



ID Warranty Management System

User Guide

Content

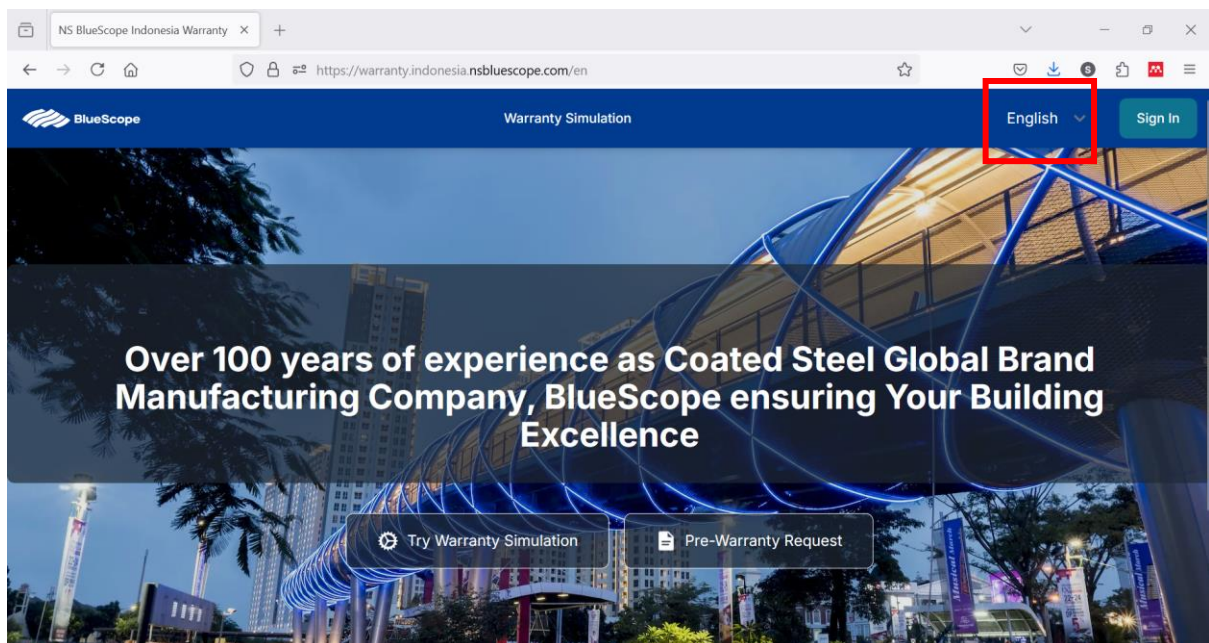
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Preparation

You can access the ID Warranty Management System application using any browser (Google Chrome, Firefox, Safari, Edge) via one of the following two URLs:

**warranty.indonesia.nsbluescope.com or
garansi.indonesia.nsbluescope.com.**

After accessing the link, you will be directed to the landing page of the ID Warranty Management System as shown in the following image:



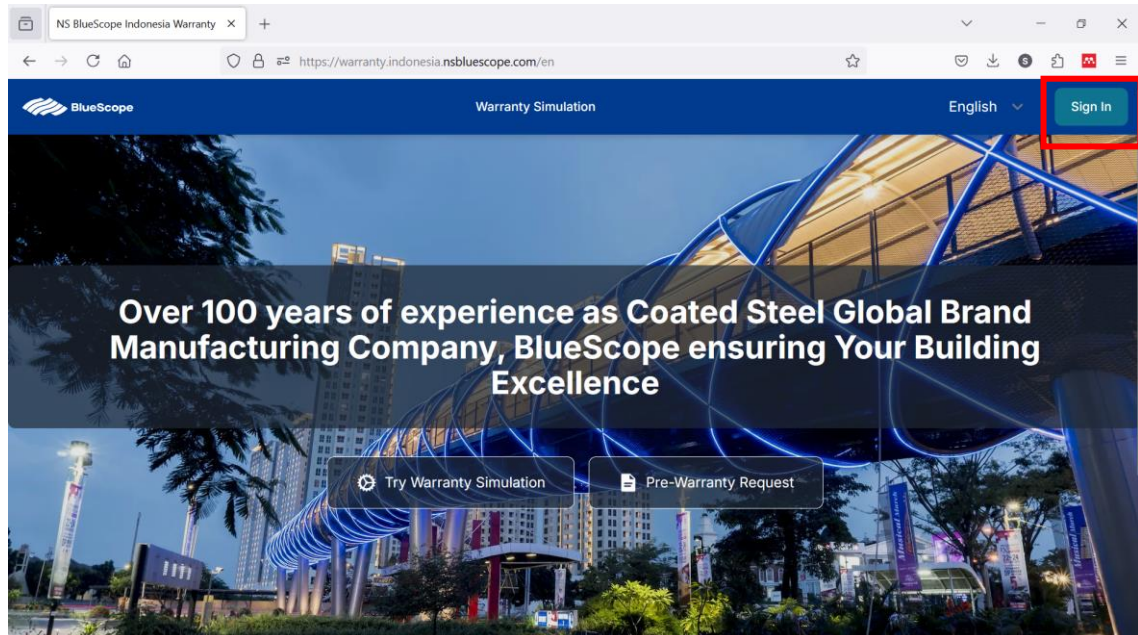
On the landing page, you can switch the language to English or Indonesian (Bahasa) based on your needs.

A. Authentication

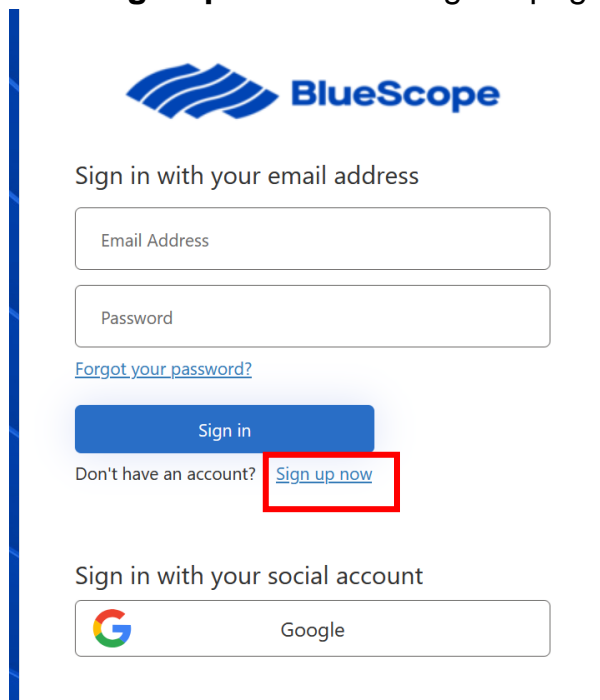
a) Sign Up

If you do not yet have an account on the ID Warranty Management System, you can create one by following these steps:

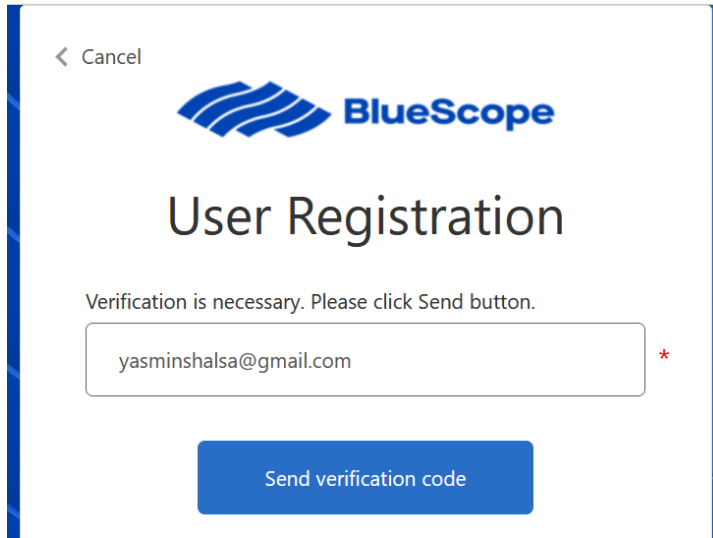
1. Click **Sign In** button in the landing page




2. Click **Sign Up Now** in the Sign In page



3. Enter an email that is not yet registered, then click the **Send Verification Code** button to receive the verification code.



< Cancel

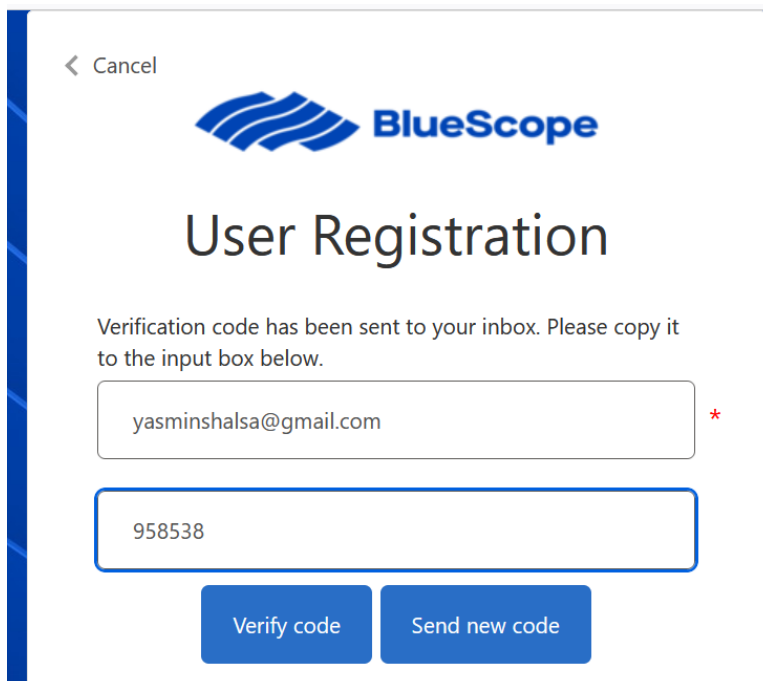
 BlueScope

User Registration


Verification is necessary. Please click Send button.

Send verification code

4. Check your email for the verification code. Copy and enter the verification code into the verification code field.



< Cancel

 BlueScope

User Registration

Verification code has been sent to your inbox. Please copy it to the input box below.

Verify code Send new code

5. Enter the other requested information: password, confirm password, first name, last name, mobile phone, company name, and occupation. Then click **Create** button

.....*

.....*

Intan

Zahira*

+6285736437949

PNY

Occupation

Home Owner ▾

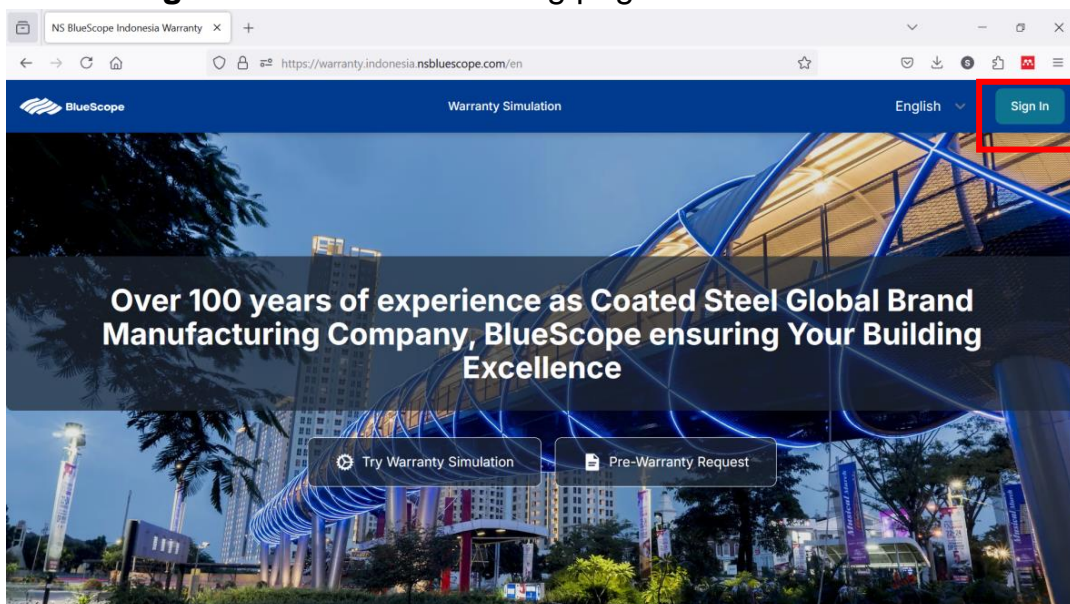
Create

6. Successfully signed up and logged in using the new account.

b) Sign In

Once you have an account, you can sign in by following these steps:

1. Click **Sign In** button in the landing page





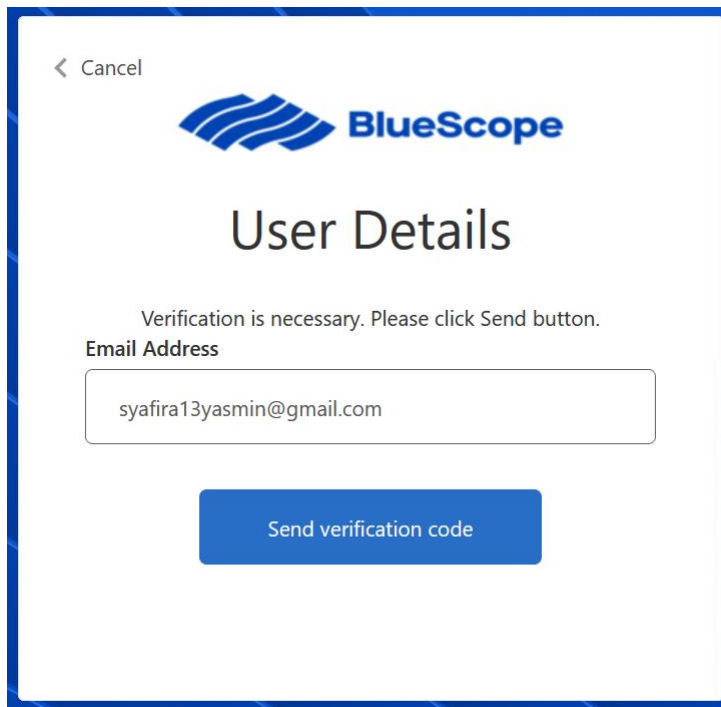
2. Enter the email and password of your registered account, then click **Sign In**. You can also sign in using your Google account, provided the email is already registered in the ID Warranty Management System

The image shows the BlueScope sign-in interface. At the top is the BlueScope logo. Below it, the text "Sign in with your email address" is displayed. There are two input fields: the first contains the email "syafira13yasmin@gmail.com" and the second contains a masked password represented by dots. A link "Forgot your password?" is located below the password field. A blue "Sign in" button is highlighted with a red rectangle. Below the button, the text "Don't have an account?" is followed by a link "Sign up now". At the bottom, the text "Sign in with your social account" is displayed above a Google sign-in button.


3. Choose the option to receive the verification code via SMS or Email, then click **Continue**

The image shows the "User Details" screen in the BlueScope app. At the top left is a back arrow and the word "Cancel". The BlueScope logo is at the top center. Below the logo, the title "User Details" is displayed. The text "Please select your preferred OTP method" is followed by two radio button options: "SMS" (which is unselected) and "Email" (which is selected with a blue dot). At the bottom of the screen is a large blue "Continue" button.

4. Enter the email used to receive the verification code, then click **Send Verification Code**.



< Cancel

 BlueScope

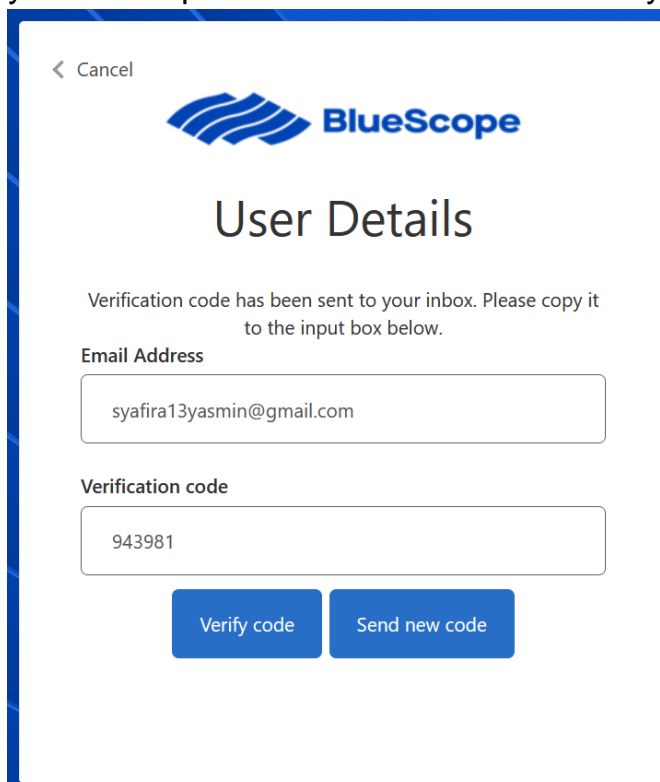
User Details

Verification is necessary. Please click Send button.


Email Address

Send verification code

5. Check your email and enter the verification code in the verification code field, then click **Verify Code**. If you do not receive the verification code, you can request a new verification code by clicking **Send new code**.



< Cancel

 BlueScope

User Details

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

Verification code

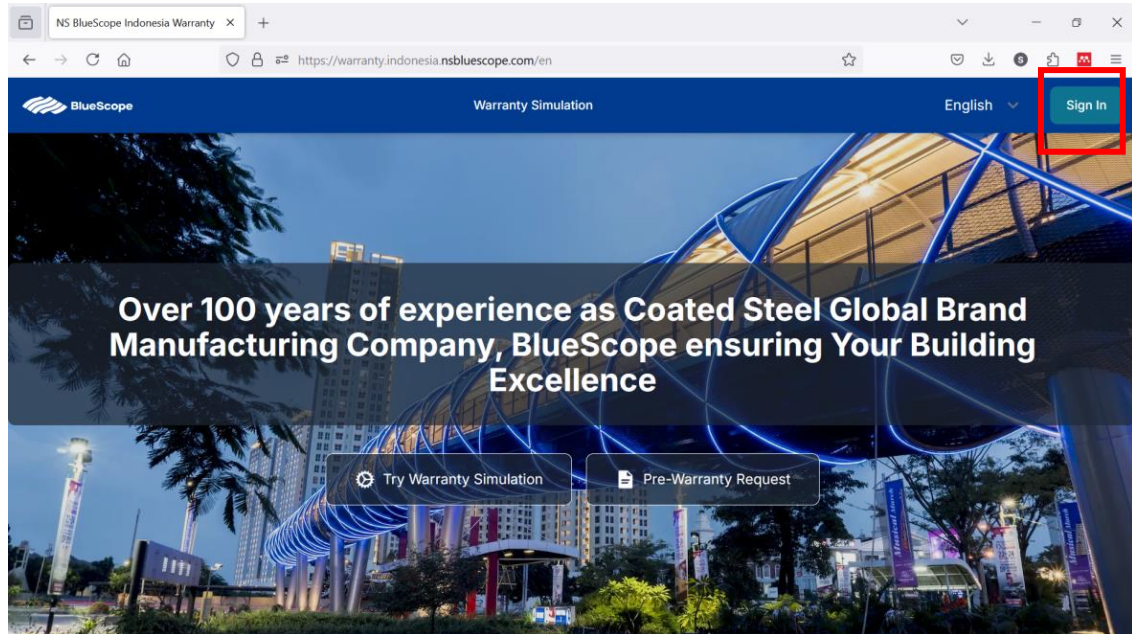
Verify code Send new code

6. The user successfully signed in, and the system displays the landing page with a menu that can only be accessed after signing in.

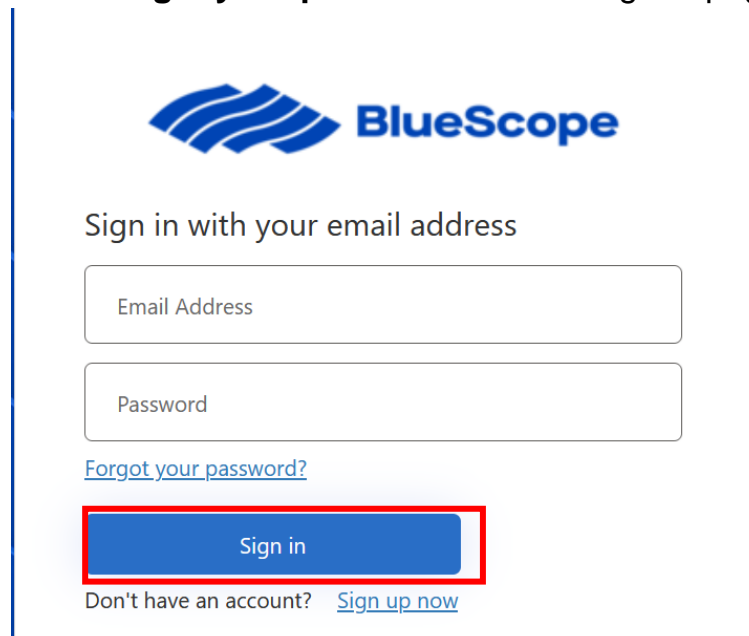
c) Reset Password

If you forgot the password for your account, you can reset your password by following these steps :

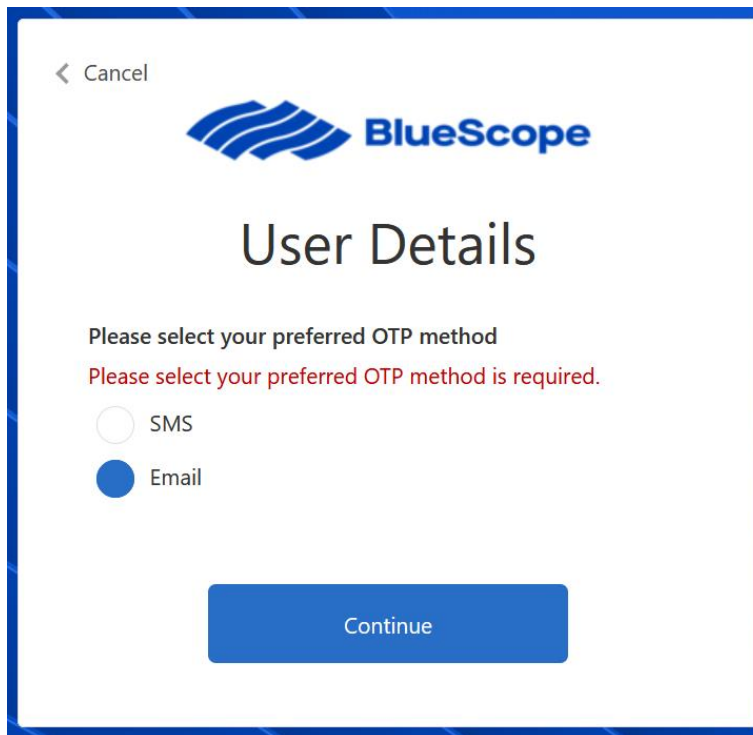
1. Click **Sign In** button in the landing page




2. Click **Forgot your password?** in the Sign In page

A screenshot of the BlueScope Sign In page. The page has a white background with the BlueScope logo at the top. Below the logo, it says 'Sign in with your email address'. There are two input fields: 'Email Address' and 'Password'. Below the 'Password' field is a link that says 'Forgot your password?'. At the bottom, there is a blue 'Sign in' button highlighted with a red rectangular box. Below the button, it says 'Don't have an account? Sign up now'.

3. Select the option to receive the verification code via SMS or Email, then click **Continue**



< Cancel

 BlueScope

User Details

Please select your preferred OTP method

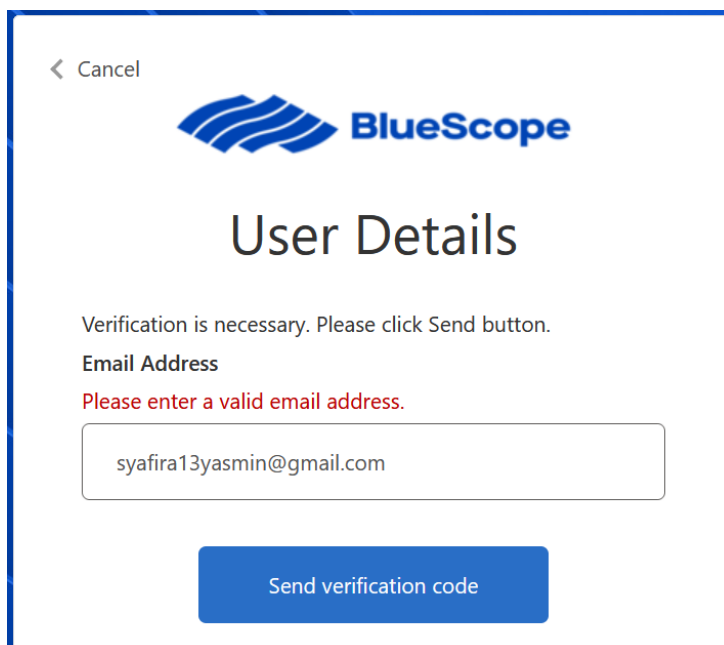
Please select your preferred OTP method is required.

☐ SMS


☒ Email

Continue

4. Enter the email used to receive the verification code, then click **Send Verification Code**



< Cancel

 BlueScope

User Details

Verification is necessary. Please click Send button.

Email Address


Please enter a valid email address.

syafira13yasmin@gmail.com

Send verification code

5. Check your email and enter the verification code in the verification code field, then click **Verify Code**.

[← Cancel](#)



User Details

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

syafira13yasmin@gmail.com


916327

Verify code

Send new code

6. Enter a new password and confirm the new password, then click **Continue**.

[← Cancel](#)



User Details

New Password

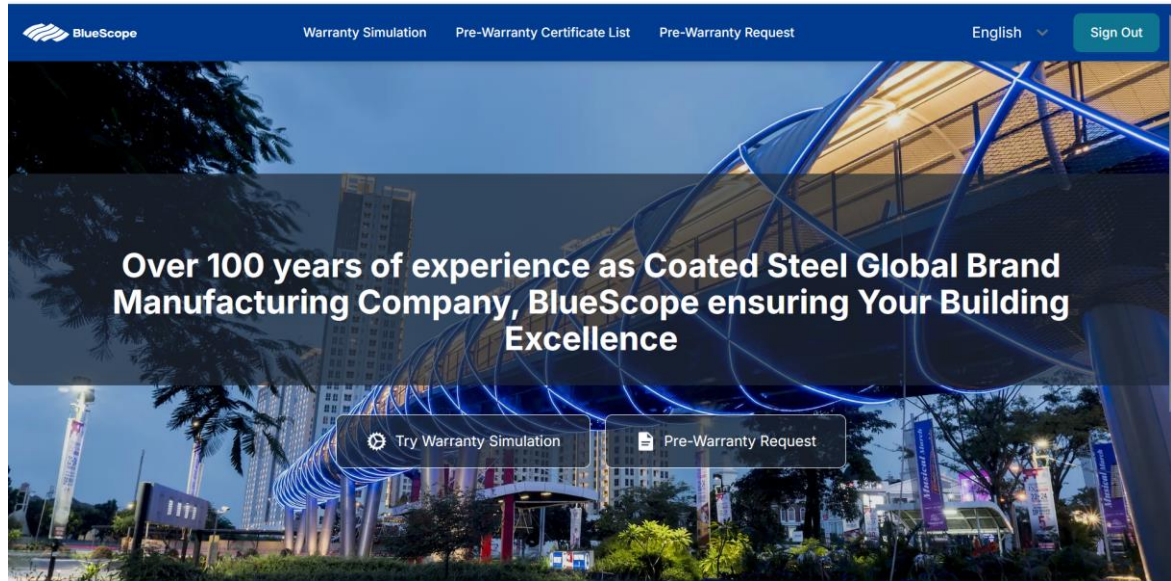
.....

Confirm New Password

.....

Continue

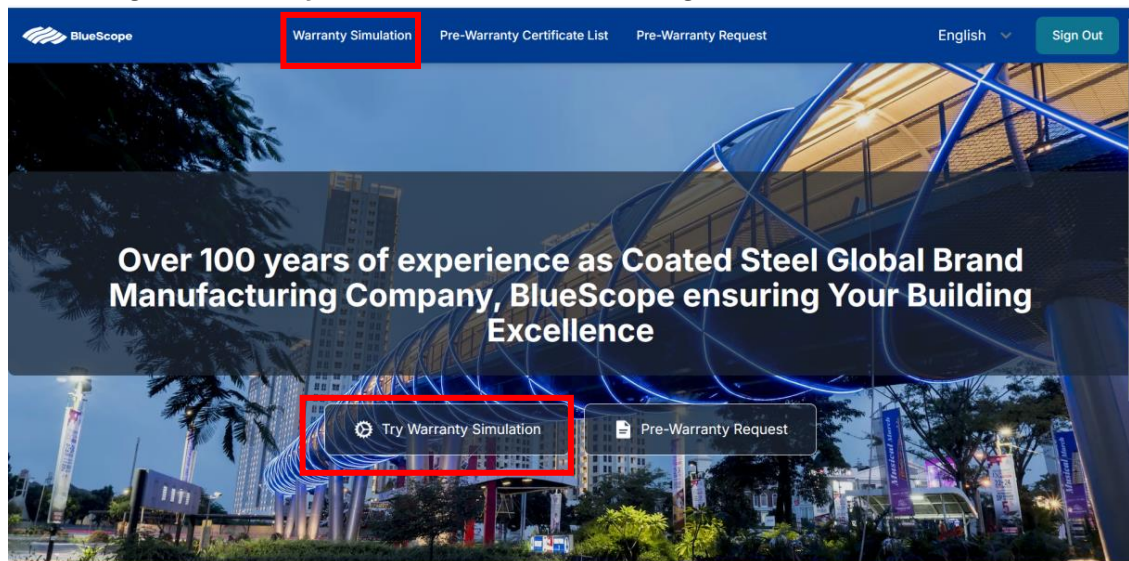
7. Successfully reset the password and logged in using the new password.



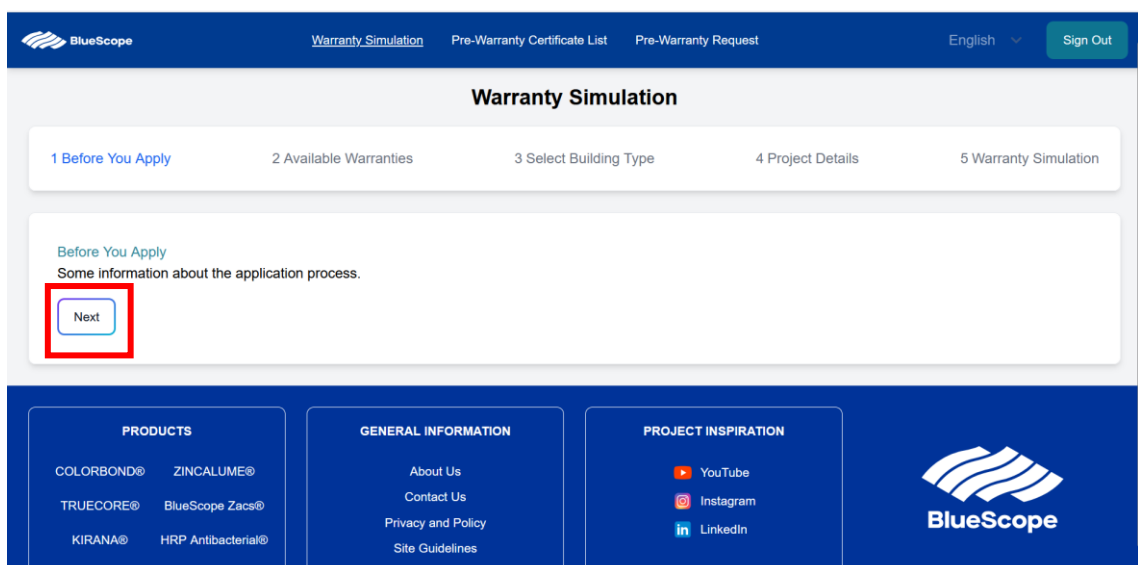
B. Warranty Simulation

Warranty simulation can be done with or without signing in on the landing page. You can access the warranty simulation through the Try Warranty Simulation button on the landing page or through Warranty Simulation on the navigation bar. Both methods will refer to the same flow for conducting the warranty simulation. To perform the warranty simulation, you can follow the steps below:

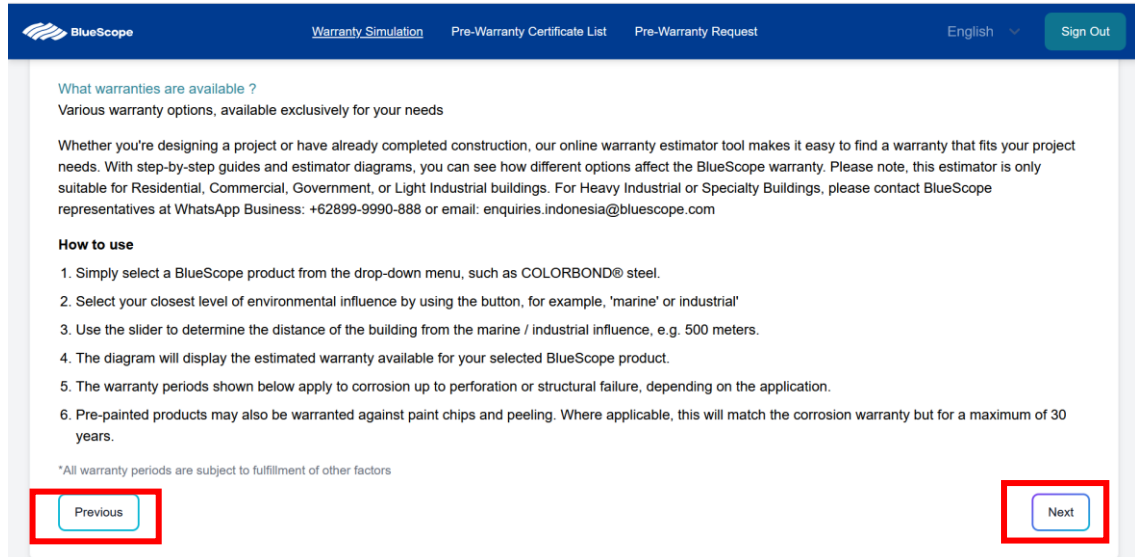
1. Click the **Try Warranty Simulation** button on the landing page or through **Warranty Simulation** in the navigation bar.



2. Click **Next** on step 1 (Before you apply).



3. In step 2 (Available Warranty), you can read information about the warranties that are available and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1.



What warranties are available ?
Various warranty options, available exclusively for your needs

Whether you're designing a project or have already completed construction, our online warranty estimator tool makes it easy to find a warranty that fits your project needs. With step-by-step guides and estimator diagrams, you can see how different options affect the BlueScope warranty. Please note, this estimator is only suitable for Residential, Commercial, Government, or Light Industrial buildings. For Heavy Industrial or Specialty Buildings, please contact BlueScope representatives at WhatsApp Business: +62899-9990-888 or email: enquiries.indonesia@bluescope.com

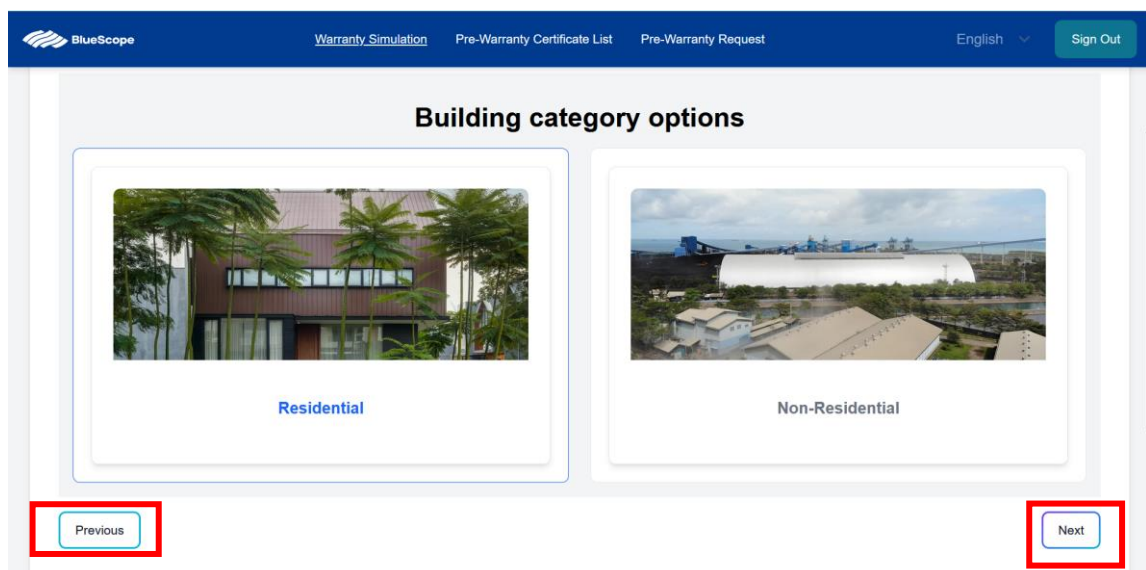
How to use

1. Simply select a BlueScope product from the drop-down menu, such as COLORBOND® steel.
2. Select your closest level of environmental influence by using the button, for example, 'marine' or 'industrial'
3. Use the slider to determine the distance of the building from the marine / industrial influence, e.g. 500 meters.
4. The diagram will display the estimated warranty available for your selected BlueScope product.
5. The warranty periods shown below apply to corrosion up to perforation or structural failure, depending on the application.
6. Pre-painted products may also be warranted against paint chips and peeling. Where applicable, this will match the corrosion warranty but for a maximum of 30 years.


*All warranty periods are subject to fulfillment of other factors

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4. In step 3 (Select Building Type), you can choose the building animation category according to your needs by clicking one of the options: **Residential or Non-Residential**. Residential can be selected when you want to simulate a residential building such as a house, hotel, or apartment. Non-Residential can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2.



Building category options




Residential



Non-Residential

[Previous](#) [Next](#)

5. In step 4 (Project Details), you are required to fill in the necessary information, including contact details and project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.


Warranty Simulation
Pre-Warranty Certificate List
Pre-Warranty Request
English
Sign Out

Warranty Simulation

✓ 1 Before You Apply
✓ 2 Available Warranties
✓ 3 Select Building Type
4 Project Details
5 Warranty Simulation

Warranty Simulation Project Details

Please fill up these required fields to continue the simulation

Contact Details

First Name *

Last Name *

Email *

Phone *

+62

Company Name *

Occupation

Architect

Project Details

Project Name *

Project Address *

Please verify your address details. Ensure that the correct province and city are selected.

Province *

ACEH

City *

KABUPATEN SIMEULUE

Zipcode

Project Stage *

Design


Sector *

Industrial

Project Location

Map

Satellite



Application *

Cool room or Cold storage

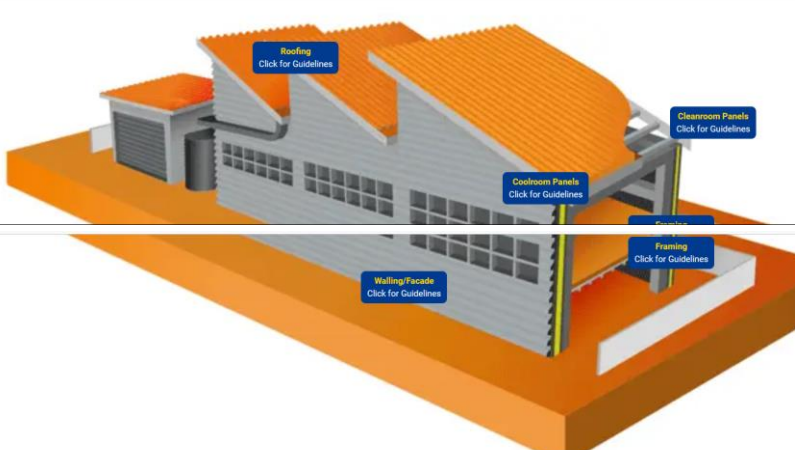
Product Interested In *

COLORBOND® XAL

Project Size Area (in m2) *

Before you begin your application

There are a few things you will need to know before you begin the BlueScope warranty or pre-approved warranty application process. Click on the diagram below to see a guidelines for your BlueScope products. You can print the guidelines for later reference.



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PRODUCTS

COLORBOND®

ZINCALUME®

TRUECORE®

BlueScope Zacs®

KIRANA®

HRP Antibacterial®

GENERAL INFORMATION

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Privacy and Policy


Site Guidelines

PROJECT INSPIRATION

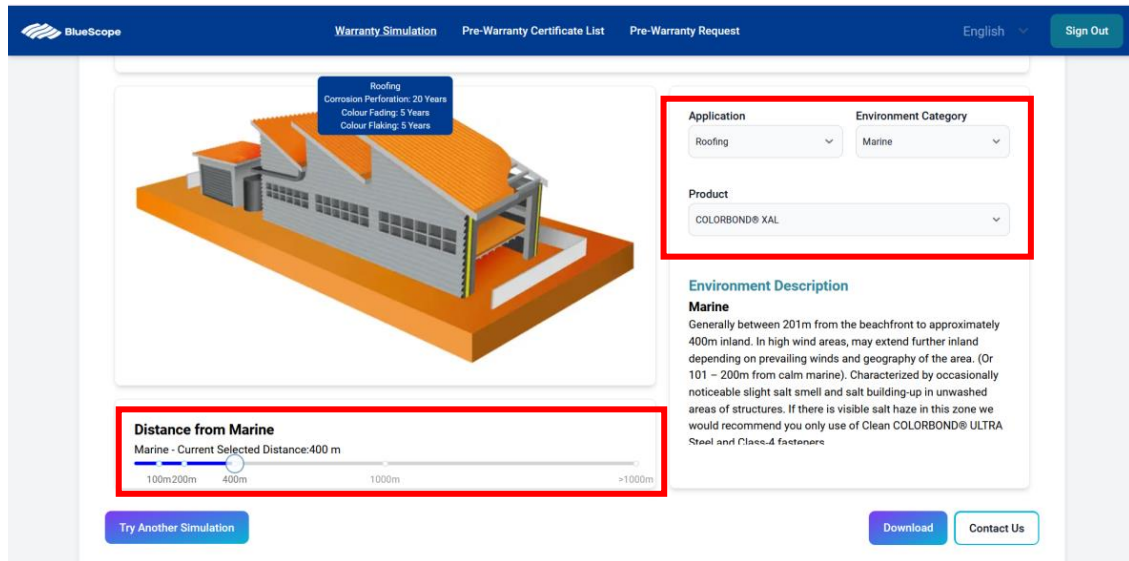
YouTube

Instagram

LinkedIn



- In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters.



The interface shows a 3D model of a building with a blue roof. A tooltip for the roof indicates: Roofing, Corrosion Protection: 20 Years, Colour Fading: 5 Years, Colour Flaking: 5 Years.

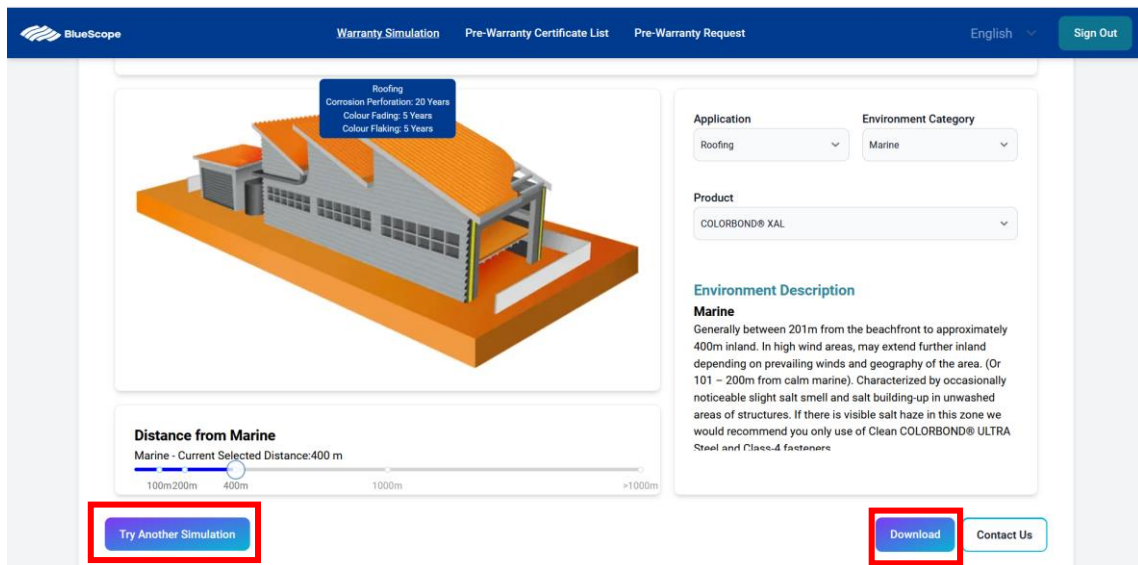
On the right, the 'Application' is set to 'Roofing' and the 'Environment Category' is set to 'Marine'. The 'Product' is set to 'COLORBOND® XAL'.

The 'Environment Description' for 'Marine' states: Generally between 201m from the beachfront to approximately 400m inland. In high wind areas, may extend further inland depending on prevailing winds and geography of the area. (Or 101 – 200m from calm marine). Characterized by occasionally noticeable slight salt smell and salt building-up in unwashed areas of structures. If there is visible salt haze in this zone we would recommend you only use of Clean COLORBOND® ULTRA Steel and Class 4 fasteners.

Below the 3D model, the 'Distance from Marine' slider is set to 400m. The slider range is from 100m to 1000m.

At the bottom, there are three buttons: 'Try Another Simulation', 'Download', and 'Contact Us'.

7. You can download the results of the simulation that has been performed by clicking **Download** button
8. If you want to run the simulation again with different data, you can do so by clicking **Try Another Simulation**, and the system will return to step 3 (Select Building Category)



The interface is identical to the previous one, showing the same 3D model, settings, and environment description.

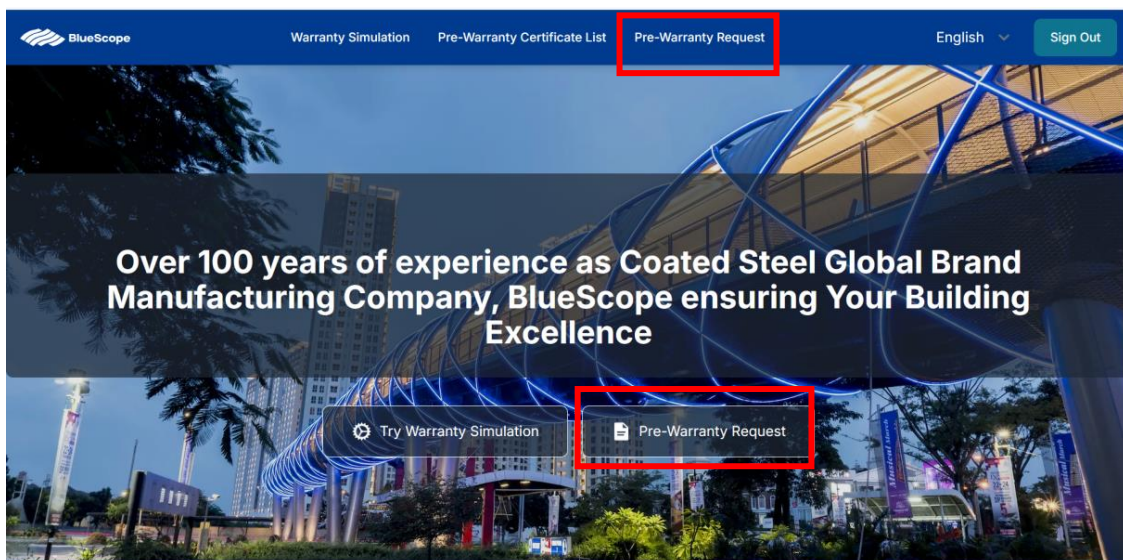
In this view, the 'Try Another Simulation' button and the 'Download' button are highlighted with red boxes.

C. Pre-Warranty Simulation

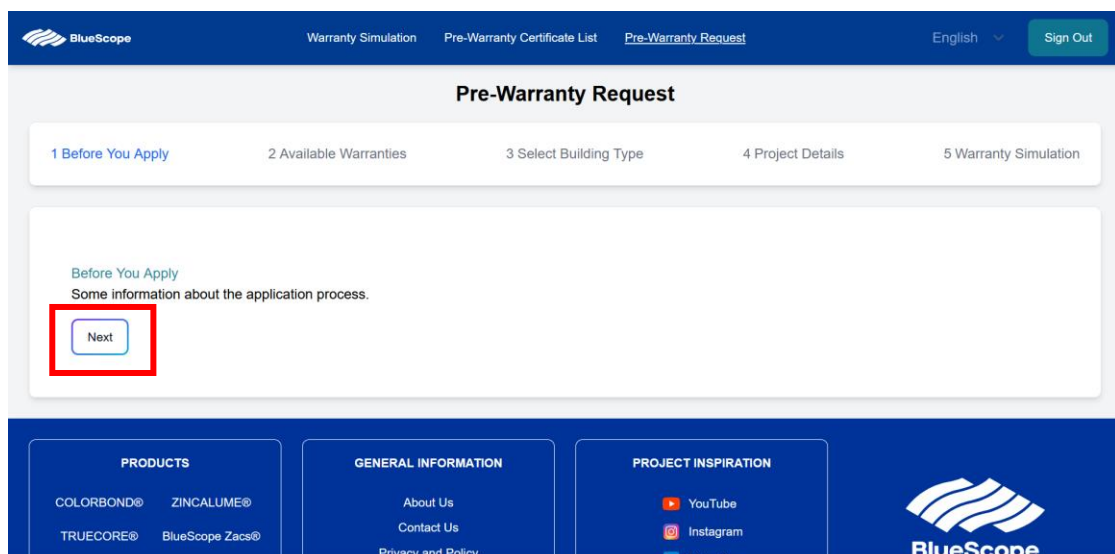
The Pre-Warranty Simulation is a feature used to simulate the warranty period before you purchase a Bluescope's product. The pre-warranty will have a certificate, but it cannot be used as an official document for claiming or complaining about product warranties. Make sure you have an account and are signed in to the system before doing the pre-warranty simulation.

To perform the pre-warranty simulation, you can follow the steps below:

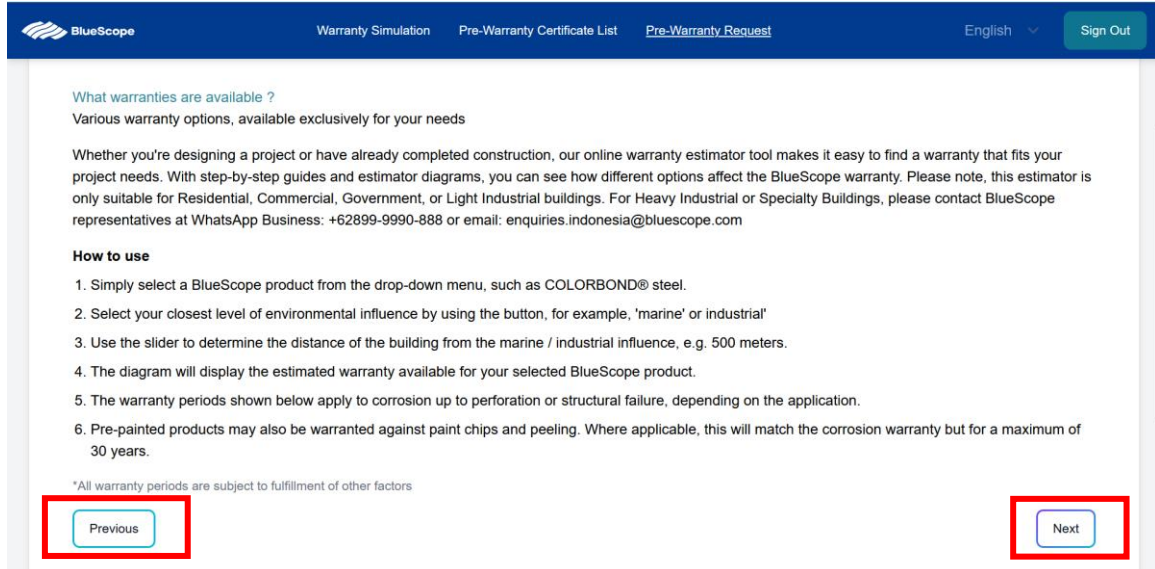
1. Click the **Pre-Warranty Request** button on the landing page or in the navigation bar.



2. Click **Next** on step 1 (Before you apply).



3. In step 2 (Available Warranty), you can read information about the available warranties and how to use the warranty simulation. Then, click **Next** to proceed to step 3 or click **Previous** to return to step 1



What warranties are available ?
Various warranty options, available exclusively for your needs

Whether you're designing a project or have already completed construction, our online warranty estimator tool makes it easy to find a warranty that fits your project needs. With step-by-step guides and estimator diagrams, you can see how different options affect the BlueScope warranty. Please note, this estimator is only suitable for Residential, Commercial, Government, or Light Industrial buildings. For Heavy Industrial or Specialty Buildings, please contact BlueScope representatives at WhatsApp Business: +62899-9990-888 or email: enquiries.indonesia@bluescope.com

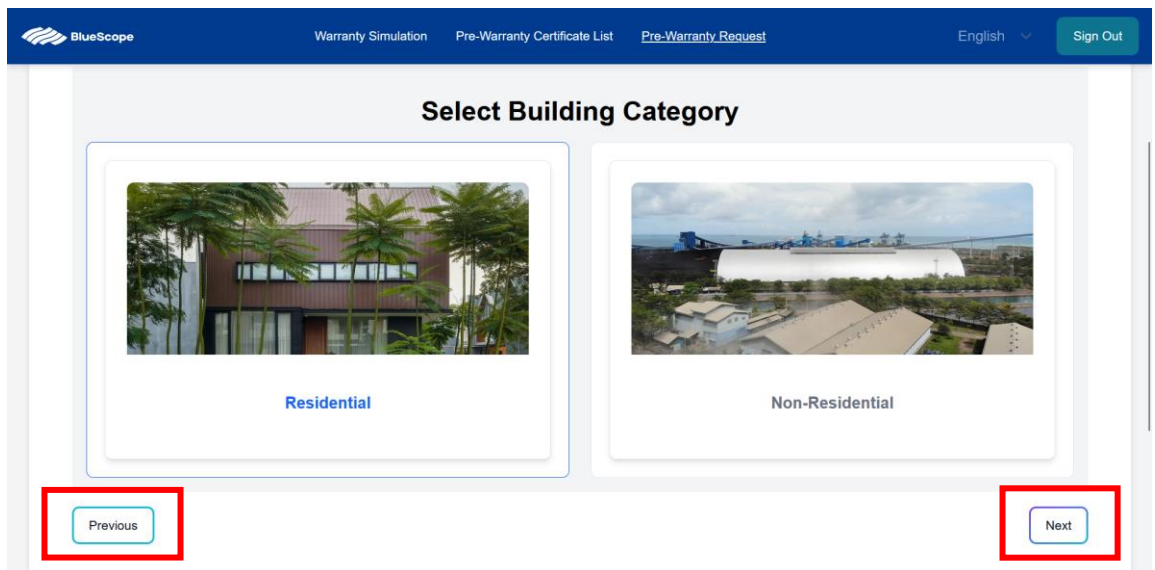
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1. Simply select a BlueScope product from the drop-down menu, such as COLORBOND® steel.
2. Select your closest level of environmental influence by using the button, for example, 'marine' or 'industrial'
3. Use the slider to determine the distance of the building from the marine / industrial influence, e.g. 500 meters.
4. The diagram will display the estimated warranty available for your selected BlueScope product.
5. The warranty periods shown below apply to corrosion up to perforation or structural failure, depending on the application.
6. Pre-painted products may also be warranted against paint chips and peeling. Where applicable, this will match the corrosion warranty but for a maximum of 30 years.


*All warranty periods are subject to fulfillment of other factors

[Previous](#) [Next](#)


4. In step 3 (Select Building Type), you can choose the building animation category according to your needs by clicking one of the options: **Residential or Non-Residential**. Residential can be selected when you want to simulate a residential building such as a house, hotel, or apartment. Non-Residential can be selected when you want to simulate buildings like malls, factories, offices, public facilities, places of worship, and so on. Then, click **Next** to proceed to step 4 or click **Previous** to return to step 2



Select Building Category




Residential



Non-Residential

[Previous](#) [Next](#)

5. In step 4 (Project Details), you are required to fill in the necessary information, including project details. You can also view guidelines for each application based on the selected building category by clicking **Click for Guidelines** on the desired application (Roofing / Walling / Framing / Coolroom Panels / Cleanroom Panels). After all fields have been filled in, click **Next** to proceed to step 5 or click **Previous** to return to step 3.


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Pre-Warranty Certificate List
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Sign Out

Pre-Warranty Request

✓ 1 Before You Apply
✓ 2 Available Warranties
✓ 3 Select Building Type
4 Project Details
5 Warranty Simulation

Pre -Warranty Request Project Details

Please fill up these required fields to continue the simulation

Project Details

Project Name *

Project Company Name *

Project Address *

Project Owner Contact Person *

Project Owner Contact Person's Email *

Project Location

Please verify your address details. Ensure that the correct province and city are selected.

Province *

ACEH

City *

KABUPATEN SIMEULU

Zipcode

Zipcode

Sector *

Industrial

Sub-sector *

Auto & Auto Components

Project Stage *

Design

Project Size Area (in m2) *

Application *

Walling/ Facade

Product Interested In *

COLORBOND® XAL

Construction Start Date

October 25, 2024

Requester's Phone Number *

+62

Map

Satellite

Jakarta

East Jakarta

Be

South Jakarta

South Tangerang

BUG

CIGATEN

LOKA

KOCEAK

Gunung Sindur

Taman Mini Indonesia Indah

KLIA

KLIA 2

KLIA 3

KLIA 4

KLIA 5

KLIA 6

KLIA 7

KLIA 8

KLIA 9

KLIA 10

KLIA 11

KLIA 12

KLIA 13

KLIA 14

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KLIA 99

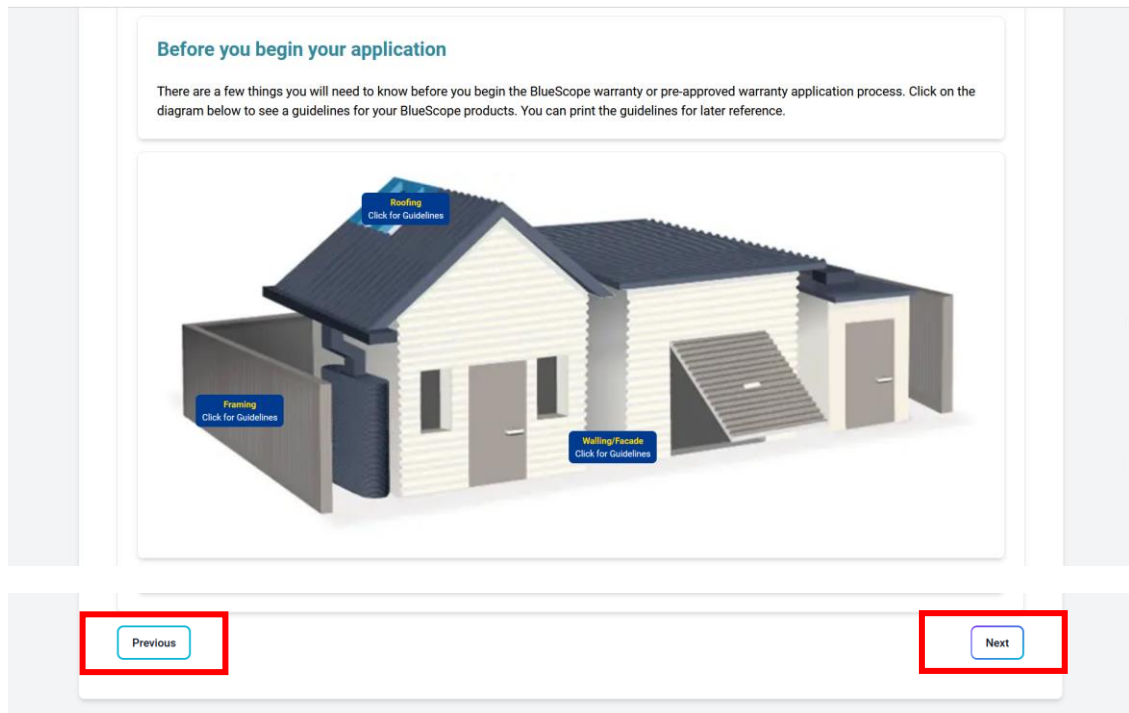
KLIA 100

Project Images

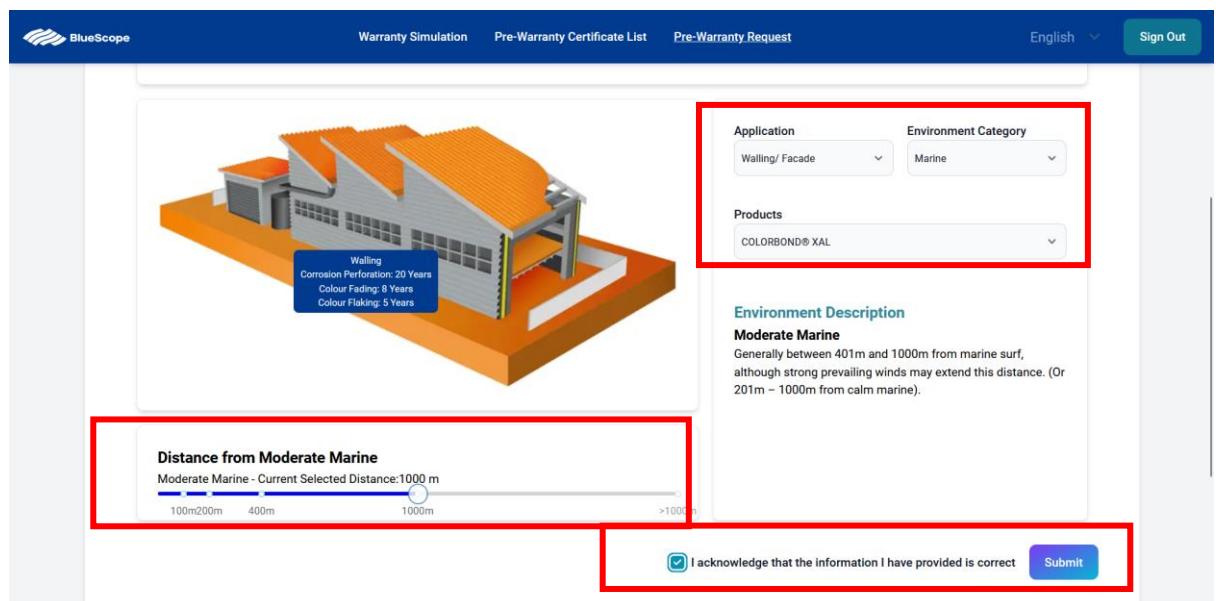
Browse...

No files selected.

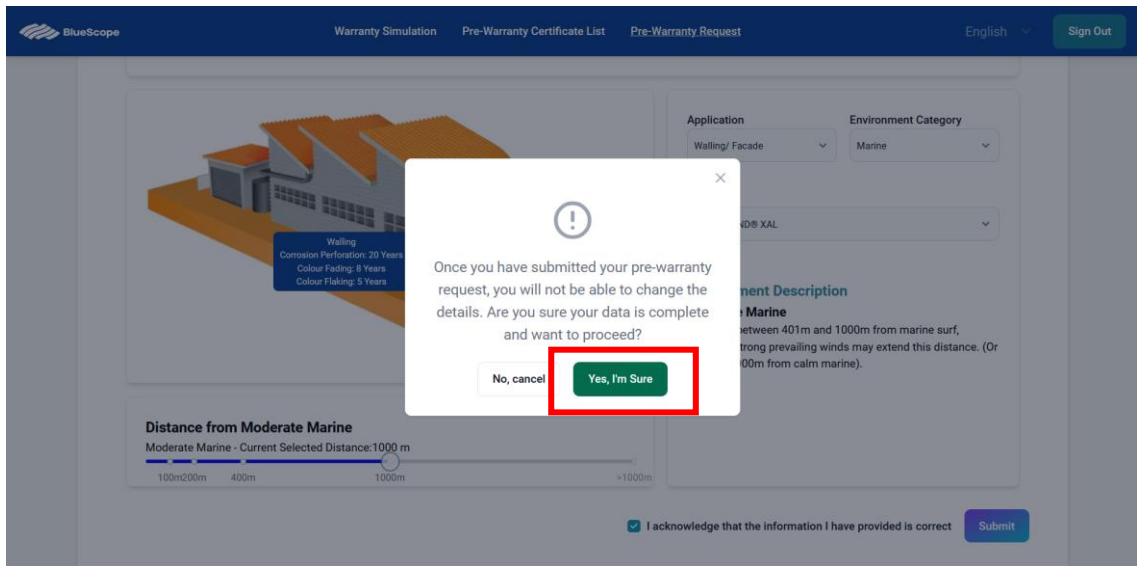
The photos must be building photos in .PNG, .JPG, or .JPEG format. You can upload up to 3 photos, with a total size not exceeding 10 MB.




6. In step 5 (Warranty Simulation), you can simulate the warranty by changing the selections in the application, including environment category, product, and the distance of the building from the sea or industrial area according to your preferences. The warranty period will be displayed for the building after you adjust the available parameters
7. Click the **checkbox** to confirm that the information entered is correct, then click **Submit**.

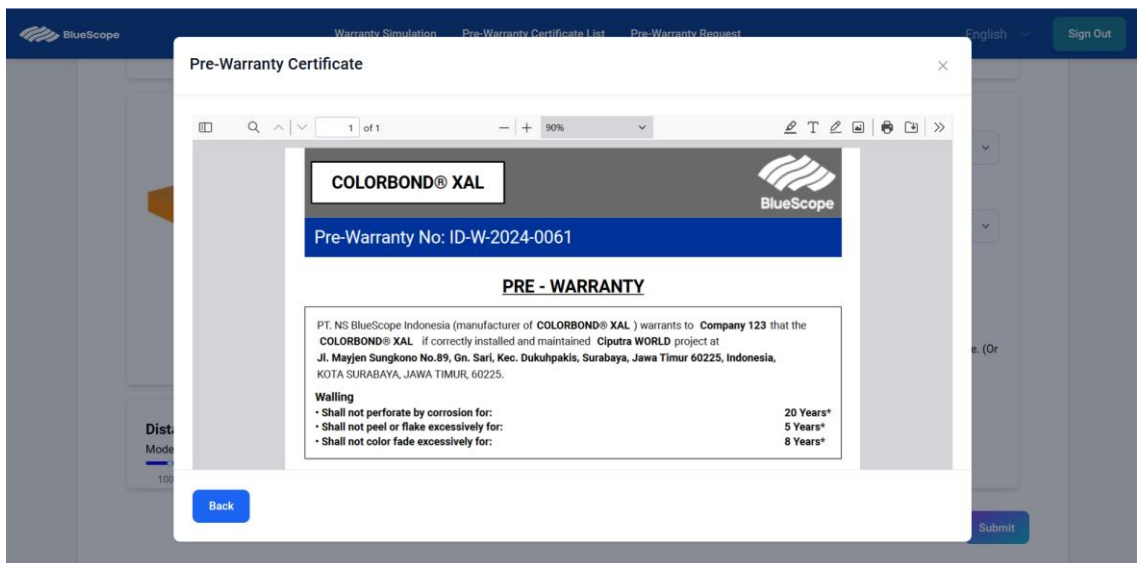


8. Click **Yes, I'm sure** to proceed with the pre-warranty simulation, and the data that has been entered cannot be changed.



The screenshot shows the 'Pre-Warranty Request' form in the BlueScope application. A confirmation dialog box is displayed in the center, asking: 'Once you have submitted your pre-warranty request, you will not be able to change the details. Are you sure your data is complete and want to proceed?'. The dialog has two buttons: 'No, cancel' and 'Yes, I'm Sure'. The 'Yes, I'm Sure' button is highlighted with a red rectangle. In the background, the form shows 'Application' as 'Walling/ Facade' and 'Environment Category' as 'Marine'. A slider for 'Distance from Moderate Marine' is set to 1000m. A 'Submit' button is visible at the bottom right of the form.

9. The pre-warranty certificate will be displayed based on the information entered along with the product and warranty period as simulated. You can download the certificate by clicking the  icon.



The screenshot displays the 'Pre-Warranty Certificate' document generated by the application. The document header includes the 'COLORBOND® XAL' logo and the BlueScope logo. Below the header, the 'Pre-Warranty No: ID-W-2024-0061' is displayed. The main body of the certificate is titled 'PRE - WARRANTY' and contains the following text:


PT. NS BlueScope Indonesia (manufacturer of COLORBOND® XAL) warrants to Company 123 that the COLORBOND® XAL if correctly installed and maintained Ciputra WORLD project at Jl. Mayjen Sungkono No.89, Gn. Sari, Kec. Dukuhpakis, Surabaya, Jawa Timur 60225, Indonesia, KOTA SURABAYA, JAWA TIMUR, 60225.

Walling

- Shall not perforate by corrosion for: 20 Years*
- Shall not peel or flake excessively for: 5 Years*
- Shall not color fade excessively for: 8 Years*

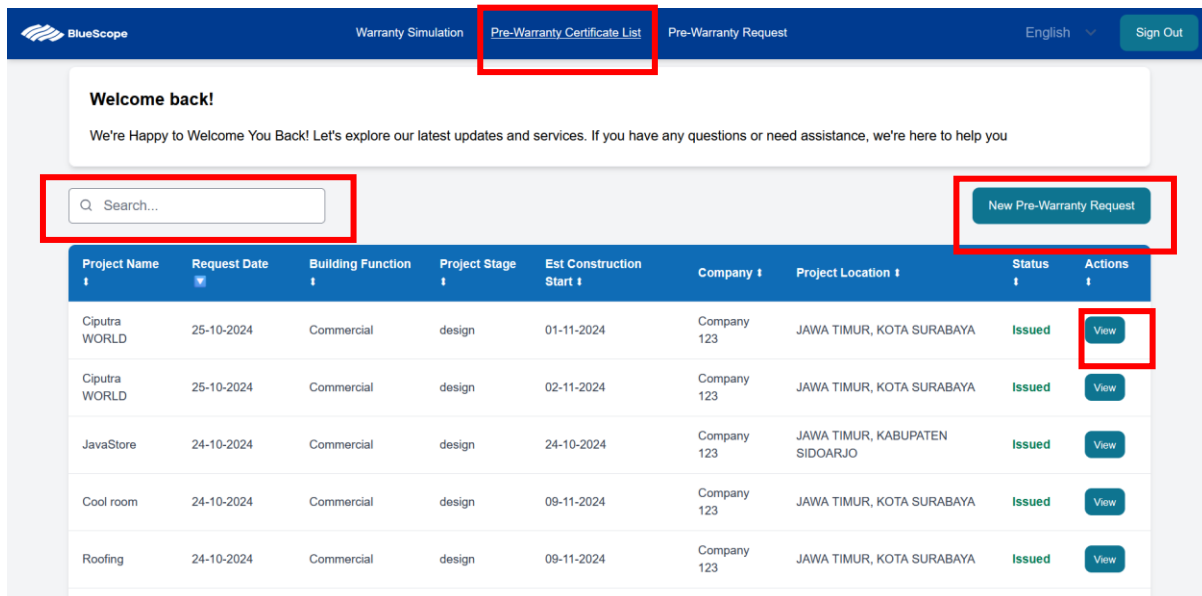
The document is displayed in a viewer window with a 'Back' button at the bottom left and a 'Submit' button at the bottom right of the background form.

D. Pre-Warranty List


The pre-warranty list page contains a list of pre-warranty submissions that have been created. To access the pre-warranty list, you must sign in to your account. After signing in, you can view the list and search for pre-warranty submissions that have been created by entering keywords in the search box in the **Pre-Warranty Certificate List** menu, then clicking the  icon.

You can create a pre-warranty submission by clicking the **Add Pre-Warranty Request** button, and the steps are the same as explained earlier.

To view the details of a pre-warranty submission, click the **View** button on one of the submissions, and the system will display the details of the pre-warranty submission (read-only). You can view the pre-warranty certificate again by clicking the **Preview Certificate** button.



Project Name	Request Date	Building Function	Project Stage	Est Construction Start	Company	Project Location	Status	Actions
Ciputra WORLD	25-10-2024	Commercial	design	01-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	View
Ciputra WORLD	25-10-2024	Commercial	design	02-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	View
JavaStore	24-10-2024	Commercial	design	24-10-2024	Company 123	JAWA TIMUR, KABUPATEN SIDOARJO	Issued	View
Cool room	24-10-2024	Commercial	design	09-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	View
Roofing	24-10-2024	Commercial	design	09-11-2024	Company 123	JAWA TIMUR, KOTA SURABAYA	Issued	View

 BlueScope
 Warranty Simulation
 Pre-Warranty Certificate List
 Pre-Warranty Request
 English
 Sign Out

Pre -Warranty Request Project Details

Project Details

Project Name *

Ciputra WORLD

Project Company Name *

Company 123

Project Address *

Jl. Mayjen Sungkono No.89, Gn. Sari, Kec. Dukuhpakis, Surabaya, Jawa Timur 60225, Indonesia

Please verify your address details. Ensure that the correct province and city are selected.

Province*

City*

Zipcode

Sector*

Residential

Sub-sector*

Apartments & Condominiums

Project Stage *

Design

Project Size Area (in m2)*

467

Application *

Walling/ Facade

Product Interested In *

COLORBOND® XAL

Construction Start Date

2024-10-22

Requester's Phone Number *

+62 987 483 754 95

Project Owner Contact Person *

Yasmine

Project Owner Contact Person's Email *

yasmine@gmail.com

Project Location

Enter a location

Map

Satellite

Surabaya

Back

Preview Certificate