



SisterWorks Vocational Hospitality Program

This program is specifically designed for migrant, asylum seeker and refugee women, to develop job ready skills in the hospitality industry (e.g. cafe, restaurant, hotel, etc.).

Course details

Duration: 9-week course 1 day per week

Start Date: Friday, 2 February 2024

Time: 10:00am - 2:30pm

Location: Refugee Resource Centre powered by ASRC
205 Thomas Street Dandenong 3175 ([map link](#))

Course Overview:

- Food Handling Certificate (FHC)
- Responsible Service of Alcohol (RSA)
- Barista Coffee Skills Training
- Industry Knowledge
- Job Ready Training
- Employment Support

Why Attend This Program?

1. Learn about the industry and skills required

- Be prepared to meet the growing demand for kitchen hand, F & B attendants, barista and other hospitality roles.
- Explore casual, part-time or full-time jobs through the SisterWorks employment support team

2. Join the SisterWorks Production Team

- Join the SisterWorks Social Enterprise production team, making jams, pickles and other food products

3. Develop Your Own Food Business

- Join the SisterWorks Entrepreneur Program to develop your own brand of food products to sell

Contact Us for
More Information

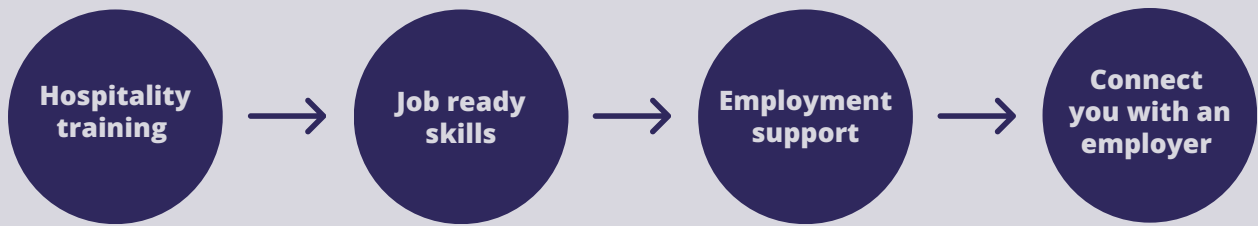
[Click here to register](#) for all programs.

Phone: 0452 528 287 or 0493 294 596

Email: dandenong@sisterworks.org.au



What you will learn in the program



1. Food Handling Certificate

- On completion of the training, sisters are awarded a nationally recognised training certificate
- Learn hygienic practices for food safety
- Learn hygiene, food hazards, how to prevent cross contamination, and more
- Learn codes and regulations

3. Responsible Service of Alcohol - RSA (optional)

- "RSA" Responsible Serving Alcohol
- On completion of the training, sisters are awarded a nationally recognised training certificate
- Understand the laws and regulations
- Learn customer service skills

5. Get Job Ready with Employment Support

- Receive career coaching, help you to identify your key strengths, career goals and improve your self-confidence.
- Learn how to write an effective resume
- Develop interview skills and networking skills
- Understand different workplace cultures
- Help you through your job search challenges and job application
- Help you to understand employment contracts, superannuation, tax file number, wellbeing and work ethics

2. Barista Training

- Learn the fundamentals of coffee making
- Learn how to make different types of coffee (latte, short black and others)
- Learn how to operate and clean equipment and maintenance

4. Practice your English Relevant to the Hospitality Industry

- "Front of house"- learn how to take orders from customers
- "Back of House"- learn words related to safe food handling and preparation

6. Employment Support

- One-on-one Employment Support with each sister
- SisterWorks will connect you to an employer if you are job ready.
- We will help you with your employment documents before you start work
- We will help you understand the workplace policies and procedures

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