

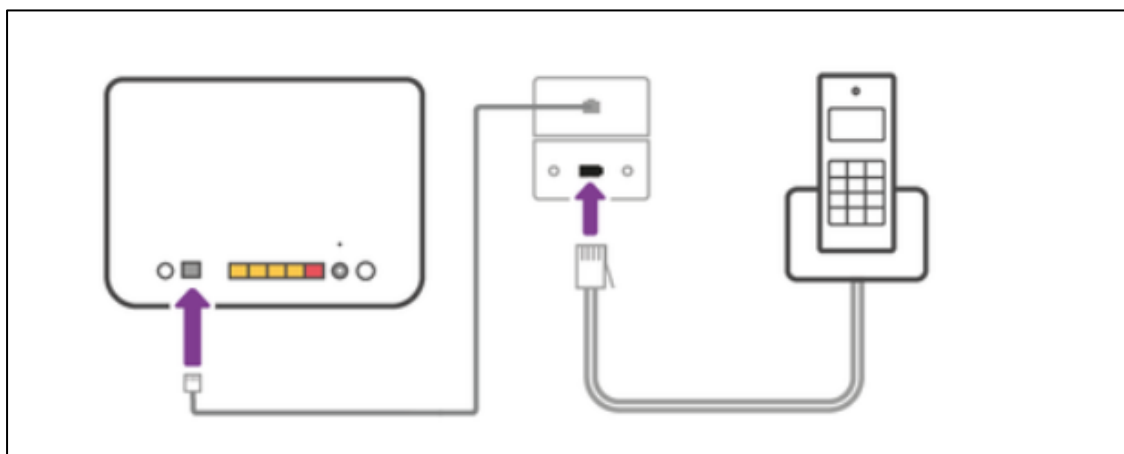
How to set up your FTTC Broadband?

Step 1: Identify the socket type

- The FTTC set up can include a pre-filtered socket and a non-filtered socket

Step 2: If it's a pre-filtered socket

- If it's a pre filtered socket like the below, the phone goes into the phone port, and the broadband goes into the broadband port.



Step 3: If you have a master socket

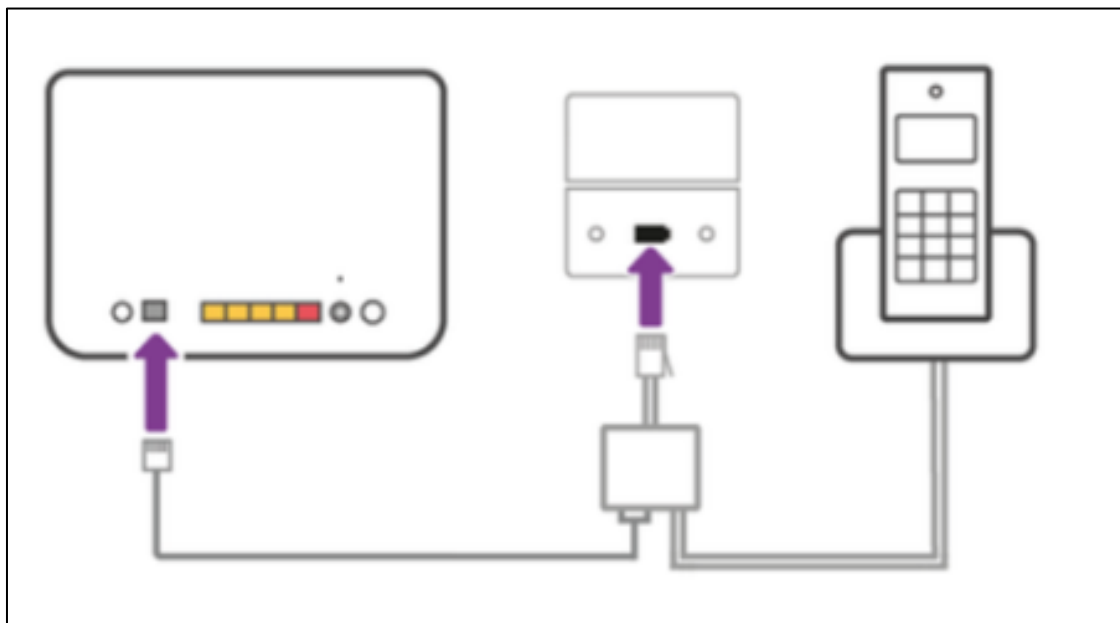
- If your socket looks like the master socket, you will need to use a microfilter.
- The microfilter allows both your phone and broadband to work from the same socket.



Master socket



Microfilter



Need help?

If you need any help setting up your FTTC broadband, contact our support team by messaging us on [WhatsApp](#).