

# POLICY STATEMENT ON CORPORATE SOCIAL RESPONSIBILITY (CSR)



## FOREWORD

Our company designs and implements highly specialized process solutions for pharmaceutical and medical technology companies worldwide, as well as for consumer and home care products of well-known brands. Our portfolio is complemented by comprehensive services related to the customer's product. As a technology leader in various market segments, we are able to provide customers with customized solutions ranging from laboratory applications to full production lines. With a global network of subsidiaries and representatives, we are always close to our customers.

As a technology leader in various market segments, we are able to provide customers with customized solutions ranging from laboratory applications to full production lines. With a global network of subsidiaries and representatives, we are always close to our customers.

The sustainable orientation of our business practices forms an essential foundation for our economic success and thus for the long-term continuity of our company. Accordingly Harro Höfliger takes measures within a central sustainability strategy covering economic, social, and environmental context

The successful implementation of these measures is ensured by the Sustainability Department and monitored and managed using sustainability-related key performance indicators

Our sustainability team assumes an advisory and coordinating role for sustainability initiatives within the company. We view compliance with legal reporting obligations such as the Corporate Sustainability Reporting Directive (CSRD) and the German Supply Chain Due Diligence Act (LkSG) as an opportunity to reflect on our actions and continuously develop our company.

- We work on the early identification of future market and competitive conditions. The focus lies on technical development processes and, in this context, among other things, on reducing negative environmental impacts.
- Through sustainable design and development we endeavour to avoid waste manufacturing and production, thereby reducing the need for resources used. Through the development of efficient mechanical engineering concepts, we save raw materials and energy – not only in production but also over the long term during operation at our customers' sites.
- Among other things, we pursue SBTi-validated targets in order to minimize the global impact of our business activities.
- Our employees, with their knowledge, skills and motivation, are the key to long-term business success. We strive to remain an attractive employer in the region and aim to strengthen satisfaction and loyalty through internal programs in order to retain employees and attract new ones.

Key areas of action include fair, long-term business relationships, diversification of strategically important supply sources and the evaluation of the supply chain based on sustainability criteria such as the political situation in the country of origin, transport routes, respect for human rights and fair labor practices.

**Thomas Weller**  
CEO