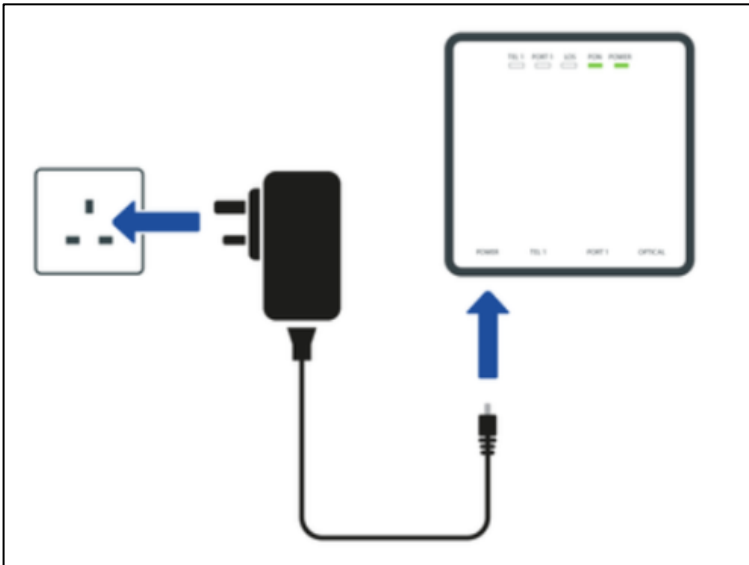


How to set up your FTTP Broadband?

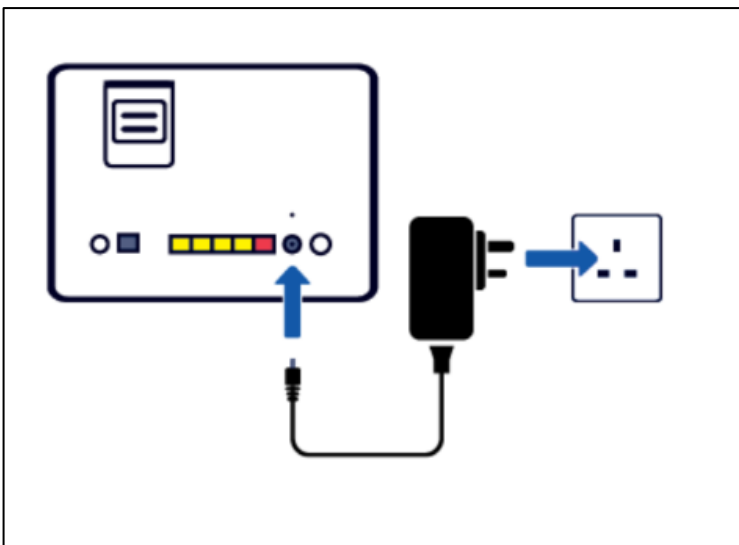
Step 1: Power on the Fibre Connection Box (ONT)



Plug the Fibre Connection Box power cable into POWER port on the bottom of the Fibre Connection Box and into the wall socket, then switch it on

The POWER and PON light on the Fibre Connection Box will turn solid green

Step 2: Power on the router



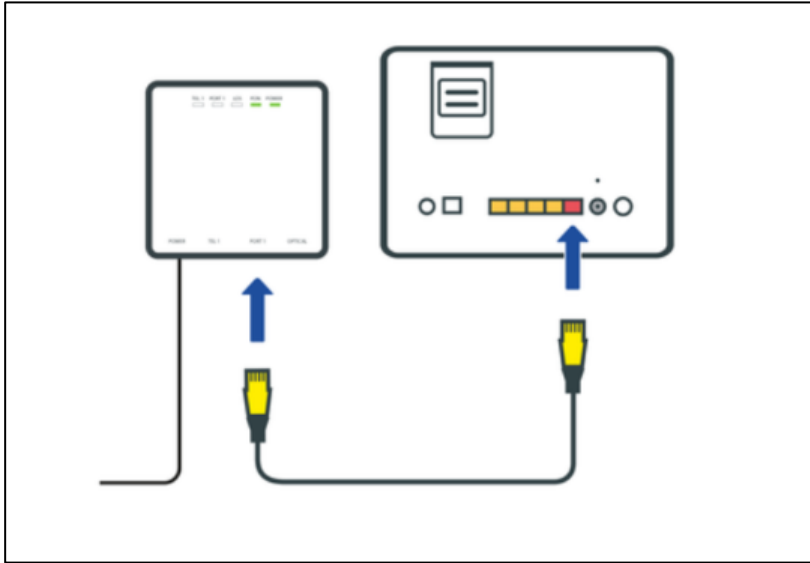
Now plug the power cable into your router and wall socket

Push the power button on the back of the router to switch it on

Step 3: Connect the Fibre Connection Box to the Router

- Plug one end of the Ethernet cable into PORT 1 on the bottom of the Fibre Connection Box
- Plug the other end into the Blue WAN port on the back of your router
- The PORT 1 light on the Fibre Connection Box will turn solid green
- The light on the front of your specially the globe one will change into solid green

Step 4: Check the router connection



The router that we sent out has a blue wan port make sure that it's been plugged in

Understanding the ONT Lights



Power Light: Indicates the ONT is powered on.

PON Light: Shows the ONT has a connection to the Openreach network.

LOS Light: Indicates a loss of signal, meaning there may be a fault on the external network.

Ethernet Light:

When the light is on, this means there is an ethernet connection between ONT and the router.

When it is blinking, this means there is a transfer of data

When it is off, this means the ethernet cable might be faulty or the router might be off.

Need help?

If you need any help setting up your FTTP broadband, contact our support team by phone or message us on [WhatsApp](#).