Click for Guidelines](#)

[Walling/Facade Click for Guidelines](#)

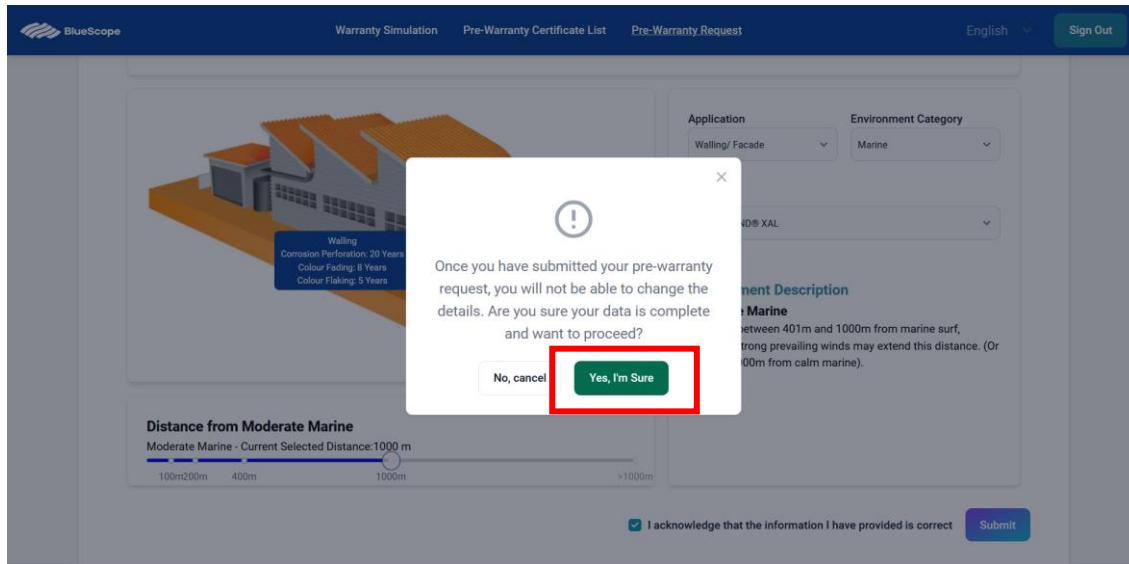
[Previous](#)

[Next](#)

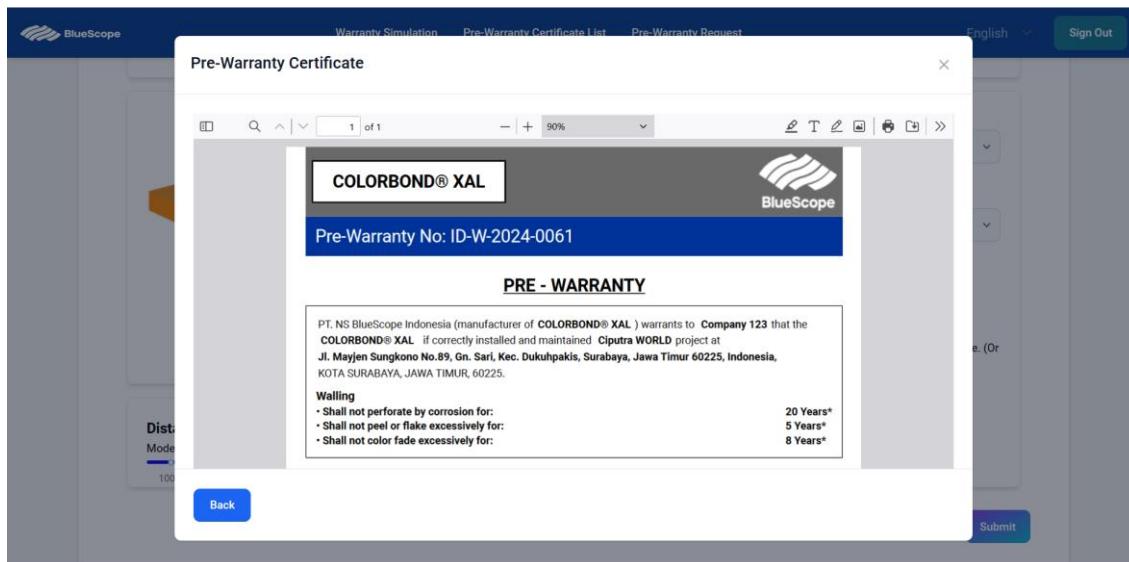
6. In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters
7. Click the **checkbox** to confirm that the information entered is correct, then click **Submit**.



8. Click **Yes, I'm sure** to proceed with the pre-warranty simulation, and the data that has been entered cannot be changed.



9. The pre-warranty certificate will be displayed based on the information entered along with the product and warranty period as simulated. You can download the certificate by clicking the  icon.

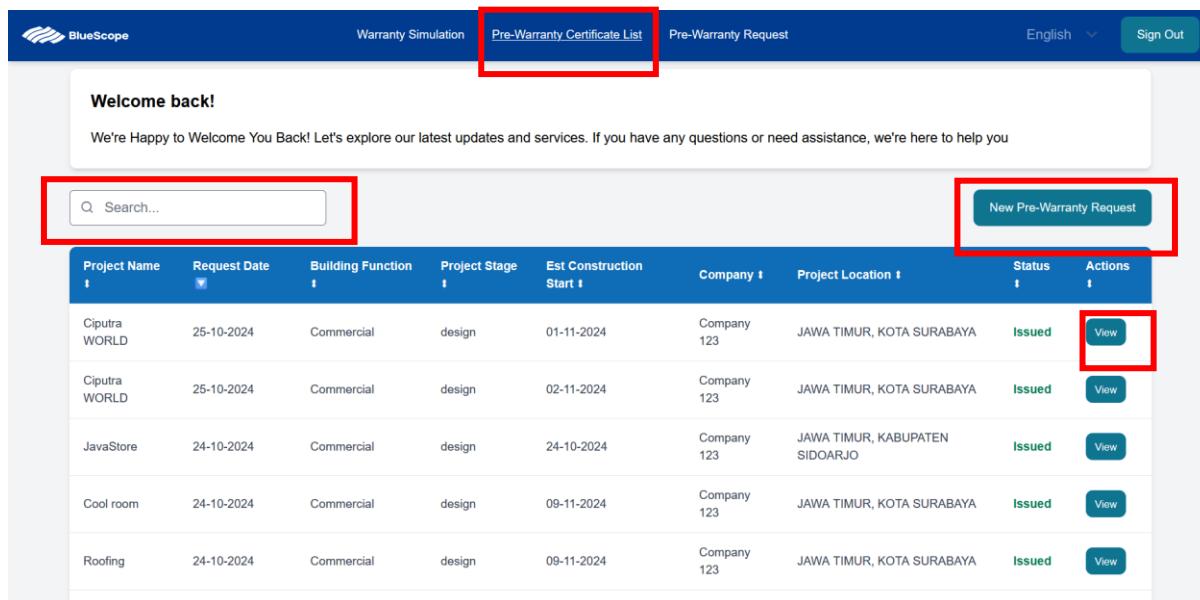


D. Pre-Warranty List

The pre-warranty list page contains a list of pre-warranty submissions that have been created. To access the pre-warranty list, you must sign in to your account. After signing in, you can view the list and search for pre-warranty submissions that have been created by entering keywords in the search box in the **Pre-Warranty Certificate List** menu, then clicking the  icon.

You can create a pre-warranty submission by clicking the **Add Pre-Warranty Request** button, and the steps are the same as explained earlier.

To view the details of a pre-warranty submission, click the **View** button on one of the submissions, and the system will display the details of the pre-warranty submission (read-only). You can view the pre-warranty certificate again by clicking the **Preview Certificate** button.



Project Name	Request Date	Building Function	Project Stage	Est Construction Start	Company	Project Location	Status	Actions
Ciputra WORLD	25-10-2024	Commercial	design	01-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	
Ciputra WORLD	25-10-2024	Commercial	design	02-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	
JavaStore	24-10-2024	Commercial	design	24-10-2024	Company 123	JAWA TIMUR, KABUPATEN SIDOARJO	Issued	
Cool room	24-10-2024	Commercial	design	09-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	
Roofing	24-10-2024	Commercial	design	09-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	

BlueScope
Warranty Simulation
Pre-Warranty Certificate List
Pre-Warranty Request
English
Sign Out

Pre -Warranty Request Project Details

Project Details

Project Name *

Project Owner Contact Person *

Project Company Name *

Project Owner Contact Person's Email *

Project Address *

Project Location

Please verify your address details. Ensure that the correct province and city are selected.

Province*

City*

Zipcode

Sector*

Sub-sector*

Project Stage *

Project Size Area (in m²)*

Application *

Product Interested In *

Construction Start Date

Requester's Phone Number *

Back
Preview Certificate

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