

How to check your FTTP broadband speed?

Check the ethernet connection



- The WAN port on the router is connected to the LAN port on the ONT using an Ethernet cable. One of the most common reasons for slow internet speeds in this setup is a faulty or inadequate Ethernet cable

Test your connection



- turn off the ont unplug the cable going to the wan port on the router
- connect the laptop to the other end
- turn on the ont wait for the light to come back
- open a browser on the computer the run speed test on fast.com and note down what speeds you are getting
- if the speeds are slow
- replace the ethernet cable to a cat 6e or cat7
- after changing the Ethernet cable if the speeds are still slow please contact us on 0333 014 3131 or contact us on whatsapp

help?

Need

If you're still facing any broadband issues, contact our support team by calling us on **0333 014 3131** or message us on [WhatsApp](#).