



# SisterWorks Vocational Hospitality Program

This program is specifically designed for migrant, asylum seeker and refugee women, to develop job ready skills in the hospitality industry (e.g. cafe, restaurant, hotel, etc.).

## Course details

**Duration:** 9-week course 1 day per week (every Friday)

**Start Date:** 2nd of February 2024

**Time:** 10:00am - 2:30pm

**Location:** Girton Grammar School, 83-119 Mackenzie  
Street corner Don Street, Bendigo, VIC 3550

### Course Overview:

- Food Handling Certificate (FHC)
- Responsible Service of Alcohol (RSA)
- Barista Coffee Skills Training
- Industry Knowledge
- Job Ready Training
- Employment Support

## Why Attend This Program?

### 1. Learn about the industry and skills required

- Be prepared to meet the growing demand for kitchen hand, F & B attendants, barista and other hospitality roles.
- Explore casual, part-time or full-time jobs through the SisterWorks employment support team

### 2. Join the SisterWorks Production Team

- Join the SisterWorks Social Enterprise production team, making jams, pickles and other food products

### 3. Develop Your Own Food Business

- Join the SisterWorks Entrepreneur Program to develop your own brand of food products to sell

Contact Us for  
More Information

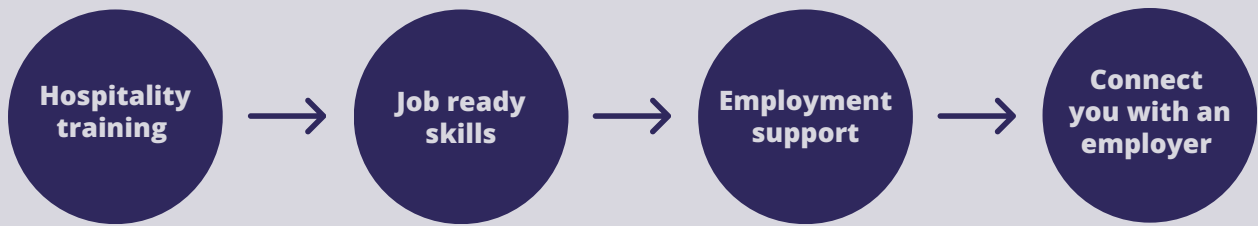
**[Click here to register](#)** for all programs.

**Phone:** 0420 258 972

**Email:** [bendigo@sisterworks.org.au](mailto:bendigo@sisterworks.org.au)



# What you will learn in the program



## 1. Food Handling Certificate

- On completion of the training, sisters are awarded a nationally recognised training certificate
- Learn hygienic practices for food safety
- Learn hygiene, food hazards, how to prevent cross contamination, and more
- Learn codes and regulations

## 2. Barista Training

- Learn the fundamentals of coffee making
- Learn how to make different types of coffee (latte, short black and others)
- Learn how to operate and clean equipment and maintenance

## 3. Responsible Service of Alcohol - RSA (optional)

- "RSA" Responsible Serving Alcohol
- On completion of the training, sisters are awarded a nationally recognised training certificate
- Understand the laws and regulations
- Learn customer service skills

## 4. Practice your English Relevant to the Hospitality Industry

- "Front of house"- learn how to take orders from customers
- "Back of House"- learn words related to safe food handling and preparation

## 5. Get Job Ready with Employment Support

- Receive career coaching, help you to identify your key strengths, career goals and improve your self-confidence.
- Learn how to write an effective resume
- Develop interview skills and networking skills
- Understand different workplace cultures
- Help you through your job search challenges and job application
- Help you to understand employment contracts, superannuation, tax file number, wellbeing and work ethics

## 6. Employment Support

- One-on-one Employment Support with each sister
- SisterWorks will connect you to an employer if you are job ready.
- We will help you with your employment documents before you start work
- We will help you understand the workplace policies and procedures

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