ID Warranty Management System

User Guide

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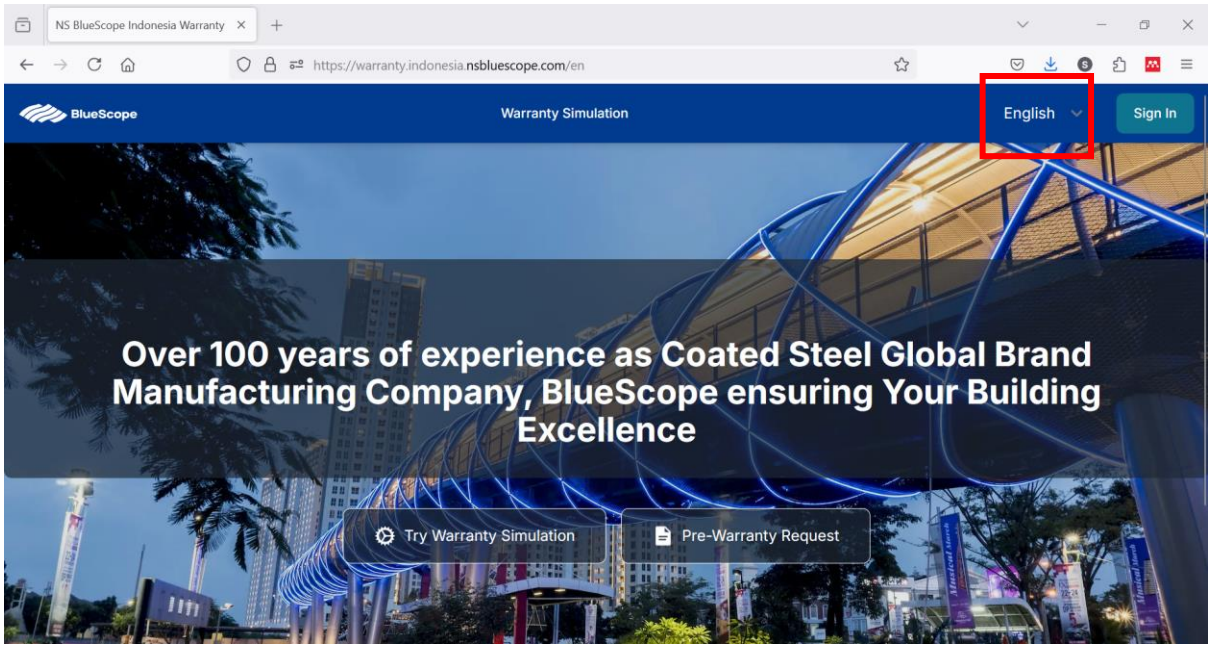
Preparation

You can access the ID Warranty Management System application using any browser (Google Chrome, Firefox, Safari, Edge) via one of the following two URLs:

warranty.indonesia.nsbluescope.com or

garansi.indonesia.nsbluescope.com.

After accessing the link, you will be directed to the landing page of the ID Warranty Management System as shown in the following image:



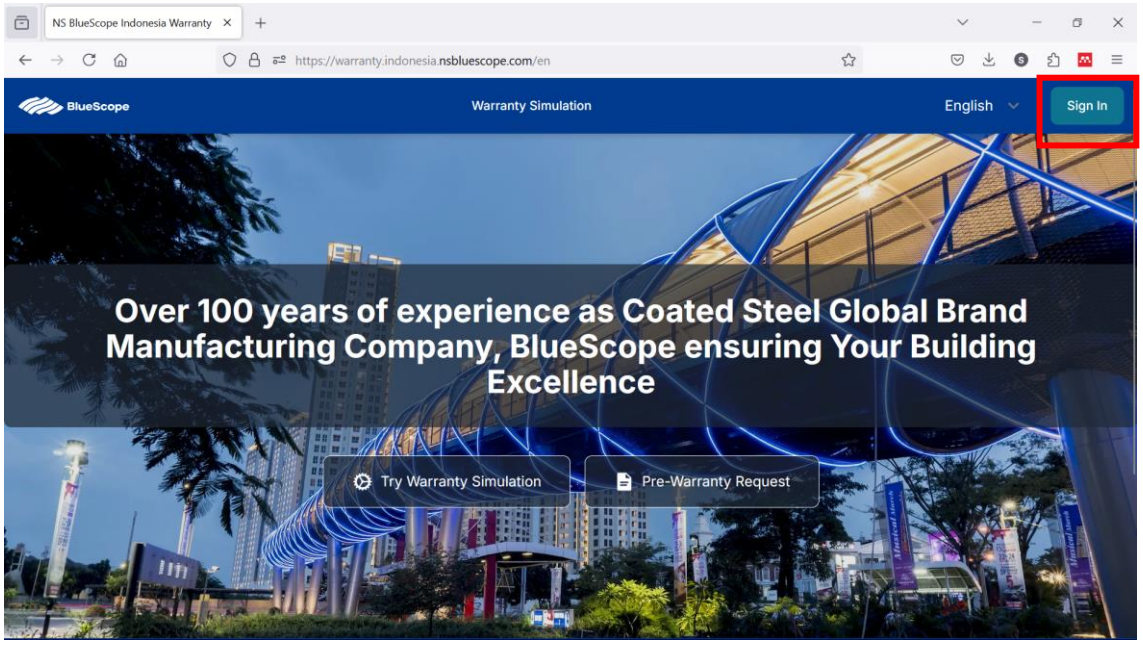
On the landing page, you can switch the language to English or Indonesian (Bahasa) based on your needs.

A. Authentication

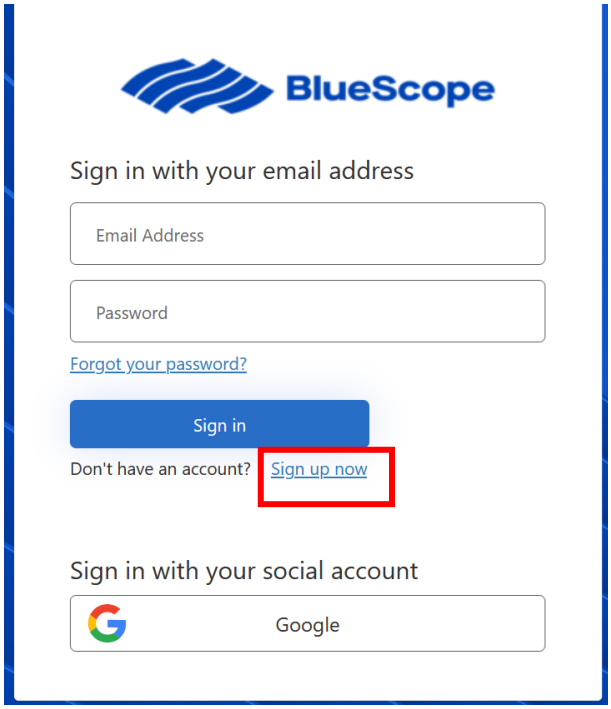
a) Sign Up

If you do not yet have an account on the ID Warranty Management System, you can create one by following these steps:

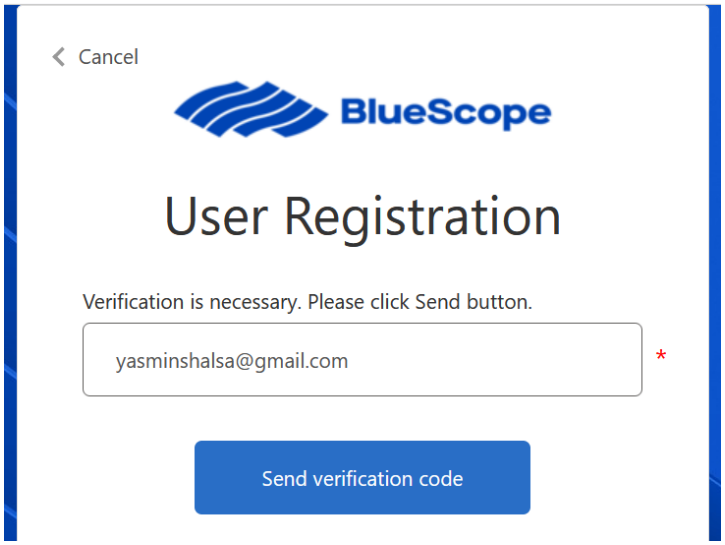
1. Click **Sign In** button in the landing page



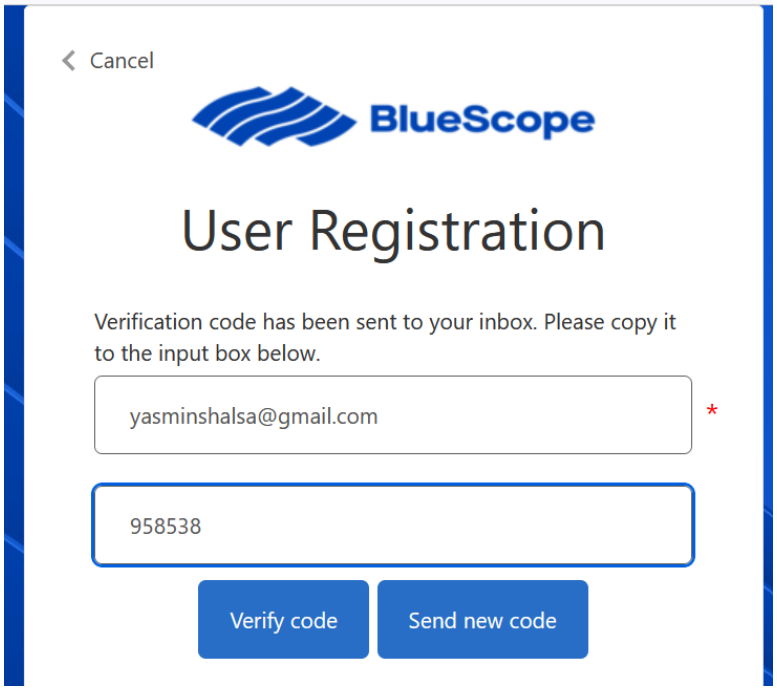
2. Click **Sign Up Now** in the Sign In page



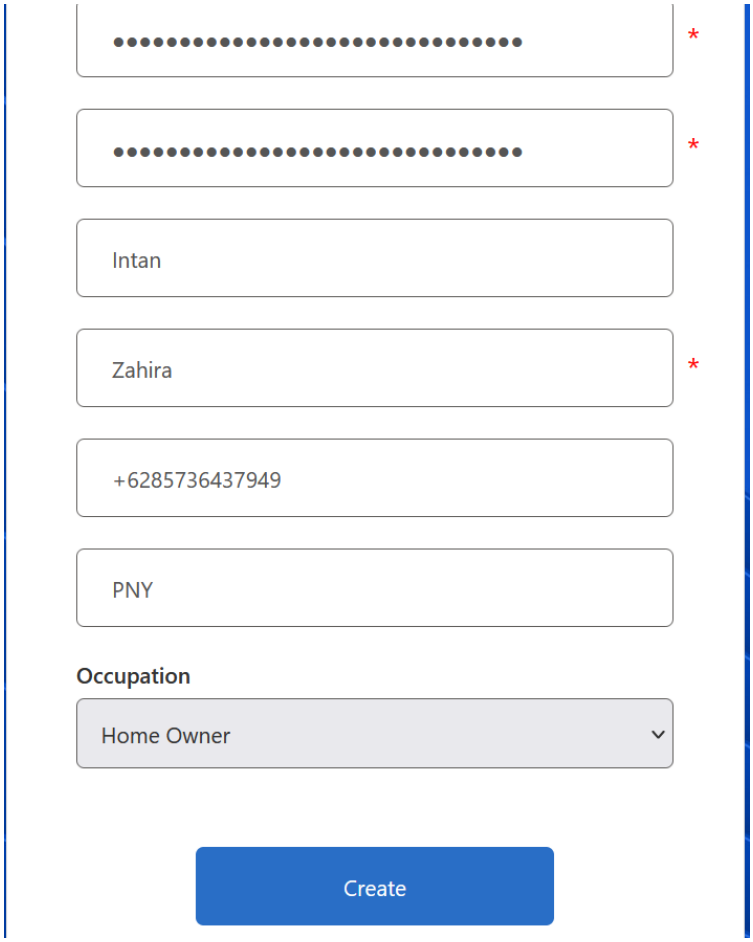
3. Enter an email that is not yet registered, then click the **Send Verification Code** button to receive the verification code.



4. Check your email for the verification code. Copy and enter the verification code into the verification code field.



5. Enter the other requested information: password, confirm password, first name, last name, mobile phone, company name, and occupation. Then click **Create** button

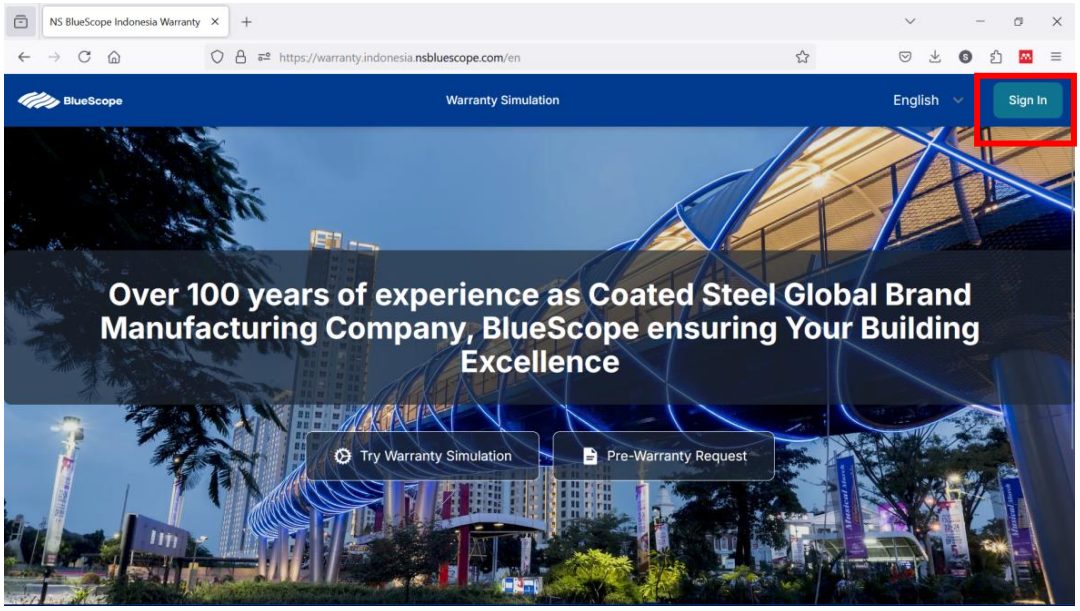


6. Successfully signed up and logged in using the new account.

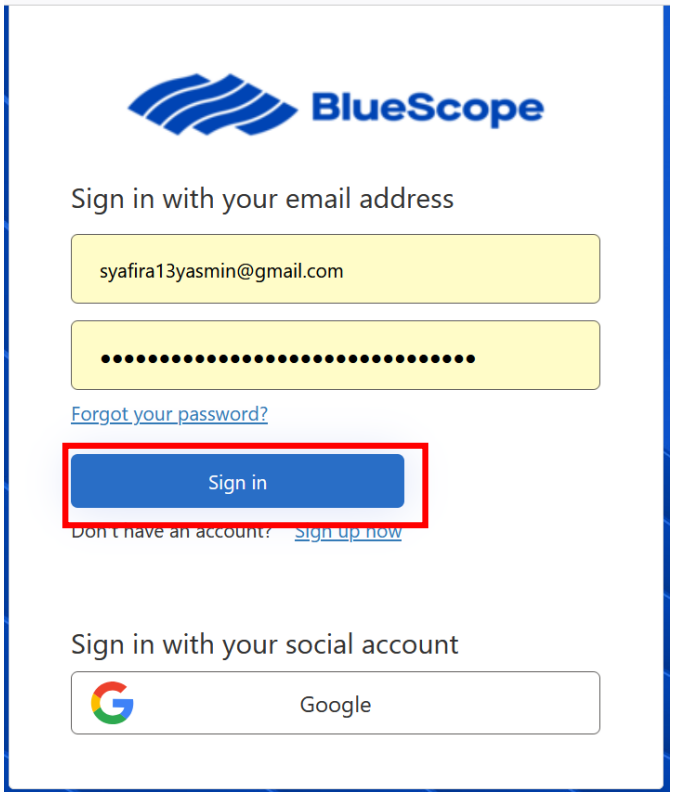
b) Sign In

Once you have an account, you can sign in by following these steps:

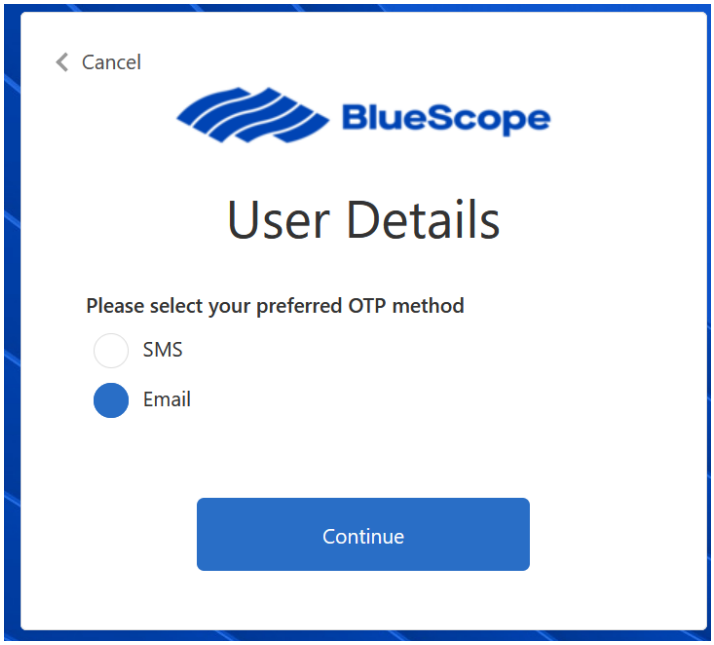
1. Click **Sign In** button in the landing page



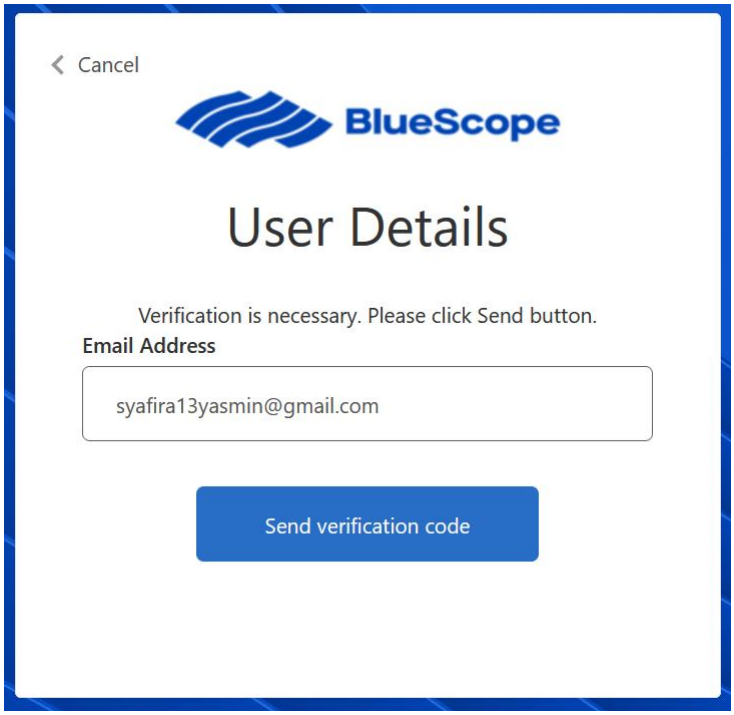
2. Enter the email and password of your registered account, then click **Sign In**. You can also sign in using your Google account, provided the email is already registered in the ID Warranty Management System



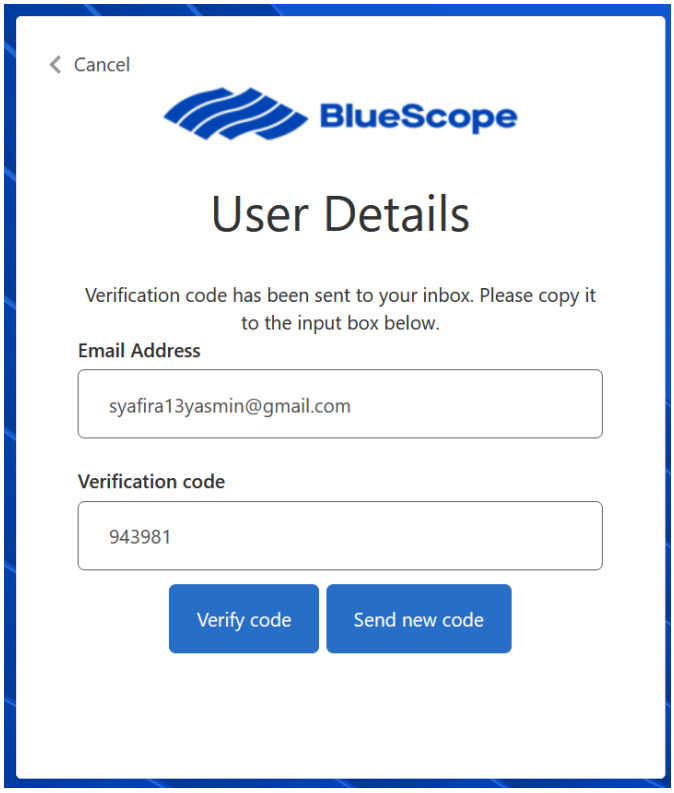
3. Choose the option to receive the verification code via SMS or Email, then click **Continue**



4. Enter the email used to receive the verification code, then click **Send Verification Code**.



5. Check your email and enter the verification code in the verification code field, then click **Verify Code**. If you do not receive the verification code, you can request a new verification code by clicking **Send new code**.

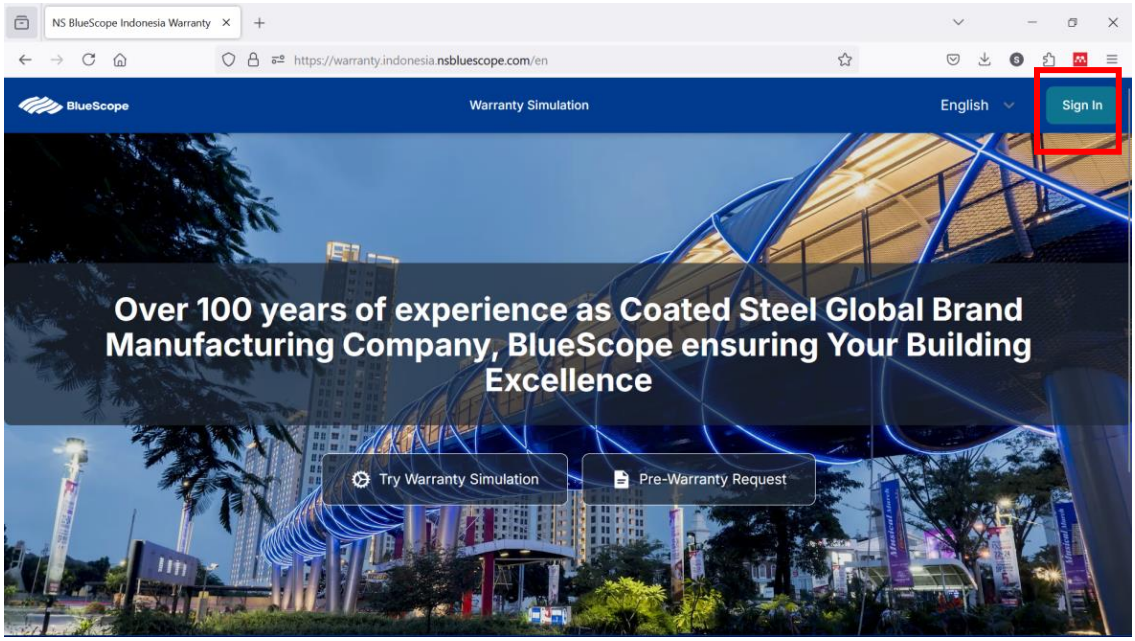


6. The user successfully signed in, and the system displays the landing page with a menu that can only be accessed after signing in.

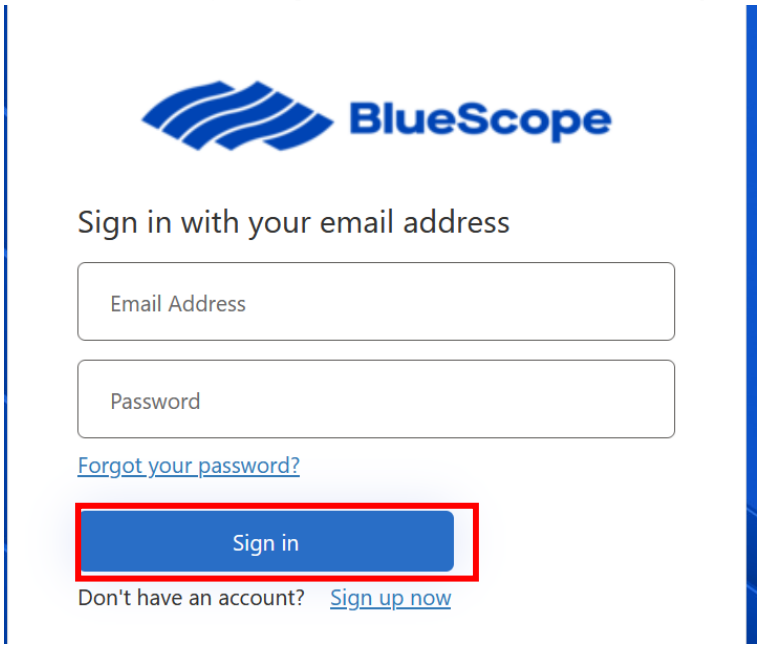
c) Reset Password

If you forgot the password for your account, you can reset your password by following these steps :

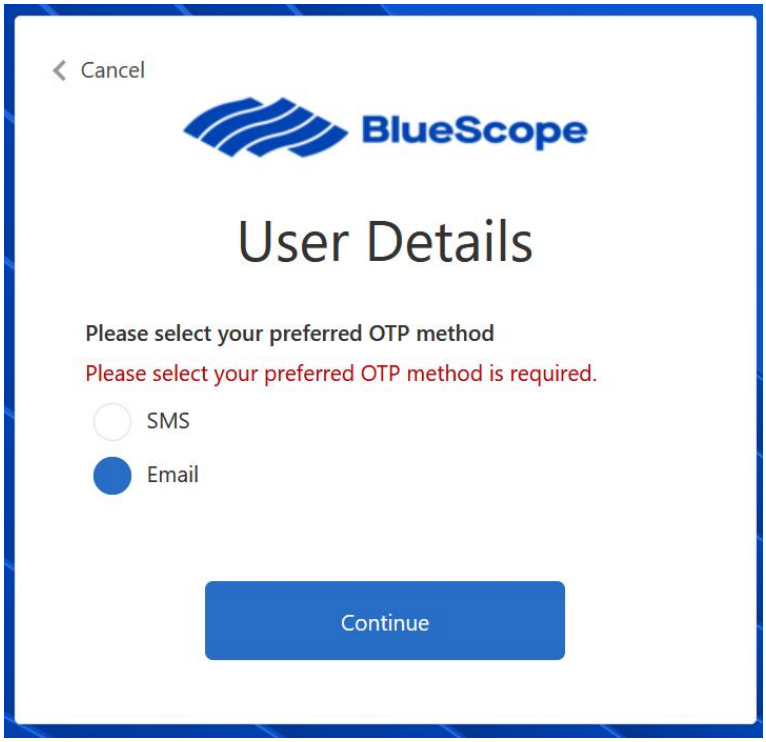
1. Click **Sign In** button in the landing page



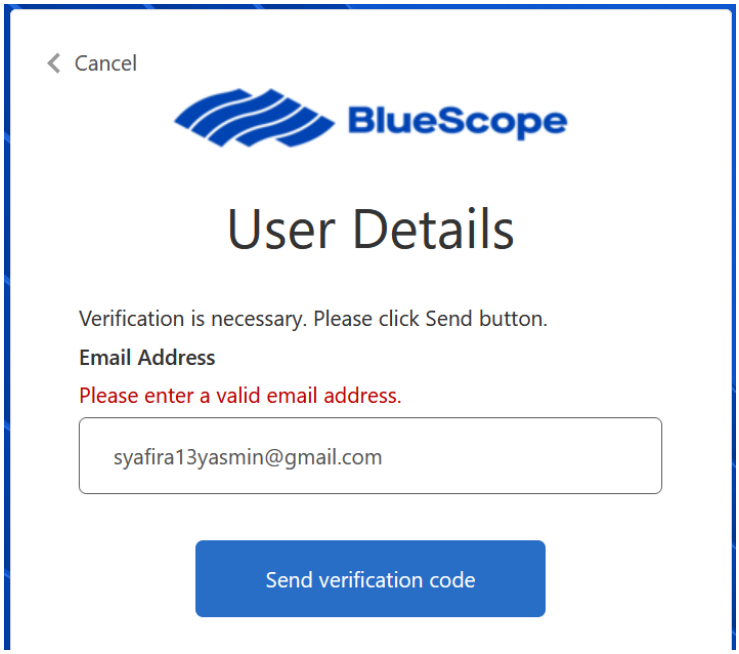
2. Click **Forgot your password?** in the Sign In page



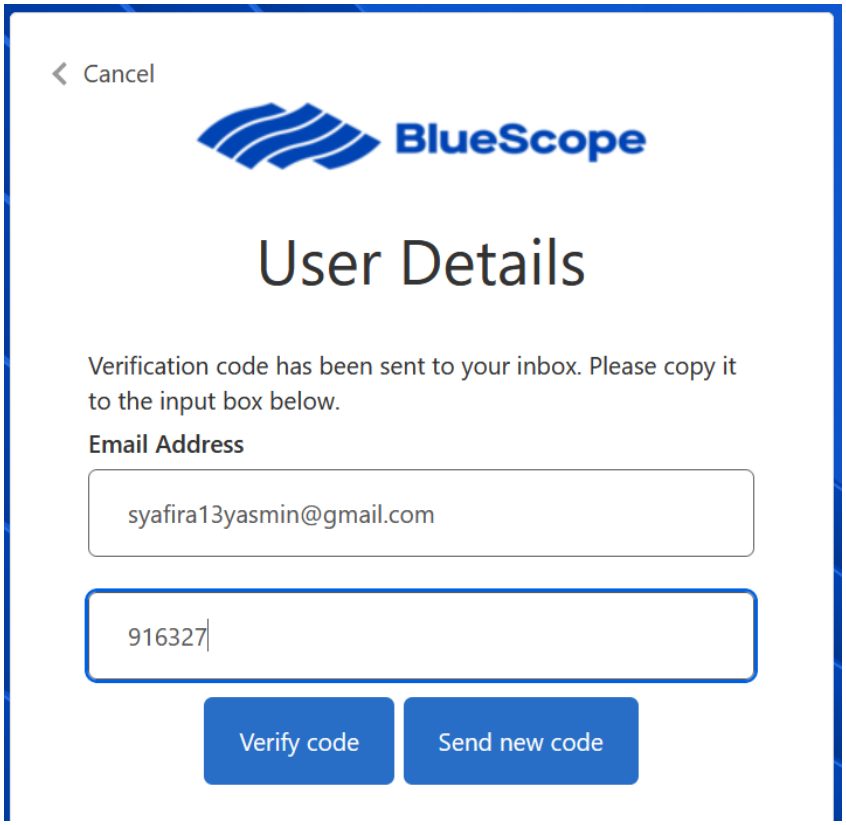
3. Select the option to receive the verification code via SMS or Email, then click **Continue**



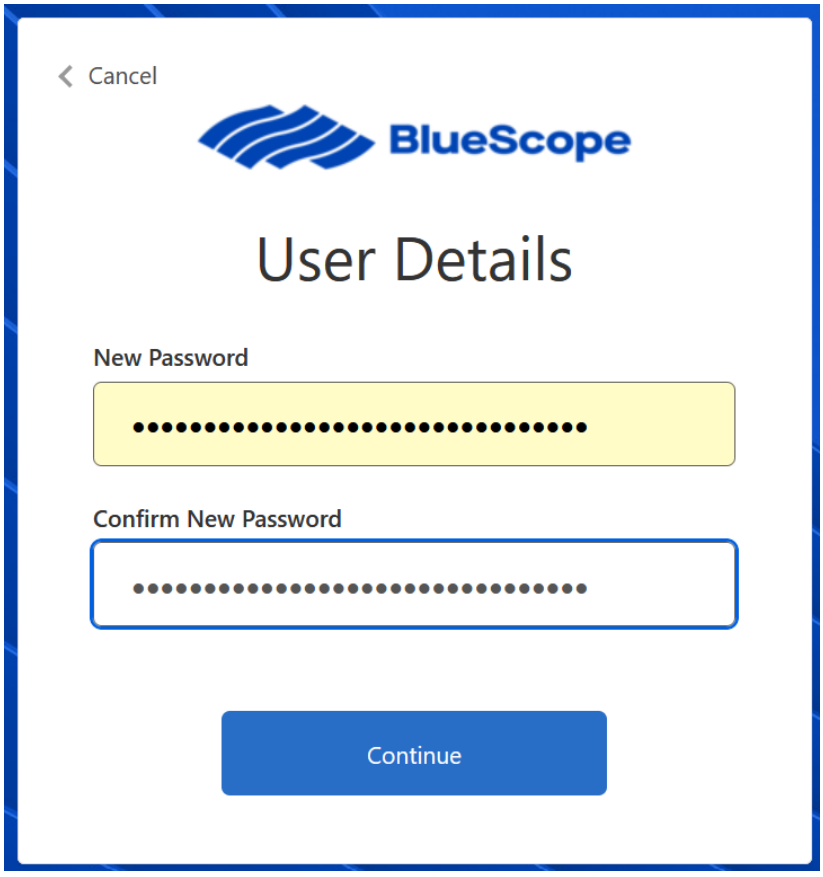
4. Enter the email used to receive the verification code, then click **Send Verification Code**



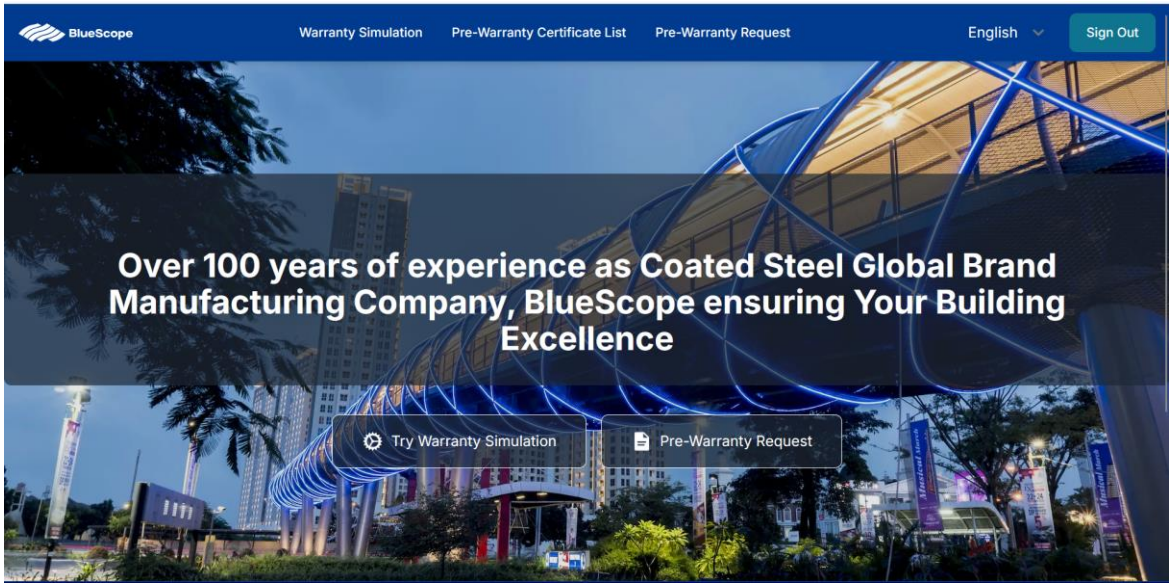
5. Check your email and enter the verification code in the verification code field, then click **Verify Code**.



6. Enter a new password and confirm the new password, then click **Continue**.



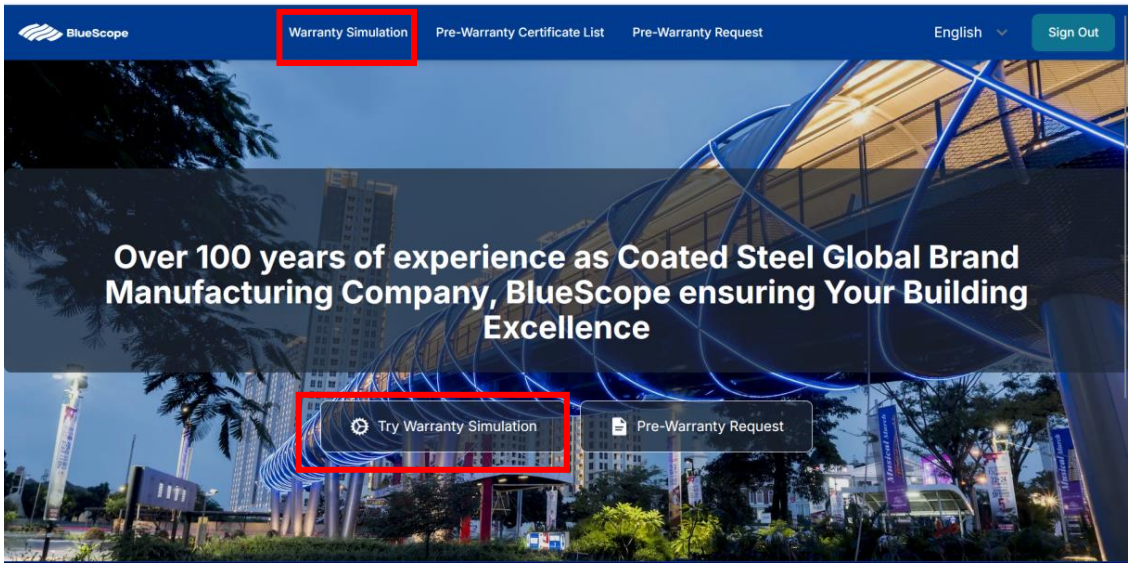
7. Successfully reset the password and logged in using the new password.



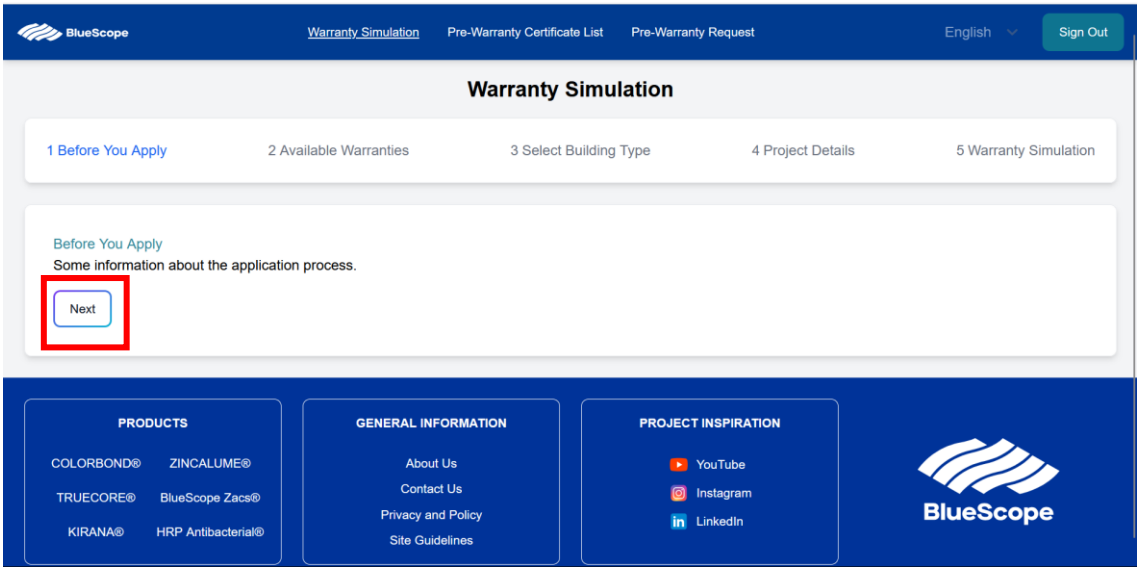
B. Warranty Simulation

Warranty simulation can be done with or without signing in on the landing page. You can access the warranty simulation through the Try Warranty Simulation button on the landing page or through Warranty Simulation on the navigation bar. Both methods will refer to the same flow for conducting the warranty simulation. To perform the warranty simulation, you can follow the steps below:

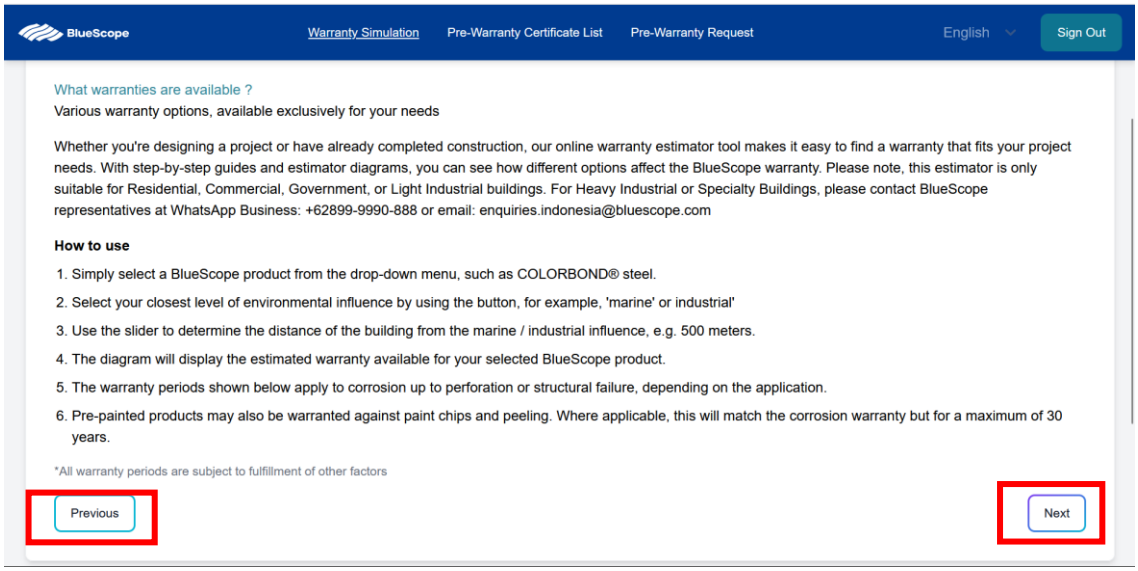
1. Click the **Try Warranty Simulation** button on the landing page or through **Warranty Simulation** in the navigation bar.



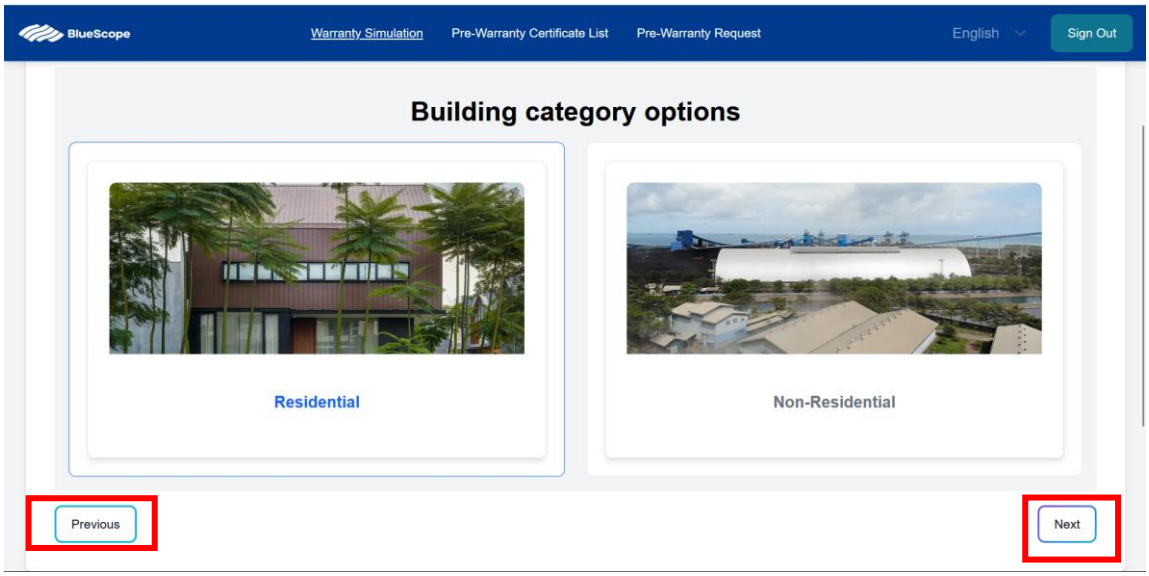
2. Click **Next** on step 1 (Before you apply).



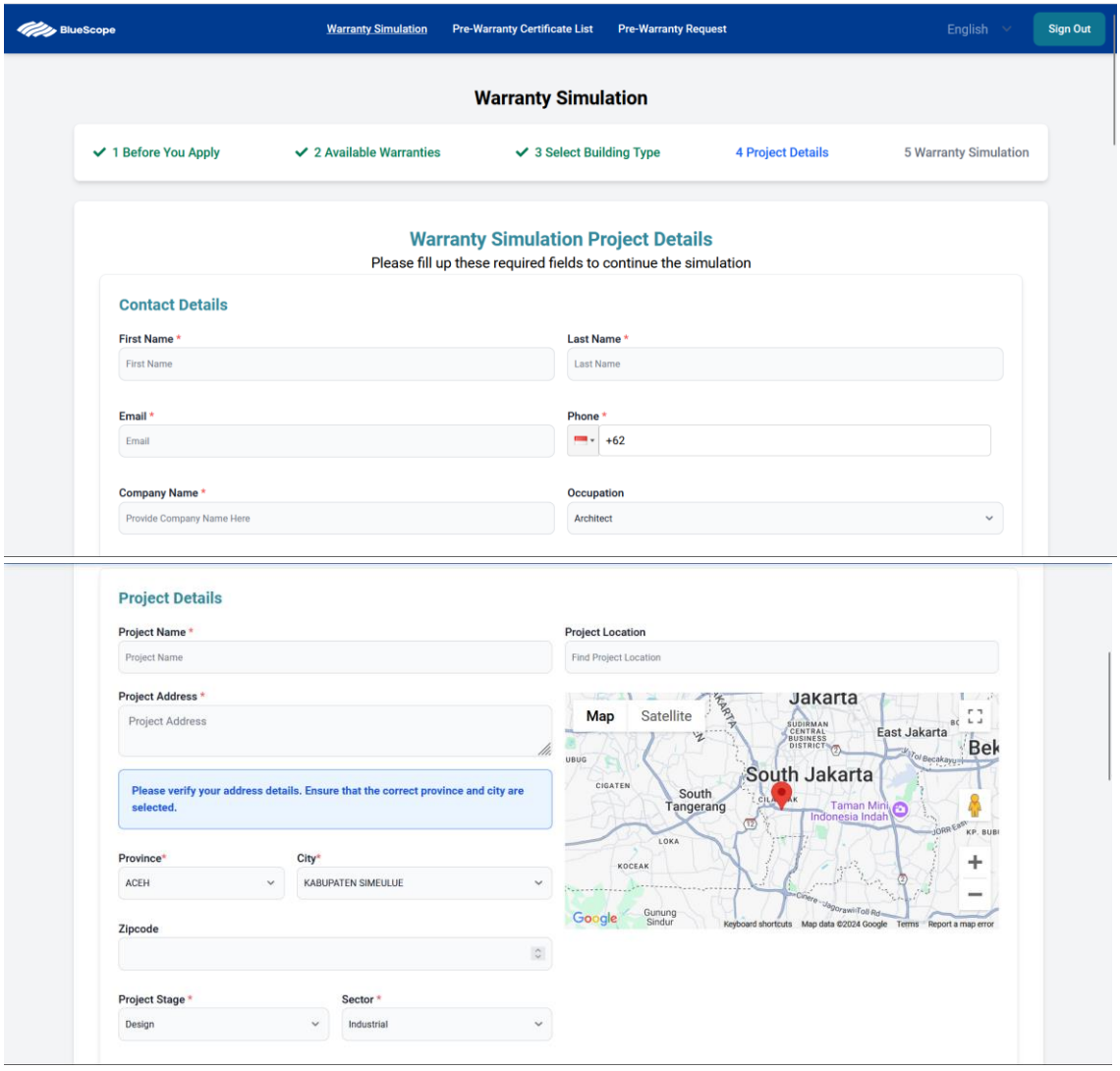
3. In step 2 (Available Warranty), you can read information about the warranties that are available and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1.

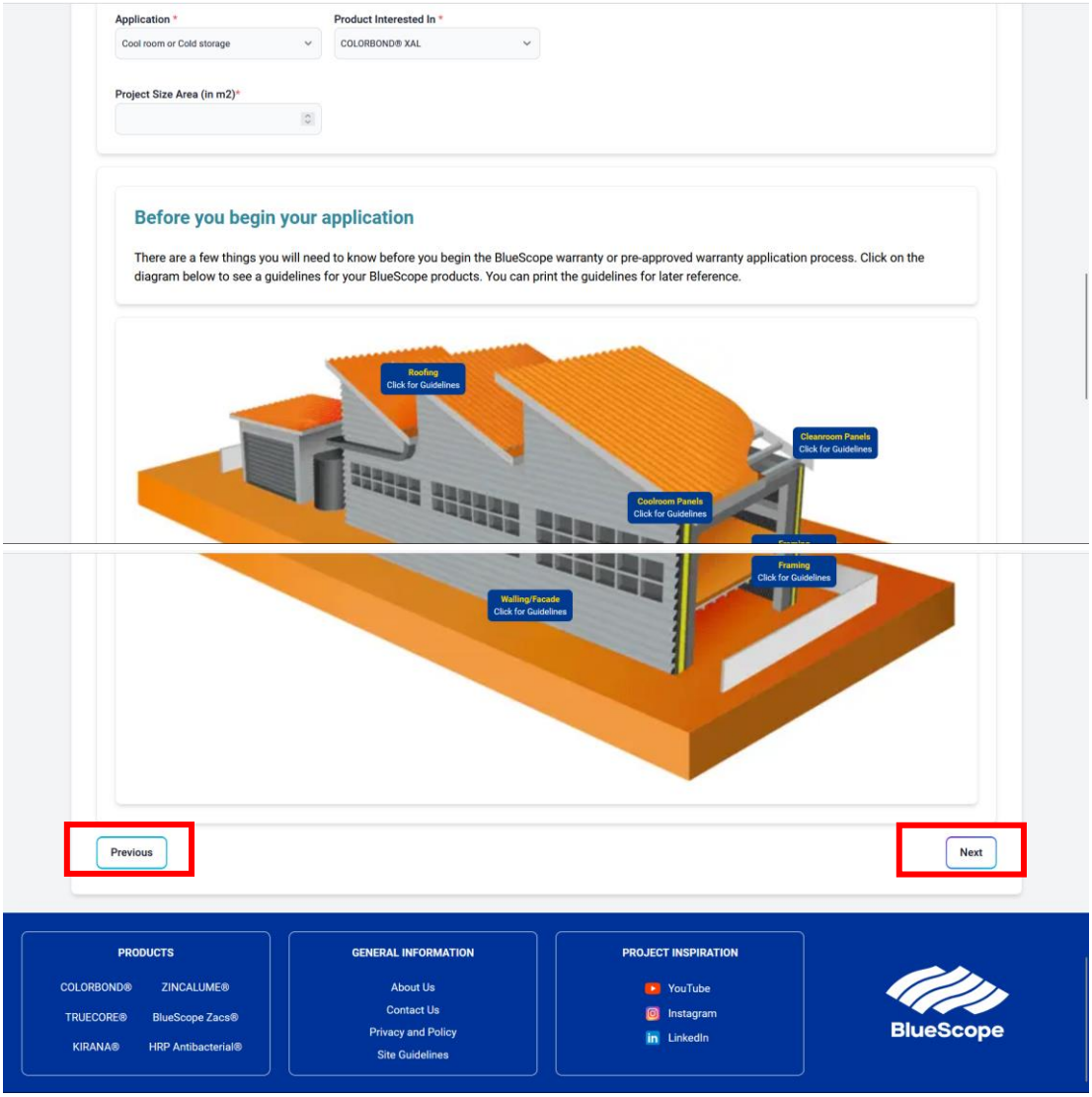


4. In step 3 (Select Building Type), you can choose the building animation category according to your needs by clicking one of the options: **Residential or Non-Residential**. Residential can be selected when you want to simulate a residential building such as a house, hotel, or apartment. Non-Residential can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2.

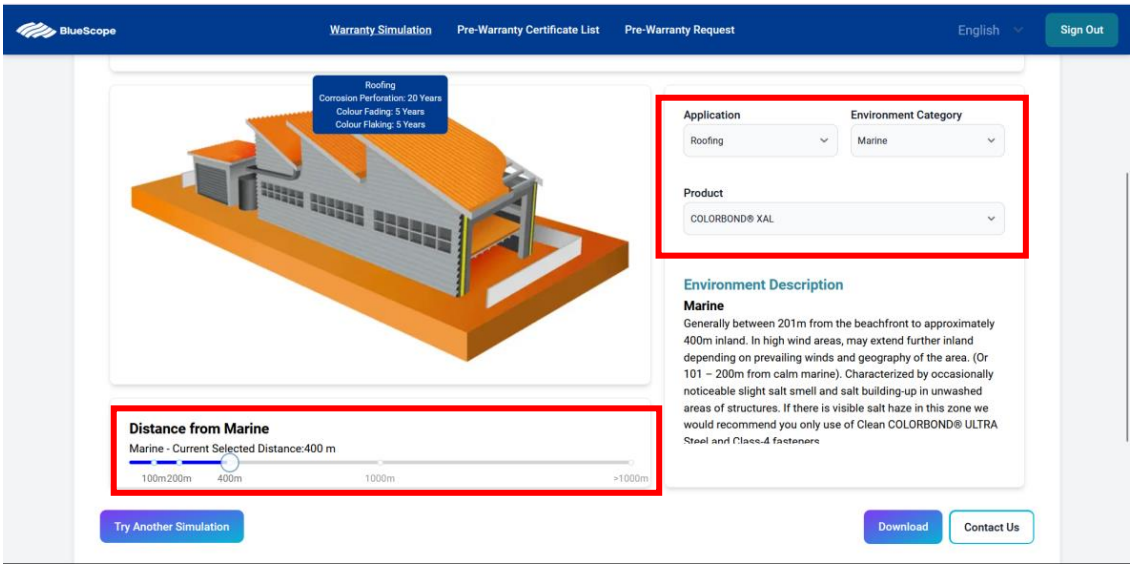


5. In step 4 (Project Details), you are required to fill in the necessary information, including contact details and project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.

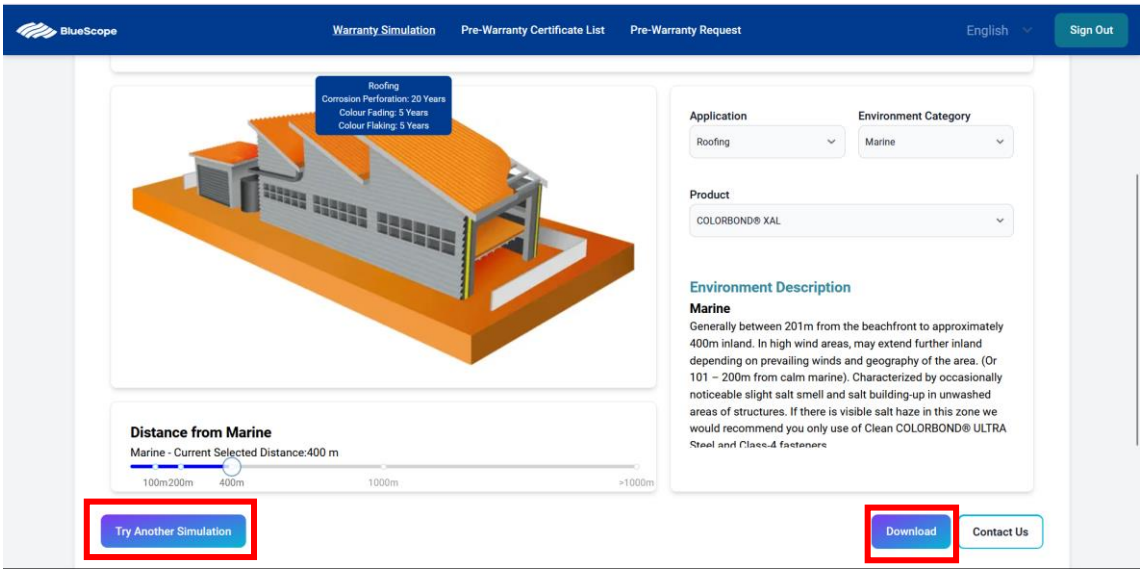




6. In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters.



7. You can download the results of the simulation that has been performed by clicking **Download** button
8. If you want to run the simulation again with different data, you can do so by clicking **Try Another Simulation**, and the system will return to step 3 (Select Building Category)

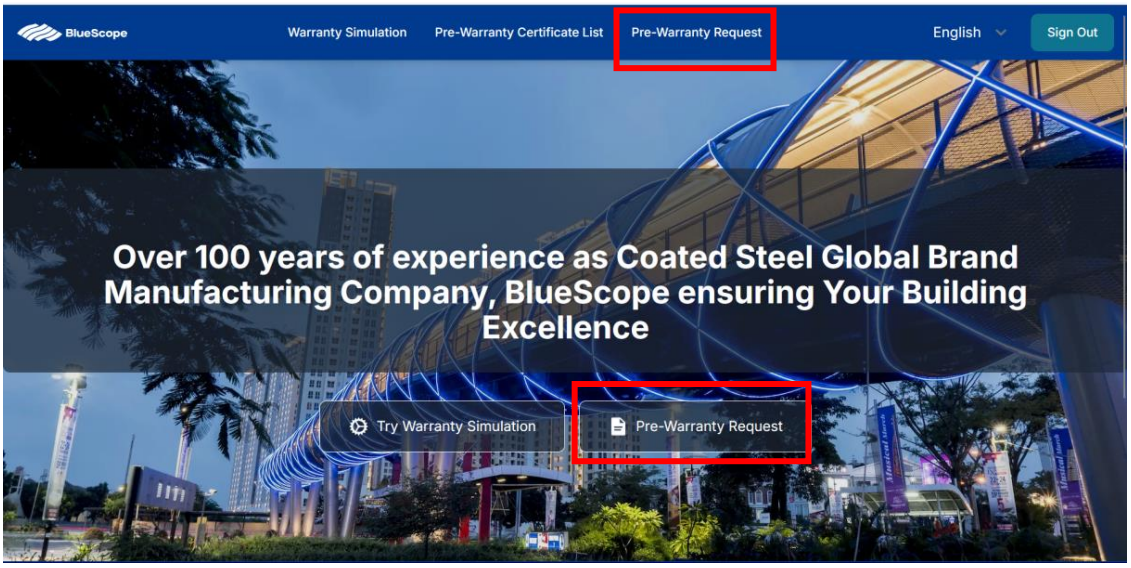


C. Pre-Warranty Simulation

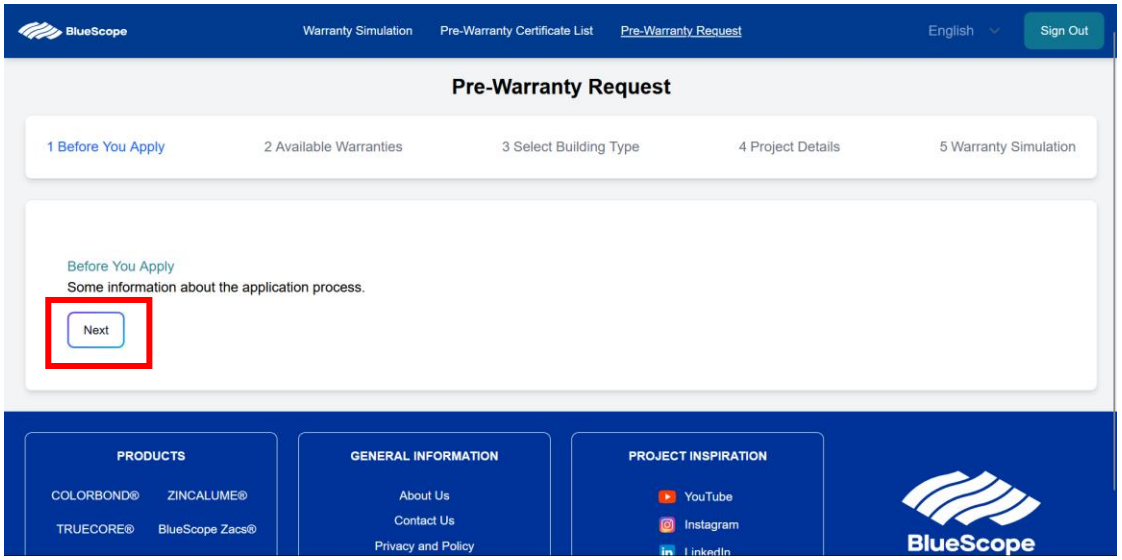
The Pre-Warranty Simulation is a feature used to simulate the warranty period before you purchase a Bluescope's product. The pre-warranty will have a certificate, but it cannot be used as an official document for claiming or complaining about product warranties. Make sure you have an account and are signed in to the system before doing the pre-warranty simulation.

To perform the pre-warranty simulation, you can follow the steps below:

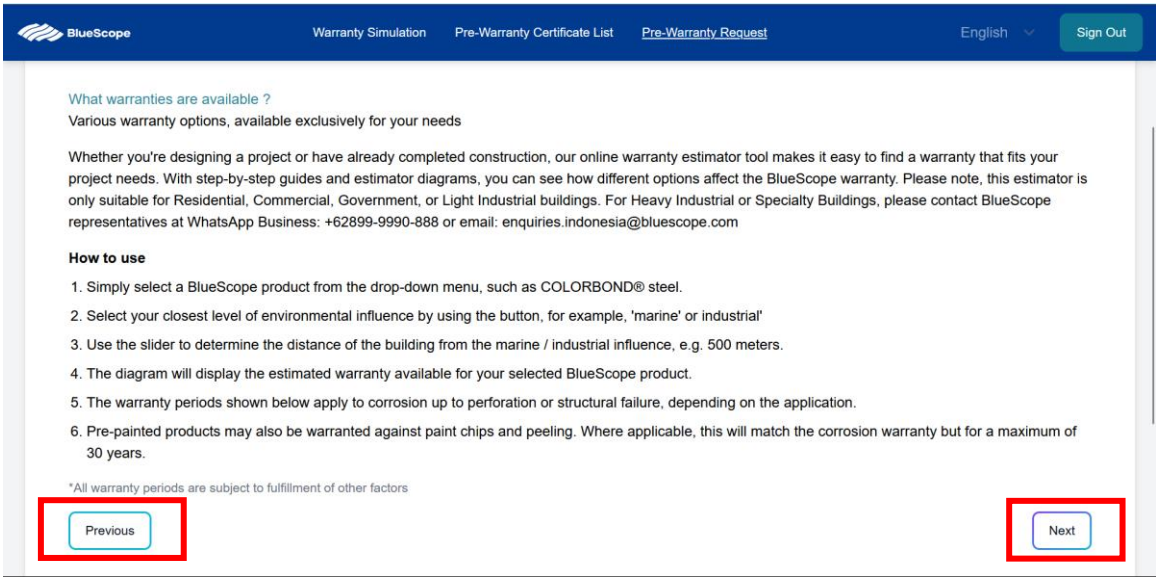
1. Click the **Pre-Warranty Request** button on the landing page or in the navigation bar.



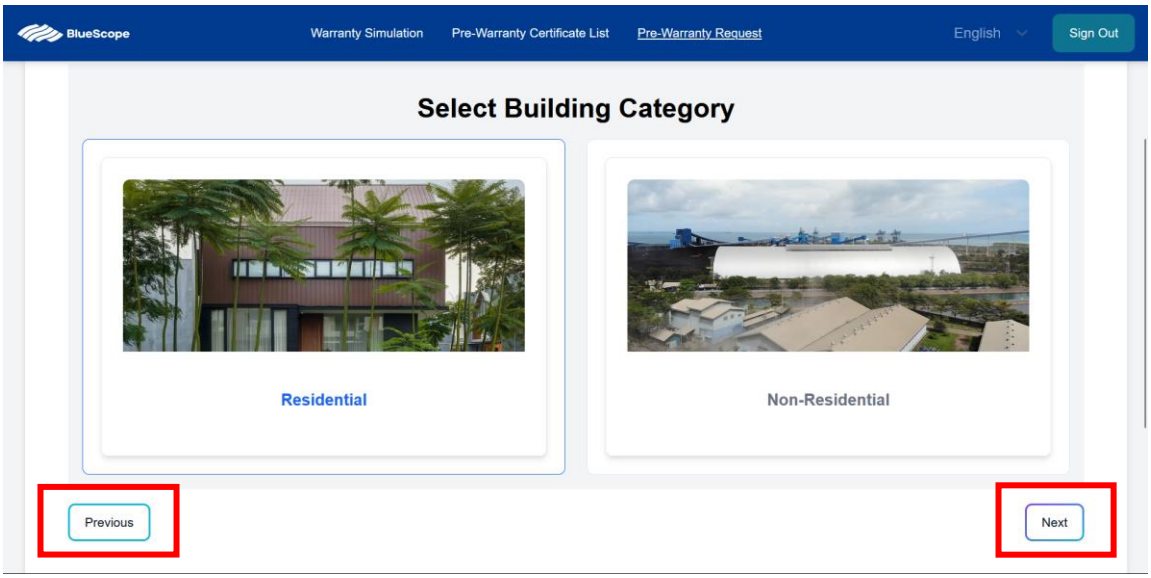
2. Click **Next** on step 1 (Before you apply).



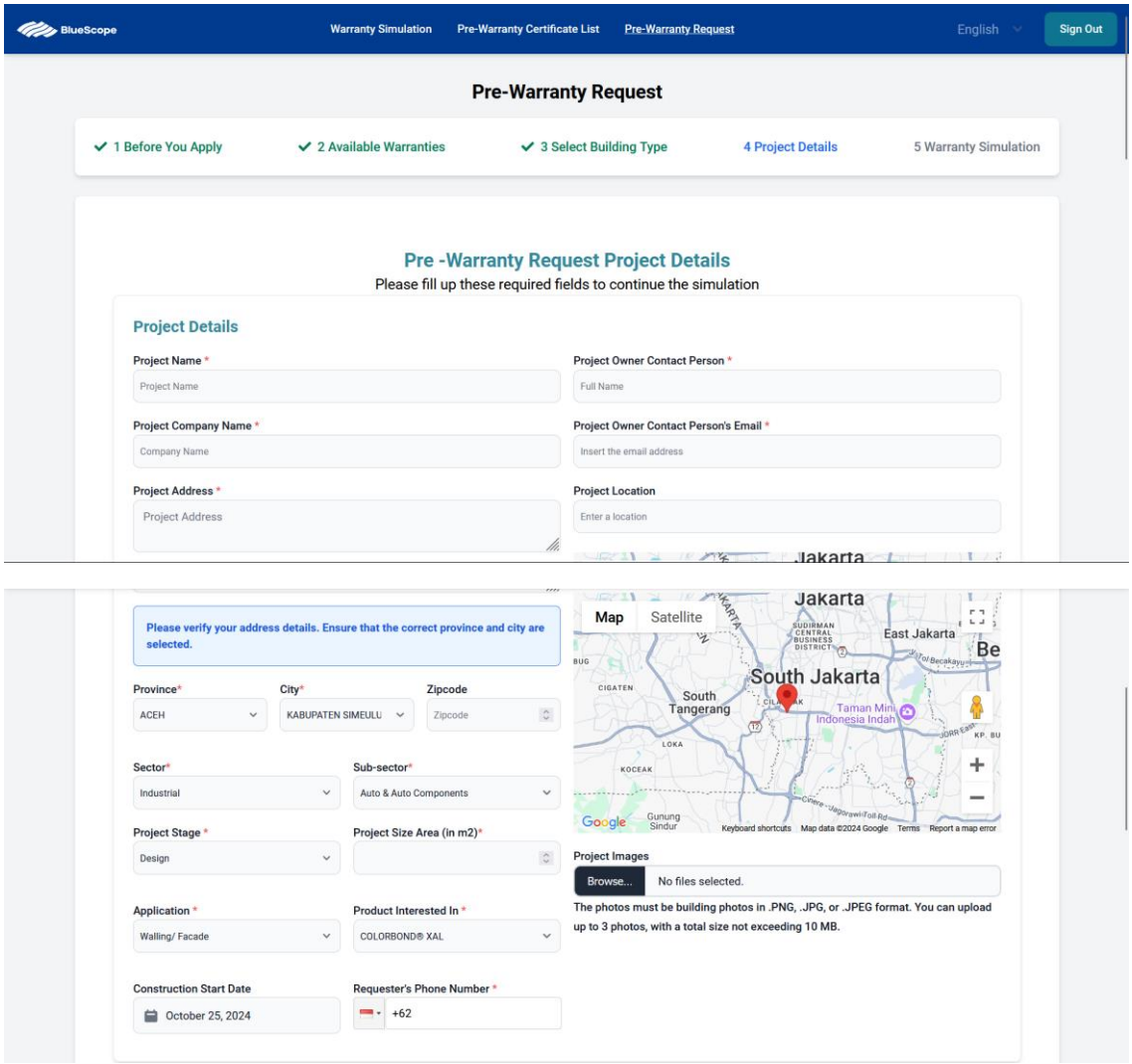
3. In step 2 (Available Warranty), you can read information about the available warranties and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1



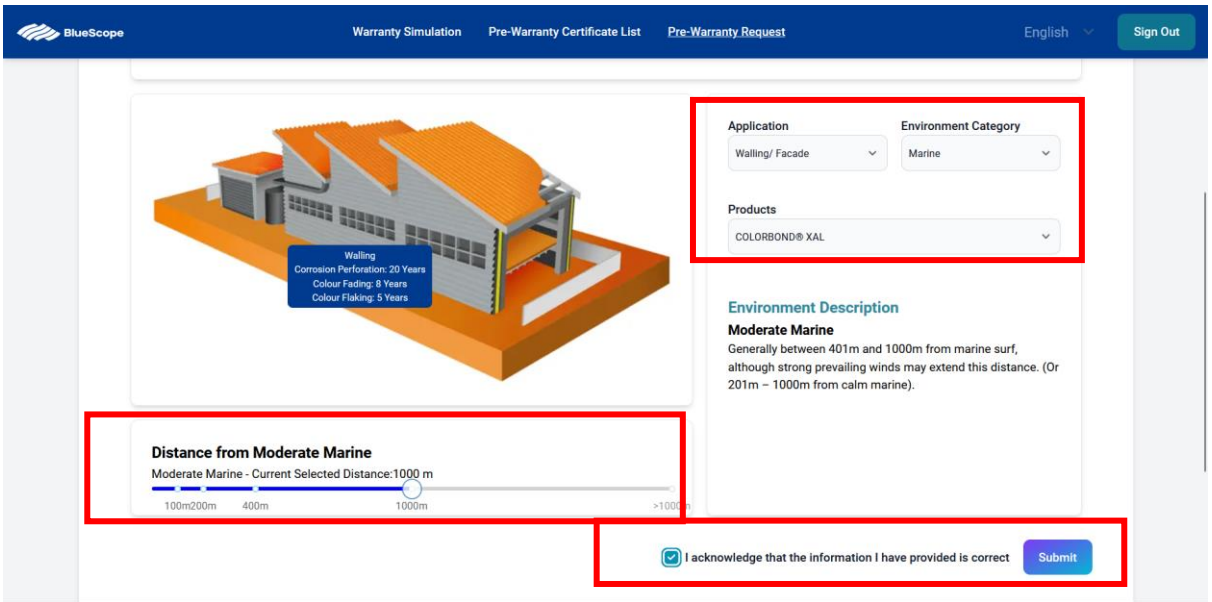
4. In step 3 (Select Building Type), you can choose the building animation category according to your needs by clicking one of the options: **Residential or Non-Residential**. Residential can be selected when you want to simulate a residential building such as a house, hotel, or apartment. Non-Residential can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2



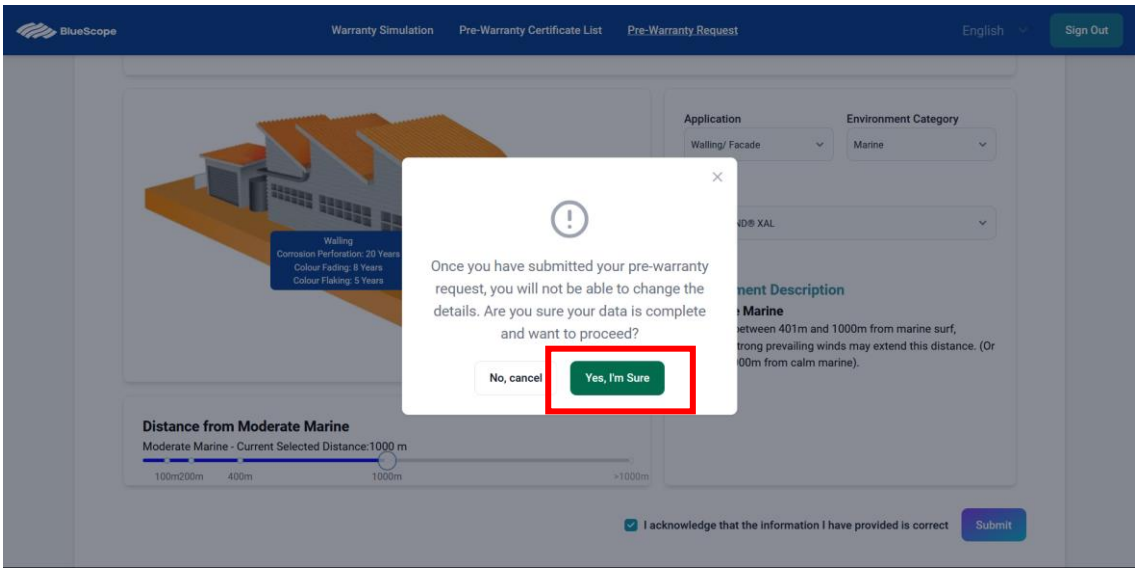
5. In step 4 (Project Details), you are required to fill in the necessary information, including project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.



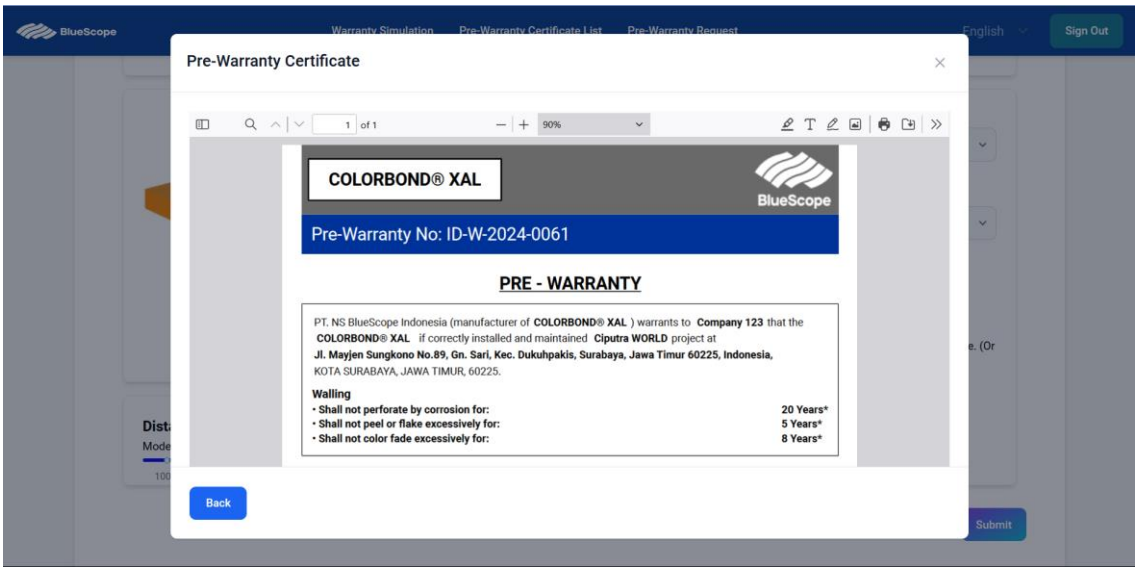
6. In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters
7. Click the **checkbox** to confirm that the information entered is correct, then click **Submit**.



8. Click **Yes, I'm sure** to proceed with the pre-warranty simulation, and the data that has been entered cannot be changed.



9. The pre-warranty certificate will be displayed based on the information entered along with the product and warranty period as simulated. You can download the certificate by clicking the icon.

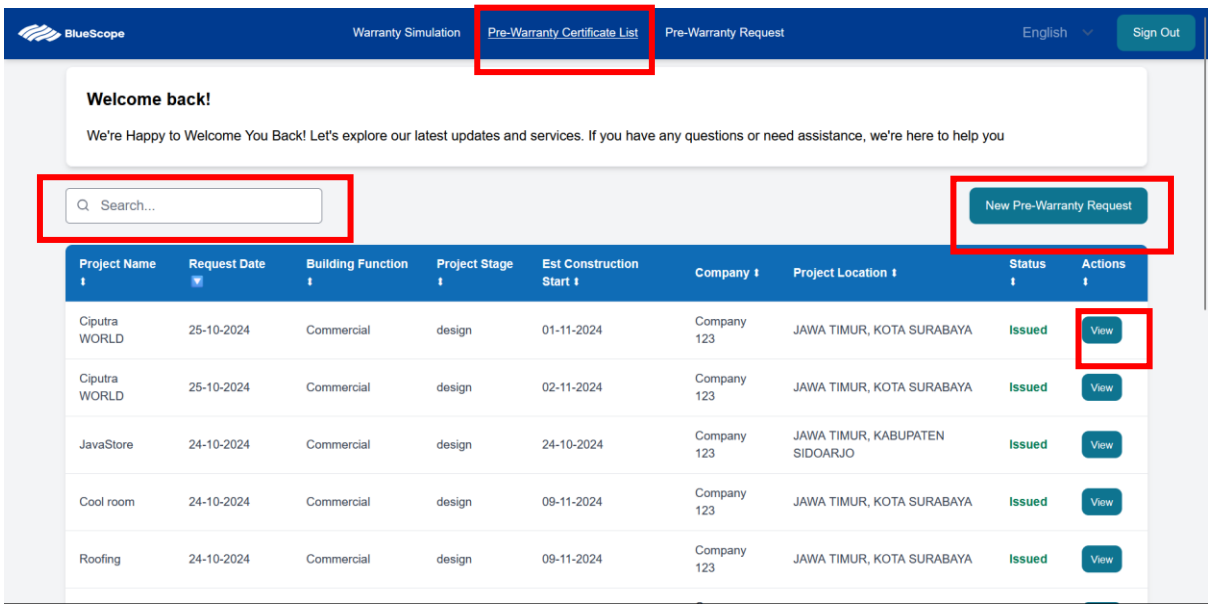


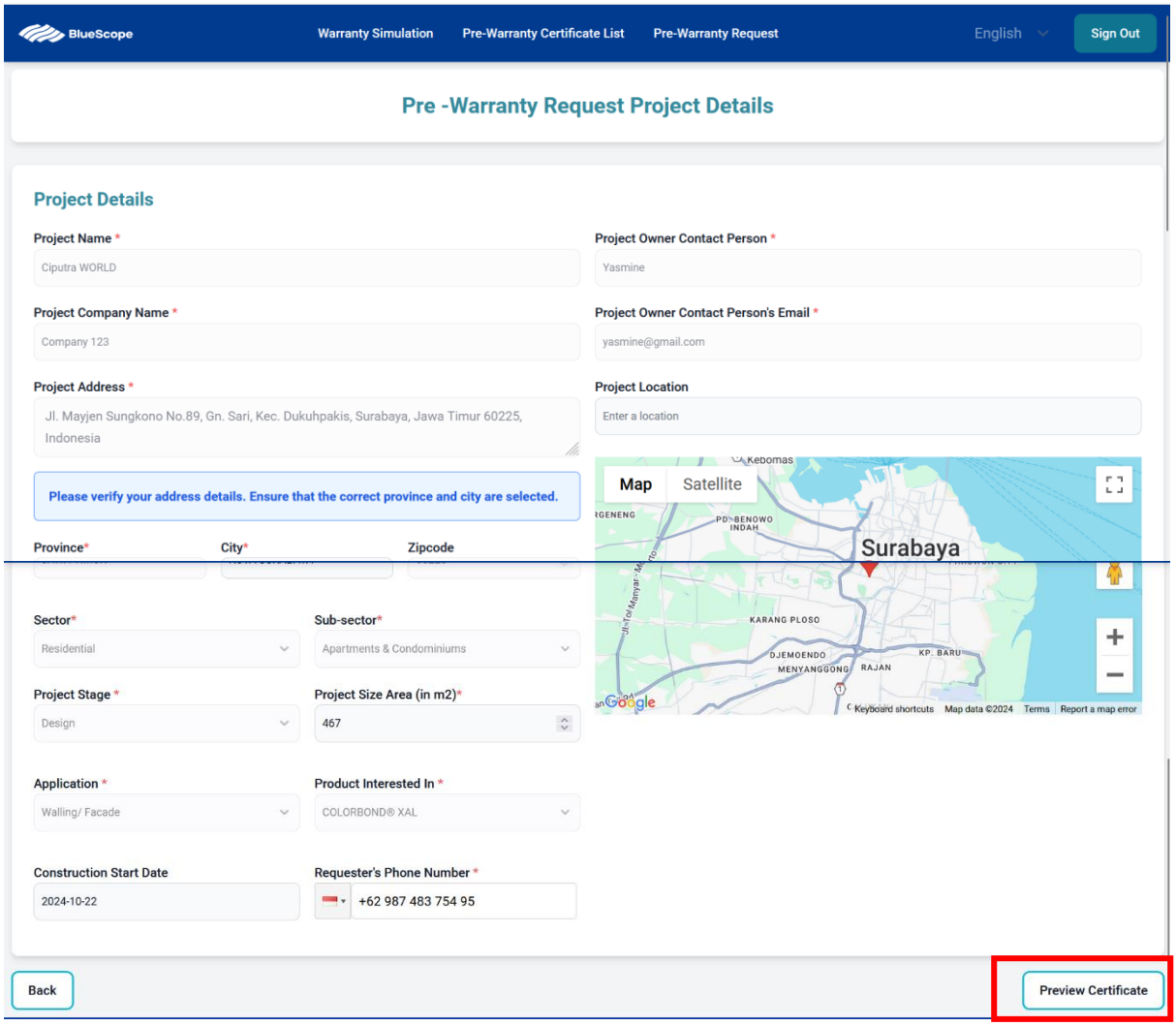
D. Pre-Warranty List

The pre-warranty list page contains a list of pre-warranty submissions that have been created. To access the pre-warranty list, you must sign in to your account. After signing in, you can view the list and search for pre-warranty submissions that have been created by entering keywords in the search box in the **Pre-Warranty Certificate List** menu, then clicking the icon.

You can create a pre-warranty submission by clicking the **Add Pre-Warranty Request** button, and the steps are the same as explained earlier.

To view the details of a pre-warranty submission, click the **View** button on one of the submissions, and the system will display the details of the pre-warranty submission (read-only). You can view the pre-warranty certificate again by clicking the **Preview Certificate** button.




BlueScope
Warranty Simulation
Pre-Warranty Certificate List
Pre-Warranty Request
English
Sign Out
Pre -Warranty Request Project Details
Project Details
Project Name *
Ciputra WORLD
Project Owner Contact Person *
Yasmine
Project Company Name *
Company 123
Project Owner Contact Person's Email *
yasmine@gmail.com
Project Address *
Jl. Mayjen Sungkono No.89, Gn. Sari, Kec. Dukuhpakis, Surabaya, Jawa Timur 60225, Indonesia
Project Location
Enter a location
Please verify your address details. Ensure that the correct province and city are selected.
Map
Satellite
Surabaya
KARANG PLOSO
DJEMOENDO
MENYANGGONG
RAJAN
KP. BARU
Keyboard shortcuts
Map data ©2024
Terms
Report a map error
Province*
City*
Zipcode
Sector*
Residential
Sub-sector*
Apartments & Condominiums
Project Stage *
Design
Project Size Area (in m2)*
467
Application *
Walling/ Facade
Product Interested In *
COLORBOND® XAL
Construction Start Date
2024-10-22
Requester's Phone Number *
+62 987 483 754 95
Back
Preview Certificate